

North Bay Developmental Disabilities Services, Inc.
Board of Directors' Board Meeting – Hybrid
January 8, 2025 6:00 p.m.
610 Airpark Road
Napa, CA 94558

AND

Join by Zoom Webinar:

<https://us02web.zoom.us/j/89709687840?pwd=QjllcTc0dzBBNXA2OEplLanVjOFItUT09>

Join by Phone:

Phone Number: 1-669-900-6833 **Webinar ID:** 897 0968 7840 **Passcode:** 912329

- I. CALL TO ORDER – Sara Speck, Vice President
- II. ROLL CALL AND INTRODUCTIONS – Ronald Gers, Secretary (3 min)
- III. CONSIDERATION OF MINUTES – Regular Business Board Meeting Minutes from December 4, 2024 be approved as submitted. (2 min) (pgs. 1-6) ACTION
- IV. CONSIDERATION OF AGENDA – Additions or modifications to this agenda by Board Members. ACTION
- V. GENERAL PUBLIC COMMENT – Please use the sign-up sheet if attending in-person or chat in the Zoom meeting to sign up. If attending by phone, please text (707) 320-3106 to sign up. (2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)
- VI. CONTRACT FOR APPROVAL OVER \$250,000 – Isabel Calder, CFO ACTION
 - A. D-4 Contract for Fiscal Year 2022/2023 (pg. 7)
- VII. NBRC'S STRATEGIC PLAN ANNUAL IMPLEMENTATION UPDATE INFO
Ami Sullivan, Kinetic Flow (45 mins) (attachment)
- VIII. TREASURER'S REPORT – Andrea Bednarova, Board Treasurer ACTION
 - A. Treasurer's Report be approved as submitted (5 min) (pgs. 8-9)
- IX. COMMITTEE REPORTS – *A list of committees and upcoming meetings can be found on page _*
 - A. Executive Committee Update – Sara Speck, Vice President (5 min) INFO
 - i. Approved Enhanced Behavioral Support Home (EBSH) Contract (pg. 10)
 - ii. Approved Board Opportunity Fund Request for Gift Cards for Families in Need (pg. 11)
 - B. Vendor Advisory Committee Update – Breeanne Kolster, VAC Co-Chair (5 mins) INFO
 - C. Cultural/Linguistic Competency Committee Update – Rosemarie Pérez, CLCC Chair (5 mins) INFO
 - D. Public Policy Advisory Committee Update – Breeanne Kolster, VAC Representative (5 mins) INFO
 - E. Client Advisory Committee Update – Sara Speck, CAC Co-Chair (5 mins) INFO
 - F. Risk Reduction Advisory Committee Update – Joanne Giardello, RRAC Chair (5 mins) INFO
 - G. Nominating Committee Update – Joanne Giardello, Nominating Committee Chair (5 mins) INFO
- X. UPDATE ON MASTER PLAN FOR DEVELOPMENTAL SERVICES MEETING – Sara Speck, Board Vice President (5 min) INFO
- XI. EXECUTIVE DIRECTOR'S REPORT – Gabriel Rogin, Executive Director (10 mins) INFO
- XII. GOOD OF THE ORDER – Any other Board business may be brought up at this time.
- XIII. GENERAL PUBLIC COMMENT – Please use the sign-up sheet if attending in-person or chat in the Zoom meeting to sign up. If attending by phone, please text (707) 320-3106 to sign up.

(2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)

XIV. CLOSED SESSION (30 mins)

- A. The appointment, employment, evaluation of performance, or dismissal of a regional center employee
- B. A matter specifically dealing with a particular regional center client
- C. Employee salaries and benefits

XV. RETURN FROM CLOSED SESSION

- D. Report on any action taken during the closed session (1 min)

INFO

XVI. ADJOURNMENT – Sara Speck, Vice President

CLOSED SESSION – a) The governing board of a regional center may hold a closed meeting to discuss or consider one or more of the following: (1) real estate negotiations, (2) the appointment, employment, evaluation of performance, or dismissal of a regional center employee, (3) employee salaries and benefits, (4) labor contract negotiations, (5) pending litigation. b) Any matter specifically dealing with a particular regional center client must be conducted in a closed session. – V&I Code 4663.

