

Community Conversation 3-27-2024

Participants

- Vilma Dodds
- Breanne Kolster 24 hr home care
- Taylor Berry 24 hr home care
- Chris Aguire DDS
- Daphne Dunstan
- Gabriel Rogin NBRC
- Yolanda Sanchez
- Shanna Holzer
- Anaid Carreno
- Abigail Andrade
- Sally Stafford
- Wendy Franco Ibarra
- Carmina Gellemani

Minutes

- Welcome-Anaid
- Land acknowledgement-Anaid.
- Agenda/meeting objectives -Abigail
- Community guidelines
- Check in: any questions so far?
 - Gabriel asked for clarification for things to consider for auth process.
 - Abi summarized authorizations have to do with client diagnosis and exhausting any general resources and NBRC is payer of last resort per Lanterman act.
 - No other questions at this check in time
- Breanne question
 - When you talk about no pos is that non authorized or utilized
 - Anaid said good question, its non-authorized.
- Check in: Anaid asked Any other topics or important themes and what does this data hold for you?
 - Breanne asked in the meeting will age group be reviewed.
 - Anaid said Theresa has a lot of data, but age can be taken in mind to review.
 - Breanne said for vendors it can be helpful for some to decide what types of services should be offered to suit certain age ranges and services.
 - Gabriel responded, Abi and Anaid and asked for an attachment to the packet to post more data on the website for age breakdowns, Abi and Anaid's email will be attached, and they can provide better break down and if community wants to see more specific breakdowns the data can be provided.
- Service access.

- Abi stated putting an education component first workshop is what is an IPP and everything it involved, this April doing relationships decoded, July talking about SLS and ILS
- Increasing outreach at community events, since last year we have attended over 30 community events in all 3 counties, to be more visible and provide more info.
- Hosted 9 NBRC events where resource fairs are present it is hard navigating multiple systems.
- In the process of creating an event hotline, realize a digital divide, be able to call in and get an automated summary to get information about upcoming events to make info accessible to everyone.
- Created a service overview list to be sent to those who receive services, and service coordinators with descriptions and age in which they can qualify services for
- Hosted a black history month, women's history event, in total about 360 events.
- In process of opening satellite office and will have access for solano community members faster and have better access to NBRC
- Engaging in completed in cultural humility training and will also provide to our vendors and NBRC staff has been completed.
- Collaborating with quality assurance will be provided DEIB training as well.
- Have 2 new board members.
- Have really grown as an agency.
- Social recreational services, difficult to access services and do not have access to it and have found forms to manage this so it's not through reimbursement.
- Parent conference the second one of this year
- Gabriel
 - Heard feedback stating we just don't know what's out there, we will post a list overview of what different service types are and the definition of each, so you know to how to have convo with SC to start convo,
 - As the system needs to be more transparent, asked Abi and Anaid to post as attachment as well to presentation.
 - Also redoing website and event calendar will have new website will come out soon with website and can click on different link with events.
 - Abi said if they want to connect, they can connect with Abi to have a convo more about this.
- Daphne Dustan
 - Suggestion they asked to tell them next time if they can do English when kids are at school because evening time is very busy.
 - Abi said take into consideration to plan them in the morning.
 - Abi said Abi will call to talk more.
 - Gabriel said Daphne can tell the group if they have a group of parents, they can schedule something to present as well.
 - Gabriel said he likes the idea of going to where parents are.
 - Abi said she can call Nicole who gave the suggestion as well.

- Wendy Franco Ibarra
 - Mom said she got an email from a conference and asked how to sign up for an email.
 - Abi said it was posted on social media and Abi said she sent information because she is part of it and Abi asked if hearing about events in the area from her important so Abi can start doing this.
- Breanne
 - She stated it was one of the most engaging presentations.
- Meeting ended.