NBRC Ethnicity and Expenditures Report: 2014

Per Health and Welfare codes 4519.5. (a), North Bay Regional Center ethnic expenditures and data reflects the following trends and conclusions:

| Fiscal Year 2014 | Consum | | Consumer |
|---|---|------------------------------------|-----------|
| Ethnicity | Count | Ethnicity | Count |
| Asian | 183 | Asian | 37 |
| Black/African-American | 838 | Black/Afrcn-Am | |
| Filipino | 282 | Filipino | 17 |
| Hispanic | 2,101 | Hispanic | 568 |
| Native American | 28 | Native Amercn | 2 |
| Other Ethnicity or Race | 1,075 | | 238 |
| Polynesian | 24 | Polynesian | 1 |
| White | 4,586 | White | 467 |
| Totals | 9,117 | Totals | 1,386 |
| Population Demograp | hics: | 3-21 | Consumer |
| Over half (54%) of NBRC' | 's | Ethnicity | Count |
| oopulation is White with | the | Asian | 57 |
| remaining major ethnic g | | Black/Afrcn-Am | |
| comprised of Hispanic (2 | | Filipino | 127 |
| Other or Mixed (12%) an | nd | Hispanic | 1,043 |
| African American (9%). | | | |
| When broken out by age | | Native Amercn | 13 |
| we see significant differe | | Other | 591 |
| Hispanics make up 41% o | | Polynesian | 15 |
| nfants 0-3, the largest gr | • • | White | 1,467 |
| and 29% of children 3-21 | | Totals | 3,613 |
| is reflective of growth in census. Mixed or Other | | 22+ | Consumer |
| census. Mixed or Other ethnicity groups likewise | | Ethnicity | Consumer |
| constitute 17% and 16% | <mark> -</mark> | | |
| 00300000 | | Asian | 89 |
| | | Black/Afrcn-Am | 482 |
| espectively for infants a | 11 | | 138 |
| espectively for infants a children. In the Adult | itutes | Filipino | |
| espectively for infants a children. In the Adult population, White consti | itutes vith | Hispanic | 490 |
| respectively for infants a children. In the Adult population, White consti 54% of the population, w | itutes vith lispanic | Hispanic Native Amercn | 13 |
| respectively for infants a children. In the Adult copulation, White consti 54% of the population, w African Americans and H | itutes vith lispanic Vix at 6 | Hispanic Native Amercn Other | 13 246 |
| respectively for infants a children. In the Adult copulation, White consti 54% of the population, w African Americans and H each at 12% and Other/N | itutes vith lispanic Mix at 6 | Hispanic Native Amercn | 13 |
| respectively for infants a children. In the Adult copulation, White constitution, white constitution, was and Heach at 12% and Other/No. As noted below, costigenerally correspond to see the constitution of | itutes vith lispanic Mix at 6 s | Hispanic Native Amercn Other | 13 246 |

NBRC Costs by Ethnicity

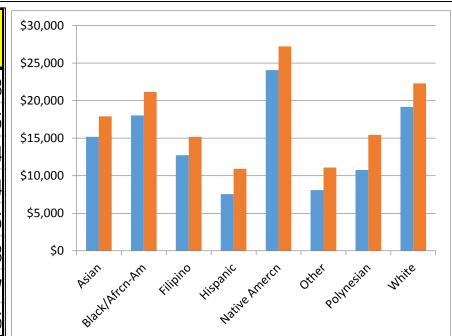
Costs for services are broken out into two categories: Authorizations, the amount of money NBRC has allocated or approved to pay for a service; and **Expenditures**, the amount of many that has actually been paid out for the service. Per Capita breaks out the average costs per person by ethnic group. NBRC service costs are highest where adult services are concerned, especially residential and adult day center services. As most children's services are provided through school programming, children's costs tend to be less as reflective of data by age group below.

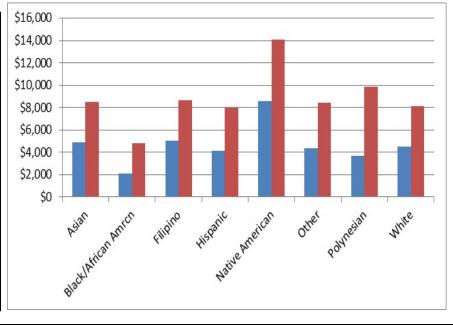
NBRC Costs by Age Group

Looking at **Authorizations** and **Expenditures** by age group, we see a more equitable distribution of per capita resources by ethnicity. As all services are customized to the individual, a singular high or low cost service will offset data for small populations, e.g., Native American data. Amongst children we see a \$7000 difference between the high and low per capita authorization, which closes to a \$3000 gap in terms of actual expenditures.

| 2014 Ethnicity | Per Capita Expenses | Per Capita Authorized | | |
|-------------------|------------------------|--------------------------|--|--|
| Asian | \$15,188 | \$17,908 | | |
| Black/Afrcn-Am | \$18,046 | \$21,165 | | |
| Filipino | \$12,738 | \$15,174 | | |
| Hispanic | \$7,549 | \$10,924 | | |
| Native Amercn | \$24,060 | \$27,215 | | |
| Other | \$8,087 | \$11,088 | | |
| Polynesian | \$10,764 | \$15,427 | | |
| White | \$19,168 | \$22,296 | | |

| Ethnicty 0-3 | Per Capita Expenses | Capita Authorize |
|---------------------|------------------------|---------------------|
| Asian | \$4,888 | \$8,494 |
| Black/African Amrcr | \$2,077 | \$4,808 |
| Filipino | \$5,052 | \$8,691 |
| Hispanic | \$4,120 | \$8,016 |
| Native American | \$8,564 | \$14,068 |
| Other | \$4,346 | \$8,410 |
| Polynesian | \$3,718 | \$9,845 |
| White | \$4,537 | \$8,150 |





Of concern is the higher discrepancy between Authorization and Expenditures for children's services, which on average is a 56% difference.

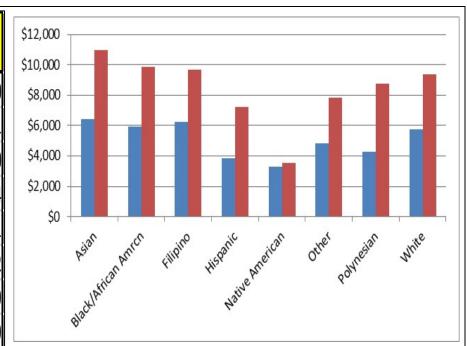
NBRC has reviewed specific Purchase of Services (POS) data regarding a sample of services to explore in what capacity certain services may result in greater discrepancies than others. This review has demonstrated that children's services such as respite and behavior services have a greater disparity between expeditures and authorizations than most other purchases. NBRC will be looking at internal procedures to determine changes that can be made to close this gap.

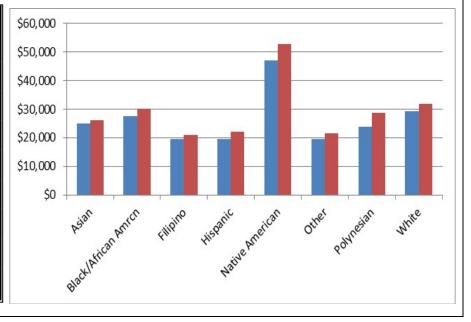
Also ofnote is the hgiher per capita costa for adults as compared to children due to the higher costs of residential and day programming services for adults.

The wide range between percapita costs at \$47,194 for Native Americans and the \$19,000 range for Hispanics, Filipino and Other will be addressed when looking at specific costs for services.

| | Per Capita | Capita |
|---------------------|------------|-----------|
| Ethnicity 3-21 | Expenses | Authorize |
| Asian | \$6,428 | \$10,960 |
| Black/African Amrcr | \$5,917 | \$9,891 |
| Filipino | \$6,223 | \$9,660 |
| Hispanic | \$3,823 | \$7,214 |
| Native American | \$3,310 | \$3,531 |
| Other | \$4,827 | \$7,822 |
| Polynesian | \$4,305 | \$8,749 |
| White | \$5,756 | \$9,389 |

| Ethnicity 22+ | Per Capita Expenses | Capita Authorize |
|---------------------|------------------------|---------------------|
| Asian | \$25,081 | \$26,271 |
| Black/African Amrcr | \$27,450 | \$30,083 |
| Filipino | \$19,681 | \$21,047 |
| Hispanic | \$19,455 | \$22,190 |
| Native American | \$47,194 | \$52,922 |
| Other | \$19,540 | \$21,526 |
| Polynesian | \$23,754 | \$28,645 |
| White | \$29,164 | \$31,926 |





NBRC Services by Language

The major language groups receiving NBRC services are primarily English, Spanish (20%) and Tagalog (1%). NBRC serves individuals that speak many languages including Korean, Russian, Swahili, and Chinese, all at less than 6 individuals. All Other Languages constitute languages that are not identified as part or any other language group.

