

## Alternative Nonresidential Services Survey

**Provider Name:**

**Regional Center:**

**Vendor Number:**

**Service Code:**

For more information, please view the Department's directive [here](#).

## Alternative Nonresidential Services Survey

Please answer the following questions for the month of September 2020:

**1. What is the total number of consumers with service authorizations?**

**1a. Of the total number of consumers with service authorizations, how many consumers received only traditional services?**

(Traditional services are services to a consumer that are able to continue as they did before the COVID-19 State of Emergency, or services to a consumer that are able to continue as they did before the COVID-19 State of Emergency via remote delivery or in alternate locations.)

**1b. Of the total number of consumers with service authorizations, how many consumers received Alternative Services?**

**1c. Of the total number of consumers with service authorizations, how many consumers did not receive any services?**

**2. Of the consumers who received Alternative Services (question 1b), please indicate the number of consumers that received each type of Alternative Service:**

(The number of consumers reported in response to this question may be duplicative across categories below)

Supports related to minimizing the exposure to or impact of COVID-19 on the consumer

Completion of an individual assessment of skills, preferences, and service needs for the consumer

Completion of an individualized service plan to provide needed services for the consumer

Alternative services delivered to the consumer via telephone, video or other electronic communication

Delivery of supplies or other items to the consumer's home needed to provide services or supports

Use of self-guided training and educational materials supplied to the consumer by the provider intended to support the consumer's service

Skills training to individuals within the consumer's household who are specifically designated to support the consumer

Alternative services provided in-person at the consumer's home, in a community setting, or at the provider's facility, modified to comply with the most protective state or local COVID-19 safety guidelines in effect at the time the service is to be delivered

Supports for transition to the Self-Determination Program

Other modifications to nonresidential services that are approved by the consumer that further or achieve his or her service needs

**3. For the month of September, please identify:**

(The total number of consumers reported below should tie to the number of consumers reported in 1b)

Number of consumers who received 1-7 days of Alternative Services this month?

Number of consumers who received 8-14 days of Alternative Services this month?

Number of consumers who received 15-21 days of Alternative Services this month?

Number of consumers who received 21 or more days of Alternative Services this month?

**4. For the month of September, what training for Alternative Services did staff receive?**

(Select all that apply)

- COVID-19 safety precautions for both staff and the consumer
- Delivering services using the person-centered planning and approach criteria set forth in Title 42, Code of Federal Regulations section 441.540
- Informed decision-making so that consumers can understand what choices they have in receiving services and understand the benefits, risks and responsibilities associated with the service choices available to them
- Self-Determination Program requirements
- Developing written materials using plain language that can be readily understood by consumers
- Using alternative communication technology, tools or methods to deliver services
- Delivering services in a manner accommodating the cultural and linguistic needs of the consumer
- Use of technology utilized to deliver services
- No training was provided
- Other (please specify)

## Alternative Nonresidential Services Survey

Please answer the following questions for the month of October 2020:

**5. What is the total number of consumers with service authorizations?**

**5a. Of the total number of consumers with service authorizations, how many consumers received only traditional services?**

(Traditional services are services to a consumer that are able to continue as they did before the COVID-19 State of Emergency, or services to a consumer that are able to continue as they did before the COVID-19 State of Emergency via remote delivery or in alternate locations.)

**5b. Of the total number of consumers with service authorizations, how many consumers received Alternative Services?**

**5c. Of the total number of consumers with service authorizations, how many consumers did not receive any services?**

**6. Of the consumers who received Alternative Services (question 5b), please indicate the number of consumers that received each type of Alternative Service:**

(The number of consumers reported in response to this question may be duplicative across categories below)

Supports related to minimizing the exposure to or impact of COVID-19 on the consumer

Completion of an individual assessment of skills, preferences, and service needs for the consumer

Completion of an individualized service plan to provide needed services for the consumer

Alternative services delivered to the consumer via telephone, video or other electronic communication

Delivery of supplies or other items to the consumer's home needed to provide services or supports

Use of self-guided training and educational materials supplied to the consumer by the provider intended to support the consumer's service

Skills training to individuals within the consumer's household who are specifically designated to support the consumer

Alternative services provided in-person at the consumer's home, in a community setting, or at the provider's facility, modified to comply with the most protective state or local COVID-19 safety guidelines in effect at the time the service is to be delivered

Supports for transition to the Self-Determination Program

Other modifications to nonresidential services that are approved by the consumer that further or achieve his or her service needs

**7. For the month of October, please identify:**

(The total number of consumers reported below should tie to the number of consumers reported in 5b)

Number of consumers who received 1-7 days of Alternative Services this month?

Number of consumers who received 8-14 days of Alternative Services this month?

Number of consumers who received 15-21 days of Alternative Services this month?

Number of consumers who received 21 or more days of Alternative Services this month?

**8. For the month of October, what training for Alternative Services did staff receive?**

(Select all that apply)

- COVID-19 safety precautions for both staff and the consumer
- Delivering services using the person-centered planning and approach criteria set forth in Title 42, Code of Federal Regulations section 441.540
- Informed decision-making so that consumers can understand what choices they have in receiving services and understand the benefits, risks and responsibilities associated with the service choices available to them
- Self-Determination Program requirements
- Developing written materials using plain language that can be readily understood by consumers
- Using alternative communication technology, tools or methods to deliver services
- Delivering services in a manner accommodating the cultural and linguistic needs of the consumer
- Use of technology utilized to deliver services
- No training was provided
- Other (please specify)

## Alternative Nonresidential Services Survey

**By checking the box below, I am verifying compliance with the most protective state or local COVID-19 safety guidelines in effect at the time in-person services were delivered.**

Yes, the most protective COVID-19 safety guidelines were followed.