NEXT MEETING ANNOUNCEMENT – The next Board Meeting is on February 5, 2025 at 6:00 pm at NBRC's Santa Rosa Office – 520 Mendocino Avenue, Santa Rosa, CA 95401

North Bay Developmental Disabilities Services, Inc.
Board of Directors Regular Business Meeting
December 4, 2024, 6:00 p.m.
Via In Person & Zoom Webinar
5100 Business Center Drive, Fairfield, CA 94534

NBRC BOARD MEMBERS PRESENT:

Martha Valdez, President, Sonoma County
Rosemarie Pérez, Sonoma County
Breeanne Kolster, VAC Representative
Ronald Gers, Secretary, Sonoma County
Carl Vinson, Solano County

Sara Speck, Vice President, Solano County
Sahira Arroyos, Solano County
Andrea Bednarova, Treasurer
Ravinder Rangji, Solano County

NBRC BOARD MEMBERS ABSENT:

Joanne Giardello, Solano County

NBRC STAFF PRESENT:

Gabriel Rogin, Executive Director
Mariam Guirguis, Executive Assistant – Compliance
Beth DeWitt, Director of Client Services
Courtney Singleton, Director of Community Services

Janelle Santana, Executive Assistant
Barrie Gordon, Controller
Jennifer Crick, Director of Administrative Services

GUESTS (names listed as seen on Zoom):

Sharon Speck Nebeker
Jett Nebeker
Brunich
Chris Aguire, DDS
Danny T.
Denise Hunley
Mike Lisenko
Paula Finley, BI
Stacey Martinez, The ARC Solano

Amber, ICS Spanish Interpreter
DeBlois, ASL Interpreter
ICS Interpreter
Lindsey Allred-Cummings, CTFC Legal Admin & Programs
Coordinator
Michelle Castagne, CTFC Co-Executive Director
Sara Trail

MINUTES

CALL TO ORDER – Martha Valdez, President, called the regular business meeting to order at approximately 6:00 pm.

ROLL CALL AND INTRODUCTIONS – Ronald Gers, Secretary, conducted roll call and a quorum was present.

CONSIDERATION OF MINUTES – Regular Business Meeting Minutes from November 6, 2024, be approved as submitted.

M/S/C (Speck/Arroyos) Moved to approve the November 6, 2024, minutes as submitted. APPROVED UNANIMOUS

CONSIDERATION OF AGENDA – No modifications.

M/S/C (Gers/Pérez) Moved to approve the agenda as submitted. APPROVED UNANIMOUS

GENERAL PUBLIC COMMENT –

Derek Hearthtower, Community Member, submitted a public comment via a website link that did not work.

- Gabriel Rogin, Executive Director, to follow up with Derek directly to gather the link.

PRESENTATION: CALIFORNIA TRIBAL FAMILIES COALITION (CTFC) –

Michelle Castagne, Co-Executive Director and Lindsey Allred-Cummings, Legal Administration and Programs Coordinator, presented an overview of the CTFC. The presentation can be found as an attachment to the December 2024 board packet on NBRC’s website.

- Rosemarie Pérez, Board Member, shared it would be helpful for board members to attend the upcoming training to learn more about tribal outreach efforts.
- Breeanne Kolster, VAC Representative, requested CTFC to present at a future Vendor Advisory Committee (VAC) meeting.

TREASURER’S REPORT –

Treasurer’s Report be approved as submitted.

Andrea Bednarova, Treasurer, reviewed the Treasurer’s Report. A summary of the Board Opportunity Fund and the CFO board report can be found in the December 2024 board packet.

- Operations
 - o The operations expenditure represents 31% of our total operations budget to date. As of October 31st, 33% of the fiscal year has elapsed.
 - o NBRC is still waiting for the remaining Community Placement Plan (CPP) funding from the Department of Developmental Services (DDS). Once the full CPP funding is received for CPP, the salary and benefits will be adjusted and reported under the appropriate section. For now, the CPP salaries and benefits remain reported under our general operation expenses.
 - o We continue to make progress with our hiring. As of November 26th, we have 346 employees.
 - o We have new hires scheduled to start in December and January.
- Purchase of Service (POS)
 - o The POS expenditures represent 30% of the total POS budget. As of October 31st, 33% of the fiscal year has elapsed.
 - o Rate Reform Directives are being distributed for the upcoming January 1, 2025, rate model implementation. As expected, the implementation will be a huge undertaking for staff. DDS recognizes the amount of work that lies ahead and understands the challenges in projecting POS expenditures for 2025. With that said, the annual projections due on December 10th have been postponed until further notice.
 - o In the meantime, NBRC is closely monitoring the POS expenditures to ensure there is adequate spending authority in the POS budget.
- Cashflow
 - o As of November 26, 2024, the bank balance is \$100,462,101 (\$20,462,101 cash availability and \$80 mil in a 45-day CD). NBRC has earned \$386,667 in interest through October. For November and December, NBRC is anticipating \$540,000 in additional interest.

