

Sponsors of the
North Bay Regional Center
and other programs
for persons with developmental disabilities
10 Executive Court
Napa, CA 94558
707-256-1224
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Promoting Opportunities Supporting Choices

### MEETING NOTICE

The next meeting of the Board of Directors is the regular business meeting scheduled as follows:

DATE:

March 4, 2014

TIME:

5:00 - 7:00 p.m.

PLACE:

North Bay Regional Center

10 Executive Court Napa, CA 94559

### Map & Agenda Enclosed

**Board Related Meetings:** The next meeting of the Vendor Advisory Committee will be March 10, 2015, at North Bay Regional Center Jameson Canyon office conference room (4A&B) from 10:00 to noon.

**REMINDER:** Please contact Kathy Newman at (707) 256 1224 if you are unable to attend the Board meeting.

# North Bay Developmental Disabilities Services, Inc. Board of Directors' Regular Business Meeting Wednesday, March 4, 2015, 5:00 p.m. North Bay Regional Center 10 Executive Court, Napa, CA 94558

### **AGENDA**

- I. <u>CALL TO ORDER</u> President Harry Matthews
- II. <u>ROLL CALL AND INTRODUCTIONS</u> Margi Stern, Secretary (2 minutes for call to order, roll call, and introductions)
- III. CONSIDERATION OF MINUTES

  Minutes of the Regular Business Meeting of Feb. 4, 2015 be approved as submitted. (3 min) (Pgs. 1-5)
- IV. <u>TREASURER'S REPORT</u>
  Treasurer's Report for the period of Jan. 1–31, 2015 be approved as submitted. (3 min) (Pgs. 7-8)
  ACTION
- V. <u>ANNOUNCEMENTS</u> (10 minutes)
- VI. <u>FEATURE PRESENTATION</u> To be Announced
- VII. NEW BUSINESS
- VIII. COMMITTEE REPORTS
  - A. Executive Committee Board Officers Harry Matthews, President; Walt Spicer, Vice President; Margi Stern, Treasurer/Secretary (3 minutes)

    Seating of Board Treasurer
  - B. <u>Vendor Advisory Committee Mike Huckins</u> (10 minutes) (Pgs. 32-35)
     C. <u>Nominating Committee</u> Walt Spicer (Chair), Joanne Tsai (10 minutes)

    ACTION
- IX. <u>EXECUTIVE DIRECTOR'S REPORT</u> (30 minutes)
  - A. Bob Hamilton, Executive Director (10 minutes)
  - B. Michi Gates, Director Client Services' Report (10 minutes) (Pgs. 10-31)
  - C. Dave Johnson Chief Financial Officer (10 minutes) (Pg. 9)
- X. LIAISON REPORTS
  - A. Association of Regional Center Agencies Harry Matthews (10 min)

INFO

**ACTION** 

B. North Bay Regional Office/Council on Developmental Disabilities – Bob Phillips (10 min) (Pgs. 41-42)

XI. <u>GENERAL PUBLIC COMMENT</u> - Sign-up sheet (2 minutes per person unless otherwise allowed by Board Chairperson). Public invited to comment on any matter. Public comment will also be invited on each Action item after the Board has discussed the item and prior to a motion.

- XII. GOOD OF THE ORDER any other Board business may be brought up at this time. (5 minutes)
- XIII. ADJOURNMENT

<u>CLOSED SESSION</u> – The governing board of a regional center may hold a closed meeting to discuss or consider one or more of the following: (1) real estate negotiations, (2) the appointment, employment, evaluation of performance, or dismissal of a regional center employee, (3) employee salaries and benefits, (4) labor contract negotiations, (5) pending litigation -- W&I Code 4663(a).

NEXT MEETING ANNOUNCEMENT - The next Board of Directors meeting is scheduled for Wednesday, April 1, 2015, North Bay Regional Center, Napa Office, at 5;00 p.m.

### North Bay Developmental Disabilities Services, Inc. Board of Directors' Regular Business Meeting Wednesday, February 4, 2015, 5:00 p.m. North Bay Regional Center 10 Executive Court, Napa, CA 94558

#### **MINUTES**

NBRC BOARD MEMBERS PRESENT:

Harry Matthews, President/ARCA Rep

Walt Spicer, Vice President Mike Huckins, VAC Rep.

Barbara Power Franklin Phillips

Joanne Tsai

Margi Stern, Secretary

NBRC BOARD MEMBERS ABSENT:

Dave Johnson, Chief Financial Officer

Rhonda Foster (Excused)

STAFF PRESENT:

Kathy Newman, Exec. Assistant Bob Hamilton, Executive Director

Thomas Maseda, Director of Administration

Courtney Singleton, Assoc. Dir., Client Services

January Crane, Federal Revenue Coord.

Rick Burkett, IT Director Tammy Larsen, QA MW

Pamela Madden Krall, Training Manager

Rafael Hernandez-Perez, SC

Jordan Hall, QA MW

**GUESTS PRESENT:** 

Bob Phillips, State Council of Dev. Disabilities Gary Engel, Parent

Tina Engel, Parent Linda Plourde, Bayberry Inc.

Lauren Meiklejohn, Bl

CALL TO ORDER - Harry Matthews, President, called the meeting to order at 5:14 p.m. Roll was called and a quorum was present. Board and audience introduced themselves.

### **CONSIDERATION OF MINUTES**

M/S/C (Phillips/Spicer) Move that the minutes of December 3, 2014 regular business meeting be approved as submitted. UNANIMOUS

### TREASURER'S REPORT

M/S/C (Spicer/Phillips) Move that the Treasurer's Report for the period of November 1 - December 31, 2014 be approved as submitted. UNANIMOUS

#### ANNOUNCEMENTS:

- Pamela Madden Krall noted the following:
  - ✓ NBRC is in the process of conducting community outreach meetings regarding ethnicity expenditures data to solicit community input and suggestions regarding how NBRC can continue minimizing the disparities between authorization and expenditures. Meetings will be held at ParentsCAN in Napa February 9th from 6:00 - 8:00 p.m., February 13th from 10:00 a.m. to Noon in Spanish and English. Meetings will also be held at the NBRC Santa Rosa office March 3rd, and in Solano County March 4th, both in Spanish and
  - ✓ NBRC's ethnic disparity data will be posted to the Transparency page on our website.
  - ✓ Children's Nurturing Project under the Help Me Grow umbrella (a community wide collaboration for children's resources and services) will hold a meeting at the Fairfield Community Center on March 2nd.
  - Special Needs Family Appreciation Night with the Golden State Warriors in collaboration with Everybody a Star Foundation on March 4th. Lauren Mull and Ava Sapper (both clients of NBRC) will sing the National Anthem at the Warriors event. Pamela will be attending so she can take pictures to post on NBRC's website.
  - ✓ The Golden State Warriors are also collaborating with Special Needs Got Talent. Tryouts will be in Fremont // on February 8th.

✓ The first NBRC website "news seed" has been distributed. Anyone who subscribes to NBRC's website will receive an email as new information is posted, i.e., general news, legislative updates and events etc.

#### **NEW BUSINESS:**

- A. Lanterman Coalition's Initiative Seventeen member agencies are advocating for an across the board 10% rate increase to Regional Center operations and vendor rates. The Coalition has requested that the Department undertake a rate study system of their HR Core Staffing issues to see if they bring the Regional Center System into the "21st Century". The Coalition is putting forth a broad based media campaign to promote the necessity of this increase. The programs that are community based are under-funded. The "Plea" has come from the Coalition for every regional center to submit their official support for this campaign so there is not only support from ARCA but all 21 regional centers.
  - M/S/C (Huckins/Phillips) Move to support the Lanterman Coalition Ten Campaign UNANIMOUS
- B. Board Meeting Schedule Harry suggested approval of the Board meeting schedule with the exception of the August meeting being cancelled in lieu of an all-day Board Retreat/Training.
  - M/S/C (Phillips/Stern) Move approval of the Board meeting schedule for 2015 with the exception of a Board Retreat/Training in lieu of a Board meeting in August.

    UNANIMOUS
- C. Independent Living Services Policy. Courtney Singleton noted that the update to the ILS policy is to allow said services to be provided in the clients' home. Prior to this change, a client had to be living independently in the community. The new law went into effect January 1, 2015. Once it is approved by the Board, it then goes to DDS and becomes part of NBRC's service manual policy.
  - M/S/C (Stern/Power) Move approval of the Independent Living Services (ILS) Policy UNANIMOUS

### **COMMITTEE REPORTS**

- A. Executive Committee Harry Matthews No meeting
- B. Vendor Advisory Committee (VAC) Mike Huckins

The VAC met on Tuesday, January 13, 2015. Please refer to the minutes for the complete report of all agenda items.

Community Concerns: There was no representation related to the transportation by community care facility concern. Kelley Hanson led a general discussion on the new sick leave law requiring 24 hours of sick time for employees who work at least 30 days a year. This law begins 7/1/15 and the Governor's budget has allotted 25.3 million to cover these costs. Edie discussed the SLS reporting process and minimum wage concerns with NBRC staff. The holdup is still at the state level and Michi Gates will contact DDS to set up a meeting soon. The new ILS law allowing this service to be provided indefinitely in the Consumers home was discussed. Michi stated how new laws affecting services are typically rolled out via supervisor's instructing the Service Coordinators. DDS approval of the new ILS policy is pending. Mike asked Michi what NBRC's interpretation of in the home of "other persons" is.