Languages by Age Group

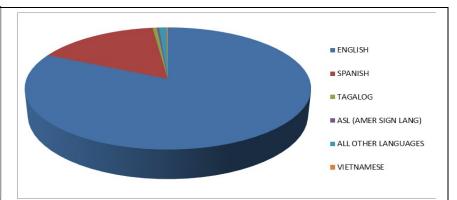
By age group again we see significant differences. Between the 0-3 infants and children 3-21, Spanish language constitutes 24% of that population, as opposed to 6% of the adult population. NBRC will need to address the changing service needs of the Spanish speaking population as children transition to adulthood. Increased bi-lingual and bi-cultural staffing at NBRC these past two years has resulted in a 16% increase in staff who speak Spanish and an additional 2 who speak Tagalog.

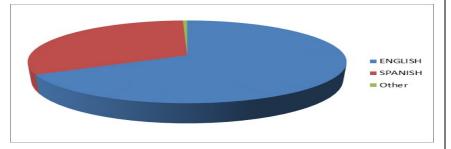
| 2014 Language | Consumer Count |
|----------------------|-------------------|
| ENGLISH | 7,474 |
| SPANISH | 1,460 |
| TAGALOG | 51 |
| ASL (AMER SIGN LANG) | 26 |
| ALL OTHER LANGUAGES | 92 |
| VIETNAMESE | 14 |
| ARABIC | 9 |

| 0-3 | Count |
|---------|-------|
| ENGLISH | 937 |
| SPANISH | 442 |
| other | 7 |
| Total | 1,386 |

| Three- 21 Count | |
|-----------------|-------|
| ENGLISH | 2,780 |
| SPANISH | 775 |
| TAGALOG | 14 |
| Other | 44 |
| TOTAL | 3,613 |

| 22+ | COUNT | | |
|----------------------|-------|--|--|
| ENGLISH | 3,757 | | |
| SPANISH | 243 | | |
| TAGALOG | 37 | | |
| ASL (AMER SIGN LANG) | 24 | | |
| ALL OTHER | 57 | | |
| TOTAL | 4,118 | | |





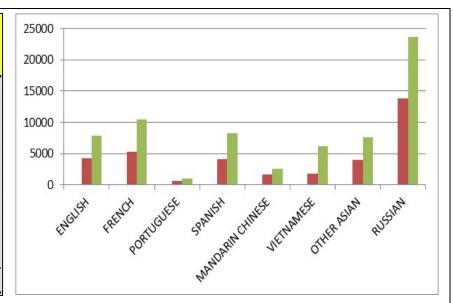


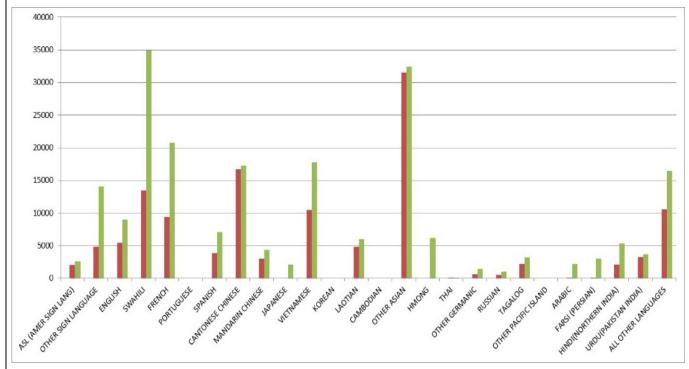
Costs by Language Group

Breaking out costs by ethnicity and age, again we see where a small population, e.g., Russian and French, may have specific needs or service translation costs, data for that individual will offset cost comparisons. Otherwise we see an approximate \$2000 difference per capita Authorization. Again of concern is the low utilization rate.

Amongst children and adults we see a larger variety of language diversity, albeit smaller populations of less than 1%. Again, language translation and other individual-specific services can offset other cost averages, though again NBRC will need to troubleshoot individual cost Authorizations versus Expenditures especially as concerns speakers of Swahili, French, Other Sign Languages, Vietnamese and Hmong. Likewise with adults, further research will be conducted regarding Italian, Cambodian, and Arabic language speakers.

| | Per | |
|---------------|----------|------------|
| 0-3 Ethnicity | Capita | Per Capita |
| Language | Expenses | Authorized |
| ENGLISH | \$4,291 | \$7,940 |
| FRENCH | \$5,336 | \$10,430 |
| PORTUGUESE | \$579 | \$1,004 |
| SPANISH | \$4,181 | \$8,218 |
| MANDRNCHINESE | \$1,670 | \$2,584 |
| VIETNAMESE | \$1,784 | \$6,144 |
| OTHER ASIAN | \$4,022 | \$7,612 |
| RUSSIAN | \$13,779 | \$23,589 |
| Totals | \$35,642 | \$67,521 |

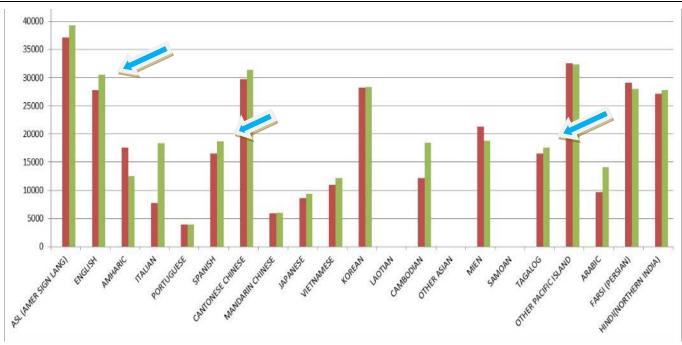




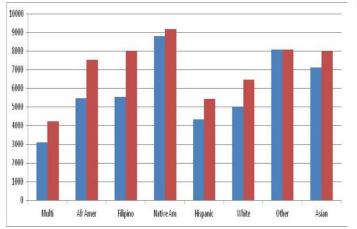
Again, across the board we see decreased utilization discrepancies amongst adults ages 22 and over. Here amongst major ethnic groups we see English language adults with per capita authorizations at \$30,433, with Spanish and Tagalog at \$18,729 and \$17,652 respectively. And again language translation costs and specialized language services (ASL) will impact data for small populations (Hindi, Farsi, Chinese, Korean).

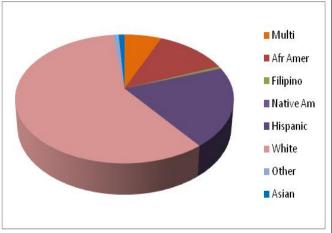
NBRC Residential POS' by Ethnic Group

When reviewing some of the services purchased by NBRC, it also becomes a more clear how some of the expenditure discrepancies come about. As mentioned, adult services come at a higher cost than children's services, especially regarding residential and day program services. While the per capita Independent Living Services (ILS) show close utility, the largest number of clients receiving the services are White. Of interest, a larger representative group (16%) of the Latino population is accessing ILS services compared to the White (8%), African American (10%) and Filipino (1%).



| ILS | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Asian |
|--------|-------|----------|----------|-----------|----------|-------|-------|-------|
| Expend | 3113 | 5471 | 5556 | 8829 | 4359 | 5019 | 8080 | 7128 |
| Auth | 4252 | 7539 | 8026 | 9173 | 5451 | 6468 | 8080 | 8028 |

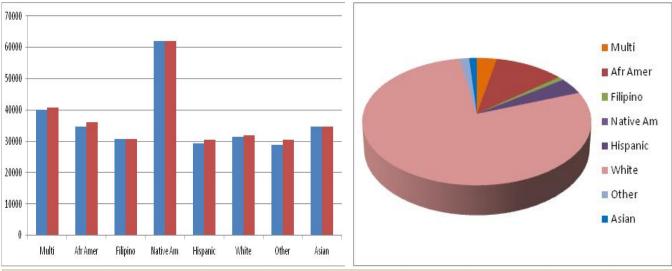




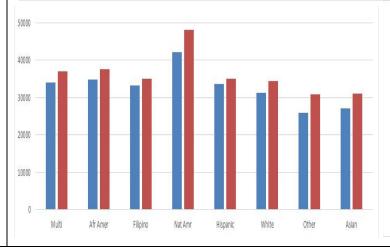
Likewise with Supported Living Services (SLS), again we see very close utility of services and equitable distribution at the \$3000-\$4000 range with the exception of Native Americans. Albeit here we see a far greater portion of White clients using SLS at nearly 3/4ths (19%) compared to African Americans (15%), Latino (5%) and Filipino (4%).

