

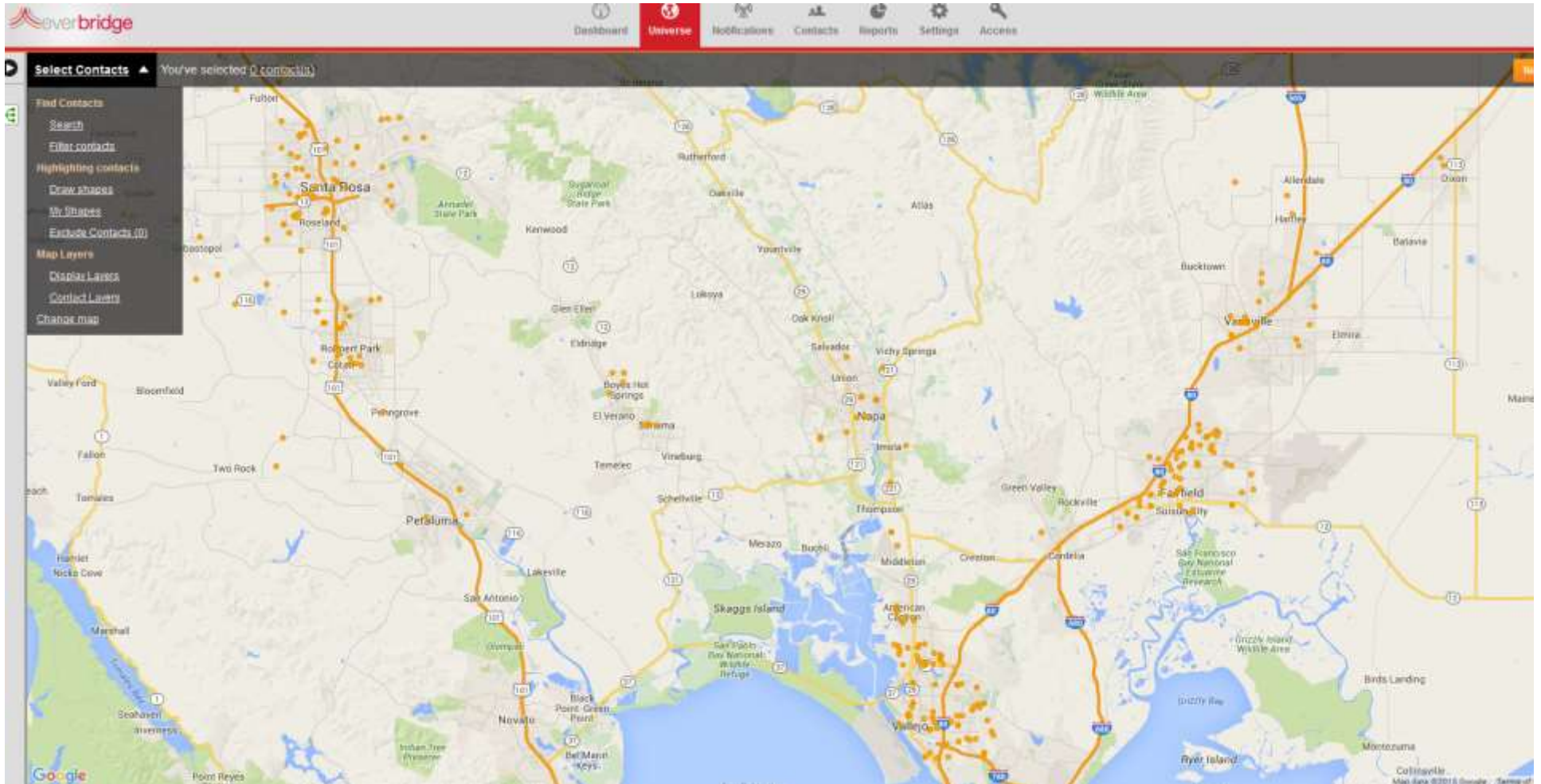
Everbridge Mass Notification System

North Bay Regional Center is in the setup phase to enable mass notifications to our vendor community.

