

**North Bay Regional Center  
Board of Directors'  
Cultural and Linguistic Competency Committee (CLCC) meeting  
July 17, 2025 at 12 PM**

**AGENDA**

- I. Call to Order**
- II. Introduction**
- III. Review of Minutes of May 15, 2025**
- IV. Land Acknowledgement**
- V. Covenant for Brave Space**
- VI. CLC Updates**
  - a. NBRC Staff**
- VII. Board Policies:**
  - a. Update on Person-Centered Policy**
  - b. Update on Accessibility of Facilities Policy**
  - c. Update on Integrated Programs Policy**
- VIII. Meeting Adjourned**

**The next CLCC meeting is on August 21, 2025 at 12:00 PM**

Join Zoom Meeting

<https://us02web.zoom.us/j/82992695473?pwd=VFZuWVdCVEhkamVySmM0YVhIQ0pzdz09>

Meeting ID: 829 9269 5473

Passcode: 223681

**North Bay Regional Center Board of Directors'  
Cultural and Linguistic Competency Committee (CLCC) Meeting  
Thursday, May 15, 2025 at 12:00 PM  
Via Zoom**

<b>Board Members Present:</b>	Joanne Giardello, Board Member and CLCC Chair Martha Valdez, Board President Sara Speck, Board Vice President Cheryl Snavely, Board Member Alan Kerzin, Board Member
<b>NBRC Staff Present:</b>	Gabriel Rogin, Executive Director Mariam Guirguis, Executive Assistant & Compliance Specialist Claudia Ritchie, Director of Equity and Engagement Geri Audette, Training & Communications Specialist Jessica Hetherington, Generic Resource Specialist Maria Marino, Emergency Mgmt. & Facilities Coordinator
<b>Guests:</b>	Rosemarie Pérez, former Board Member and CLCC Chair Adriana Diaz, 24-Hour Home Care

**Minutes**

**I. Call to Order**

*Joanne Giardello, Board Member and CLCC Chair*, called the meeting to order at 12:00 PM and welcomed the Committee members and guests for joining the meeting.

**II. Introductions**

The Committee members and attendees introduced themselves.

**III. Review of Minutes**

The Committee agreed that the minutes of the April 17, 2025 meeting looked accurate.

**IV. Land Acknowledgement**

*Geri Audette, Training & Communications Specialist*, read the Land Acknowledgement.

**V. Covenant for Brave Space**

The Committee shared the Covenant for Brave Space before moving onto the next agenda item.

## **VI. CLC Updates**

### **a. NBRC Staff**

- **Jessica Hetherington, Generic Resource Specialist**, reported on her work with generic resource referrals noting they have been approaching thousands since she started. She also mentioned concerns about proposed medical insurance cuts for undocumented people.
- **Claudia Ritchie, Director of Equity and Engagement**, expressed gratitude for the strong team involved in outreach efforts and highlighted positive community feedback about NBRC's impact.
- **Claudia Ritchie, Director of Equity and Engagement**, praised **Abigail Andrade, Community Outreach and Engagement Specialist**, for her work on the Typing Club event and secure workshops with the Botanical Bus, which provide culturally appropriate healing practices for the Latino community.
- **Rosemarie Perez, former Board Member and CLCC Chair**, clarified that while NBRC is aware of some community events, they do not have a comprehensive list of all community-organized events.
- **Joanne Giardello, Board Member and CLCC Chair**, inquired about a Filipino-focused community event, that they are not currently aware of, and the Committee agreed to revisit this topic later.

## **VII. Review and Discussion of outstanding Board Policies**

### **a. Person Centered Policy (No. 3)**

- **Gabriel Rogin, Executive Director, Claudia Ritchie, Director of Equity and Engagement, Geri Audette, Training & Communications Specialist, Jessica Hetherington, Generic Resource Specialist**, agreed to form a subcommittee to address concerns raised in the meeting and to use less definitive language of the Person-Centered Policy.
- The Subcommittee will define culture and other key terms to focus striking a balance between client's safety and client's self-determination in the Person-Centered Policy.
- The Subcommittee will differentiate language to refine roles between adults and minors and the role of the planning team in the Person-Centered Policy.
- The Committee plans to present an updated version to staff and the Board.
- **Sarah Speck, Board Vice President**, will share the Person-Centered Policy discussion in the next Client Advisory Committee (CAC) on June 6<sup>th</sup> to get more feedback.

### **b. Accessibility of Facilities Policy (No. 14)**

- **Gabriel Rogin, Executive Director**, will invite **Isabel Calder, CFO**, to a future committee meeting to discuss the upcoming lobbies' renovations to make them more welcoming, user friendly, including accessibility improvements.
- **Geri Audette, Training & Communications Specialist**, will continue working on displaying client work and performing art videos in NBRC lobbies and compile a list of service providers for performing art programs in different counties.
- The Committee agreed to start with simpler changes, such as adding color and displaying community events on existing TVs in the lobbies.
- **Joanne Giardello, Board Member and CLCC Chair**, shared a story about Mary Ida Cook, who independently displayed client artwork at NBRC.

c. **Integrated Programs Policy (No. 16)**

- The Committee will review the feedback shared by ***Gabriel Rogin, Executive Director***, on integrated programs policy at the next meeting and decide if the policy is needed.

**VIII. Meeting Adjourned**

***Joanne Giardello, Board Member and CLCC Chair***, adjourned the meeting at 1:00 PM.

**The next CLCC meeting will be rescheduled to July 17, 2025 due to agency holiday on June 19<sup>th</sup> to observe Juneteenth.**