- Group reports were given.
  - ✓ The Napa Solano Vendor Group did not meet.
  - ✓ The Sonoma Vendor Group planned their Legislative breakfast on March 20<sup>th</sup> and their next meeting will be on January 27<sup>th</sup>.
  - ✓ CDD North Bay: Bob Phillips announced the new name of the former Area Board 4: SCDD North Bay and discussed how their role will change. Instead of direct advocacy, they will focus more on system advocacy services. They may assist Consumers more in a training role.
  - ✓ Trade Associations: Mike mentioned that the California Respite Association is conducting a membership recruitment campaign to better advocate for the 10 Campaign. They are also sending a check to the Lanterman Coalition to assist in the broad scale media initiative and encouraged others to do so. Liz stated that the CDSA Public Policy meetings in January were discussed. Mike requested that the March VAC meeting be changed to 3/17 to accommodate those attending the ARC/UCP/CDSA Legislative Affair dates of March 8-10, 2015.
  - ✓ Board Report: There was no Board meeting in January.

- ✓ ARCA/NBRC: Bob reiterated that the number one priority is the Lanterman Coalition 10 Campaign for the across the board community service 10 percent rate adjustment. ARCA is calling it the system "On the brink of collapse". The Governor's budget projects 3.5% growth but has a 6.3% increase in costs. CMS compliance for federal funding will include transportation for community outings and space for visitors. Fortunately our area is already doing most of these activities for compliance. Pamela stated that the ethnic disparity data is on the website and noted that improvement in utilization, especially amongst minorities, is occurring. Community meetings will occur before the March 31st deadline of submitting these findings to DDS. On the website, new posts will trigger auto-feed for those who would like to receive it.
- ✓ Disaster Preparedness: No report.
- ✓ CASACC Vendor Chair Conference Call: Mike reported on more specifics related to the budget such as higher living arrangement costs due to higher placement of recent graduates and older Consumers requiring placement as well. The Behavioral Health Insurance costs savings are yielding only 36 million instead of the anticipated 80 million costs savings. Developmental Center costs include 9 million to help place Consumers still in jails into Porterville DC, 17.3 million for closing out the Lanterman DC's workers' comp claims and 1.6 million to plan for a pump station at Sonoma DC. Mike has asked the NBRC Board to vote in support of the 10 Campaign and encouraged everyone to join the thousands of others who have registered their support on the change.org website.
- Policy and Procedure Changes: Pending changes were discussed above.
- Announcements: Mike announced the Arc-Solano's 19th annual Evening at the Academy Awards simulcast dinner/auction event on Oscar night 2/22/15. PSI and REI were selected as the 2 vendors to work with TransCen on the SCDD grant for braided work/day program services. Elizabeth announced that there is a Work Investment Opportunity Act webinar later in the afternoon. Bob announced that the Customized Employment training at NBRC will be scheduled in February.
- Next VAC Meeting: The next VAC Meeting will be held on February 10, 2015. The March meeting has been switched to 3/17 due to the Legislative Affairs Conference scheduled on 3/10/17.

The VAC met on Tuesday, December 9, 2014. Please refer to the minutes for the complete report of all agenda items.

Community Concerns: Representatives from the Supported Living Services community inquired about the timing of the minimum wage increase. The hold-up is at the state level and they were advised to contact DDS. They also considerable discussion about the new overtime requirements and the timing of this rate adjustment for affected vendors. Also an SLS related specific Service Coordinator concerns were advised to use supervisory support staff.

- Group reports were given.
  - ✓ The Napa Solano Vendor Group met and discussed the earthquake, SLS service contracts, and transportation concerns.
  - ✓ The Sonoma Vendor Group did not meet.
  - ✓ Area Board: The transition to a regional office of SCDD was discussed.
  - ✓ Trade Associations: The CDSA Public Policy meetings in January were discussed and the ARC/UCP/CDSA Legislative Affair dates of March 8-10, 2015 was mentioned.
  - ✓ Board Report: Mike stated that New Leaf was the featured presentation. They are transitioning a couple of hundred current Consumers using rep payee services at first and will sign up new consumers later. Personal monthly budgets will not require receipts whereas one-time expenditures will. New Leaf was present and added a great deal of information about their services.
  - ✓ ARCA: Bob reiterated that the number one priority is the Lanterman Coalition 10 Campaign for the across the board 10 percent rate adjustment.
  - ✓ Disaster Preparedness: Vendors reconfirmed that they are looking to Regional Center support and leadership in having a 3 county coordinated effort.
- Policy and Procedure Changes: SIR report training was mentioned by January Crane. The supported living service vendors met with NBRC management staff directly following the meeting.

- Announcements: Elizabeth announced the Assembly Bill 86 availability of funding for community college level/adult education opportunities. Elizabeth also mentioned the CARF standards and Peer Review is hoping to establish a local employment services group.
- Next VAC Meeting: The next VAC Meeting will be held on January 13, 2015.
- Mike noted that Linda Ploude, Executive Director, Bayberry, Inc., has been interviewed by the Board of Directors and recommends seating.

M/S/C (Huckins/Stern) Move approval of the seating of Linda Plourde as a Vendor Advisory Committee member.

C. <u>Nominating Committee – Walt Spicer, Chair; Joanne Tsai</u> – Walt Spicer noted four prospective board applicants with interviews pending.

### **EXECUTIVE DIRECTOR'S REPORT**

Bob Hamilton Executive Directors Report:

 Santi Rogers, Director, Department of Developmental Services, Senate confirmation hearing was today February 4<sup>th</sup>. The Senate approved his confirmation. Bob noted that Santi is a great boon to the folks with developmental disabilities. He has approximately 45 years of experience in the field, i.e., director of two developmental centers, Deputy Director of DDS, Regional Center Director, etc. Congratulations to Santi Rogers.

Michi Gates, Director, Client Services: Report postponed until the March 4th Board meeting.

### Dave Johnson, Financial Report:

- Dave distributed a copy of the new Supported Living Services contract to the Board. He noted that any contract valued over \$250K must be approved by the full Board. The details of the SLS contract is on the NBRC website. Dave noted the following:
  - DDS regulations state that all SLS vendors must have a contract.
  - ✓ Over a period of time, NBRC has updated the contract by surveying other Regional Centers regarding content and what is posted on their website.
  - ✓ No changes on the contract but rather identifying what is already in the law which requires more vendor accountability.
  - ✓ Met with SLS vendors on three separate occasions, i.e., input, feedback, and clarification. The final meeting will occur on Tuesday, February 10<sup>th</sup>. The contract will become effective March 1, 2015.
- Five vendors are on a "no-referral" status because they have not turned in an audit. All vendors receiving over \$500K annually from DDS are required to provide an audit. With the approval of DDS, NBRC gave a one year waiver to those vendors who did not provide the Center with an audit to do so. By years end, those vendors who have not provided an audit remain on the no-referral list. If there is no audit, DDS will not fund a vendor which could mean no services for clients. Discussion followed

#### LIAISON REPORTS

- A. Association of Regional Center Agencies (ARCA) Harry Matthews (10 minutes):
  - ARCA meeting was held January 22 and 23.
  - NBRC has a solid cash flow with no need of a line of credit through the end of this fiscal year.
  - Sonoma Developmental Center (SDC) has been in the press with high visibility throughout the State. When
    The Lanterman Developmental Center closed, out of 500 clients approximately 370 moved into the
    community with very little disrutption. The potential closure of SDC has caused tremendous pushback from
    the community. NBRC and GGRC constitute well over 50% of the clients residing at SDC.
  - SDC was under criticism several years ago for non-compliance and alleged harmful treatment and deaths
    of residents. There was a period of correction with decertification of ICF units. SDC is a tremendous facility
    with 1000 acres, i.e., fire department, police department, post office, credit union, etc. There are
    approximately 1200 people providing support for roughly 400 clients. NBRC's clients who reside at SDC
    should comfortably fold into the community. The property is desirable with multiple entities providing ideas
    and suggestions on how the area should be developed. SDC is the largest employer in Sonoma County.

- NBRC not only has approximately 8,300 clients in the three county catchment area but there are also roughly 2,000 vendors who in turn have employees etc.
- It is essential that we contact our elected officials to stress the importance of adequate funding for the Regional Center system. The Legislature controls the "purse strings".
- NBRC has the capacity and resources to do a wonderful job. Harry noted his adult son is a happy person
  living in the community.

### B. Area IV Board - Bob Phillips, Chair (10 minutes):

- Parents are concerned regarding the potential closure of Sonoma Developmental Center. Bob noted that
  he has traveled to the Agnews Developmental Center area and toured some of the homes designed and
  built for clients who moved into the community from Agnews. His has done follow-up interviews with parents
  and/or family members and found that it is consistent support for these clients.
- Approximately a year ago Sarah Murphy provided a PowerPoint presentation to the Board regarding Work Link. This is a concept of "graded services" where funding from day programs is broken down into hourly increments braided with supported employment to support people to achieve integrated employment in the community. The State Council awarded Transcend (Worklink is a division of Transcend) a \$20,000 work grant through which Sarah Murphy has been working with NBRC staff and identified and chosen two agencies, i.e., REI and PSI to receive free consultation from Sarah Murphy's organization.
- Workforce Investment Opportunity Act was signed by President Obama July 2014. The Feds are in the process of developing regulations for that law. The State Department of Rehab considers this the biggest change in 25 years. It amends the Rehabilitation Act of 1973 to focus on vocational rehabilitation to achieve an outcome of integrated competitive employment for youth with disabilities. Shifting the funding to focus on youth under 24 with pre-vocational services in the schools. There is no new money attached to this new federal law so there is internal shifting of money. One of the goals is to achieve fewer people coming out of school and going into a segregated work environment. Regulations will not deviate from the intent of the law.