M/S/C (Gers/Speck) Motioned to approve the Treasurer’s Report as submitted.

**APPROVED
UNANIMOUS**

NON-ACTION COMMITTEE REPORTS –

A. Executive Committee Update –

- a. Martha Valdez, Board President, shared that the last Executive Committee Meeting on November 18th involved a presentation from Victor Duron on the Master Plan for Developmental Services.

A. Vendor Advisory Committee (VAC) Update –

- a. Breeanne Kolster, VAC Co-Chair, provided an overview of topics discussed at the last VAC Meeting.
 - i. North Bay Rate Reform Implementation
 - ii. Provider Directory Feedback
 - iii. The next VAC meeting is on Tuesday, December 11th. There will be a short

business meeting and a holiday potluck.

B. Cultural/Linguistic Competency Committee (CLCC) Update –

- a. Rosemarie Pérez, CLCC Chair, shared an overview of topics discussed at the CLCC meeting.
 - i. Outreach events and the amount of people they impacted
 - ii. Continue to work on the Circle of Support Board Policy and Accessibility of Facilities Board Policy
 - iii. The next CLCC meeting will take place on December 19th at 12:00pm.

C. Public Policy Advisory Committee Update –

- a. Breeanne Kolster, VAC Representative, gave an overview of the items discussed at the last PPAC meeting.
 - i. Legislative and federal funding updates
 - ii. Legislative Breakfast Planning session will happen on December 6th at 10am.
 - iii. The committee is not meeting this month. Next meeting January 28th at 10am.

D. Client Advisory Committee Update –

- a. Sara Speck, CAC Co-Chair, noted the committee met on November 12th at 1:00pm in Santa Rosa and Zoom. The following items were discussed.
 - i. Presentation on Special Needs Trust by Jacquelynne Ocaña, Fiduciary
 - ii. Update on Master Plan for Developmental Services
 - iii. The Advocator Newsletter by Ellen Sweigert, NBRC Consumer Advocate
 - iv. Executive Director Report by Gabriel Rogin

E. Risk Reduction Advisory Committee Update –

- a. Andrea Bednarova, RRAC Member, shared the next RRAC meeting is on December 18th.

F. Nominating Committee Update –

- a. Andrea Bednarova, Nominating Committee Member, shared the following.
 - i. The group met in November to discuss the board applicants. The committee will reach out to the applicants soon.

UPDATE ON MASTER PLAN FOR DEVELOPMENTAL SERVICES MEETING

Sara Speck, Board Vice President, provided an update on the Master Plan for Developmental Services Meeting.

- Priority 1 – expanding opportunities for individuals with developmental disabilities
- Priority 2 – focus is on wages and better benefits in the area for people with disabilities.
- The next meeting for Workgroup 3 is on December 20th.

EXECUTIVE DIRECTOR'S REPORT –

Gabriel Rogin, Executive Director, reported the following.

- Derek Armado, Safeway Manager and Sara Speck's former manager, was present at the meeting. Derek Armado and Sara Speck shared words of appreciation and experiences working together.
- Gabriel Rogin, Executive Director, acknowledged Derek Armado and Safeway for the work they do.
- Approval of 2025 Board Training Plan
 - o The Board reviewed the draft version of the 2025 Board Training Plan that can be found on page 29-30 of the December board meeting packet on NBRC's website.

M/S/C (Gers/Speck) Moved to approve the 2025 board training plan as submitted.

**APPROVED
UNANIMOUS**

- Grassroots Advocacy Day has changed to March 4th at the State Capitol in Sacramento.
- NBRC is actively transitioning individuals out of sub-minimum wage.
- Holiday gift cards will be purchased this year using our credit card points. We were able to purchase 87 \$100 gift cards thanks to our Controller, Barrie Gordon.
 - o The board wants to add \$1,300 towards the holiday gift cards from the board opportunity fund. Gabriel Rogin, Executive Director, to put a formal request together for approval at the Executive Committee Meeting.

GOOD OF THE ORDER –

Sara Speck, Board Vice President, thanked Gabriel Rogin for having Derek Armado share about his experience working with Sara during the board meeting.

GENERAL PUBLIC COMMENT – None

CLOSED SESSION –

The board moved into closed session at 7:11pm to discuss the employee salaries and benefits and appointment, employment, evaluation of performance, or dismissal of a regional center employee.

