

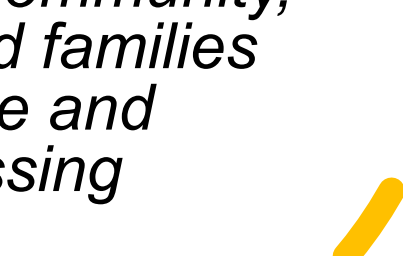
Community Navigator Program




DDS
California
Welfare and
Institution
Code §
4519.9

“DDS will contract with Family Resource Centers across California to implement a statewide community navigator program to promote the utilization of generic and regional center services by using community leaders, family members, or self-advocates to provide information and guidance to consumers and their families who could benefit from added support to navigate available resources.

To the extent possible, each funded program shall share a culture or ethnicity, or both, community, and language with the individuals and families they support when offering assistance and education to reduce barriers in accessing services.”



Community Navigator Program Focus

- Assist individuals and families in understanding and accessing generic as well as regional center services
 - Build trust between families and regional centers
 - Provide support from peers in the community who have experience with the regional center system
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Matrix & ParentsCAN Partnership

- Each Regional Center catchment area (21) was awarded one grant for CNP Services
- North Bay-Napa/Sonoma/Solano
 - Matrix is lead agency with ParentsCAN as a subcontractor
- Each FRC developed a plan and identified Cultural & Linguistic focus based on demographics in each catchment area
 - North Bay Focus on Hispanic/Spanish speaking families ages 3+



CNP/FRC Objectives for NBRC

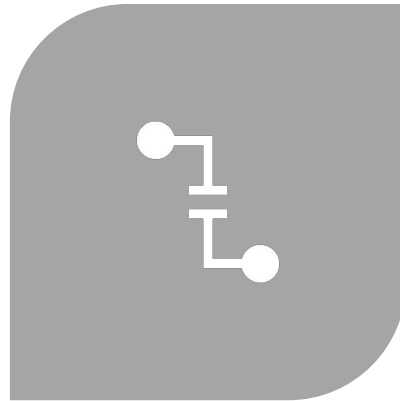


- Assist Hispanic/Spanish speaking individuals and families in accessing and utilizing generic and regional center services that are culturally and linguistically competent
- Provide direct one-to-one or group support and follow up to individuals and parents/caregivers
- Provide information and education activities on available services and community resources
- Provide guidance on how to request needed services for both generic community services and Regional Center services.
- Respond to families during non-traditional work hours.
- Develop and implement a plan to strengthen and expand working relationships with the NBRC, community members, CBOs and others that serve

CNP Services Provided FY 2022-23



OF HOUSEHOLDS
SERVED



OF REFERRALS FROM
NBRC TO CNP



OF SERVICES PROVIDED

FRC & NBRC Partnership

- Presentations to New Service Coordinators
- Regular meetings with NBRC Diversity and Equity staff
- Quarterly Needs calls with E.D.

In the works:

CNP staff onsite at Regional Center Offices to meet & greet service coordinators



Matrix & ParentsCAN CNP Team

Matrix-Solano/Sonoma

- Julie Feliz, Program Director
- Ana Acosta

ParentsCAN/Napa

- Lisa Colarusso, Program Director
- Hilda Gutierrez
- Maria Calderon



Questions/Comments