#### **GENERAL PUBLIC COMMENT:**

- Tina Engel, mother of Erika Engel, client of the Regional Center, noted that she attended the December 3rd Board meeting to request assistant for her daughter. Erika was evicted from PACE Solano. Tina provided an overview of how Erika is non-verbal and has been retaliated against by PACE. Tina distributed pictures of injuries Erika allegedly received at PACE Solano. When she complained she was told "if you would like you can look at another program". No Special Incident Reports (SIRs) were initiated to identify injuries to Erika. Erika fell over on her bus in her wheelchair. No SIR exists. PACE Solano is liable to the people that attend that program. Tina told the Board she came to them for help and they "dismissed" her. Tina also noted that she has looked at other programs but feels they are inadequate. Tina noted that she has met with the Mayor and the Board of Supervisors in Dixon for help. "We will no longer allow Erika to be treated the way she has been treated. She needs to be in a program."
- Gary Engel, father of Erika Engel, noted that he served 22 years in the military, more recently 15 years as a
  Human Resources Manager. Gary noted that he serves on two Boards, and is president of one. He noted he is
  familiar with how a Board works and recognizes that NBRC Board members are volunteers. Gary also noted
  there are seven programs that fall under the umbrella of PACE Solano. Because Erica has been "blacklisted"
  from one she blacklisted from the other six as well. "That is despicable." Because Erika has been "mistreated",
  it is the responsibility of the Board to address and rectify this problem. Gary thanked the board members and
  the Vendor Advisory Committee for their service. Discussion followed.

Harry noted the importance of moving forward and finding a suitable program for Erika. Harry requested that NBRC investigate the issue with non-existent SIRS and develop a protocol to assure it doesn't happen again.

ADJOURNMENT - M/S/C (Phillips/Spicer) Move to adjourn the meeting at 6:40 p.m. UNANIMOUS

**NEXT MEETING ANNOUNCEMENT** – The next Board meeting is scheduled for March 4, 2015 at North Bay Regional Center, Napa office at 5:00 p.m.

### Savings Account - Jan 2015 1/1/2015 through 1/31/2015

2/23/2015

	· · ·	Don		D 4
Date	Account	Description	Amount	Page 1
BALANCE 12/31	/2014		51,154.36	
1/30/2015	Savings	Interest	2.10	
1/1/2015 - 1/3	1/2015		2.10	
BALANCE 1/31/2	2015		51,156.46	
	TOTAL INFL	.ows	2.10	
	TOTAL OUT	FLOWS	0.00	
	NET TOTAL		2.10	

# Checking Account - Jan 2015 1/1/2015 through 1/31/2015

23/2015				Pag
Date	Account	Num	Description	Amount
BALANCE 12/31	/2014			2,490.76
1/2/2015	Checking	2206	Sonoma County Office Of Education Tours	-125.00
1/21/2015	Checking	2207	Sonoma County Office Of Education Transition Faire	-300.00
1/1/2015 - 1/3	1/2015			-425.00
BALANCE 1/31/2	2015			2,065.76
			TOTAL INFLOWS	0.00
			TOTAL OUTFLOWS	-425.00



Forecasted

### North Bay Regional Center Finance Dashboard FY 2013/14 As of January 31, 2015

						% Total	-, -			Projected			Su	rplus (Deficit)
Purch	ase of Services (POS)	A	llocation/A-2		YTD Actual	<u>POS</u>		Var/ Alloc		Spending	)	TD Act + Fcst	Fre	om Allocation
	Supported Living Services	\$	21,000,000	\$	21,021,996	26%	\$	(21,996)	\$	15,000,000	\$	36,021,996	\$	(21,996)
	Day Programs		20,416,667		20,282,627	25%		134,040		14,725,000		35,007,627		(7,627)
	Community Care Facilities		17,500,000		17,343,874	22%		156,126		12,650,000		29,993,874		6,126
	Behavioral Services		10,500,000		10,294,457	13%		205,543		7,700,000		17,994,457		5,543
	Transportation Services		4,666,667		4,474,023	6%		192,644		3,525,000		7,999,023		977
	Other	_	12,409,377		8,872,883	<u>11%</u>		3,536,494		7,400,000	_	16,272,883		5,000,335
	Total POS services	\$	86,492,711	\$	82,289,860	103%		4,202,851	\$	61,000,000	\$	143,289,860	\$	4,983,358
Receipt	s from ICFs for SPA services		(2,916,667)		(2,876,517)	-4%		(40,150)		(2,050,000)		(4,926,517)		(73,483)
Commu	inity Placement Plan (CPP)		3,099,856		353,937	<u>0%</u>	_	2,745,919		4,500,000	_	4,853,937		105,258
	Total POS & CPP Services	\$	86,675,900	\$	79,767,280	100%	\$	6,908,620	\$	63,450,000	\$	143,217,280	\$	5,015,133
Opera	tions Expense (OPS)													
	Personnel	\$	5,789,583	\$	5,869,547	59%		(79,964)	\$	4,100,000	\$	9,969,547	\$	(44,547)
	Benefits		2,056,250		2,175,609	22%		(119,359)		1,375,000		3,550,609		(25,609)
	Facilities/Insurance		1,020,833		1,026,822	10%		(5,989)		720,000		1,746,822		3,178
	Equipment		233,333		248,896	2%		(15,563)		160,000		408,896		(8,896)
	Communications		102,083		90,582	1%		11,501		85,000		175,582		(582)
	Mileage		128,333		124,043	1%		4,290		95,000		219,043		957
	Legal		116,667		83,684	1%		32,983		115,000		198,684		1,316
	General Office		131,250		128,590	1%		2,660		95,000		223,590		1,410
	Consultants		218,750		214,876	2%		3,874		150,000		364,876		10,124
	Other Expenses		36,093	_	35,476	<u>0%</u>		617	_	30,000	_	65,476		(3,603)
	<b>Total Operations Expense</b>	\$	9,833,176	\$	9,998,125	100%		(164,949)	\$	6,925,000	\$	16,923,125	\$	(66,252)
Comm	unity Placement Plan (CPP)	_	447,175	_	421,892		_	25,283	_	345,000	_	766,892		(307)
	<b>Total OPS &amp; CPP Expenses</b>	\$	10,280,351	\$	10,420,017			(139,667)	\$	7,270,000	\$	17,690,017	\$_	(66,559)
	Total	\$	96,956,250	\$	8,947,741		\$	88,008,509	\$	70,720,000	\$	160,907,297	\$	(66,559)
	DDS Contract Allocations	<u></u>	ate Received		<u>POS</u>			Operations		<u>CPP</u>				<u>Total</u>
^	Preliminary Allocation		6/19/2014	\$	107,389,393		\$	13,531,046			\$	•	\$	120,920,439
<b>₩</b>	Ist Amendment A-1		8/29/2014	\$	35,883,825		\$	3,325,827						
	Ist Amendment A-1 CPP		8/29/2014		-			510,700	\$	4,959,195		-		5,469,895
	2nd Amendment A-2		12/3/2014	_			_	255,885	\$	354,844	_			610,729
	Total Allocation			\$	143,273,218		\$	17,623,458	\$	5,314,039	\$	•	\$	166,210,715



10 Executive Ct. Napa, CA 94558 Phone: (707) 256-1100 • TTY (707) 252-0213 2351 Mendocino Avenue, Santa Rosa, CA 95403 Phone: (707) 569-2000 • TTY (707) 525-1239

### FAIR HEARING & MEDIATION UPDATE FEBRUARY 1 - 28, 2015

Transportation (14-20)	Reason for Appeal: Claimant appeals denial of transportation to day program.  Ruling: Office of Administrative Hearings denied Claimant's appeal.
Eligibility (14-22)	<u>Reason for Appeal</u> : Claimant appeals denial of eligibility for Regional Center services <u>Ruling</u> : Office of Administrative Hearings denied Claimant's appeal.
Eligibility (14-29)	<u>Reason for Appeal</u> : Claimant appeals denial of eligibility for Regional Center services <u>Ruling</u> : Fair Hearing pending.
ILS/SLS (14/30)	Reason for Appeal: Claimant appeals denial ILS/SLS services Ruling: Fair Hearing pending.
Eligibility (14-31)	Reason for Appeal: Claimant appeals denial of eligibility for Regional Center services Ruling: Informal Meeting denied Claimant's appeal. Fair Hearing pending.
Respite (14-32)	Reason for Appeal: Claimant appeals denial of Respite hours.  Ruling: Fair Hearing decision pending.
Van Repair (14-33)	<u>Reason for Appeal</u> : Claimant appeals denial of eligibility for Regional Center services <u>Ruling</u> : Denied at Informal Level. Fair Hearing pending.
Chart/Trust Acctg. (14-34)	Reason for Appeal: Claimant appeals denial of chart reproduction and copy of trust accounting.  Ruling: Resolved and withdrawn through mediation.
Eligibility (14-35)	<u>Reason for Appeal</u> : Claimant appeals denial of eligibility for Regional Center services <u>Ruling</u> : Fair Hearing pending
Eligibility (15-01)	Reason for Appeal: Claimant appeals denial of eligibility for Regional Center services Ruling: Withdrawn
SLS (15-02)	Reason for Appeal: Claimant appeals denial of Supported Living Services Ruling: Withdrawn
ABA Services (15-03)	Reason for Appeal: Claimant appeals denial of behavioral services Ruling: Resolved and withdrawn
Eligibility (15-04)	<u>Reason for Appeal</u> : Claimant appeals denial of eligibility for Regional Center services <u>Ruling</u> : Fair Hearing pending.
Health & Safety (15-05)	Reason for Appeal: Claimant appeals DDS's denial of health and safety with enhanced SLS services Ruling: Informal Meeting and Fair Hearing pending.
Health & Safety (15-06)	Reason for Appeal: Claimant appeals DDS's denial of health and safety with enhanced SLS services Ruling: Informal Meeting and Fair Hearing pending.