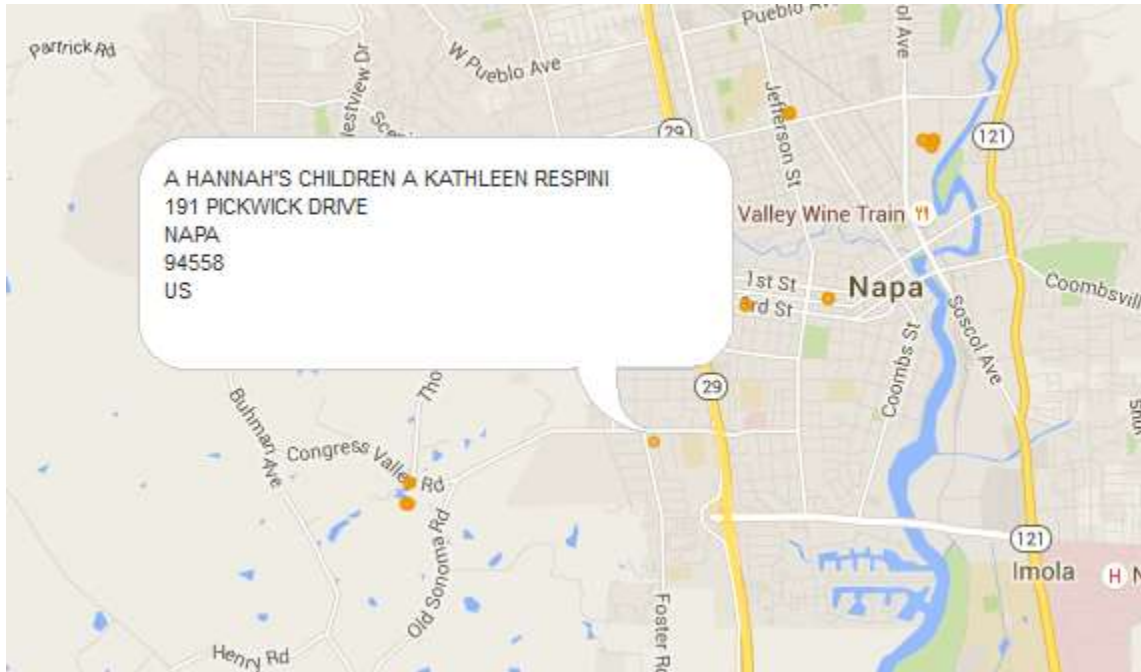
Everbridge allows NBRC to locate vendors on the Everbridge portal. Every vendor has contact information that has been uploaded from NBRC's Sandis/UFS databases. This contact information will be used during an Everbridge notification event.

NBRC would initiate a communication event during a regional emergency at the request of NBRC's Executive Director or his/her designee.

The Everbridge Map:



NBRC can zoom in on individual orange dots which represent an individual vendor.



Messages can be sent to an entire group or selected within an area impacted by an emergency.

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Published	Title	Type	Category	Created On	Created By	Contacts?	Settings?
<input type="checkbox"/>	Message to Vendors	Poling	Generic Vendor Emergency	2015-11-09 11:32:48 PST	Rick Burkett	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Urgent Message From North Bay Regional Center	Poling	Generic Client Emergency	2014-10-24 14:52:45 PDT	Rick Burkett	<input checked="" type="checkbox"/>	<input type="checkbox"/>

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What do I do when I receive an Everbridge notification from NBRC?

- 1) Depending on the method that reached you there should be a corresponding method to respond.

Email: Reply with status

Text: SMS text options presented by Everbridge. Reply with one of the options.

Phone call: select the option that corresponds to your status.

How to stay in the loop:

- 1) Contact NBRC's Vendor Coordinator and make sure NBRC has your latest contact information.
- 2) Update NBRC with contact changes whenever they happen.

Next Steps:

NBRC would like to plan a test of the Everbridge Mass Notification system on January 22nd, 2016. NBRC would like to get the word out to all vendors so that they are not surprised by this notification test.

NBRC will add this planned notification to our website and newsletter by December. Please direct vendors you communicate with to our website for more information.

Questions? Please contact Rick Burkett at NBRC. 707-256-1154