RETURN FROM CLOSED SESSION-

A. Report on any action taken during closed session.

The board returned from the closed session at 8:23pm and there was action taken to approve the salary increase for a regional center employee.

ADJOURNMENT – Martha Valdez, President, adjourned the regular business board meeting at 8:23 pm.

Board Training Plan 2025


Training	Frequency	Length	Trainer	Affiliation
Overview of DDS Fiscal and Compliance Audit	One time	30 min	DDS	DDS
ARCA Academy Presentations	Every few months	2 hours	ARCA	ARCA
Competitive Integrated Employment	One time	30 min	TBD	TBD
SCDD Trainings**	TBD	TBD	TBD	State Council on Developmental Disabilities (SCDD)
Case Management Overview: The Day in the Life of a Service Coordinator	One time	1 hour	TBD	TBD
Overview of NBRC Clinical Department	One time	1 hour	TBD	TBD
Purchase of Service Expenditure Projections Overview	Annually	30 min	Isabel Calder	Chief Financial Officer
Regional Center Budget Overview	One time		Isabel Calder	Chief Financial Officer
Strategic Planning	Ongoing	1 hour	Ami Sullivan	Kinetic Flow
New DDS Contract Language	One time	1 hour	Gabriel Rogin	NBRC Executive Director
Community Resource Development Plan	Annually	30 min	Courtney Singleton	NBRC Director of Community Services
National Core Indicators Data	Annually	30 min	Courtney Singleton	NBRC Director of Community Services
<i>Annual Board Meeting - Community Success Stories</i>	Annually	4 hours	TBD	TBD
Caseload Ratios & their Impact	Annually	1 hour	Beth DeWitt and Jennifer Crick	NBRC Director of Client Services and Administrative Services
Crisis Prevention and Response	One time	30 min	TBD	TBD
Linguistic and Cultural Competency	One time	1.5 hours	TBD	TBD
Board Retreat – Review of Board Governance and DDS Contract	Annually	4 hours	TBD	TBD
Whistleblower Policies* and Conflict of Interest	Annually	1 hour	Jennifer Crick	NBRC, Director of Administrative Services
Performance Contract/ Disparity Report	Annually	30 min	Courtney Singleton	NBRC, Director of Community Services
Board Efficiency	One time	1 hour	TBD	TBD
Overview of Residential Options	One time	1 hour	TBD	TBD


Approved by Board of Directors on December 4, 2024.

M/S/C (Gers/Speck) Moved to approve the 2025 board training plan as submitted.

*NBRC shall review and provide, at minimum, annual training to all board members regarding the regional center governing board's approved Whistleblower Policy including, but not be limited to the board's role in implementing the policy.

**SCDD Trainings may include: "The Universe Around Us" (re the agencies and roles that support people served by RCs, Disparities in Regional Center Services, Civics, and the Budget and Legislative Processes, Getting Justice through Systemic Change, Disaster/Emergency Preparedness, Mental Health & Self-Care, Overview of the Lanterman Act, Self Determination Program, The Role of the Regional Center Board, Boardmanship, and How to Be an Effective Board or Committee Member.

X 
Martha Valdez
Board of Director, President

X 
Gabriel Rogin
NBRC Executive Director

Date submitted to NBRC Board for review

1/8/2025

Date approved by NBRC Board Executive Committee (if applicable)

Date approved by NBRC Board

Operations

Purchase of Service

The following contracts have been reviewed by Isabel Calder, Chief Financial Officer and Gabriel Rogin, Executive Director. Both of whom recommend approval by the NBRC Board of Directors.

Purpose of Contract	Contractor Name and Vendor#	Term of Contract	Total Contract Amount	Notes
D-4 Contract for Fiscal Year 22/23	Department of Developmental Services	July 1, 2019 – June 30, 2026	\$537,469,610	The D-4 contract for FY 22/23 includes the following amounts: <ul style="list-style-type: none"> • Ops: \$ 832,432 • POS: \$1,089,555
<p>Operations: The Ops allocation included the following:</p> <ul style="list-style-type: none"> • \$507,000 Regional Center Performance Measures • \$217,065 Specialized Home Monitoring • \$108,367 Tuition Reimbursement <p>There POS allocation included the following:</p> <ul style="list-style-type: none"> • \$1,089,555 Start Up Funds 				



**North Bay Regional Center
Doug Cleveland
Board Opportunity Fund
January 8, 2025,
Board Meeting**

The Doug Cleveland Board Opportunity Fund ending balance as of November 30, 2024, was **\$30,273.75**.

There were no transactions in **November 2024**: We have received our annual \$10,000 donation which will be reflected in the February board report.

