**Building Bridges: Napa County Taskforce**  Nov. 7, 2012

Facilitator: Pamela Madden-Krall, NBRC Project Manager

**MHSA Project Goals**:

Discussed needs for Napa regarding focus areas and what is best use of this team:

* How many people with DD does Napa serve?
* What happens to people with DD- what access to services is available?
  + No psychiatrists in Napa take Medi-Cal
  + People have mixed experiences interfacing with the police and Napa MH where understanding people with DD is concerned; may be cultural barriers
  + Sacramento police Dept has acknowledge that there is a need for training

Discussed whether there is a need to focus on law enforcement training?

Discussed other participants to be recruited for taskforce.

* A Clinic Ole contact
* Mary Butler
* Joan Osterman

www: Pamela & Shelton will get DD data

www: Tess will invite Napa police contact

www: Pamela will ask Doug what collaborative training has been done with Napa police

Next meeting: Dec. 3, 10:00am**- rescheduled for Dec. 18th, 10:00-12 at NBRC Napa**

**Building Bridges: Napa County Taskforce Minutes**  Feb. 1. 2013

*Present: Michi Gates, Tess Francis-Templin, Doug Hawker, Jamie Johnson, Bill Dodge, Sherri Kimbell, Ellen McBride, Bob Phillips*

1. Review of MHSA project goal to educate law enforcement regarding working with clients with dual diagnoses

2. Discussed training CBEM is currently doing and training they have done with Elk Grove police force

a. Agreed use of CBEM training for police would meet Napa needs

b. Agreed need for getting POST certification for training and Bob Phillips agreed to get Sherri his POST contact

c. Agreed training should include educating law enforcement about resources available in the community

3. Doug reviewed Napa MH use of the Mental Health Court

4. Jamie discussed the work of Victim Services and grant for working with underserved populations

5. Agreed all county taskforces should meet together with Dr. Fletcher on April 18th

www: Pamela will attend Elder & Dependent Adult Abuse Prevention Council (meets first Monday of every month at Napa DA office, 10:00) and invite police contact\*

www: Tess will invite Napa police contact

Next meeting: Friday March 1st, 2:00-4:00pm at NBRC Community Resource Center

\*Napa police contact confirmed he will be attending

**Building Bridges: Napa County Taskforce Minutes**  March 1. 2013

*Present: Michi Gates, Tess Francis-Templin, Doug Hawker, Jamie Johnson, Bill Dodge, Sherri Kimbell, Ellen McBride, Bob Phillips, Steve Potter, Michael Donovan*

1. Review of MHSA project goal to educate law enforcement regarding working with clients with dual diagnoses

2. Discussed training for Napa police and received input from Steve Potter, Commander and Michael Donovan, Chief Investigator from Napa Police; they are very interested in receiving training using the “briefing” model CBEM brought to Elk Grove

* Discussed need for POST certification and Sherri received follow up information for an instructor at Napa Valley Junior College
  + www: Sherri will follow up with NVJC regarding POST certification

3. Discussed additional service delivery system improvement needs and discussed role of Queen of the Valley ERS; agreed we should assess how training could be brought to them

* www: Pamela will contact Jeannie Cervone, ER Social Worker at the Queen and invite her to a meeting OR schedule appt with her to discuss Napa BB

4. Re-visited idea of achieving a more coordinated service-delivery system to improve response to emergency situations and discussed use of existing collaborations/service coordination in Napa County; how do we leverage existing systems to improve response? What collaborations could/should NBCR and/or MH be a party to?