Health & Safety (15-08)

Reason for Appeal: Claimant appeals DDS's denial of health and safety with enhanced SLS

services

Ruling: Informal Meeting and Fair Hearing pending.

Eligibility (15-07)

Reason for Appeal: Claimant appeals denial of eligibility for Regional Center services

Ruling: Fair Hearing pending.

### **CONSUMER ADVOCATE REPORT**

### February 20, 2015

The self-advocacy/support groups continue to be educated through DVDS on issues regarding rights, transportation, employment, housing, voting, independence, and relationships. There will be another Sonoma County self-advocacy meeting in April or May at the NBRC Office in Santa Rosa. There will be a Statewide Self-Advocacy Conference with the theme "Celebrate Self-Advocacy" sponsored by Supported Life Institute in Sacramento on May 1-2, 2015 at the Crown Plaza Hotel. There's another Statewide Gathering sponsored by People First of California in Fresno at the Double Tree Hotel. The theme is, "Advocacy Is the Path, You Choose the Direction". It's from June 12-14, 2015.

The Napa County IHSS Advisory Committee is sponsoring an Appreciation Event this spring. Date, time, and location haven't been decided at this point. I will keep you posted. Managed care will not be implemented in Napa County this year and hopefully for years to come. Overtime for IHSS Providers will also not be implemented at this time.

Voter registration has improved in both our offices and we expect more people wanting to register to vote as the national election in 2016 gets closer. I want to thank everyone who has assisted consumers to register. Keep up the good work.

I will be assisting Katie Pedgrift in developing several sexuality seminars for people who are non-verbal in the very near future.

I continue to assist service coordinators with their cases and I continue to be the DDS Conservator designee. Being the designee has doubled my time with conservatees due to the amount of emergencies.

Thank	k you.
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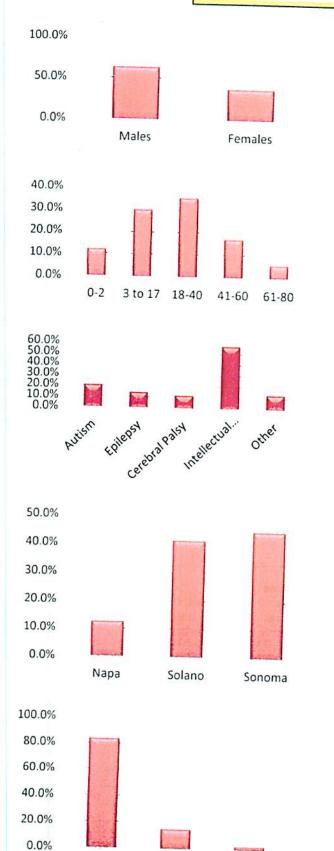
Submitted by:

Randy Kitch

### NBRC Case Management Report



### NBRC Total Clients: 8,356



English

Spanish

Other

Males	5,230
Females	3,126

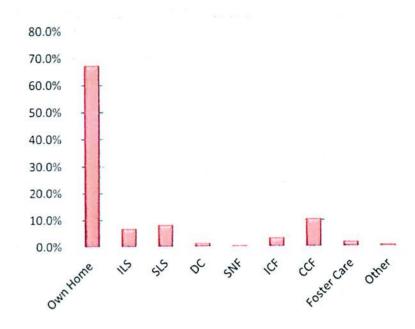
Age Range	
0-2	1,016
3 to 17	2,391
18-40	3,011
41-60	1,391
61-80	516

Disability Type*	
Autism	1,703
Epilepsy	1,132
Cerebral Palsy	926
Intellectual Disability	4,786
Other	1,048
*Clients may have multiple	

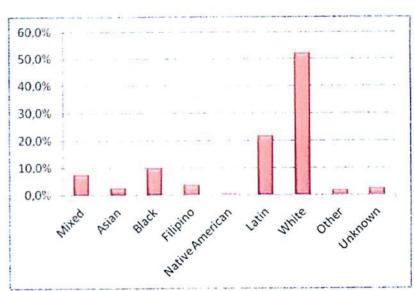
County	
Napa	1,062
Solano	3,460
Sonoma	3,674

Language	
English	6,912
Spanish	1,270
All Other	174

10.5	
Residence	
Type	
Own Home	
(Includes parent)	5,661
ILS	519
SLS	739
DC	101
SNF	44
ICF	256
CCF	834
Foster	137



Ethnicity	•
Mixed	643
Asian	191
Black	800
Filipino	288
Native American	27
Latin	1,855
White	4,231
Other	122
Unknown	199



	Accept	ntakes ted for sment			Inactivate ssessment			tivations Cases		Transferr	ed- Other			s New umers
	Under	3 Yrs &		Under	3 Yrs &		Under	3 Yrs &		Under	3 Yrs &		Under	3 Yrs &
MONTH	3 Yrs	Older		3 Yrs	Older		3 Yrs	Older		3 Yrs	Older		3 Yrs	Older
01/15	105	29	_	23	24	+	9	19	+	1	0	=	92	24
02/15		0	-		0	+		0	+		0	=_		
03/15		0	-		0	+		0	+		0	=		
04/15		0	_		0	+		0	+		0	=_		
05/15		0	-		0	+		0	+		0	=_		(
06/15		0	-		0	+		0	+		0	=_		(
07/12		0	-		0	+		0	+		0	=_		
08/15		0	-		0	+		0	+		0	=_		
09/15		0	-		0	+		0	+		0	=_		
10/15		0	-		0	+		0	+		0	=_		
11/15		0	-		0	+		0	+		0	=		
12/15		0			0	+			+		0	=_		
2015 TOTAL		29	-		24	+		19	+		0	_		24
2015 Avg.		2			2			2			0	(		2



# REQUEST FOR PROPOSALS Community Placement Plan Fiscal Year 2014-2015

North Bay Regional Center (NBRC) is a community- based, private non-profit corporation that is funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. North Bay Regional Center is one of 21 Regional Centers throughout California serving individuals and their families who reside within Napa, Solano, and Sonoma Counties. NBRC receives funds from the Department of Developmental Services to develop a Community Placement Plan (CPP). The goal of the FY 2014-2015 CPP is to enhance services in the community to support individuals who either wish to move from a state developmental center, locked mental health facility, or out-of –state residence into their home community or who are at risk for admission to an institutional setting. The philosophy of the CPP is consistent with the 1999 Olmstead decision that determined that the state shall eliminate unnecessary segregation of persons with disabilities and ensure that they receive services in the most integrated setting appropriate to their needs.

- ❖ See Projects 1- 9, RFP Instructions, RFP Cover Page and Financial Summary attachements, and Important Dates page.
- ❖ NBRC and DDS reserves the right to withdraw this RFP and / or disqualify any proposal which does not adhere to the RFP guidelines. Proposals submitted after thei indicated timewill not be considered.

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Adult Residential Facility for Persons with Specials Health Care Needs (ARFPSHN)
ARFPSHN
Sonoma County
5 persons, ambulatory and non-ambulatory (private rooms)
\$125,000
Rates Negotiable

#### The expectation is that this home will:

- Provide the following services and supports to individuals with significant health care needs including:
  - Nutritional support, total parenteral feeding, gastrostomy feeding and hydration
  - Cardio-respiratory monitoring
  - Oxygen support, including continuous positive airway pressure and bi-level positive airway pressure, and use of inhalation-assistive devices
  - Nursing interventions for tracheostomy care and suctioning
  - Nursing interventions for colostomy, ileostomy, or other medical/surgical procedures
  - Special medication regimes, including injection and intravenous medications
  - Management of insulin-dependent diabetes
  - Manual fecal impaction, removal, enemas, or suppositories
  - Indwelling urinary catheter
  - Treatment of staphylococcus infection
  - Treatment of wounds or pressure ulcers, stages 1 and 2
  - Postoperative care and rehabilitation
  - · Pain management and palliative care
  - Renal dialysis
- Provide a Licensed Registered Nurse (RN) and/or Licensed Vocational Nurse (LVN), awake and on-duty 24 hours, seven days a week.
- Provide a Licensed Registered Nurse (RN) on duty at least 8 hours per person, per week.
- Ensure that clients remain under the care of a primary care physician, and ensure that each consumer is examined at least once every 60 days.
- □ Emphasize person-centered planning, community access and normalization.
- Have knowledge and be able to access generic resources in the community.
- Provide services for individuals transitioning from Sonoma Developmental Center.
- □ Work collaboratively with family members and Sonoma Developmental Center staff in transitioning individuals into the community.
- Develop positive relationships with NBRC, day programs, and community resources.
- Coordinate and supervise a team of specialized consultants (in addition to nursing) including, but not limited to: a psychologist, nutritionist, recreational therapist, and OT/PT.
- □ Hire competent, trained staff who can communicate clearly with residents, service professionals and members of the community.
- Provider to become vendored to provide transportation to and from day program/vocation.
- Meet minimum requirements for an ARFPSHN, defined in Welfare and Institutions Code 4684.50-4684.75.
- Property to be purchased and developed by housing Non-Profit Organization.
- Be located at a site approved by NBRC.