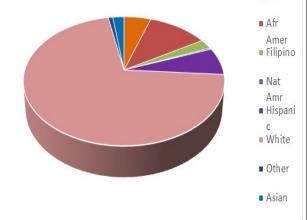
Regarding Community Care Facilities, again the largest ethnic group utilizing this service is White, whereas the per capita authorizations and expenditures with most in the \$35,000 range with the exception of Native American. As CCF services costs range from various levels of care needed, a small population with high care needs will result in higher per capita costs.

| SLS | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Asian |
|---------------|-------|----------|----------|-----------|----------|-------|-------|-------|
| Per Cap Auth | 40690 | 36035 | 30715 | 61908 | 30574 | 31962 | 30550 | 34737 |
| Per Cap Expen | 40019 | 34683 | 30715 | 61908 | 29283 | 31467 | 28865 | 34737 |



| CCF | Multi | Afr Amer | Filipino | Nat Amr | Hispanic | White | Other | Asian |
|----------------|-------|----------|----------|---------|----------|-------|-------|-------|
| Per Cap Expend | 34089 | 34888 | 33273 | 42210 | 33612 | 31188 | 26011 | 25297 |
| Per Cap Auth | 37116 | 37531 | 34984 | 48198 | 35085 | 34524 | 30802 | 28728 |
| Utility | 92% | 93% | 95% | 88% | 96% | 90% | 84% | 87% |





Multi

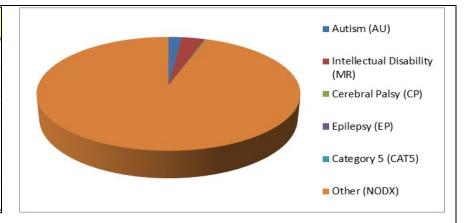
NBRC Services by Diagnosis

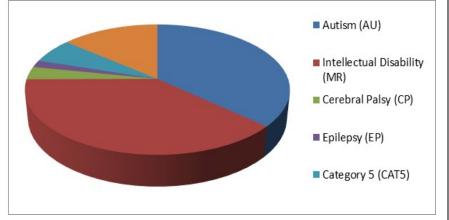
Data by diagnosis is broken out in two categories: Summary data and Detail. Here Summary data reveals that of the major diagnosis groups, the majority of infants in Early Intervention have not yet been diagnosed, which correlates to Early Start. Also as is evident, earlier diagnostic tools may indicate Autism or an Intellectual Disability prior to age 3. Concerning children and adult, of note is the higher percentage of children diagnosed with Autism (36%) as opposed to 10% of adults. Addressing the different needs of this population in adulthood will be paramount.

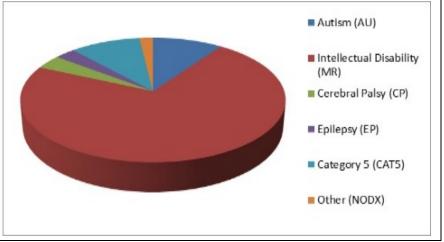
| 0-3 | Count |
|------------------------------|-------|
| Autism (AU) | 26 |
| Intellectual Disability (MR) | 46 |
| Cerebral Palsy (CP) | 2 |
| Epilepsy (EP) | 0 |
| Category 5 (CAT5) | 1 |
| Other (NODX) | 1,311 |

| Three-21 | Count |
|------------------------------|-------|
| Autism (AU) | 1,324 |
| Intellectual Disability (MR) | 1,382 |
| Cerebral Palsy (CP) | 116 |
| Epilepsy (EP) | 63 |
| Category 5 (CAT5) | 224 |
| Other (NODX) | 504 |

| 22+ | Count |
|------------------------------|-------|
| Autism (AU) | 403 |
| Intellectual Disability (MR) | 2,964 |
| Cerebral Palsy (CP) | 150 |
| Epilepsy (EP) | 119 |
| Category 5 (CAT5) | 404 |
| Other (NODX) | 78 |







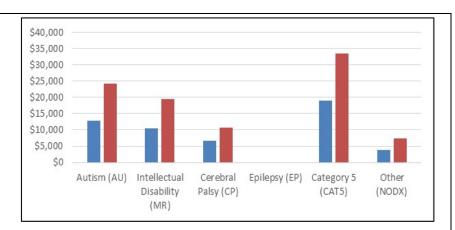
Costs by Diagnosis

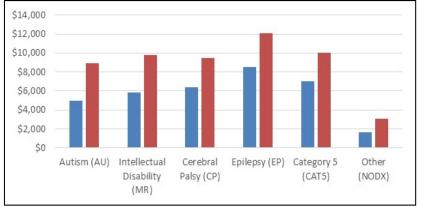
Reviewing Summary trends, data tells us the highest costs for children and infant services pertains to the Category 5 diagnosis, meaning conditions that require services similar to that of an intellectual disability. For adults, while most fall between \$25000 and almost \$30000, for those with Autism \$36,368 is the per capita Authorized. Again we see the higher discrepancies between Authorization and Expenditures, with greater differences in Early **Intervention Category 5** (\$14000) and Autism (\$12000).

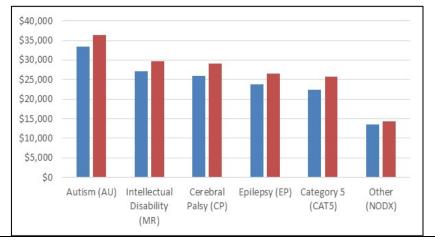
| | Per | Per |
|----------------------------|----------|----------|
| 0-3 | Capita | Capita |
| Autism (AU) | \$12,804 | \$24,234 |
| Intellectual Disability (N | \$10,529 | \$19,531 |
| Cerebral Palsy (CP) | \$6,657 | \$10,637 |
| Epilepsy (EP) | | |
| Category 5 (CAT5) | \$18,917 | \$33,397 |
| Other (NODX) | \$3,850 | \$7,282 |

| | Capita | Capita |
|----------------------------|----------|-----------|
| Three-21 | Expenses | Authorize |
| Autism (AU) | \$4,954 | \$8,887 |
| Intellectual Disability (N | \$5,849 | \$9,767 |
| Cerebral Palsy (CP) | \$6,391 | \$9,455 |
| Epilepsy (EP) | \$8,557 | \$12,064 |
| Category 5 (CAT5) | \$7,035 | \$10,026 |
| Other (NODX) | \$1,637 | \$3,074 |

| 22+ | Capita Expenses | Capita Authorize |
|----------------------------|--------------------|---------------------|
| Autism (AU) | \$33,343 | \$36,368 |
| Intellectual Disability (N | \$27,135 | \$29,631 |
| Cerebral Palsy (CP) | \$25,918 | \$29,085 |
| Epilepsy (EP) | \$23,826 | \$26,586 |
| Category 5 (CAT5) | \$22,353 | \$25,659 |
| Other (NODX) | \$13,427 | \$14,387 |