Donations and Deposits:

- No Donation \$0.00
- No Deposit \$0.00

Awards:

- None

Other Transactions:

- None

Ops Expenditures 5 months 39%	CFO Board Report November 30, 2024 42% of the fiscal year has elapsed			POS Expenditures 5 months 37%	
OPERATIONS		Total Ops Allocation:		\$ 40,456,450	
Total General Ops Contract:	\$ 39,073,624	Total CPP Contract:	\$ 672,897		
General Ops Amount Available:	\$ 23,740,476	CPP Contract Amount Available:	\$ 672,897		
OPERATIONS EXPENSE (OPS)		YTD Actual	% by category	Forecast*	Total YTD Actual + Forecast
Personnel	\$ 11,137,377	72.64%	\$ 16,920,421	\$ 28,057,798	
Benefits	\$ 2,658,212	17.34%	\$ 3,684,261	\$ 6,842,473	
Facilities	\$ 1,204,217	7.85%	\$ 1,436,274	\$ 2,640,491	
Equipment	\$ 425,656	2.78%	\$ 56,344	\$ 482,000	
Communications	\$ 245,779	1.60%	\$ 246,229	\$ 492,008	
Mileage	\$ 113,658	0.74%	\$ 205,342	\$ 319,000	
Legal	\$ 3,910	0.03%	\$ 46,090	\$ 50,000	
General Office	\$ 21,337	0.14%	\$ 63,663	\$ 85,000	
Consultants	\$ 74,207	0.48%	\$ 395,793	\$ 470,000	
Bank Fee and LOC	\$ 12,442	0.08%	\$ 12,558	\$ 25,000	
Other Expenses (including LACC)	\$ 58,592	0.38%	\$ (16,606)	\$ 41,986	
Revenue	\$ (622,239)	-4.06%	\$ (360,000)	\$ (982,239)	
Total Operations Expenses	\$ 15,333,148	100%	\$ 22,690,369	\$ 38,523,517	
Community Placement Plan (CPP)					
	\$ -	0%	\$ 672,897	\$ 672,897	
Senior Companion Program (SCP) - Grant					
	\$ 117,822	35%	\$ 216,372	\$ 334,194	
Mental Health Services Act (MHSA) - Grant					
	\$ 119,989	32%	\$ 255,746	\$ 375,735	
Total Paid for Operations: \$ 15,570,959					
PURCHASE OF SERVICES		Total POS Allocation:		\$ 497,280,726	
Total POS Contract:	\$ 497,180,726	Total CPP Contract:	\$ 100,000		
POS Contract Amount Available:	\$ 310,728,714	CPP Contract Amount Available:	\$ 100,000		
PURCHASE OF SERVICES (POS)		YTD Actual	% YTD Total	Forecast*	Total YTD Actual + Forecast*
Community Care Facilities	\$ 59,378,826	31.8%	\$ 89,507,640	\$ 148,886,466	
Supported Living Services	\$ 45,489,624	24.4%	\$ 68,766,110	\$ 114,255,734	
Day Programs	\$ 35,332,455	18.9%	\$ 53,749,549	\$ 89,082,004	
Behavioral Services	\$ 13,620,169	7.3%	\$ 25,330,267	\$ 38,950,436	
Other	\$ 17,415,758	9.3%	\$ 4,838,263	\$ 22,254,021	
Transportation	\$ 7,816,680	4.2%	\$ 11,733,401	\$ 19,550,081	
Respite	\$ 3,973,085	2.1%	\$ 8,825,430	\$ 12,798,515	
Medical Services	\$ 3,425,415	1.8%	\$ 5,891,076	\$ 9,316,491	
Community Placement Plan (CPP)	\$ -	0.0%	\$ -	\$ -	
TOTAL POS EXPENSES	\$ 186,452,012	100.0%	\$ 268,641,735	\$ 455,093,747	
<i>*This budget reflects through the A-1 for FY25</i>					
Total Regional Center Budget:				\$ 537,737,176	

Date submitted to NBRC Board for review

12/16/2024

Date approved by NBRC Board Executive Committee (if applicable)

12/16/2024

Date approved by NBRC Board

Operations

Purchase of Service

The following contracts have been reviewed by Courtney Singleton, Director of Community Services, Isabel Calder, Chief Financial Officer and Gabriel Rogin, Executive Director.