Enhanced Behavioral Supports Home (EBSH)	
EBSH for Adults 18-59 years old	
Sonoma, Solano, or Napa County	
4 persons, ambulatory and non-ambulatory (private rooms)	
\$50,000	
Rates Negotiable	
	EBSH for Adults 18-59 years old Sonoma, Solano, or Napa County 4 persons, ambulatory and non-ambulatory (private rooms)

### The expectation is that this home will:

- Be certified by the Department of Developmental Services (DDS) and licensed by the Department of Social Services (DSS) as an Adult Residential Facility (ARF).
- Provides 24-hour non-medical care to individuals served by the regional center who require intensive services and supports due to challenging behaviors that cannot be managed in a community setting without the availability of enhanced behavioral services and supports, who are at risk of:
  - Institutionalization
  - Transitioning to the community from a developmental center
  - Other state-operated residential facility
  - Institution for mental disease
  - Or out-of-state placement
- Provide additional staffing supervision, facility characteristics, or other services and supports to address a consumer's challenging behaviors, which are beyond what is typically available in other community facilities licensed as an ARF.
- □ Emphasize person-centered planning, community access, and normalization.
- Have the ability to access generic resources in the community.
- Be able to work collaboratively with family members, Sonoma Developmental Center staff, Regional Center Staff and DDS/ DSS to transition individuals into the community and adhere to forthcoming regulations per the EBSH model.
- Administrator to coordinate and supervise a team of specialized consultants including but not limited to: a psychologist, Board Certified Behavioral Analyst (BCBA), psychiatrist, nutritionist, occupational therapist, physical therapist, Registered Nurse (RN), and Licensed Vocational Nurse (LVN).
- Administrator to hire competent trained staff who can communicate clearly with residents, service professionals and members of the community.
- Administrator will hire and train staff who are able to carry out expectations guided by EBSH regulations.
- Be licensed by DSS, certified by DDS, and vendored for four individuals.
- Be vendored to provide transportation to and from day program/vocation.
- Be able to provide services in the site established by the housing Non-Profit Organization (NPO).

Residential Home for Individuals with Behavioral Challenges and Chronic Health Issues
Specialized Residential Facility for Adults (18-59)
Napa, Solano, or Sonoma County
4 persons ambulatory and non-ambulatory (private rooms)
\$150,000
Rates Negotiable

- Have an administrator/ licensee with expertise in working with challenging behaviors, and experience in managing health issues; e.g. diabetes, dementia, including health issues surrounding chronological aging.
- Provide a highly structured environment to serve individuals with developmental disabilities with challenging behaviors needs; e.g. self- injury, physical aggression, and verbal outbursts.
- Address the needs of individuals with developmental disabilities who may have sensory impairments and/or are non-ambulatory with self-care needs, and/or have chronic health conditions.
- Emphasize person-centered planning, community access, and normalization.
- Access generic resources in the community.
- Provide services for individuals transitioning from Sonoma Developmental Center and/ or locked facilities.
- Work collaboratively with family members and Sonoma Developmental Center staff to transition individuals into the community.
- Develop positive relationships with NBRC, day programs, and community resources.
- Coordinate and supervise a team of specialized consultants including, but not limited to: a psychologist, Board Certified Behavioral Analyst (BCBA), psychiatrist, nutritionist, occupational therapist, physical therapist, Registered Nurse (RN) and Licensed Vocational Nurse (LVN).
- Administrator to hire competent, trained staff who can communicate clearly with residents, service professionals and members of the community.
- Administrator to hire staff who have experience working with individuals with developmental disabilities who have behavior challenges and/or have chronic health issues.
- Develop and implement a program with services and supports that exceed the Level 4I consultant and staffing hours.
- Provider required to purchase and modify the designated home for non-ambulatory accessibility throughout the home, including a private yard.
- Be licensed and vendored for up to four individuals.
- Be vendored to provide transportation for residents to and from day program/vocation.
- Be located at a site approved by NBRC.

Project 4:	Behavioral Services Agency
Service Need:	Behavioral Services Agency for Individuals Transitioning from Developmental Centers or Locked Facilities
Service Area:	Sonoma, Solano, and Napa Counties
Start-up Funding:	\$30,000
Reimbursement rate:	Negotiated Rates

- Assist in the transition of individuals moving from or at risk of entering into Developmental Centers (DC) or locked facilities by providing behavioral supports per individual needs.
- Participate at Transitional Support Meetings (TSM) at Developmental Centers/locked facilities and other meetings as needed.
- Be available to meet with NBRC service coordinators to discuss cases as needed.
- Hire or contract with various licensed clinicians and specialized consultants experienced in treating Individuals with developmental disabilities such as: a psychologist, Board Certified Behavioral Analyst (BCBA), psychiatrist, MFT, LCSW.
- Provide consultation and staff training to identified service providers as needed.
- □ Work collaboratively and communicate with family members, Developmental Center staff, service providers and regional center staff.
- Agency clinicians must be able to travel to see client's state wide as needed.

Project 5:	Day Program for Individuals with Behavior Challenges			
Service Need:	Site Based Day Program for Individuals Transitioning from Developmental Centers or Locked Facilities			
Service Area:	Solano County			
Number Served:	Up to 30 Individuals ambulatory and non-ambulatory			
Start-up Funding:	\$150,000			
Reimbursement rate:	Rates Negotiable			

### The expectation is that this program will:

- Provide a highly structured environment to serve individuals with behavioral challenges that may include forensic involvement, mental health needs, and substance abuse.
- Provide services for individuals transitioning from Developmental Centers and/or locked facilities.
- Provide vocational training and opportunities.
- Hire competent, trained staff who can communicate clearly with residents, service professionals and members of the community.
- Develop positive relationships with NBRC, residential providers, and community resources.
- Provide licensed behavioral consultation per Individual Service Planning and coordination.
- Provide enhanced staffing and supervision.
- Emphasize person-centered planning, community access and normalization.
- Have the ability to access generic resources in the community.
- Be located at a site approved by NBRC.

Project 6:	Day Program for Individuals who are Medically Fragile		
Service Need:	Licensed and Site Based Day Program for Individuals who are Medically Fragile		
Service Area:	County to be determined per location of ARFPSHNs		
Number Served:	Up to 30 Individuals ambulatory and non-ambulatory		
Start-up Funding:	\$150,000		
Reimbursement rate:	Rates Negotiable		

### The expectation is that this program will:

- Have an experienced Licensee/ Program Director serving individuals with developmental disabilities and medical needs.
- Have a full time nurse on site and one to accompany participants on outings.
- Hire an experienced team of staff and consultants, including, but not limited to: Licensed Registered Nurse, (RN), Licensed Vocational Nurse (LVN), dietician, and occupational therapist.
- Provide excellent communication to the Inter-disciplinary (ID) Team, including daily communication with the residential service provider.
- Develop care plans for and address the needs of individuals with developmental disabilities who may have sensory impairments and/or are non-ambulatory with self-care needs, and/or have chronic health conditions.
- Have the ability to serve participants residing at ARFPSHNs.
- Emphasize person-centered planning, community access, and normalization.
- Access generic resources in the community.
- Provide services for individuals transitioning from Developmental Centers.
- Develop positive relationships with NBRC, day programs, and community resources.
- Program Director to hire competent, trained staff who can communicate clearly with participants, service professionals and members of the community.
- Provide programming with enhanced staffing and supervision.
- Be licensed and vendored for up to 30 individuals. License to accommodate 15 or more individuals who are non-ambulatory.
- Be located at a site approved by NBRC.

Project 7:	Community Crisis Home (CCH)
Service Need:	Specialized Residential Facility for Adults (18-59)
Service Area:	Napa, Solano or Sonoma County
Number Served:	8 Individuals ambulatory and non-ambulatory (private rooms)
Start-up Funding:	\$ 250,000
Reimbursement rate:	Rates Negotiable

- Provide a highly structured environment and program to serve individuals with behavioral challenges such as aggression, property destruction, and self-injury.
- Stabilize individuals in crisis with challenging needs and assist in transitioning to a less restrictive environment.
- Provide medication management and stabilization.
- Emphasize person-centered planning, community access and normalization.
- Address the needs of individuals who may be non-ambulatory and who may have self-care needs.
- Ability to understand and train staff in the implementation of behavior plans and mental health treatment plans.
- Provide services for individuals transitioning from and/or at risk of entering into a Developmental Center and/or locked facilities.
- Develop collaborative relationships with NBRC, day programs, and community resources.
- Administrator to coordinate and supervise a team of specialized consultants including, but not limited to: psychiatrist, BCBA, psychologist, behavioral specialist, recreational therapist and nutritionist.
- Administrator to hire competent, trained staff who can communicate clearly with residents, service professionals and members of the community.
- Be developed under existing and forthcoming regulations per DDS requirements.
- Be purchased and developed by a housing Non-Profit Organization (NPO).
- Be licensed and vendored for eight individuals.
- Be vendored to provide transportation to and from a day program/vocation.
- Access generic resources in the community.
- Be flexible regarding location of site, to be determined within Solano, Napa or Sonoma County.