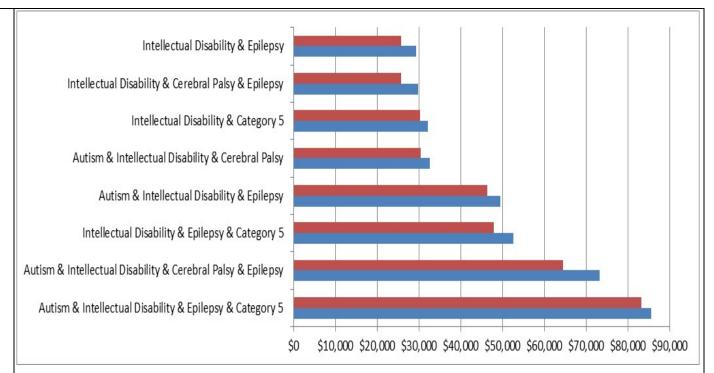






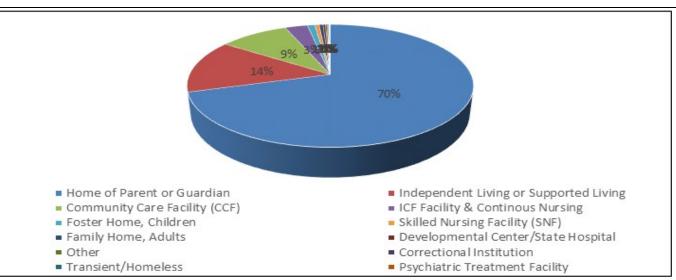
Cost by Diagnosis: Detail

As the graph demonstrates, when looking at diagnosis detail (including multiple diagnoses), we see trends indicating the higher costs correlating more diagnoses (4: Autism, ID, Epilepsy, Category 5) and then gradually lessening as cooccurring diagnoses are identified (ID and Epilepsy).



Population by Residence

As the pie chart shows, the majority of individuals receiving services live at the home of a parent or guardian (70%). With Independent or Supported living (14%) and Community Care Facilities (9%) coming next, NBRC service coordination continues to address service needs in a variety of living situations.



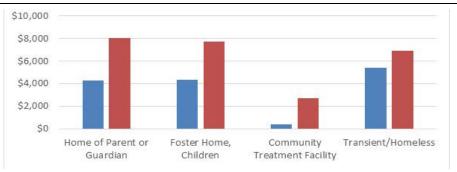
Costs By Residence

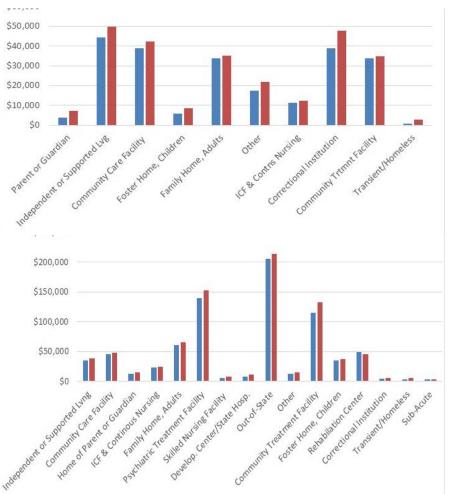
As expected, most infants and children reside at the home of their parents or guardians, with Authorized costs averaging \$7636 and Expenditures \$4000 between 0-22 year olds. For adults, while living in the home of a parent is Authorized at \$14776 and Expenditures at \$12679, living in the community costs significantly more. **Independent and Supported** Living Expenditures at \$34622 and Community Care Facilities at \$45558. The highest costs, though, again reflect a small number of clients with individualized supports at \$206,077 for out of state and \$139,483 for Psychiatric Facility. In general, we continue seeing a pattern of \$3000-\$4000 discrepancy between Authorizations and Expenditures regardless of residence type.

| birth-3 | Per Capita Expenses | Per Capita Authorized |
|------------------------------|------------------------|--------------------------|
| Home of Parent or Guardian | \$4,256 | \$8,042 |
| Foster Home, Children | \$4,315 | \$7,753 |
| Community Treatment Facility | \$398 | \$2,710 |
| Transient/Homeless | \$5,419 | \$6,892 |

| three-21 | Per Capita Expenses | Per Capita Authorized |
|------------------------------|------------------------|--------------------------|
| Parent or Guardian | \$3,757 | \$7,231 |
| Independent or Supported Lvg | \$44,165 | \$49,664 |
| Community Care Facility | \$38,725 | \$42,435 |
| Foster Home, Children | \$5,767 | \$8,381 |
| Family Home, Adults | \$33,718 | \$34,981 |
| Other | \$17,411 | \$21,789 |
| ICF & Contns Nursing | \$11,306 | \$12,320 |
| Correctional Institution | \$38,852 | \$47,591 |
| Community Trtmnt Facility | \$33,915 | \$34,754 |
| Transient/Homeless | \$775 | \$2,678 |

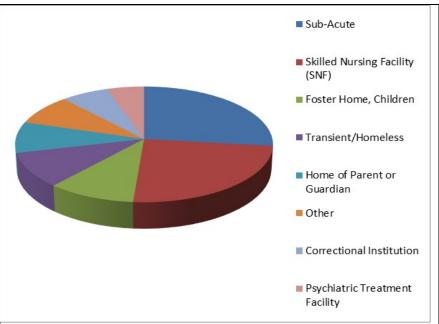
| 22+ | Per Capita Expenses | Per Capita Authorized |
|--------------------------------|------------------------|--------------------------|
| Independent or Supported Lvng | \$34,622 | \$38,422 |
| Community Care Facility | \$45,558 | \$47,867 |
| Home of Parent or Guardian | \$12,679 | \$14,776 |
| ICF & Continous Nursing | \$23,038 | \$24,146 |
| Family Home, Adults | \$61,230 | \$64,888 |
| Psychiatric Treatment Facility | \$139,483 | \$152,997 |
| Skilled Nursing Facility | \$5,421 | \$7,438 |
| Develop. Center/State Hosp. | \$7,437 | \$10,851 |
| Out-of-State | \$206,077 | \$213,253 |
| Other | \$12,357 | \$14,716 |
| Community Treatment Facility | \$114,783 | \$132,960 |
| Foster Home, Children | \$34,637 | \$36,646 |
| Rehabilation Center | \$49,003 | \$44,822 |
| Correctional Institution | \$3,730 | \$5,581 |
| Transient/Homeless | \$3,140 | \$5,304 |
| Sub-Acute | \$2,617 | \$3,044 |





No Services by Residence Reviewing the data regarding where people live when they are not receiving services, we see that generally between 20% and 28% of individuals living at parents'/guardians' home, foster home, homeless, or Other living arrangement are not receiving services. Otherwise, again small populations are at a higher rate (sub-acute 75%) and those residing where NBRC would not be paying for residential services, e.g.,

| | | Percent |
|----------------------------------|----------|---------|
| F1 I V 0044 | N1. | No |
| Fiscal Year 2014 | No | Service |
| Residence | Services | S |
| Sub-Acute | 3 | 75.0% |
| Skilled Nursing Facility (SNF) | 36 | 67.9% |
| Foster Home, Children | 26 | 28.3% |
| Transient/Homeless | 3 | 27.3% |
| Home of Parent or Guardian | 1,554 | 24.2% |
| Other | 5 | 23.8% |
| Correctional Institution | 2 | 18.2% |
| Psychiatric Treatment Facility | 1 | 14.3% |
| Independent or Supported Living | 64 | 5.0% |
| ICF Facility & Continous Nursing | 11 | 4.0% |
| Develop. Center/State Hospital | 1 | 3.5% |
| Family Home, Adults | 1 | 2.1% |
| Community Care Facility (CCF) | 12 | 1.4% |
| Community Treatment Facility | 0 | 0.0% |
| Out-of-State | 0 | 0.0% |
| Rehabilation Center | 0 | 0.0% |



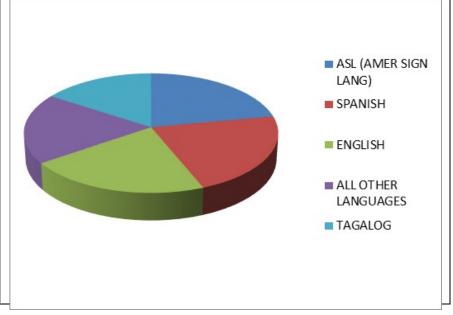
No Services by Language

SNF, are at a higher rate.

Amongst major language groups served by NBRC, those not receiving services is equitably distributed across groups at approximately 18% with the exception of a smaller number (13%) of Tagalog speakers.