Purpose of Contract	Consumers Served	Contractor Name and Vendor# (if applicable)	Term of Contract	Contract Amounts	APPROVED	Notes
Enhanced Behavioral Supports Home	4	House of Pag-Asa, LLC,	01/01/25-12/31/2027	\$84,047.22 Monthly \$1,008,567 Annually	M/S/C (Bednarova/Speck)	New Contract

Summary

This Enhanced Behavioral Support Home (EBSH) was developed to serve women with challenging behavioral needs that are moving from Porterville Developmental Center, other locked settings and individuals being deflected from locked settings. This is a four (4) bedroom home, with each individual having their own room. A full-time administrator is responsible for the operation of the home. All staff must be Licensed Psychiatric Technicians or Registered Behavior Technicians. There is a base staffing ratio of one lead staff on every shift. Additional staffing levels are determined based on each individual's needs, through their Individual Program Plan (IPP). An additional purchase of service is put in place to fund this staffing, separate from this contract amount. The facility budget is approved by NBRC and certified by The Department of Developmental Services. This contract is for the facility costs for the home. When the first individual moves into the home, the facility cost is paid to the EBSH vendor. These homes are monitored on a monthly basis by NBRC's Board Certified Behavior Analyst (BCBA), quarterly by each client's NBRC Service Coordinator, quarterly by NBRC's Quality Assurance Staff, semiannually by The Department of Developmental Services' BCBA, and annually unannounced by Community Care Licensing.

The below items are covered in the facility cost per month:

- | | | | |
|---|----------------------|---|-----------------|
| -Rent for the property | -Insurance | -Board Certified Behavior Analyst supervision | -Internet/Cable |
| -744 hours a month of Lead Staff (salary, benefits & taxes) | -Phone | -Property Taxes | -Utilities |
| -40 hours a week of the home Administrator | -Repairs/Maintenance | | -Transportation |



BOARD FUND REQUEST

M/S/C (Bednarova/Speck)

Approved by the Board Executive Committee on 12/16/2024

CLIENT NAME	Gift Cards for Families in Need
PAY TO THE ORDER OF	NBRC
AMOUNT REQUESTED	\$ 1,300.00

REQUESTING BY: _____ NBRC Board of Directors PRINT NAME: _____ NBRC Board of Directors DATE: 12/16/2024

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JUSTIFICATION FOR REQUEST	13 gift cards for \$100/each. The total cost is as follows: \$1,300 for funds added to the cards
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EVENTS SCHEDULE

2025

**FEB
28**

WINTER RESOURCE FAIR

Hosted in Solano County

AUTISM ACCEPTANCE MONTH

Resource Fair hosted in Sonoma County

**APR
30**

**JUL
25**

2ND ANNUAL YOU BELONG!

Summer Resource Fair hosted in Napa County

3RD ANNUAL REUNION CONFERENCE

Hosted in Solano County

**SEPT
27**

**OCT
24**

3RD ANNUAL TRUNK OR TREAT

Resource Fair hosted in Napa County

TRIBAL SYMPOSIUM

Hosted in Sonoma County

**NOV
15**



NBRC OUTREACH

Stay Connected with Our Upcoming Events & Meetings



BOARD MEETING

The January Board Meeting is on **January 8, 2025 at 6:00 pm** at the NBRC Napa Office located at 610 Airpark Rd, Napa, CA 94558 or via Zoom.

Please contact (707) 256-1224 for information or accommodations. Spanish & American Sign Language translation services are provided.



FOCUS GROUP MEETING

Join us in person to help plan our 2025 Workshops! Share with us what topics you're eager to explore this year! Food will be provided.

Sonoma Office - January 23rd from 12-1:30 PM
Napa Office - January 28th from 12-1:30 PM

RSVP online, by phone or email
(707)-256-1216 DEIB@nbrc.net



SDP COFFEE HOUR

Come join us for coffee, pastries, and learn more about the Self-Determination Program (SDP) at North Bay Regional Center (NBRC).

SDP offers participants and families more freedom, control, and responsibility in choosing services and supports to meet their needs and goals.

520 Mendocino Ave, Santa Rosa, CA
Thursday, January 16th from 10:30-11:30AM

NBRC EVENT CALL LINE

We are thrilled to introduce our first NBRC Events Call Line designed to provide our community with information on upcoming NBRC outreach events, board meetings, community meetings, and more!

The call line will provide pre-recorded messages available in English, Spanish, and Tagalog and will be updated monthly to ensure our community stays informed.

Please call (888) 327-4100 to stay connected!



NBRC EVENT CALL LINE

Call our NBRC Event Call Line TODAY to stay connected!

Menu options:

1. English
2. Spanish
3. Tagalog

WHAT IS THE NBRC EVENT CALL LINE?