Project 8:	Non-Profit Housing Services for Community Crisis Home (CCH)
Service Need:	Acquisition and Development of an 8-Bed Crisis Home
Service Area:	Sonoma, Solano, or Napa County
Number Served:	8 individuals ambulatory and non-ambulatory
Start-up Funding:	\$ 750,000 (Acquisition) and \$750,000 (Rehabilitation)
Reimbursement rate:	Negotiated

### The expectation is that this property will:

- Be purchased and developed by a Non-Profit Housing Organization with experience in developing homes for individuals with physical and intellectual disabilities, including sensory impairment, behavior challenges and mental health issues.
- □ Be located in an area within Solano, Sonoma, or Napa County. Location to be approved by NBRC.
- Be designed with common areas that promote interaction.
- Have private bedrooms for 8 individuals that allow for storage of personal items and décor.
- Be designed to have kitchen access at all times.
- Have private space to visit with family and friends.
- □ Have a private yard or outdoor space for individuals to safely be outside for relaxing, socializing, and physical fitness.
- □ Be licensed by Community Care Licensing, be constructed to provide non-ambulatory accessibility.
- Adhere to forthcoming regulations from DDS.
- Be leased to a service provider that has been selected through a separate RFP process to serve individuals referred from the regional center either exiting a developmental center or locked facility or at risk of entering.

Project 9:	Non-Profit Housing Services for Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN)
Service Need:	Acquisition and Development of a 5-bed ARFPSHN
Service Area:	Sonoma, Solano, or Napa County
Number Served:	5 bed ARFPSHN ambulatory and non-ambulatory (private rooms)
Start-up Funding:	\$ 225,000 (Acquisition) and \$350,000 (Rehabilitation)
Reimbursement rate:	Negotiated

### The expectation is that this property will:

- Be purchased and developed by a Non-Profit Housing Organization with experience in developing homes for individuals with physical and intellectual disabilities, preferably ARFPSHNs.
- Be located in an area within Solano, Sonoma, or Napa County. Location to be approved by NBRC.
- Be designed with common areas that promote interaction.
- □ Have private bedrooms for 5 individuals that allow for storage of personal items and décor.
- Be designed to fulfill regulations per ARFPSHN requirements, e.g. generator, tracking systems, roll in showers.
- Have private space indoors and out to visit with family and friends.
- □ Be licensed by Community Care Licensing, be constructed to provide non-ambulatory accessibility throughout.
- □ Be leased to a service provider that has been selected through a separate RFP process to serve individuals referred from the regional center eligible for ARFPHSN services.

### RFP INSTRUCTIONS

The following must be submitted in order to be considered a complete application packet:

### Application Packet Guidelines:

- All Application Packets must be complete for consideration by the RFP Review Committee. Any application that does not adhere to the format guidelines or informational content will not proceed in the screening process.
- ♣ 1" margins
- 12 point font
- Faxed or emailed applications will not be accepted.
- ❖ 15 collated and stapled copies of the complete Application Packet must be received by 5:00 p.m. on Friday, March 6, 2015 in NBRC's Santa Rosa or Napa office.

### Application Packet Checklist:

- Cover Sheet (one page maximum; please use attached form)
- 2. Project Description (maximum of three pages)
  - a. Name of administrator
  - b. Name/titles of consultants and how they will be used
  - c. Description of services to be provided
  - d. Where and how the services will be provided
  - e. Unique features of the program
  - f. Description of how consumers will benefit
  - g. Time table of objectives to be accomplished during start-up phase, which will begin <u>May</u> 1, 2015.
- 3. Budget Information (one page maximum for each)
  - a. Start-up Budget
  - b. Ongoing Budget
- 4. Applicant(s) Information

Resumes with detailed description of experience with target population (e.g. types/service levels of programs and position in each program). Please include resumes of applicant(s), administrator(s), and consultants. Please do not attach copies of awards, certificates of training or degrees.

How would you balance your future project with your current job and/or existing responsibilities? (maximum 1 page)

Summary of current finances detailing all assets and liabilities that demonstrates ability to meet Community Care Licensing fiscal requirements, please use attached form.



### Please do not attach copies of awards, certificates of training or degrees.

### **Estimated Service Duration**

Selected applicants must work in collaboration with Regional Center staff to spend start- up funds appropriately and in a timely manner.

Selected applicants shall be ready to provide services and eligible for vendorization by June 2017. Selected applicants awarded CPP start- up funds are held to the highest of standards and expectation of excellence in service delivery throughout the life of the vendorization.

### Assumptions and Agreements

Proposals will not be returned to the submitter. NBRC and reserve the right to dismiss any proposal if it does not meet the criteria established in this RFP.

Applicants applying to more than one project must submit separate proposals for each project.

### Anticipated Selection Schedule

- 1. Initial review period -February 17- March 24, 2015
- 2. Announcement of those proposals moving to interview phase: March 25, 2015.
- 3. RFP Review Committee interview projects 1-7: April 1 and 2, 9am -4 pm Projects 8-9 (Housing NPO) April 9, 1-4 pm.

North Bay Regional Center 10 Executive Ct. Napa, CA 94558

Notification of selected service provider April 30, 2015.

Proposals may be submitted by non-profit corporations.

Board members and employees of regional centers are prohibited from submitting proposals. Refer to Title 17 regulations, Section 54314 for a complete list of ineligible applicants.

### **EVALUATION OF PROPOSALS**

Proposals will be evaluated by a committee consisting of individuals who do not have a conflict of interest with the projects. The committee may include individuals supported by NorthBay Regional Center (NBRC) and members of their family, NBRC staff and employees of the Regional Project at Sonoma Developmental Center.

The evaluation will be based on an analysis using the following criteria as applicable to each project:

- 1. The administrator and consultants must have a successful record of providing services for at least two years with the target population.
- 2. The organizational structure appears to be solid and demonstrates the ability to closely develop and develop and administer services within the local area.
- 3. There is an indication of cooperative working relationships with other service providers
- 4. Proposed service corresponds to the needs identified in the Request for proposals and to the population to be served. Entry criteria are specified and demonstrate an awareness of the needs of the target population.
- 5. Skills to be taught to consumers are explicitly stated. Curriculum content and methods promote community integration and increased independence for consumers. A commitment to individualized programming is evident.
- 6. Programming/ teaching methods are clearly identified, clinically sound, and reflect consumer choice.
- 7. Timetable of objectives clearly identifies the steps involved in obtaining licensure, certification and vendorization, as needed. Objectives of the proposal are in sequence, measurable, time-limited, and achievable within one year of being awarded the project.
  - a) Projected start-up budget is specific and realistic.
  - b) On-going operating costs are explicit and realistic.
  - c) There is evidence of fiscal stability.

8.

9. The proposed site, if applicable, appears to be appropriate as to size, configuration, and location.

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### North Bay Regional Center 2014/2015 Community Placement Plan Request for Proposal

## **COVER SHEET**

Project Number/ Description	
Contact Name:	
Address:	
Email Address:	
Contact Number:	
Fax Number:	

### Financial Statement

Owner of Accords	
Current Assets	
Cash in Banks	\$
Accounts Receivable	\$
Notes Receivable	\$
Equipment / Vehicles	\$
Inventories	\$
Deposits / Prepaid Expenses	\$
Life Insurance (Cash Value)	\$
Investment Securities (Stocks and	\$
Fixed Assets	
Building and or / Structures	\$
Long Term Investments	\$
Potential Judgments and Liens	\$
Current Liabilities	
Accounts Payable	\$
Notes Payable (Current Portion)	\$
Taxes Payable	\$
Long- Term Liabilities	\$
Notes/ Contracts	\$
Real estate Mortgages	\$
Other Income, Wages,	
Revenues from other Sources	
(Specify)	\$
Line of Credit	
Amount Available	\$

### **IMPORTANT DATES**

### Please mail or deliver completed Application Package(s) to:

RFP Review Committee

North Bay Regional Center 10 Excutive Court Napa, Ca 94558

Or

North Bay Regional Center 2351 Mendocino Ave Santa Rosa, Ca 95403

RFP Process Timeline					
Technical Briefling Friday Febuary 20, 2015 from 1pm-3pm					
Application Package Due	Friday March 6, 2015 by 5pm				
Interview Dates	Projects 1-7 April 1, & April 2, 2015 from 9-4pm				
(held at the Napa office)	Projects 8-9 April 9, 2015 from 1-4pm				

# Vendor Advisory Committee Report to the NBDDS Board of Directors February 10, 2015 Submitted by Mike Huckins

The VAC met on Tuesday, February 10, 2015. Linda Plourde rejoined VAC and began her role as Chair of the VAC meetings. Please refer to the minutes for the complete report of all agenda items.