In reviewing the age group detail, amongst infants concern is raised assessing for individual's service needs to determine language barriers are not preventing

| | Percent No Services |
|----------------|------------------------|
| ASL (AMER SIGN | 19.2% |
| SPANISH | 19.2% |
| ENGLISH | 18.7% |
| ALL OTHER LAN | 16.7% |
| TAGALOG | 13.7% |



access or service delivery.
Likewise with children,
where again a single
individual who is not
receiving services of a
particular language group,
e.g., Japanese, should not be
excluded from access to
needed services.

With adults, where the lowest amongst all language groups are Tagalog (5%) and English (11%), again NBRC needs to assess for individual needs and language barriers that may hinder both access to and delivery of needed services. Continued outreach and identification of language barriers per Preferred Language data collection will need to be completed to identify where and how language barriers are impacting access to and delivery of services.

| 0-3 | Consumer Count | % No Services |
|--------------|-------------------|------------------|
| ENGLISH | 937 | 4.1% |
| FRENCH | 1 | 0.0% |
| PORTUGUESE | 1 | 0.0% |
| SPANISH | 442 | 4.5% |
| MANDARIN CHI | 1 | 0.0% |
| VIETNAMESE | 2 | 0.0% |
| OTHER ASIAN | 1 | 0.0% |
| RUSSIAN | 1 | 0.0% |

| Three-21 | No Services | % No Services |
|-----------------------|----------------|------------------|
| ASL (AMER SIGN LANG) | 1 | 50.0% |
| OTHER SIGN LANGUAGE | О | 0.0% |
| ENGLISH | 946 | 34.0% |
| SWAHILI | 1 | 50.0% |
| FRENCH | О | 0.0% |
| PORTUGUESE | 1 | 100.0% |
| SPANISH | 212 | 27.4% |
| CANTONESE CHINESE | 2 | 66.7% |
| MANDARIN CHINESE | О | 0.0% |
| JAPANESE | 1 | 100.0% |
| VIETNAMESE | 1 | 14.3% |
| KOREAN | 1 | 100.0% |
| LAOTIAN | 1 | 50.0% |
| CAMBODIAN | 1 | 100.0% |
| OTHER ASIAN | О | 0.0% |
| HMONG | 1 | 100.0% |
| THAI | О | 0.0% |
| TAGALOG | 5 | 35.7% |
| OTHER PACIFIC ISLAND | 1 | 100.0% |
| ARABIC | 4 | 80.0% |
| FARSI (PERSIAN) | О | 0.0% |
| HINDI(NORTHERN INDIA) | О | 0.0% |
| URDU(PAKISTAN INDIA) | О | 0.0% |
| ALL OTHER LANGUAGES | 1 | 25.0% |

| 22+ | | % No |
|-----------------------|-------|----------|
| Language | Count | Services |
| ASL (AMER SIGN LANG) | 24 | 16.7% |
| ENGLISH | 3,757 | 11.0% |
| AMHARIC | 1 | 0.0% |
| ITALIAN | 1 | 0.0% |
| PORTUGUESE | 4 | 50.0% |
| SPANISH | 243 | 19.8% |
| CANTONESE CHINESE | 3 | 0.0% |
| MANDARIN CHINESE | 3 | 0.0% |
| JAPANESE | 2 | 50.0% |
| VIETNAMESE | 5 | 40.0% |
| KOREAN | 4 | 0.0% |
| LAOTIAN | 1 | 100.0% |
| CAMBODIAN | 5 | 40.0% |
| OTHER ASIAN | 1 | 100.0% |
| MIEN | 1 | 0.0% |
| SAMOAN | 1 | 100.0% |
| TAGALOG | 37 | 5.4% |
| OTHER PACIFIC ISLAND | 2 | 0.0% |
| ARABIC | 4 | 25.0% |
| FARSI (PERSIAN) | 2 | 0.0% |
| HINDI(NORTHERN INDIA) | 3 | 33.3% |
| ALL OTHER LANGUAGES | 14 | 14.3% |

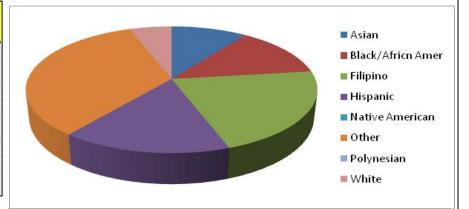
No services by Age & Ethnicity

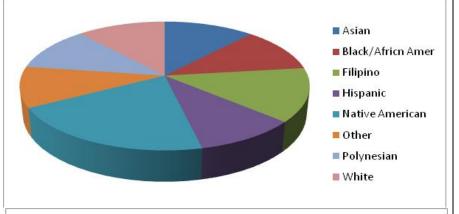
The pie graphs here show that as a percentage of the group no individual ethnic group has been singled out as not receiving services, though clearly when broken out, these do not correspond with the population demographics and thereby point to inequities where access to services may be concerned. Important to recognize, though, is when assessing for needs the identification of cultural challenges that may be impacting an individual's access to services. While children may be receiving most of their services through their schools, for adults this becomes particularly important as evidenced by the much smaller percentage of Whites (9%) not receiving services than any other ethnic group, Hispanic being at the higher end with 17% (Polynesian being the highest at 25% though a small population)

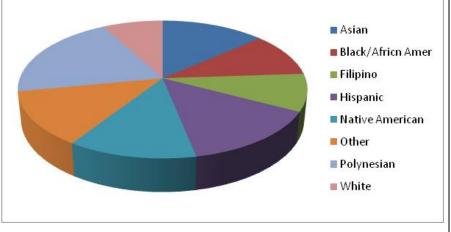
| 0-2 | Consumer Count | No Services |
|-------------------|-------------------|----------------|
| Asian | 37 | 1 |
| Black/Africn Amer | 56 | 2 |
| Filipino | 17 | 1 |
| Hispanic | 568 | 25 |
| Native American | 2 | 0 |
| Other | 238 | 22 |
| Polynesian | 1 | 0 |
| White | 467 | 7 |

| Three-21 | Consumer Count | No Services |
|-------------------|-------------------|----------------|
| Asian | 57 | 20 |
| Black/Africn Amer | 300 | 101 |
| Filipino | 127 | 51 |
| Hispanic | 1,043 | 310 |
| Native American | 13 | 8 |
| Other | 591 | 181 |
| Polynesian | 15 | 5 |
| White | 1,467 | 504 |

| 22+ | Consumer Count | No Services |
|-------------------|-------------------|----------------|
| Asian | 89 | 15 |
| Black/Africn Amer | 482 | 62 |
| Filipino | 138 | 15 |
| Hispanic | 490 | 86 |
| Native American | 13 | 2 |
| Other | 246 | 39 |
| Polynesian | 8 | 2 |
| White | 2,652 | 260 |







Insurance Payments by Residence, Ethnicity, Language

For the first year DDS has provided data on insurance payments for behavioral services by age, residence and ethnicity. Clearly most insurance payment have been made to clients residing in the home of a parent or guardian. In terms of ethnicity, most payments we made to White clients at almost 8 times more than Hispanic and Filipino. Lastly, all payments were made to English language clients. As this is the first year collecting this data, it raises several concerns regarding assessing for both access to services and ensuring clients and families have an understanding of the relation between regional centers and payment on insurance co-pays and deductions.

| 2014 Residence | Consumer Count | Total Expenses | Total Authorized | Per Capita Expenses | Per Capita Authorized | Utilized |
|-------------------|-------------------|-------------------|---------------------|------------------------|--------------------------|----------|
| Home of Parent | 52 | \$40,134 | \$141,767 | \$772 | \$2,726 | 28.3% |
| Community Care | 1 | \$180 | \$2,505 | \$180 | \$2,505 | 7.2% |
| Ethnicity: 0-3 | | | | | | |
| Black/African-An | 1 | \$165 | \$2,625 | \$165 | \$2,625 | 6.3% |
| Other | 2 | \$360 | \$1,880 | \$180 | \$940 | 19.2% |
| Ethnicity: 3-21 | | | | | | |
| Black/African-An | 4 | \$905 | \$7,015 | \$226 | \$1,754 | 12.9% |
| Filipino | 4 | \$5,715 | \$9,405 | \$1,429 | \$2,351 | 60.8% |
| Hispanic | 4 | \$2,510 | \$14,065 | \$628 | \$3,516 | 17.9% |
| Native American | 0 | | | | | |
| Other Ethnicity c | 8 | \$5,830 | \$15,815 | \$729 | \$1,977 | 36.9% |
| Polynesian | 1 | \$3,218 | \$3,218 | \$3,218 | \$3,218 | 100.0% |
| White | 29 | \$21,611 | \$90,249 | \$745 | \$3,112 | 24.0% |
| Language | | | | | | |
| ENGLISH | 53 | \$40,314 | \$144,272 | \$761 | \$2,722 | 27.9% |