- PRE-RECORDED MESSAGES WITH INFORMATION FOR UPCOMING EVENTS, COMMUNITY MEETINGS AND MORE!
- AVAILABLE IN ENGLISH, SPANISH & TAGALOG

(888) 327-4100

Let's Get Connected for Our Latest News & Updates

-  on X, formerly Twitter @Northbayrc
-  on Facebook @NorthBayRegionalCenter
-  on Instagram @Northbayrc
-  on our website, nbrc.net

North Bay Regional Center • 610 Airpark Rd, Napa, CA 94558 • 520 Mendocino Avenue, Santa Rosa, CA 95404

FOLLOW US!

Connect with us on social media! We regularly post information about community meetings, focus groups, NBRC events and much more.

Stay in the know about all things NBRC.

SIGN UP FOR UPDATES

Stay in the know about all things NBRC.

Sign up for outreach update emails! We regularly host community meetings, focus group workshops, NBRC events and much more.



Join Us

Coffee and Pastries



Hosted by the NBRC Self-Determination Program Team

NORTH BAY REGIONAL CENTER
520 Mendocino Ave. in Santa Rosa
THURSDAY, JANUARY 16TH
10:30-11:30AM

*Please check in at reception.



Come join us for coffee, pastries, and learn more about the Self-Determination Program (SDP) at North Bay Regional Center (NBRC).

SDP offers participants and families **more** freedom, control, and responsibility in choosing services and supports to meet needs and goals.

Yulahlia Hernandez, Attorney and Clients' Rights Advocate from the Office of Clients' Rights Advocacy will be in attendance.



PARKING INFORMATION:

Please park at the 7th Street Garage, across the street from NBRC at 521 Seventh St.

Bring your parking stub to have it validated at reception.



North Bay
Regional Center

For more information,
contact us: SDP@NBRC.net

Registration is
requested but not
mandatory.

<http://tiny.cc/js32001>





North Bay
Regional Center



A 1.5 Hour
Meeting

Focus Group Meeting

Food
Provided

Sonoma

Napa

January 23, 2025

January 28, 2025

12:00-1:30 PM

12:00-1:30 PM

*520 Mendocino Ave,
Santa Rosa, CA
95401*

*610 Airpark Rd,
Napa, CA 94558*

Join Us in Planning our 2025 Workshops!

*Share with us what topics you're
eager to explore this year!*



**RSVP online, by
phone or email**

**(707)-256-1216
DEIB@nbrc.net**



ALCANCE DE NBRC

Manténgase conectado con nuestros próximos eventos y reuniones



REUNIÓN DE LA JUNTA DIRECTIVA

La reunión de la Junta Directiva de enero será el **8 de enero de 2025 a las 6:00 p. m.** en la oficina de NBRC Napa ubicada en 610 Airpark Rd, Napa, CA 94558 o vía Zoom.

Comuníquese al (707) 256-1224 para obtener información o solicitar alojamiento. Se ofrecen servicios de traducción al español y al lenguaje de señas americano.



REUNIÓN DEL GRUPO DE ENFOQUE

¡Únase a nosotros en persona para ayudarnos a planificar nuestros talleres de 2025! ¡Comparta con nosotros qué temas desea explorar este año! Se proporcionará comida.

Oficina de Sonoma: 24 de enero de 12 a 1:30 p. m.
Oficina de Napa: 29 de enero de 12 a 1:30 p. m.

RSVP en línea, por teléfono o correo electrónico
(707)-256-1216 DEIB@nbrc.net



LA HORA DEL CAFÉ DEL SDP

Únase a nosotros para tomar un café, comer pasteles y aprender más sobre el Programa de Autodeterminación (SDP) en el Centro Regional North Bay (NBRC).

El SDP ofrece a los participantes y a sus familias más libertad, control y responsabilidad a la hora de elegir servicios y apoyos para satisfacer sus necesidades y objetivos.

520 Mendocino Ave, Santa Rosa, CA
Jueves 16 de enero de 10:30 a 11:30 a.m.

LÍNEA DE EVENTOS DE NBRC

Estamos encantados de presentar nuestra primera línea de llamadas de eventos de NBRC diseñada para brindar a nuestra comunidad información sobre los próximos eventos de extensión de NBRC, reuniones de junta, reuniones comunitarias y más.

La línea de llamada proporcionará mensajes pregrabados disponibles en inglés, español y tagalo y se actualizará mensualmente para garantizar que nuestra comunidad se mantenga informada.

¡Llame al (888) 327-4100 para mantenerse conectado!