Community Concerns: When a vendor is missing an IPP or needing a revised IPP they should contact Courtney Singleton for a copy or correction if there is a discrepancy with the POS. It was reiterated that when a POS is ending, there should be a new POS in place before a vendor continues providing the service. This may require contacting the Service Coordinator's Supervisor, Officer of the Day or Courtney Singleton. Dave Johnson reiterated the POSs are updated by Fiscal on Tuesday and Thursdays which means Wednesday and Fridays are the best days to check the portal. Unfortunately if it is not there by Friday, the following Wednesday would be the next window for the POS. Courtney confirmed that Vendors can say "no" to Service Coordinator's early request for ISP (prior to a month before the birth month).

Group reports were given. The Napa Solano Vendor Group met and had a general discussion about how to effectively recruit new Direct Service Professionals. The Sonoma Vendor Group discussed their Legislative breakfast on March 27th from 8 to 9:30 at the State Building in Santa Rosa. SCDD North Bay: No report. NBHC: The written report was read by Linda. NBHC is participating in the Vallejo Housing Coalition to purchase 10 units with 2 units being allocated for our Consumers. Public Relations: Linda suggested we add a recruitment of vendors to this effort and call it PR/Outreach. Trade Associations: Mike encouraged everyone to attend the Public Policy Conference and do the Legislative Office visit day on March 10th for the 10 Campaign. He also encouraged vendors to bring consumers as well. Linda provided the update on CSLN meetings and Department of Labor timeframe related to overtime. Board Report: Mike applauded the Board for voting to support the 10 Campaign. Community Transportation Concerns and Supported Living Concerns were summarized. The Board also approved Linda Plourde's VAC membership. ARCA/NBRC: Dave Johnson reported that ARCA continues to advocate for the 10 Campaign and recommended that the rate freeze be lifted. Michi and Linda will represent at the ARCA subcommittee on Supported Living on March 19th and 20th. Disaster Preparedness: Regional Meetings continue. CASACC Vendor Chair Conference Call: Progress with the 10 Campaign was discussed. Employment First: Maura McDonough will spearhead an **Employment First Task Force for NBRC.** 

- Policy and Procedure Changes: There was discussion about whether it was necessary to have the
  complete CDER or just the Summary CDER. Courtney Singleton confirmed that full CDERs are preferred
  and should be sent along by Service Coordinators. The new ILS Procedure was approved to provide ILS in
  family homes and has been sent on to DDS.
- Announcements: Mike announced the Arc-Solano's 19<sup>th</sup> annual Evening at the Academy Awards simulcast dinner/auction event on Oscar night 2/22/15. Mike Walling will be presenting on benefits at New Leaf in March. Courtney reported that 9 Request for Proposals will be will be posted on the NBRC website. Elizabeth reported that the CARF standards group will begin meeting in March. Elizabeth encouraged attendance at regional consortia meetings to help guide the Junior College's priorities related to education to benefit our Consumers.
- Next VAC Meeting: The next VAC Meeting has been switched to 3/17 due to the Public Policy Conference and legislative office visits scheduled on 3/10/17.

## **VAC Meeting Minutes**

Vendor Advisory Committee Meeting Minutes North Bay Regional Center, Napa Tuesday, February 10, 2014



VAC Meeting held December 16, 2014 was called to order at 10:00 AM (PST). Chaired by
Linda Plourde
VAC Membership
Saanen Kerson (Vine Village)
Darelyn Pazdel (PRIDE Industries)
Elizabeth Clary (UCP of the North Bay)
Karen Farnsworth (CPA)
Mike Huckins (The ARC Solano)
<ul> <li>✓ Lauren Meiklejohn (Becoming Independent)</li> <li>✓ Karen Lustig (Aldea Supported Living Services)</li> </ul>
☐ Linda Plourde (Bayberry, Inc.)
Elida Flourde (Bayberry, Ilic.)
NBRC Staff
Bob Hamilton
☐ Pamela Madden Krall
☐ Dave Johnson
⊠ Cherie Lanam
Seneca St. James
General Members  Andrea Mendoza, (REI / CHDC)  Beth Kahiga (Napa Valley Support Services)  Brian Kelly (Attendant Care)  Cameron Woolley (Connections For Life)  Carmen Mendex (Bay Respite Care)  Carmen Ynostroza (Becoming Independent)  Daniel Lopez (Inclusion Services)  Dori McDonnell (Lifehouse Agency)  Edie Thomas (Connections For Life)  Emer Maraid (Wellness SLS)  Emily Davidson (R & D Transportation)  Holly Pagel (Connections for Life)  Israel Ibama (Inclusion Services)  Jim Hasik (Options 3)  Kandi Cotter (Liberty)  Kelley Hanson (PACE Solano)  Laura Saunders (Options 3)  Lauren Parrott (R&D Transportation)  Liz Sutton (North Bay Industries)  Louis Chiofalo (Solano Diversified Services)  Mark Bontragier (Aldea)  Melissa Healy (Wheelcare Express)  Michelle Ramirez (On My Own)  Renee Fannin (Lynn & Darla SLS)  Stan Higgins (Oaks of Hebron)

2.		
Agenda Changes or Additions	Announcements were noted	The Transfer
3.	Summary	Action/Follow-Up
Feature Presentation	There was no feature presentation scheduled	
at SDC4.	Summary	Action/Follow-Up
Community Concerns	<ul> <li>IPP upon referral: Kelley Hanson clarified that service providers require all documents from NBRC in order to provide services. This includes a current POS and corresponding IPP that matches the POS.</li> <li>Reductions in SLS hours: Michelle Ramirez pointed out that SLS hours do not always correlate with the POS when SLS hours are reduced. Courtney Singleton requested programs call her or Deanna Heibel directly when hours are incongruent.</li> <li>Process to follow when a POS ends: Kelley Hanson clarified the NBRC policy to have verification via SANDIS before providing service.</li> <li>Transportation POSs: Kelley requested clarification regarding renewal of transportation POSs. R&amp;D is able to initiate and renew transportation POSs, but requires the approval of the Service Coordinator. Service providers have reported difficulty with getting POSs renewed despite multiple attempts to contact both the Service Coordinator and R&amp;D when a POS is expiring. This results in services to persons served being cancelled. Lauren Parrott, R&amp;D QA, clarified that Karen Kreuger is the contact at R&amp;D for POSs. Maira Montenegro is the secondary contact.</li> <li>Timeline for ISP completion and submission to NBRC: Kelley reported that she has heard from several vendors that Service Coordinators are requesting ISPs take place outside of the service provider's schedule to accommodate the Service Coordinator's request. Courtney clarified that the ISP needs to happen on the service provider's contracted schedule.</li> <li>Michelle requested clarification regarding ISP reporting relative to contracted expectations. SLS contracts require quarterly reports, yet some Service Coordinators are requesting additional reports in order to renew a POS. Courtney clarified that the report just needs to be made within the past three months in order for a POS to be renewed.</li> </ul>	NBRC will follow up with its Leadership to clarify these issues.
5. Report		Action/Follow-Up
Group Reports	<ul> <li>Napa Solano provider group – Kelley reported vendors in all three counties are reporting the beginning of an exodus of support staff. The group discussed ways to recruit employees.</li> <li>Sonoma Provider group – Elizabeth reported that plans are underway for the March 27 Legislative Breakfast. It takes place from 8-9:30 a.m. at the State Building in Santa Rosa. Next meeting of the Sonoma Providers group is 2/24 at 10 a.m. at NBI.</li> <li>State Council on Developmental Disabilities: Bob was not in attendance.</li> <li>North Bay Housing Coalition: Mary Eble provided a written report of the Housing Coalition's activities. NBHC is participating in the Vallejo Housing Collaborative, a partnership for agencies to purchase ten units. NBHC will have two. Funding for this is insufficient.</li> <li>Public Relations and Outreach: Linda recommended regional service providers discuss this at regional meetings as a tool to encourage providers to become more involved.</li> </ul>	

	<ul> <li>Trade Associations:         <ul> <li>✓ CDSA: Mike Huckins reminded the group about the March 8 and 9 conference and the March 10 Lobby Day at the Capitol building in Sacramento. CDSA, CSLN, and UCP-ARC will participate.</li> <li>✓ CSLN: Linda Plourde reported on the evolution of CSLN. The overtime rule was vacated, but the Department of Labor has submitted an appeal. The appeal has been expedited. CSLN expects a determination in August. Linda encouraged providers to get involved in advocacy networks.</li> </ul> </li> <li>NBRC Report Dave Johnson reported. ARCA continues to advocate for removing the rate freeze and increasing rates by 10%. Linda Plourde and Michi Gates will represent NBRC at an ARCA subcommittee on Supported Living, which takes place March 19 and 20 at Alta California Regional Center.</li> <li>Disaster Preparedness groups continue to meet regionally.</li> <li>CASACC: Linda Plourde reported. The group discussed the Lanterman Coalition 10 campaign.</li> <li>Employment First: Maura McDonough discussed plans for a "blueprint" for implementation of Employment First legislation. Maura will be spearheading an Employment First task force for NBRC.</li> </ul>	
6. Report	Summary	Action/Follow-Up
Policies Procedures Practices or Trends.	<ul> <li>CDER clarification - Elizabeth requested clarification regarding NBRC's process of mailing out a full CDER. Courtney responded that NBRC would continue its practice of mailing out a full CDER.</li> <li>NBRC's ILS procedure has been updated. It was approved by the Board and has been sent to DDS for final approval.</li> </ul>	
7. New Business		