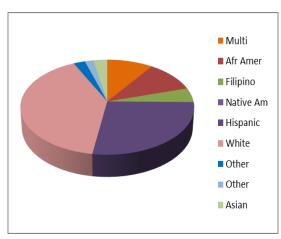
NBRC Respite Services by Ethnic Group

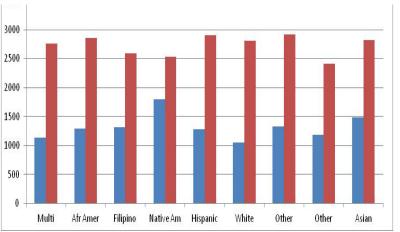
Respite services are one of the largest expenditures for children's services with a total of 2, 931 clients receiving this service at \$3,472,696. Regarding the distribution of funds, the Hispanic and Other ethnic groups Authorizations are higher than all others, while utility at 44% only exceeds the White and Multi groups.

NBRC Daycare Services by Ethnic Group

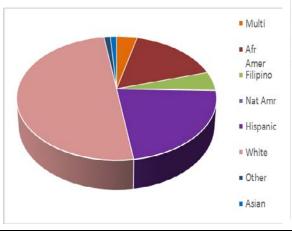
In review of Daycare, here we see a closer utility but a wider gap between various ethnic groups, with Asian at the top having over \$21000 in Authorizations with Multi ethnicity at the bottom with only \$4057.

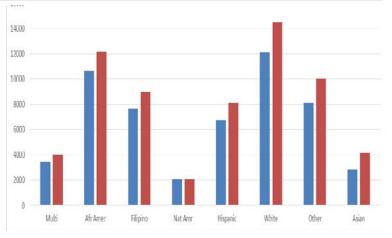
| Respite | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Other | Asian |
|---------------|-------|----------|----------|-----------|----------|-------|-------|-------|-------|
| Per Cap Expen | 1129 | 1295 | 1319 | 1801 | 1278 | 1050 | 1322 | 1184 | 1478 |
| Per Cap Auth | 2755 | 2861 | 2586 | 2527 | 2907 | 2804 | 2920 | 2413 | 2825 |
| Utility | 41% | 45% | 51% | 71% | 44% | 37% | 45% | 49% | 52% |





| Ethnicity | Multi | Afr Amer | Filipino | Nat Amr | Hispanic | White | Other | Asian |
|----------------|-------|----------|----------|---------|----------|-------|-------|-------|
| Per Cap Expend | 3434 | 10678 | 7664 | 2100 | 6780 | 12139 | 8124 | 2831 |
| Per Cap Auth | 4057 | 12182 | 8997 | 2100 | 8121 | 14516 | 10041 | 4157 |
| Utility | 85% | 88% | 85% | 100% | 120% | 84% | 80% | 87% |

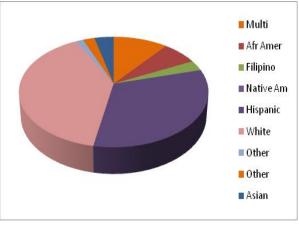


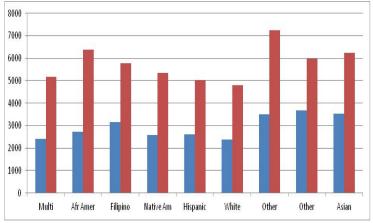


NBRC Behavioral Services by Ethnic Group

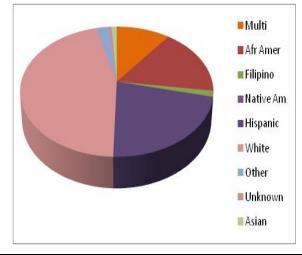
The third largest purchase of service for children is behavior services. While new legislation mandated private insurance pay for behavior services for children with autism, for all other developmental disabilities regional centers continue to pay. Like respite and daycare, here too we see a low utilization rate for services though a lower Authorization rate for White than any other ethnic group. With the adult population, similarly we see some low utilization percentages, albeit here we have a greater range from 27% to 73%. With the lower authorization rate for Filipino, African Americans and Hispanics, again we must ask what NBRC can do to identify and address these disparities. Recent changes requiring parents to receive behavioral support plan training has also impacted utilization for this service as parents have difficulty receiving instruction.

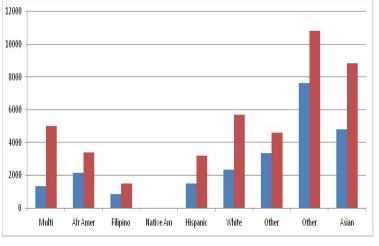
| Behavior | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Other | Asian |
|----------|-------|----------|----------|-----------|----------|-------|-------|-------|-------|
| Expend | 2395 | 2733 | 3166 | 2592 | 2599 | 2388 | 3508 | 3676 | 3538 |
| Auth | 5170 | 6384 | 5774 | 5355 | 5028 | 4798 | 7238 | 5963 | 6238 |
| Utility | 46% | 43% | 55% | 48% | 52% | 50% | 48% | 62% | 57% |





| Behavior | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Unknown | Asian |
|----------|-------|----------|----------|-----------|----------|-------|-------|---------|-------|
| Expend | 1332 | 2157 | 850 | 0 | 1511 | 2357 | 3352 | 7613 | 4818 |
| Auth | 5000 | 3376 | 1500 | 0 | 3180 | 5705 | 4611 | 10800 | 8815 |
| Utility | 27% | 64% | 57% | 0% | 48% | 41% | 73% | 70% | 55% |





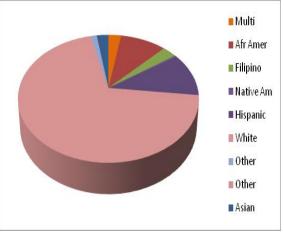
Adult Day and Behavior Management Programs

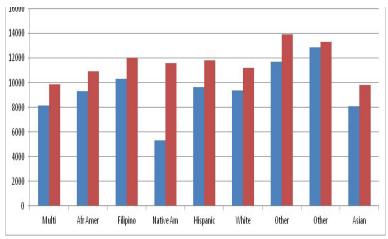
Again it becomes clear here regarding the higher costs for adult services, with day centers and behavior management averaging \$14,905,525 per year for services. Generally we see a higher utilization for these services which have adults participating 5 days a week, 6 hours a day.

Also representative of the adult population, we see a

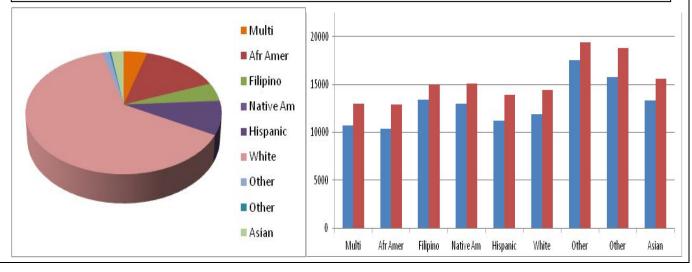
Also representative of the adult population, we see a higher portion of Whites accessing these services. But with the White population at 64%, and the Hispanic and African American at 12% of the adult population each, clearly the White population is disproportionately represented in adult day services programs.

| Adult Day | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Other | Asian |
|-----------|-------|----------|----------|-----------|----------|-------|-------|-------|-------|
| Expend | 8127 | 9303 | 10287 | 5344 | 9655 | 9360 | 11693 | 12873 | 8085 |
| Auth | 9859 | 10949 | 12047 | 11595 | 11783 | 11197 | 13900 | 13303 | 9787 |
| Utility | 79% | 81% | 81% | 81% | 81% | 81% | 79% | 96% | 81% |