LÍNEA DE EVENTOS DE NBRC

¿QUÉ ES LA LÍNEA DE LLAMADAS PARA EVENTOS DE NBRC?

- MENSAJES PREGRABADOS CON INFORMACIÓN PARA PRÓXIMOS EVENTOS, REUNIONES COMUNITARIAS Y MÁS!
- DISPONIBLE EN INGLÉS, ESPAÑOL Y TAGALO

¡Llame a nuestra línea de eventos de NBRC HOY para mantenerse conectado!

Opciones de menú:

1. inglés
2. español
3. tagalog

(888) 327-4100

Conéctese con nosotros para nuestras últimas noticias y actualizaciones.

-  en X, anteriormente Twitter @Northbayrc
-  en Facebook @NorthBayRegionalCenter
-  en Instagram @Northbayrc
-  en nuestro sitio web, nbrc.net

North Bay Regional Center • 610 Airpark Rd, Napa, CA 94558 • 520 Mendocino Avenue, Santa Rosa, CA 95404

¡SÍGANOS!

¡Conéctate con nosotros en las redes sociales!

Publicamos periódicamente información sobre reuniones comunitarias, grupos focales, eventos de NBRC y mucho más.

Manténgase informado sobre todo lo relacionado con NBRC.

RECIBE ACTUALIZACIONES

¡Regístrese para recibir correos electrónicos de actualización de el alcance de NBRC!

Regularmente organizamos reuniones comunitarias, talleres de grupos de enfoque, eventos y mucho más.



Acompañenos

Cafecito y Pan Dulce



Alojado por NBRC Programa de Auto-Determinacion

Centro Regional de Bahia Norte
520 Mendocino Ave. en Santa Rosa
Jueves, Enero 16
10:30-11:30AM

Favor de Registrarse en la sala de Recepción



Acompañenos para conversar mas del Programa de Auto-Determinación (SDP) en Centro Regional Bahia Norte (NBRC).

Este programa ofrece a participantes y familias **mas** libertad, control, y responsabilidad en elegir servicios y apoyos que satisfacen sus necesidades y metas.

Yulahlia Hernandez, Abogada de Derechos de Clientes de la Oficina de Derechos de Clientes y Defensa, estara en asistencia para el evento.



Estacionamiento:

Favor de estacionarse en el Garaje de la Calle 7, locado a cruzar la calle de la oficina de NBRC en 521 7th St.

Traiga su talón de estacionamiento con usted a recepción para validarlo.



North Bay
Regional Center

Para mas Informacion, Nos Puede Conatctar a: SDP@NBRC.net

Se le pide que se registre pero no es requerido no es mandatorio.

<http://tiny.cc/js32001>





North Bay
Regional Center



Una reunión
de 1.5 horas

Reunión del Grupo de Enfoque

Comida
proporcionado

Sonoma

Napa

**24 de enero de
2025**

**29 de enero de
2025**

12:00-1:30 horas

12:00-1:30 horas

**520 Mendocino Ave,
Santa Rosa, CA
95401**

**610 Airpark Rd,
Napa, CA 94558**

¡Únase a nosotros en la planificación de los talleres de 2025!

*¡Comparte con nosotros qué temas
quieren explorar este año!*



**RSVP en línea, por
teléfono o correo
electrónico**

**(707) 256-1216
DEIB@nbro.net**

FAIR HEARING & MEDIATION UPDATE

DECEMBER 1, 2024 – DECEMBER 31, 2024

Service (24-9)	<u>Reason for Appeal:</u> Claimant appeals denial of request to fund service. <u>Ruling:</u> Mediation & Fair Hearing held.
Service (24-24)	<u>Reason for Appeal:</u> Claimant appeals denial of funding for a service. <u>Ruling:</u> Mediation & Fair Hearing rescheduled.
Eligibility (24-25)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Fair Hearing completed. Decision made. Ineligible.
Eligibility (24-26)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Withdrawn without resolution.
Eligibility (24-27)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Mediation & Fair Hearing rescheduled.
Eligibility (24-28)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Fair Hearing complete.
Eligibility (24-29)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Mediation & Fair Hearing rescheduled.
Service (24-30)	<u>Reason for Appeal:</u> Claimant appeals denial of service. <u>Ruling:</u> Mediation & Fair Hearing scheduled.
Eligibility (24-31)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Fair Hearing scheduled.
Eligibility (24-32)	<u>Reason for Appeal:</u> Claimant appeals denial of eligibility. <u>Ruling:</u> Withdrawn without resolution.