



MASTER PLAN *for* Developmental Services

*North Bay Regional
Center - NBRC
Information & Input
Session*

November 18, 2024

Our Vision for the Plan

- A Plan for the future of Developmental Services to provide **equitable, consistent, and accessible** services to all Californians with developmental disabilities.
- A Plan created with and by our communities across the state, including family members, service providers, policy experts, and people with developmental disabilities.
- Our goal is that by March 2025 we will draft a plan with recommendations for improving developmental services across Californian.

Our Commitment to Equity

- We are committed to centering the Master Plan in Equity and the Lived Experiences of Individuals and Their Families.
- We are developing tools and strategies to support equity across all priorities and recommendations in the Master Plan.
- We have a team of experts on equity and community equity leads to support this effort.
- We are actively seeking conversations and input from underrepresented and historically marginalized communities.

Our Work So Far



The committee has met seven times and discussed:

- Our shared values and vision for the future of Californians with developmental disabilities.
- What equity means to us and brainstormed about how we will work to address equity in this plan.
- Created workgroups that will develop recommendations for the Master Plan under 5 focus areas.
- Began reviewing the possible priorities and recommendations that the workgroups are developing

Summary documents for these discussions are posted at:

www.chhs.ca.gov/home/master-plan-for-developmental-services/

Documents can be made available in other languages upon request. ⁴

Workgroup 1: Individuals and Families Experience Person-Centered Service Systems They Trust



Priority 1: Build trust in Regional Center systems and other systems, particularly for people of color.

Priority 2: Ensure that every individual who meets service eligibility chooses and receives individualized services, including those not currently in the system – regardless of age, language access, race, ethnicity, or location.

Priority 3: Ensure individuals have choice and control over their lives by making self-determination the core of the developmental disabilities system.

Priority 4: Ensure equity of access and options in Regional Center services while still assuring a person-centered system to support consistency in the experience of families and individuals.

Workgroup 2: Individuals Receive Timely, Inclusive, and Seamless Services Across all Service Systems



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Priority 1: Make it easier for people to get the health and human services (known as “generic services”) they need, when they need them.

Priority 2: Make life transitions easier, better, and on time. Life transitions are moving to school services from early start. They also include leaving high school and getting older.

Priority 3: Help individuals and their families use community resources. These will help meet their basic needs. These will help support them being part of their community.

Workgroup 3: Individuals and Their Families Receive Services from a High-Quality, Stable and Person-Centered Workforce



Priority 1: Expand career pathways to develop a diverse workforce that reflects the community.

Priority 2: Provide competitive pay and employment supports to recruit and retain a high-quality workforce that includes people with developmental disabilities.

Priority 3: Create clear roles and responsibilities for service coordinators to deliver culturally responsive, effective, and consistent services.

Workgroup 4: Individuals and Their Families Experience Consistent, Transparent, Accountable and Data-Driven Systems that Focus on Outcomes



Priority 1: Ensure the system has a consistent, equitable, and transparent interpretation of regional centers' responsibilities by establishing a common set of statewide regional center standards, services, and rates that are accessible and fair to all of individuals, using clear, simple and inclusive language that is understandable to all our diverse communities.

Priority 2: Enhance data and technology systems to ensure equitable access to information and help everyone more easily navigate the systems while safeguarding the privacy of individuals that receive services

Priority 3: Strengthen DDS, regional center, vendor and provider accountability for achieving equitable and person-centered outcomes.

Workgroup 5: Individuals Receive Quality, Life-Long, Person-Centered Services from Systems with Adequate Resources



Priority 1: Make it easy for individuals and families to sign up for Medicaid if they are eligible. This will bring more money for services to California.

Priority 2: Connect the different types of services that people with developmental disabilities use in California (Regional Center, schools, mental health, and more). This will help all the systems work together to help people live better lives and reach their goals

Priority 3: Make sure people have person-centered and culturally informed services (such as housing, transportation, education, local resources, and more) that support people to live in their community how they want. Make sure Medicaid or other programs can pay for these services.

Questions and Input

Group 1: Person-centered service systems that we trust.

Group 2: Timely, inclusive, and seamless services across all service systems.

Group 3: Services from a high-quality, stable and person-centered workforce.

Group 4: Consistent, transparent, accountable and data-driven systems that focus on outcomes

Group 5: Life-long services with adequate resources.

- *What was it like when you first tried to get services and how could we have made that experience better?*
- *How could we improve the quality and outcomes of services?*
- *Are there new or different services that we need to add or increase?*
- *What could we do differently to hire and retain more highly qualified staff?*
- *Do you have other ideas for how we can better serve your community?*

Thank you!

Visit our website for dates and times of our committee and workgroup meetings:

www.chhs.ca.gov/home/master-plan-for-developmental-services



Send us your input at:

DSMasterPlan@chhs.ca.gov