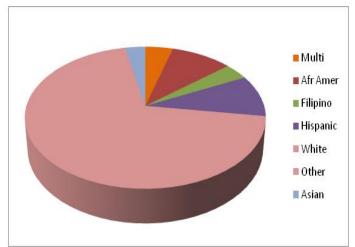
| Behavr Mngmt | Multi | Afr Amer | Filipino | Native Am | Hispanic | White | Other | Other | Asian |
|--------------|-------|----------|----------|-----------|----------|-------|-------|-------|-------|
| Expend | 10739 | 10397 | 13432 | 13026 | 11216 | 11865 | 17572 | 15765 | 13300 |
| Auth | 12972 | 12869 | 15030 | 15093 | 13911 | 14400 | 19418 | 18812 | 15634 |
| Utility | 83% | 81% | 89% | 86% | 81% | 82% | 90% | 84% | 85% |

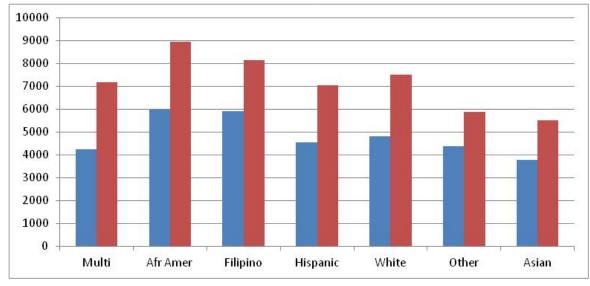


Supported Employment

Supported employment services are generally available to adults over 22 years old. Regarding Authorizations we see the highest amount for African Americans and the least for Asian; yet Utility is lowest for Multi and White, with Other ethnicity at the highest utility at 75%. In terms of the demographic accessing this service being more White which, at 64% of the adult demographic at NBRC, are clearly overrepresented here. How we get more ethnic diversity in this area is something NBRC will have to address.

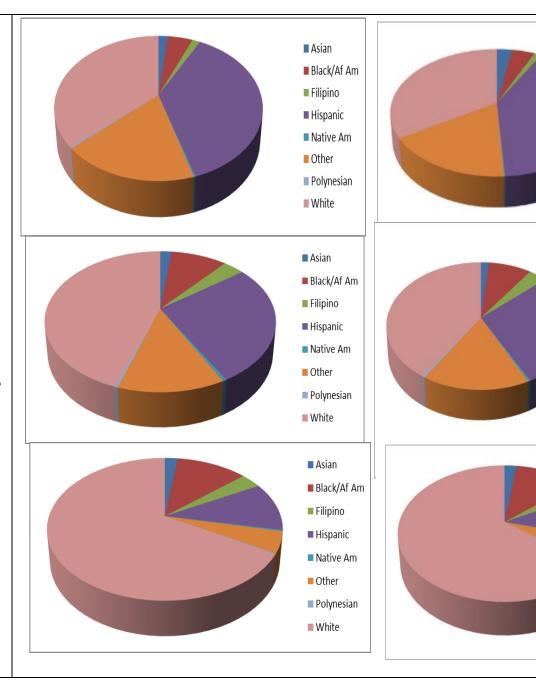
| Supptd Empl | Multi | Afr Amer | Filipino | Hispanic | White | Other | Asian |
|----------------|-------|----------|----------|----------|-------|-------|-------|
| Per Cap Expend | 4232 | 5992 | 5927 | 4553 | 4818 | 4379 | 3769 |
| Per Cap Auth | 7187 | 8954 | 8146 | 7035 | 7499 | 5870 | 5517 |
| Utility | 59% | 67% | 73% | 65% | 64% | 75% | 68% |





2012-2014 Comparisons (2012 left column)

How far have we come?
Breaking out our 0-3, 3-22
and 22+ demographics we
see a 4% increase in the
EI Hispanic population from
37% to 41%; a 2% in
children's from 27% to 29%,
and a 1% in adults from 11%
to 12%. For other ethnic
groups we also see changes,
with a 3% increase in Other
and Polynesian in the 3-21
group, and a 3% decrease in
White adults.



■ Asian

■ Filipino

■ Hispanic

Other

Asian

■ Filipino

■ Hispanic

Other

■ White

■ Asian

Filipino

■ Hispanic

Other

■ Polynesian ■ White

■ Native Amercn

■ Black/Afrcn-Am

■ Polynesian

■ Native Amercn

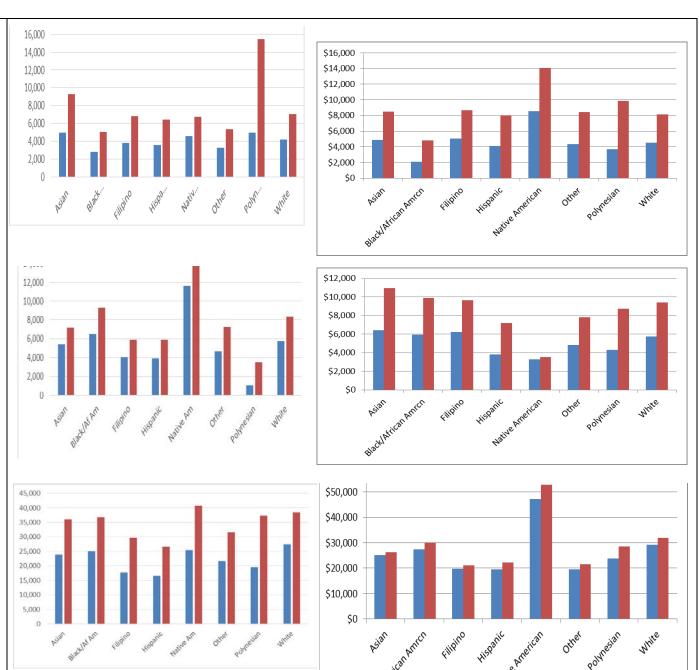
■ Black/Afrcn-Am

■ Polynesian ■ White

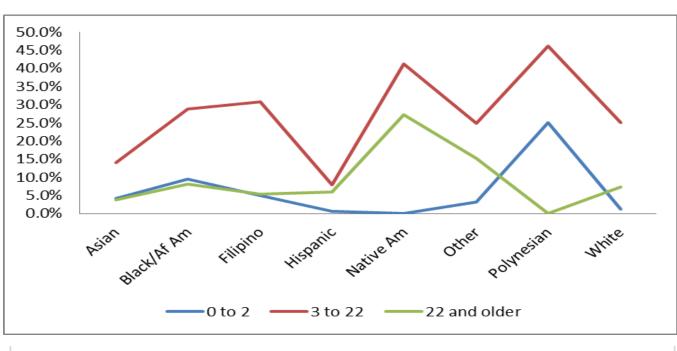
■ Black/Afron-Am

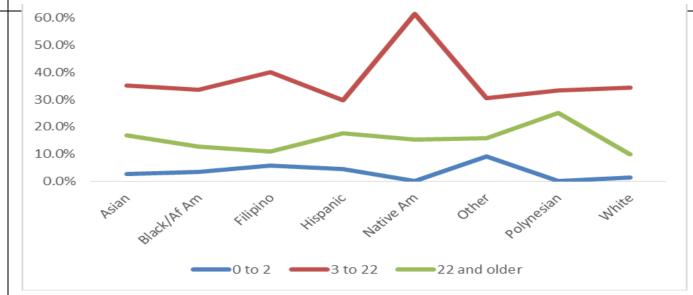
■ Native Ameron

In terms if Purchase of Service disparities and utilization discrepancies, while we did not break out individual purchases for NBRC's 2012 report, general comparisons show that there has been some reduction in the difference between authorizations and expenditures, especially concerning adult services. For Early Intervention and children's services, general expenditures have increased at about \$2000, but differences between expenditures and authorizations have increased which, as POS data has shown, may be explained by behavioral and respite service discrepancies.



