

### Introduction

Person-Centered Thinking (PCT) is for Everyone (video)

PCT with People who receive NBRC services

PCT with NBRC staff

PCT with Service Providers

Comments and Questions



Person-Centered
Practices in Action



## PCT with People We Serve

#### What's currently happening:

Person-Centered Individual Program Plans

NBRC Service Coordinators are implementing PCT skills and tools

PCT Coordinator providing support to help teams use PCT skills in complex situations to center the voice of the person who receives NBRC services

#### What's next?

Opportunities to create One-Page Descriptions to use as a self-advocacy tool

Opportunities to attend PCT trainings, workshops, and events





### PCT with NBRC Staff

#### What's currently happening:

352 NBRC staff have completed PCT Training

14 PCT Coaches, 6 Certified PCT Trainers, & 18 member PCT Steering Committee

PCT Coordinator and PCT Coaches & Trainers providing support in Unit Meetings and individual support

HSA Consultation, Skill Practices, & Leadership Events

All staff will create their One-Page Descriptions by December 31, 2025

#### What's next?

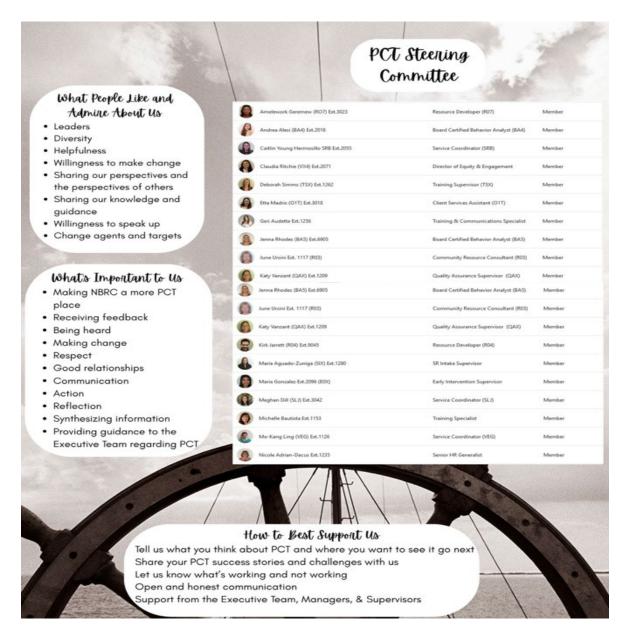
HSA plans to teach managers and supervisors how to apply PCT skills to staff supervision

One-Page Description Mixer

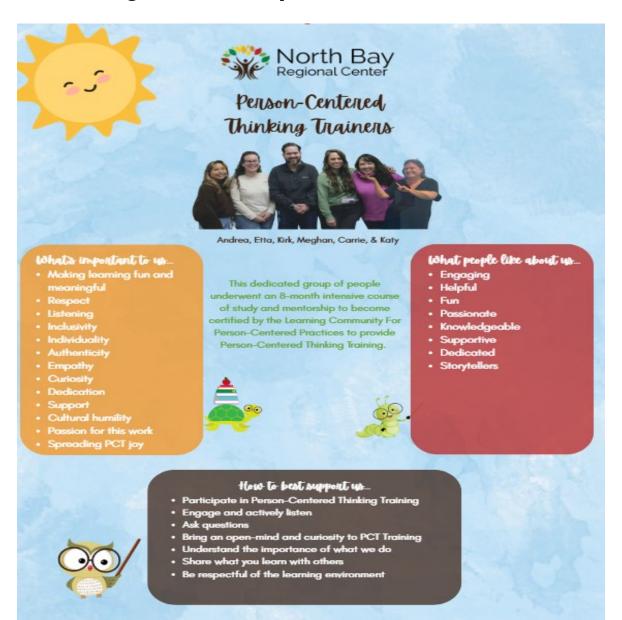
PCT Process Groups



# PCT Steering Committee One-Page Description



# One-Page Description for PCT Trainers



# One-Page Description for PCT Coaches



## PCT with Service Providers

### What's currently happening:

NBRC HCBS Consultants and PCT Coordinator are providing opportunities for Service Providers to receive PCT education

PCT Trainer and Coach demonstrated Working/Not Working PCT Skill in ARFPSHN Collaborative Meeting

#### What's next?

NBRC PCT Trainers are partnering with HCBS Consultants and the Regional Manager of State Council on Developmental Disabilities to provide more training opportunities

NBRC Consumer Advocate & PCT Coordinator plan to provide One-Page Description support at day programs & residential homes



## Bringing it All Together

Embed PCT values in NBRC culture including supervisory and management practices

Offer more opportunities for everyone to receive PCT education and practice PCT skills

Outreach and engagement events that feature PCT activities and skills for people we serve, their support systems, NBRC staff, and NBRC service providers



