



*Promoting Opportunities
Supporting Choices*

*Sponsors of
North Bay Regional Center
and other programs
for persons with developmental disabilities
610 Airpark Road
Napa, CA 94558
707-256-1224
Fax: 707-256-1230*

MEETING NOTICE

The next meeting of the Board of Directors is a regular business meeting scheduled as follows:

DATE: July 11, 2018
TIME: 5:00 – 7:00 p.m.
PLACE: North Bay Regional Center
2351 Mendocino Avenue
Santa Rosa, CA 95403

Agenda Enclosed

Board Related Meetings: The next meeting of the Vendor Advisory Committee is scheduled for August 14, 2018, at the North Bay Regional Center office “Board Room” from 10:00 to noon.

Please contact (707) 256 1224 if you have questions or need more information.

**North Bay Developmental Disabilities Services, Inc.
Board of Directors' Regular Business Meeting
Wednesday, July 11, 2018 5:00 p.m.
North Bay Regional Center
2351 Mendocino Ave., Santa Rosa, CA 95403**

AGENDA

- I. **CALL TO ORDER** – Angel Giroux-Greber, Vice President
- II. **ROLL CALL AND INTRODUCTIONS** – Rita Edmonds-Norris, Secretary
- III. **CONSIDERATION OF MINUTES**
Minutes of Regular Business Meeting of May 18, 2018 be approved as submitted (Pgs.1-6) ACTION
- IV. **TREASURER'S REPORT**
Treasurer's Report for the period of April 1 – June 31, 2016 be approved as submitted. (Pgs.7) ACTION
- V. **ANNOUNCEMENTS**
- VI. **NEW BUSINESS**
- A. Performance Contract Measures (Employment First) (Pgs.8-11) ACTION
Maura McDonough, Quality Assurance Supervisor
 - B. Brilliant Corner Housing Contract ACTION
Courtney Singleton, Interim Director of Community Services
 - C. R&D Contract (Pgs.12-13) ACTION
David Johnson, Chief Financial Officer
Leticia Leon, Director of Operations for R&D
- VII. **FEATURE PRESENTATION**
Community Resource Development Plan (CRDP) Public Input Meeting (Pgs.14) INFO
Courtney Singleton, Interim Director of Community Services
- VII. **COMMITTEE REPORTS**
- A. Nominating Committee - Board Officers – Angel Giroux-Greber INFO
 - Proposed slate of officers / Fiscal year 2018-2019
 - Proposed new Board members
 - Sarah Speck (5 min)
 - Jeremy Johnson (5 min)
- VIII. **DIRECTOR'S REPORT** (30 minutes)
- A. Courtney Singleton, SDC Closure Report INFO
 - B. Beth DeWitt, Director of Client Services INFO
 - Respite Policy Update (Pgs.15) ACTION
 - C. Dave Johnson - Chief Financial Officer (Pgs.16-17) INFO
 - D. Gabriel Rogin, Executive Director INFO
- IX. **LIAISON REPORTS**
- A. Association of Regional Center Agencies – Gabriel Rogin/Angel Giroux-Greber INFO
 - B. State Council on Developmental Disabilities - North Bay Regional Office – Lisa Hooks INFO
- XI. **GOOD OF THE ORDER** - any other Board business may be brought up at this time.
- XII. **ADJOURNMENT**

CLOSED SESSION – The governing board of a regional center may hold a closed meeting to discuss or consider one or more of the following: (1) real estate negotiations, (2) the appointment, employment, evaluation of performance, or dismissal of a regional center employee, (3) employee salaries and benefits, (4) labor contract negotiations, (5) pending litigation -- W&I Code 4663(a).

NEXT MEETING ANNOUNCEMENT - The next Board of Directors meeting is the monthly business meeting scheduled for Wednesday, September 5, 2018, NBRC Napa Office, Napa, CA at 5:00 p.m.

North Bay Developmental Disabilities Services, Inc.
Board of Directors' Regular Business Meeting
May 2, 2018, 5:00 p.m.
610 Airpark Road, Napa, CA 94558

MINUTES

NBRC BOARD MEMBERS PRESENT:

Linda Plourde, VAC Rep, via Conference Call
Rhonda Foster, via Conference Call
Franklin Phillips, Treasurer
Rosemarie Perez, (Seated Herein)

Harry Matthews, President
Angel Giroux-Greber, Vice President
Jose Ayala
Rita Edmonds-Norris, Secretary

NBRC BOARD MEMBERS ABSENT:

STAFF PRESENT:

Isabella Rosania, Temp. Executive Assistant
Dave Johnson, Chief Financial Officer
Thomas Maseda, Director, Administration
Courtney Singleton, Interim Dir. Comm. Services

Gabriel Rogin, Executive Director
Maura McDonough, QA Supervisor
Deanna Heibel, Associate Dir. Client Services
Deanna Mobley, Assoc. Dir. Client Services

GUESTS PRESENT:

Elizabeth Clary, Alchemia
Tobias Weare, SCDD
David Mauger, Christopher House
Jeremy Johnson, parent

Mirella Quaranta, DDS
Lisa Hooks, SCDD
Dottie Nicholson, parent
Len Carlson, Facilitator

CALL TO ORDER – Angel Giroux-Greber, Vice-President, called the meeting to order at 5:04 p.m. A quorum was present and the Board and audience introduced themselves.