Looking at the differences in ethnic groups with no services being purchased, we see that in 2014 there has been a general 'flattening' of the disparities seen in 2012, albeit we continue to see spikes in the smaller Native American and Polynesian populations. We also see that the Hispanic population tends to have lower percentages individuals not receiving children's services with a higher figure in the adult 2014 data.





| | For Birth to 2 year | rs, inclusive | \$ | 2,012 | | | | |
|-----|---------------------|------------------|----|------------|-------------------|---------------|---------------|-------|
| 2% | Asian | 24 | \$ | 118,255 | \$ 223,803 | \$ 4,927 | \$ 9,325 | 52.8% |
| 5% | Black/Af Am | 64 | \$ | 178,217 | \$ 322,875 | \$ 2,785 | \$ 5,045 | 55.2% |
| 1% | Filipino | 20 | \$ | 76,014 | \$ 136,481 | \$ 3,801 | \$ 6,824 | 55.7% |
| 37% | Hispanic | 516 | \$ | 1,853,828 | \$ 3,304,442 | \$ 3,593 | \$ 6,404 | 56.1% |
| 0% | Native Am | 3 | \$ | 13,784 | \$ 20,176 | \$ 4,595 | \$ 6,725 | 68.3% |
| 18% | Other | 248 | \$ | 806,905 | \$ 1,326,526 | \$ 3,254 | \$ 5,349 | 60.8% |
| 0% | Polynesian | 4 | \$ | 19,762 | \$ 61,824 | \$ 4,941 | \$ 15,456 | 32.0% |
| 36% | White | 502 | _ | 2,098,036 | \$ 3,535,394 | \$ 4,179 | \$ 7,043 | 59.3% |
| | Totals | 1381 | \$ | 5,164,802 | \$ 8,931,521 | \$ 32,074 | \$ 62,171 | 55.0% |
| | | | | | | | | |
| | For 3 years to 21 | years, inclusive | \$ | 2,012 | | | | |
| 2% | Asian | 71 | \$ | 382,119 | \$ 508,651 | \$ 5,382 | \$ 7,164 | 75.1% |
| 9% | Black/Af Am | 350 | \$ | 2,276,904 | \$ 3,257,196 | \$ 6,505 | \$ 9,306 | 69.9% |
| 4% | Filipino | 133 | \$ | 535,185 | \$ 774,278 | \$ 4,024 | \$ 5,822 | 69.1% |
| 27% | Hispanic | 1016 | \$ | 3,978,512 | \$ 5,940,180 | \$ 3,916 | \$ 5,847 | 67.0% |
| 0% | Native Am | 17 | \$ | 197,434 | \$ 257,242 | \$ 11,614 | \$ 15,132 | 76.8% |
| 13% | Other | 474 | \$ | 2,218,760 | \$ 3,437,955 | \$ 4,681 | \$ 7,253 | 64.5% |
| 0% | Polynesian | 13 | \$ | 13,161 | \$ 44,978 | \$ 1,012 | \$ 3,460 | 29.3% |
| 45% | White | 1672 | \$ | 9,557,741 | \$ 13,978,794 | \$ 5,716 | \$ 8,361 | 68.4% |
| | Totals | 3746 | \$ | 19,159,817 | \$ 28,199,273 | \$ 42,851 | \$ 62,344 | 68.7% |
| | | | | | | | | |
| | For 22 years and | | \$ | 2,012 | | | | |
| | Asian | 81 | \$ | 1,934,186 | \$ 2,923,149 | \$ 23,879 | \$ 36,088 | 66.2% |
| | Black/Af Am | 440 | \$ | 11,000,239 | \$ 16,163,436 | \$ 25,001 | \$ 36,735 | 68.1% |
| | Filipino | 129 | \$ | 2,292,063 | \$ 3,825,290 | \$ 17,768 | \$ 29,653 | 59.9% |
| | Hispanic | 418 | \$ | 6,937,700 | \$ 11,094,038 | \$ 16,597 | \$ 26,541 | 62.5% |
| | Native Am | 11 | \$ | 280,792 | \$ 447,310 | \$ 25,527 | \$ 40,665 | 62.8% |
| | Other | 185 | - | 4,019,171 | \$ 5,834,621 | \$ 21,725 | \$ 31,538 | 68.9% |
| | Polynesian | 7 | \$ | 136,423 | \$ 261,372 | \$ 19,489 | \$ 37,339 | 52.2% |
| 67% | White | 2528 | \$ | 69,223,437 | \$ 97,254,686 | \$ 27,383 | \$ 38,471 | 71.2% |
| | Totals | 3799 | \$ | 95,824,010 | \$ 137,803,900 | \$ 177,368 | \$ 277,030 | 64.0% |

| | 0-3 | Consumer | Total | Total | Per Capita | Per Capita | |
|-----|-------------------|-------------------|-------------------|---------------------|------------------------|--------------------------|----------|
| | Ethnicity | Count | Expenses | Authorized | Expenses | Authorized | Utilized |
| 3% | Asian | 37 | \$180,860 | \$314,288 | \$4,888 | \$8,494 | 57.6% |
| 4% | Black/Afrcn-Am | 56 | \$116,320 | \$269,254 | \$2,077 | \$4,808 | 43.2% |
| 1% | Filipino | 17 | \$85,878 | \$147,750 | \$5,052 | \$8,691 | 58.1% |
| 41% | Hispanic | 568 | \$2,340,260 | \$4,553,076 | \$4,120 | \$8,016 | 51.4% |
| 0% | Native Amercn | 2 | \$17,128 | \$28,136 | \$8,564 | \$14,068 | 60.9% |
| 17% | Other | 238 | \$1,034,280 | \$2,001,493 | \$4,346 | \$8,410 | 51.7% |
| 0% | Polynesian | 1 | \$3,718 | \$9,845 | \$3,718 | \$9,845 | 37.8% |
| 34% | White | 467 | \$2,118,932 | \$3,806,042 | \$4,537 | \$8,150 | 55.7% |
| | Totals | 1,386 | \$5,897,377 | \$11,129,885 | \$4,255 | \$8,030 | 53.0% |
| | | | | | | | |
| | | | | | | | |
| | 3-21 Ethnicity | Consumer Count | Total Expenses | Total Authorized | Per Capita Expenses | Per Capita Authorized | Utilized |
| 201 | | | | | <u> </u> | | |
| | Asian | 57 | \$366,384 | \$624,698 | \$6,428 | \$10,960 | 58.7% |
| | Black/Afrcn-Am | 300 | \$1,775,133 | \$2,967,413 | \$5,917 | \$9,891 | 59.8% |
| | Filipino | 127 | \$790,358 | \$1,226,783 | \$6,223 | \$9,660 | 64.4% |
| | Hispanic | 1,043 | \$3,986,945 | \$7,524,658 | \$3,823 | \$7,214 | 53.0% |
| | Native Amercn | 13 | \$43,028 | \$45,901 | \$3,310 | \$3,531 | 93.7% |
| | Other | 591 | \$2,852,822 | \$4,622,664 | \$4,827 | \$7,822 | 61.7% |
| | Polynesian | 15 | \$64,577 | \$131,233 | \$4,305 | \$8,749 | 49.2% |
| 41% | White | 1,467 | \$8,443,909 | \$13,772,982 | \$5,756 | \$9,389 | 61.3% |
| | Totals | 3,613 | \$18,323,156 | \$30,916,332 | \$5,071 | \$8,557 | 59.3% |
| | | | | _ | | | |
| | 22+ Ethnicity | Consumer Count | Total Expenses | Total Authorized | Per Capita Expenses | Per Capita Authorized | Utilized |
| 20/ | | | | | | 1 | |
| | Asian | 89 | \$2,232,233 | \$2,338,102 | \$25,081 | \$26,271 | 95.5% |
| | Black/Afrcn-Am | 482 | \$13,230,879 | \$14,499,811 | \$27,450 | \$30,083 | 91.3% |
| | Filipino | 138 | \$2,715,920 | \$2,904,517 | \$19,681 | \$21,047 | 93.5% |
| | Hispanic | 490 | \$9,533,033 | \$10,873,306 | \$19,455 | \$22,190 | 87.7% |
| | Native Amercn | 13 | \$613,526 | \$687,991 | \$47,194 | \$52,922 | 89.2% |
| | Other | 246 | \$4,806,757 | \$5,295,331 | \$19,540 | \$21,526 | 90.8% |
| | Polynesian | 8 | \$190,030 | \$229,159 | \$23,754 | \$28,645 | 82.9% |
| 64% | White | 2,652 | \$77,343,093 | \$84,668,296 | \$29,164 | \$31,926 | 91.4% |
| | Totals | 4,118 | \$110,665,473 | \$121,496,512 | \$26,874 | \$29,504 | 91.1% |