

# Annual Program Evaluation



June 2022 - June 2023

## Meet The Team



Holly Armijo Program Director



Frank Quinliven Assistant Director



Paloma Herrera Critical Intervention Specialist



Maria Sullivan Critical Intervention Specialist II



Taylor Buckley

**Critical Intervention Specialist** 

Dionne Williams Critical Intervention Specialist



## Meet The Team



Devita Diaz Stabilization Interventionist Spanish Speaking



Joe Miranda Stabilization Interventionist Spanish Speaking



#### Our Mission

### Empowering people to lead safe and healthy lives through innovative social services

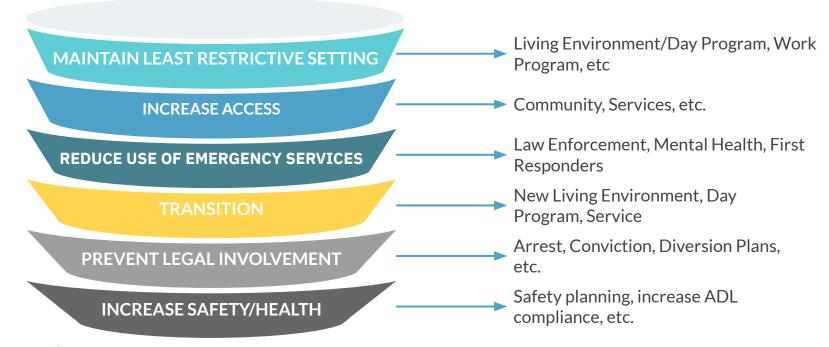
#### What We Do

Crisis Support Focus on maintaining safety during critical moments.



Intervention Weekly visits occur with a Lead and Assist focusing on training circle of support to identify precursors and intervene before a crisis begins. Prevention Focus on skill building and person centered approaches to enhance communication and minimize incidents of Escalation.

#### **CBEM** Goals





## 795 Individuals

#### Served Since 2012

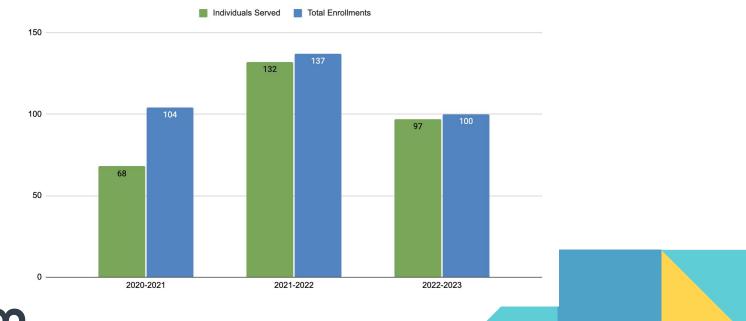
## 97 Individuals

Served between June 2022 to June 2023



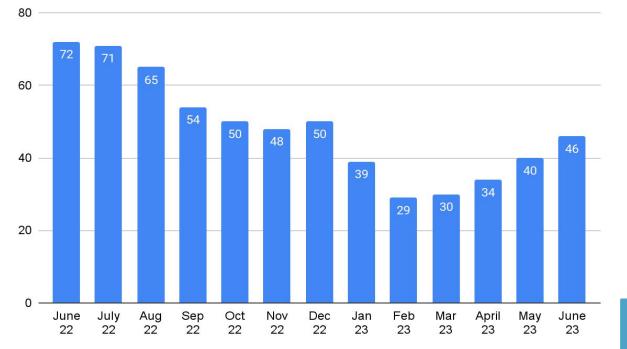
#### Number of Individuals Served June 2022 - June 2023

