

# 2024-25

# NBRC Performance Contract

Follow Up Data



# 3 Areas of Follow Up

**DATA:** Number of Clients with No POS

**Follow up:** Please show this as a % percent rather than numbers of clients

**DATA:** Per Capita Expenses by Language

**Follow Up:** Why is Cantonese/Mandarin Chinese so much higher than the other languages?

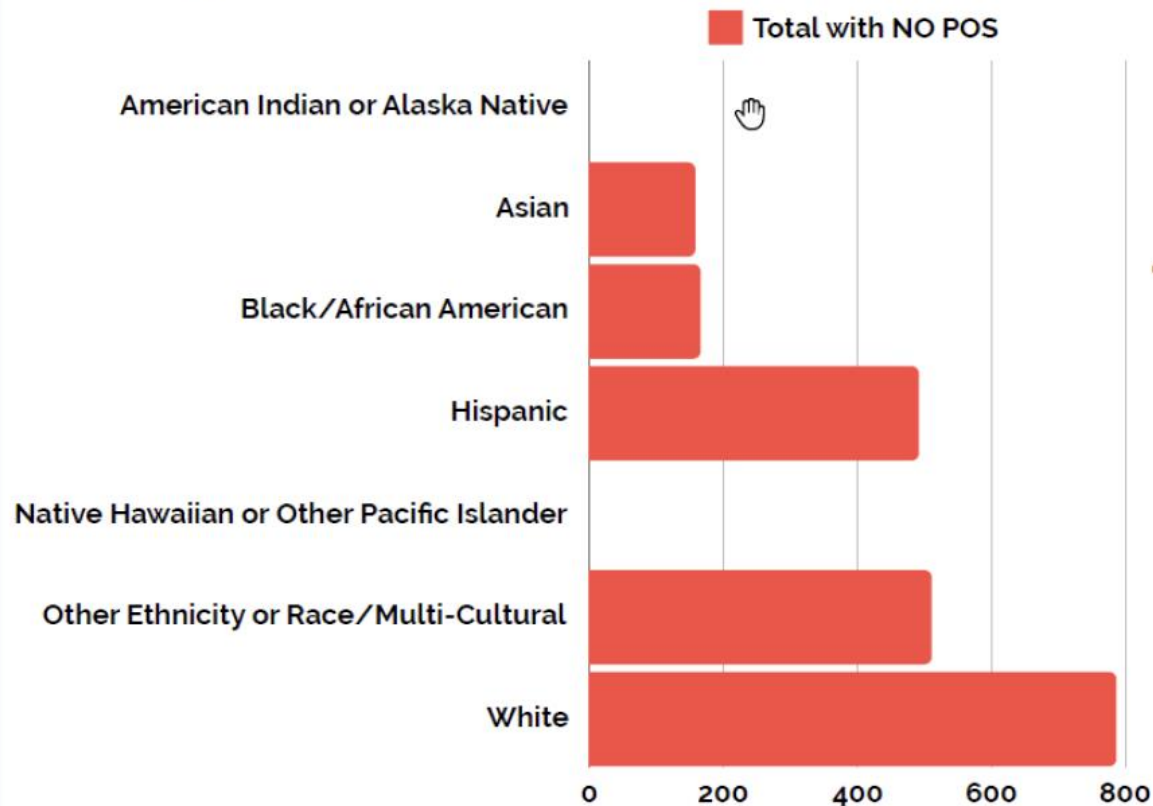
**DATA:** Authorized vs Expenditures by Ethnicity and Race