8. Report	Summary	Action/Follow-Up
Announcements	<ul> <li>Mike announced the ARC Solano's upcoming fundraiser, Puttin' on the Glitz, which takes place Sunday, February 22 from 4:30 to 9:30 p.m. at Zio Fraedo's Restaurant in Vallejo. Academy Awards theme.</li> <li>Michael Walling will be presenting at New Leaf in March. The workshop is open to the public. The State Council is hosting a benefits training on February 10.</li> <li>Courtney reported that nine CPP RFPs will be posted to the NBRC website on Friday.</li> <li>CARF standards group - Elizabeth reminded providers that a CARF standards group will begin meeting in March.</li> <li>AB 86 - Elizabeth requested NBRC and providers attend regional consortia meetings in Napa, Solano, and Sonoma counties regarding AB 86. AB 86 is a move to unify adult education, education to adults with disabilities, career technical education, adult basic education, and support to English language learners. Given Employment First legislation, this is an excellent way to guide the junior college's priorities.</li> </ul>	
9. Adjournment		
	Meeting adjourned at 11:22AM	

Minutes submitted by: Elizabeth Clary



# Lanterman Coalition Update: February 9, 2015



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View our videos on YOU Mile



Visit our website



Forward to a friend

### **Contact Us**

Check Out These
Updates Resources
from the Lanterman
Coalition:

Advocates Blog (entries from "Tell us Your Story")

### Research

(several reports on the current state of services)

> About Us (describes the coalition)

**Tell Us Your Story** 



The message is clear, "the California developmental services system needs a 10% increase to stop the current system collapse."

Dear Robert.

So far our champions in the legislature have shown they intend to fight for our community but they can't do it

(Personal Stories from Advocates one of the activities from the Ten4 Ten Initiative)

Coming Soon:
The Lanterman
Coalition Media
Campaign...

Petition Your
Legislator
Change.org

"Join almost 6000
advocates by
signing the
petition"

Ten4Ten:
10 Things You
Can Do
(SelfAdvocates)
(Families)
(Groups)

# Talking Points

- 1. (Self-Advocat es)
- 2. (<u>Familie</u> <u>s</u>)
- 3. (Regiona I Center)
- 4. (Community Provider
- 5. (DSPs)

The 2015 Lanterman Coalition

1. The Arc and

alone. We are truly in a system wide collapse and what happens this year will determine whether we begin to stabilize our support system or continue the harm to people with disabilities, families, and their support workers. In many ways the direction depends on all of us.

Budget Committee Members are Appointed and the Budget Hearings for Developmental Services are Set:

### Wednesday, March 4:

The Assembly Health and Human Services Budget Sub-Committee #1,

Chair: Assembly Member Tony Thurmond 1:30 PM, Room 4202 (Staff: Jazmin Hicks)

# ASSEMBLY BUDGET SUBCOMMITTEE NO. 1 ON HEALTH AND HUMAN SERVICES

Democratic Alternate: . Republican Alternate: . Fax (916) 319-3560. REPUBLICAN CAUCUS: Julie T. Souliere (Human Services) - 319-2614, Michelle Baca (Health) - 319-2636

Member	Distri ct	Part y	Roo m	Phone	Fax
Bonta, Rob	18	D	6005	916 319 20189 16 319 2018	916 319 21189 16 319 2118
Chiu, David	17	D	2196	916 319 20179 16 319 2017	916 319 21179 16 319 2117
Grove, Shannon	34	R	4208	916 319 20349 16 319 2034	916 319 21349 16 319 2134
Jones, Brian	71	R	3141	916 319 20791 6 319 2071	916 319 21719 16 319 2171
Thurmond, Tony (Chair)	15	D	5150	916 319 20159	916 319 21159

2. United Cerebral Palsy California Collaboration,

16 319 16 319 2015 2115

### March 12, 2014:

The Senate Health & Human Services Budget Sub-Committee #3,

Chair: Senator Holly Mitchell 9:30 a.m., Room 4203 (Staff: Peggy Collins)

3. Association of Regional Center Agencies,

4. Autism Society of

California,

5. Cal-TASH. 6. California

Disability

Services Association. 7. California

Respite Association, 8. California Supported Living Network.

9. Disability Rights California.

10. California **Easter Seals** affiliates,

11. Family Resource Center Network

California, 12. Educate Advoc ate,

13. Infant Development Association.

14. People First California.

15. ResCoalition,

16. State Council Developmenta I Services,

17. Service Employees SENATE BUDGET AND FISCAL REVIEW SUBCOMMITTEE NO. 3 ON **HEALTH AND HUMAN SERVICES** 

REPUBLICAN CAUCUS: Kirk Feely - (Health) 651-1775, Chantele Denny -Human Services) 651-1784; Phone: (916) 651-4030(916) 651-4030. Room 5080.

Member	District	Party	Room	Phone	Fax
litchell, Holly (Chair)	30	D	5080	916 651 4030 916 651 4030	916 651 4930 916 651 4930
lonning, William	17	D	313	916 651 4017 916 651 4017	916 651 4917 916 651 4917
tone, Jeff	28	R	4062	916 651 4028 916 651 4028	916 651 4928 916 651 4928

### What's Happened So Far

October 2014: The Senate Human Services Committee (last sessions' committee) held a comprehensive informational hearing in Los Angeles on the developmental services system. The hearing culminated in a letter in support of repairing the "fragile regional centers and providers' network of support. The letter was International Union,

18. <u>California</u>
<u>Association of</u>
<u>Health</u>
<u>Facilities</u>,

19. The Alliance for People with Intellectual and Developmenta I Disabilities. signed by Senator Jim Beall, Senator Carol Liu, Senator Marty Block, Senator Fran Pavley, Assemblymember Joan Buchanan, Assembly member Rich Gordon, Assembly member Brian Jones, and Assembly member Mariko Yamada.







### December 2015

The Lanterman Coalition 100% unanimous agreement on the 10% campaign, delivers initial <u>letter to the governor</u> and begins lobbying the administration and legislature. So far we've been engaged in 20 twenty plus meetings to date...

### Senate & Assembly Budget Overview Hearings

### January 22, 2015:

During the budget overview informational hearing for the Senate, Senator Bill Monning, Senator Mark Leno, Senator Jim Beall, Jr., and others made it a point to stand up for our community express their concerns over the Governor's lack of attention in the 2015-2016 budget.

"...no increases to providers since 2006 but cost keep increasing" while government studies the need the homes are closing".
Senator Monning



Overview Gov's Budget 2015-2016-DDS



Overview Gov's Budget 2015-2016: DDS Funding Senator Beall Conversation

(In support) I want to echo Senator Monning's, Senator Stone's, and Senator Leno's comments"... "over 100 residential homes have closed. Senator Jim Beall

# Confirmation Hearing for Santi Rogers, Director of Developmental Services February 4, 2015:

The Senate Rules Committee, chaired by Senate Pro Tem Kevin de Leon. The committee held a very informed and pointed hearing focused on the problems with the developmental centers, the loss of federal funding, abuse of people with developmental



"Are You Ready To Lead"

disabilities and they stressed the importance of straight forward communication with the legislature.



STATE COUNCIL ON DEVELOPMENTAL DISABILITIES—NORTH BAY OFFICE 236 Georgia St., Suite 201, Vallejo, CA 94590 (707) 648-4073 <a href="mailto:northbay@scdd.ca.gov">northbay@scdd.ca.gov</a>

### WEEKLY E-NEWSLETTER

February 20, 2015

### 2<sup>nd</sup> ANNUAL CHILDREN & FAMILIES POLICY FORUM

The Second Annual Children and Families Policy Forum is titled, "A seat at the Table: Parents and Youth influencing public Policy." The forum will highlight parent and youth leaders discussing policy issues including funding for homeless youth, child care and preschool, child and youth safety, and mental health screening and treatment. The event is FREE and FREE child care and translation services in Spanish and American Sign Language. Saturday, February 21, 2015 from 8:30 a.m. to 12:30 p.m. at the Solano Community College, 4000 Suisun Valley Road, Fairfield. sign up here

### 7th ANNUAL SONOMA COUNTY TRANSITION FAIR

Supporting students with disabilities and their families in the transition to adult life-- Get valuable information about and meet with representatives from Adult Day Programs, Higher Education, Vocational Training/Employment Options, Residential Options and Health/Mental Health Services.

Wednesday, February 25, 2015 3:00 to 6:00 p.m. Sonoma Office of Education 5340 Skylane Blvd., Santa Rosa (Spanish Interpreters available)

### PEOPLE WITH DISABILITIES FIND WORK IN SAN FRANCISO PROGRAM

Project search program at work in San Francisco was developed in 2010 in collaboration with local nonprofit TOOLWORKS, has partner with UCSF and has hosted over 30 interns since the beginning of the program....Read More

### TAX HIGHLIGHTS FOR PERSONS WITH DISABILITIES

2014 Tax season is upon us...for more information regarding taxes for persons with disabilities read here: read here

### **ABLE ACT—NEXT STEPS**

To learn more about the ABLE Act and the next steps, check out the following resources:

ABLE Act Info Sheet - created by The Arc
ABLE Act (expanded info) - created by The Arc
ABLE Account Planning video - created by the National Disability Institute

Visit our web page at <a href="http://www.scdd.ca.gov/northbay4.htm">http://www.scdd.ca.gov/northbay4.htm</a>
\*Like State Council on Developmental Disabilities – North Bay Office \*Sign up for our free e-newsletter,

contact Robin.tigh@scdd.ca.gov