Individuals Served and Total Enrollments





#### Number of Billed Cases By Month June 2022 - June 2023





### 166.98 Days (5.49 Months)

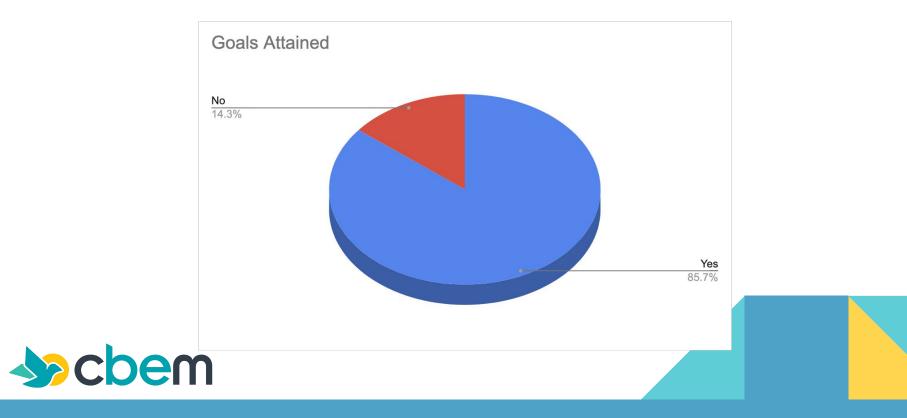
Company Wide - June 2022 to June 2023

## 138.81 Days (4.56 Months)

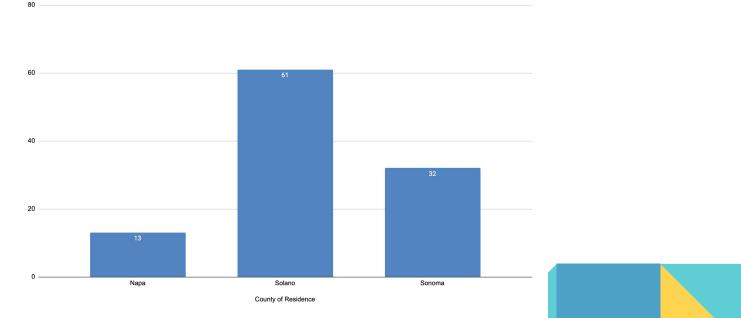
NBRC/Napa - June 2022 to June 2023



#### Stabilization Goals Met June 2022 - June 2023

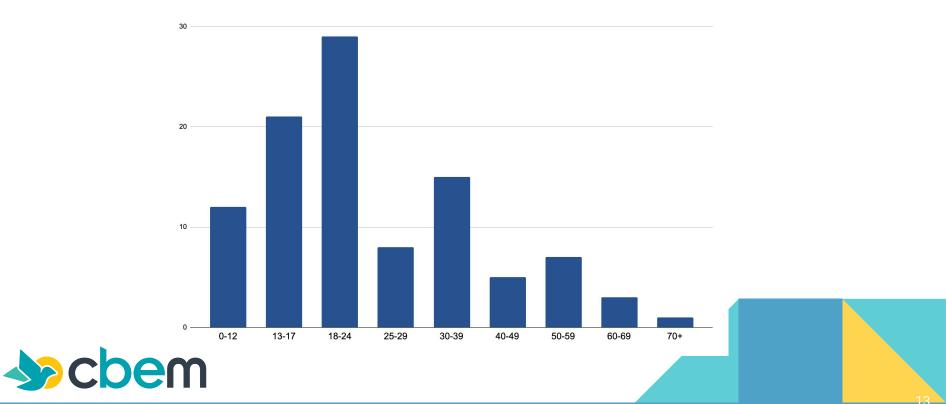


#### County of Residence June 2022 - June 2023

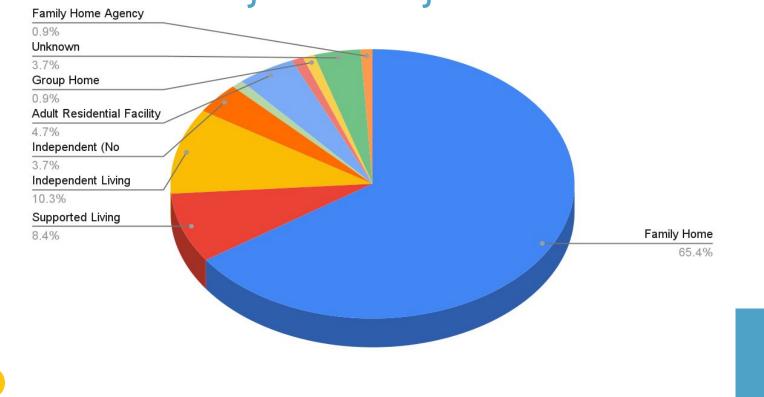




#### Age Demographics June 2022 - June 2023



#### Type of Living Environment June 2022 - June 2023



14

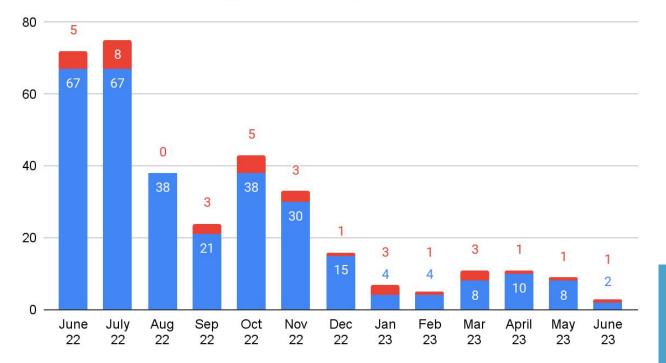
### Hotline Data June 2022 - June 2023

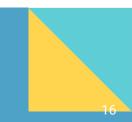
#### Total Calls - 347 (avg. 26.69 per month)



#### Hotline Data by Month June 2022 - June 2023

In Person Phone





### Outreach June 2022 - June 2023

- Unit Outreach meetings
- Community Partnership Collaborative with Solano County Mental Health
- NBRC Vendor Fairs (Napa/Santa Rosa)
- Critical Intervention Training (CIT) with Solano Law Enforcement (Oct/Feb)
- CBEM and Turning Point Presentation to New Service Coordinators (Oct/Apr)
- Annual Mary Ida Cook Annual Holiday Arts & Craft Fair in Napa
- Sonoma State hiring flyers/career fair
- Sonoma County Transition Fair with Sonoma County Department of Education
- Inclusions Festival in Petaluma
- Collaboration with Solano START





#### **Contact Information**

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