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June 2019

Expenditure Report Feedback and Action Plan 2019

To: Department of Developmental Services
From: North Bay Regional Center

Per WIC 4519.5, regional centers are required to report annually on the following:

(f) (1) Each regional center shall annually report to the department regarding its implementation of the requirements of this section. The report shall include, but shall not be limited to, all of the following:

- A) Actions the regional center took to improve public attendance and participation;
- B) Copies of minutes and attendee comments;
- C) How the data indicate the need to reduce disparities in POS; and
- D) Regional center recommendations and plan to promote equity and reduce disparities in identified POS disparities.

NBRC progress and response:

- (A) Flyers in Spanish were sent out to all SCs that serve Spanish speaking clients in both the Santa Rosa and Napa offices for them to pass on to their clients, as well as posted to the NBRC website. In addition, these meeting announcements were shared with the State Council and Disability Rights for their assistance in notifying our community. We partnered with Parents Can and MATRIX (both local parent support groups) to advertise these public meetings.

An agency was contracted to provide professional interpretation so that all members were heard and understood, with plenty of time for explanation and feedback.

- (B) Please see summarized comments from the public meetings held on February 16, 2018 (Napa), February 21, 2018 (Napa), and March 7, 2018 (Santa Rosa); categorized by Services, Communication, Education and Outreach, Other, and Spanish Communication. A combined total of 28 community members attended.

(C) Summary of disparities in POS:

- a. Residence/Home (all ages) 73.6% services utilized of Hispanic population and 73.1% of Spanish speaking; 78.2% services utilized of White population and 77.3% of English speaking, respectively
- b. Residence/Residential (all ages) 91.4% services utilized of Hispanic population; 98.9% services utilized of White population, respectively
- c. Language (all ages) 76.2% services utilized of Spanish speaking population; 87.6% services utilized of English speaking population, respectively
- d. No services, all ages, by ethnicity 18.5% of Hispanic population; 16% of White population, respectively

(D) Please see summarized NBRC Diversity Committee suggestions and Action items

Sincerely,

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