**Follow Up:** Are authorized, but not utilized services, similar to no POS?

# Original Data Presented

## **NUMBER OF CLIENTS WITH AND WITH NO POS**

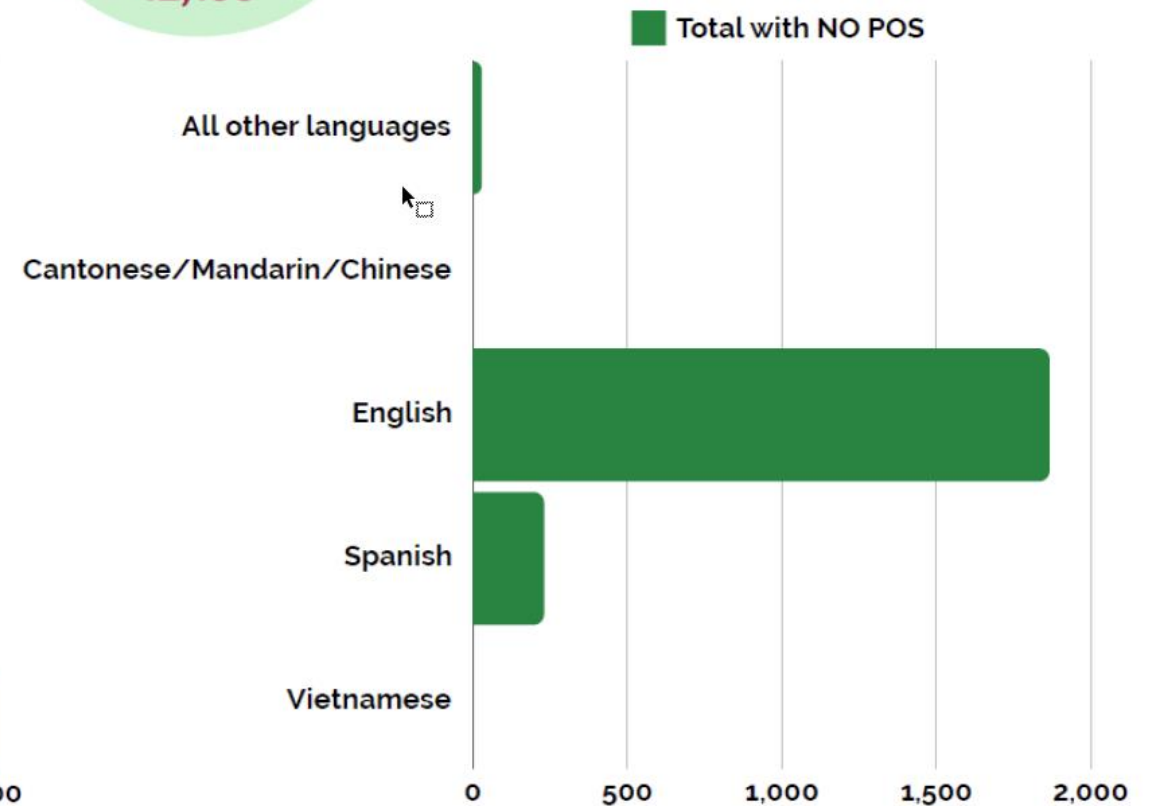
### By Race or Ethnicity



Total Clients  
with NO POS  
**2,132**  
out of  
**12,133**

Certain languages are excluded,  
restricting data on particular  
languages and populations.

### By Language



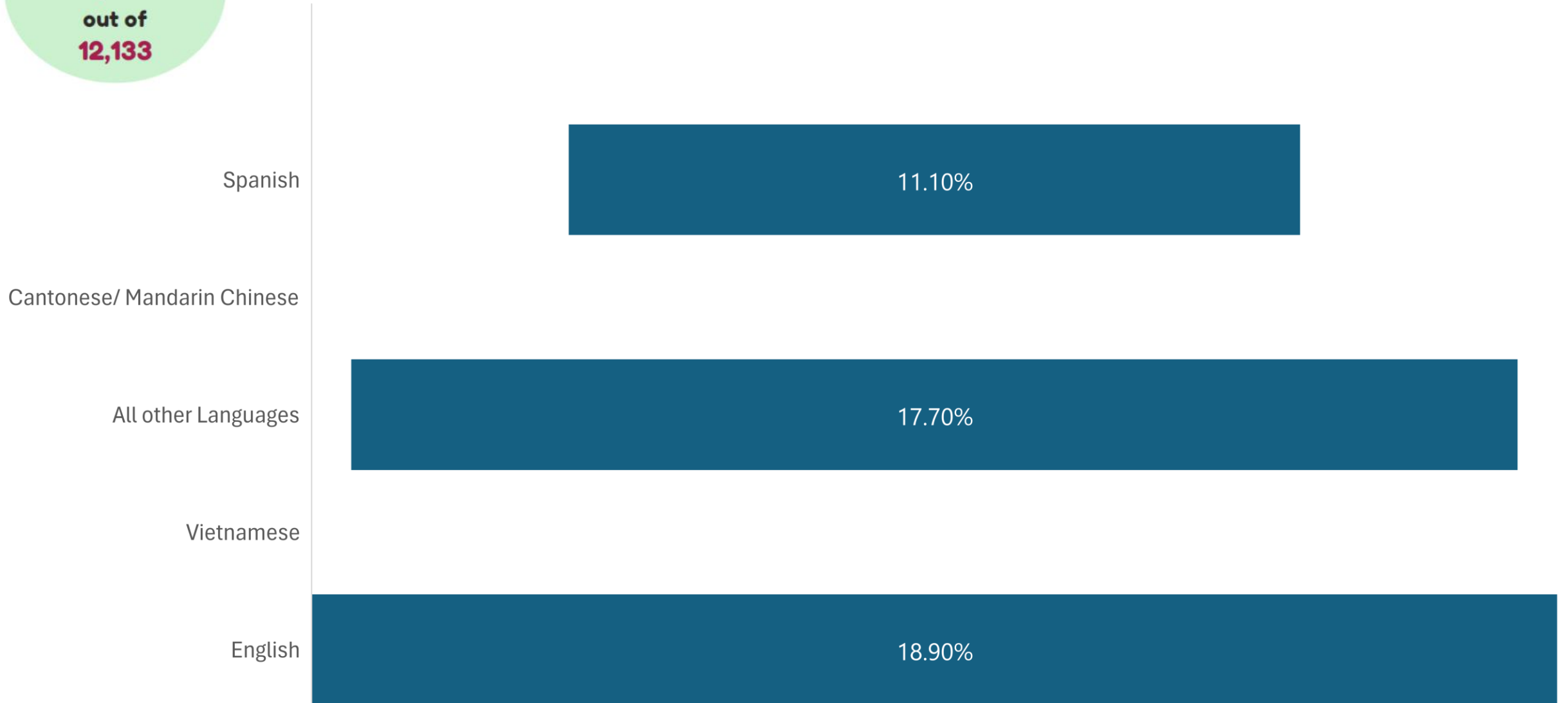
# Percent of Individuals with No POS By Language