* www: Pamela will send out an email requesting all Napa BB members to identify Napa collaborative groups, and will develop a Napa organizational chart that identifies the purpose of each group and when it meets
* www: Pamela will send out to BB members before the April 18th meeting

5. Agreed all county taskforces should meet together with Dr. Fletcher on April 18th

**Next meeting: Dr. Fletcher, Thursday April 18th, 9:00am-noon at NBRC room 4 (building #10**)

**Building Bridges: Napa County Taskforce Minutes**  June 11. 2013

*Present: Tess Francis-Templin, Jamie Johnson, Bob Phillips, Stephanie Hogan, Karen Lustig*

1. Information: CBEM unable to provide police force briefings/training until further notice: office standardizing training curriculum throughout agency so this project will be on hold

* Stephanie pointed out the Napa Mental Health (NMH) has a protocol in place with Napa law enforcement, though there is not a consistency in scheduling or implementing training
* Discussed need for crisis intervention strategies training needs for ER personnel or NMH
* Karen suggested that Vendor Advisory Committee be informed about the monthly NBRC/NMH joint ID Team meetings to address dual diagnosis cases as it would be helpful for vendors if they knew and could bring up issues with their CPC
  + Pamela agreed to bring this item further to NBRC MH Liaison

3. Discussed ‘next steps’ and what the taskforce should focus on, and agreed we should find out whether CBEM has a timeframe for when they might have the curriculum ready

* Pamela will follow up with Sherri
* Agreed the taskforce should defer to the cross-training group (Deanna & Doug Hawker) and see what needs come out of the cross training
* Identified continued need for collaborative groups in Napa as the best way to address the needs of individuals with dual diagnoses is to advocate on their behalf and educate existing groups
  + Karen will find out what groups exist by contacting the MHSA project leads

**Next meeting: not scheduled at this time**

**Building Bridges: Napa County Cross-Training Project** July 19. 2013

*Doug Hawker, NMH*

*Deanna Heibel & Pamela Madden-Krall, NBRC*

1. Cross-Training Project Outcomes:

* All parties are familiar with and can use the NBRC/NMH Memorandum of Understanding
* All parties are familiar with and know the appropriate utilization of NBRC and NMH services
  + What NMH/NBRC mission is
  + How NMH/NBRC is organized
  + What NMH/NBRC eligibility and intake process is
  + Know what the role of NMH/NBRC vendors are, and what the various types of services available are
    - Know how to utilize direct service providers under urgent/crisis situations

2. Structure

* Doug will see which date: Jan. 28th, 29th, or 30th will yield the maximum number of NMH staff participation
* Training will be conducted as a combination of information and review of the MOU, then as situational including small-group collaboration around problem-solving real case scenarios
  + Doug and Deanna will solicit real case scenarios from NMH/NBRC to use during the training
* Further discussion: agreed to invite ER staff from Queen of the Valley Hospital and possibly senior law enforcement personnel
  + Pamela will contact Jeannie Cervone, ER Social Worker

**Building Bridges: Napa County Cross-Training Project** Sept. 20, 2013

*Doug Hawker, NMH*

*Deanna Heibel & Pamela Madden-Krall, NBRC*

1. Cross-Training Project Outcomes:

* All parties are familiar with and can use the NBRC/NMH Memorandum of Understanding
* All parties are familiar with and know the appropriate utilization of NBRC and NCMH services
  + What NCMH/NBRC mission is
  + How NCMH/NBRC is organized
  + What NCMH/NBRC eligibility and intake process is
  + Know what the role of NCMH/NBRC vendors are, and what the various types of services available are
    - Know how to utilize direct service providers under urgent/crisis situations

2. Structure

* Date is Jan 28th @ NBRC
* Training will be conducted as a combination of information and review of the MOU, then as situational including small-group collaboration around problem-solving real case scenarios
  + Doug and Deanna will solicit real case scenarios from NMH/NBRC to use during the training
* Further discussion: agreed to invite ER staff from Queen of the Valley Hospital and possibly senior law enforcement personnel
  + Pamela will contact Jeannie Cervone, ER Social Worker

**Next meeting: Oct. 22, 3:00pm @ NBRC Building 25**

* Get case scenarios; develop training outline; identify talking points for presentation
  + www: review the MOU and determine points that NCMH and MBRC will present respectively