Total Clients  
with NO POS

**2,132**

out of

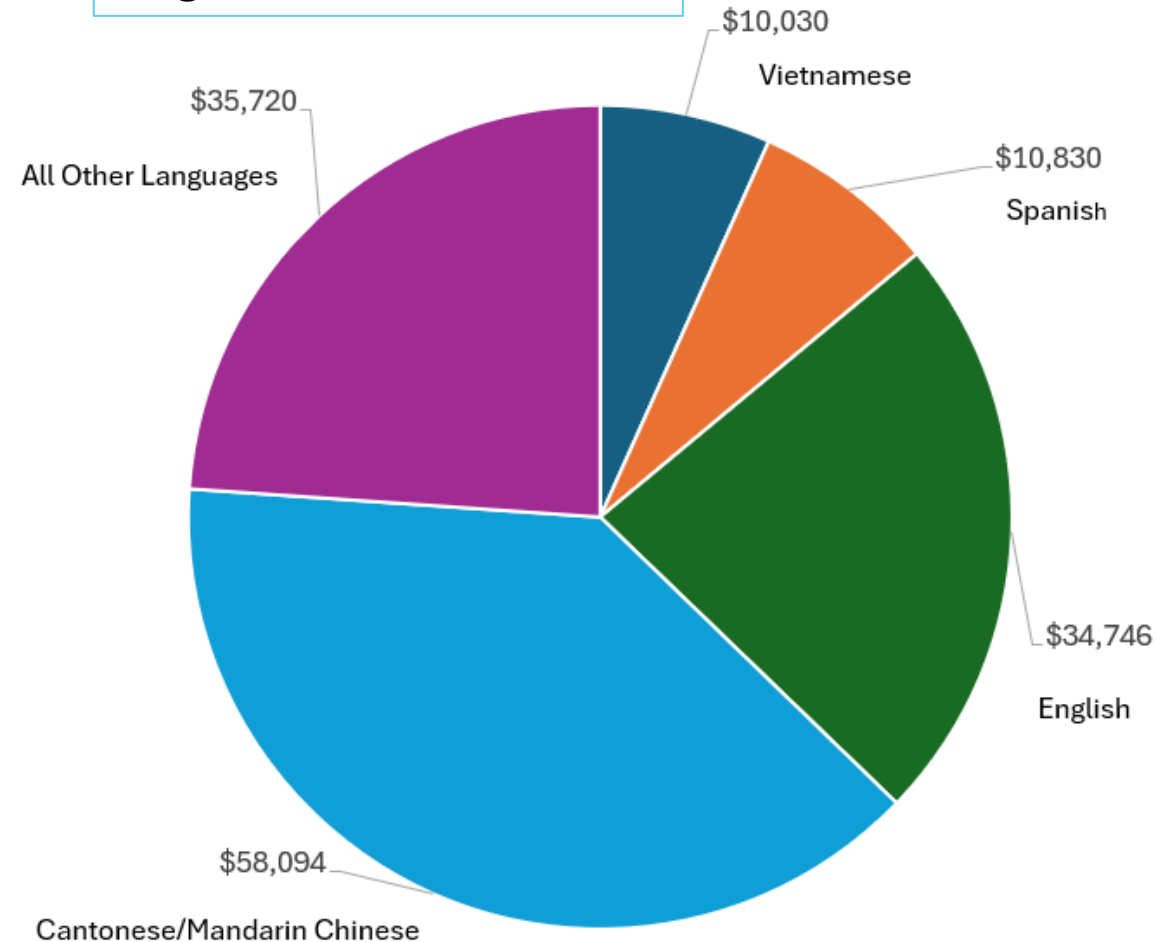
**12,133**



# Cantonese/Chinese Mandarin Expenditures

Original Data Presented

Follow Up



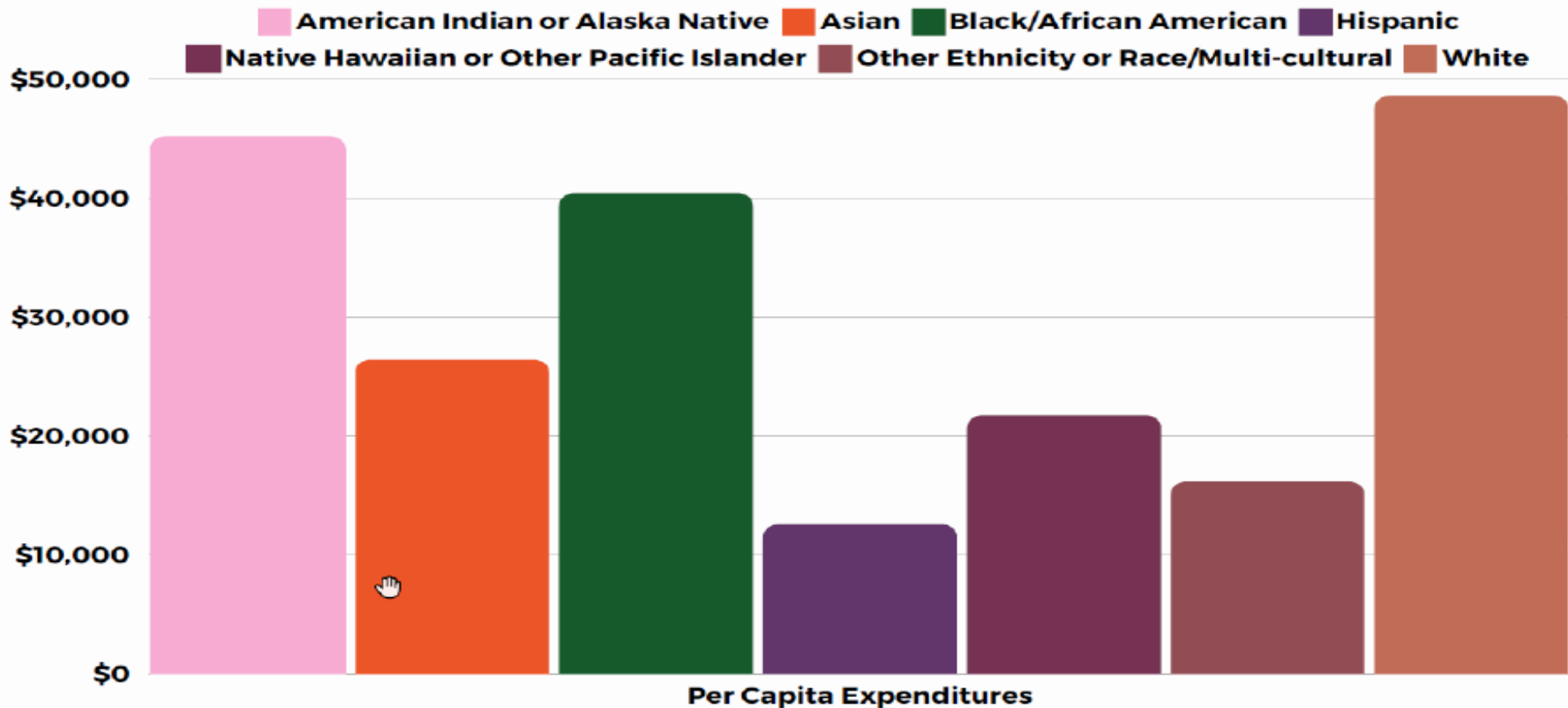
NBRC reviewed the purchase of service expenditure data for individuals that speak Cantonese/Mandarin Chinese. NBRC found that there is one outlier in the data. The purchase of service expenditures were much higher for this outlier than all others. This is why the per capita costs are higher.



Original Data Presented

**FY 2022-23 NBRC Data**  
**Public Policy Performance Measure-Reducing Disparities and Improving Equity in Purchase of Service Expenditures**

***POS EXPENDITURE BY ETHNICITY OR RACE PER CAPITA (ALL AGES)***



# POS Expenditure usage per Capita by Ethnicity or Race