CONSIDERATION OF MINUTES

M/S/C (Edmonds-Norris/Giroux-Greber) Move that the minutes of April 4, 2018 regular business meeting be approved as submitted.

Angel Giroux-Greber amended the meeting announcement date in the minutes of April 4, 2018.

UNANIMOUS

TREASURER'S REPORT

M/S/C (Edmonds-Norris/Foster) Move that the Treasurer's Report for the period of February 1, – March 31, 2018 be approved as submitted.

UNANIMOUS

ANNOUNCEMENTS:

FEATURE PRESENTATION: Update on Efforts to Reduce Disparity – Kimberly Soeiro, Diversity and Equity Specialist, North Bay Regional Center

Kimberly provided a PowerPoint presentation which included the following:

- North Bay Regional Center Disparity Review
 - Who Are We Serving?
The counties of Napa, Solano, Vallejo and Sonoma. We serve 9,296 people who have a developmental and/or intellectual disability. The top two "threshold" languages used by clients are English (81.7%) and Spanish (16.4%).
- *Disparity: What is Disparity?*
 - A disparity occurs when there is an inconsistency or inequality. In this context, it is the difference in receiving and using services between people of white/Anglo decent and other ethnic groups.
 - The California State Department of Developmental Disabilities (DDS) found disparities in purchase of services (POS) based on race throughout all 21 Regional Centers (RC).

- **Response by DDS:** Allocated funding for each RC to hire a Cultural/Diversity Specialist to mitigate these issues, allocating 22 million (2 fiscal years) to diversity projects state-wide.
 - ✓ *Purchase of Service (POS):* When a family needs a service that is not provided to them by the community, through public services or generic resource, they get a POS.
 - ✓ DDS found from the data of Fiscal Year 2014-2015 that those who are white tend to have a higher amount of money allocated for services than those who are not white. There are many reasons for this and we are still trying to understand and find out what is causing this disparity. DDS has asked RCs to address this issue.

Kimberly referred to the handout provided to illustrate to the audience, via bar graph, the comparison of Authorizations and Expenditures by Ethnicity/Race for All Ages, reflective of Fiscal Year 2014-2015.

- **Learning About the Issue:**
 - ✓ Town hall public comments helps NBRC learn about what families are facing when accessing our services.
 - ✓ Kinetic Flow (NBRC) completed the Consumer Satisfaction Survey of over 800 NBRC clients. Data is being reviewed.
 - ✓ Internal Unmet Needs (NBRC) is in progress. Data has been collected and is being coded.
- **Town Hall Public Comments:**
 - "I would like them to take us into account for the meetings and try to explain the things to us in our language, to the Hispanic parents."
 - "We have hours to use, and no one is available to provide services."
 - "I was told there was help for food but I have not used this because we do not have a car."
 - "I have not used in-house support (IHSS) because there is not enough personnel."

In Fiscal Year 2016-2017, North Bay Regional Center Purchase Disparities Data: Those who identified as ethnically white were authorized \$41,000 and those who identified as Hispanic got about \$25,000.

- President Harry Matthews asked Kimberly Barbosa Soeiro how North Bay Regional Center compared to the data presented by DDS, reflective of the Authorizations and Expenditures by Race/Ethnicity. Kimberly responded that NBRC is an outlier to the data collected by DDS for FY 2016-2017, meaning that the Disparities for North Bay Regional Center are smaller than the state-wide average.
- President Harry Matthews commented that the Hispanic community is known to be family oriented.
- Kimberly added that persons who live inside the family home tend to have lower costs than those who don't. Kimberly added that the qualitative data can help us learn about the issues associated with receiving NBRCs services. Maybe people prefer to use their family for resources for a lot of those services. Maybe people are scared because being undocumented does pose a huge risk and it acts as an obstacle to getting services. There are many variables that we don't know and the only way we can is if we continue to address the ways we can navigate the needs of our community.
- Harry commented that with the current Administration in Washington, it causes many in the community to keep their problems and situations within their own communities.
- Kimberly added that talking to families at Disparity Town hall meetings has made all the difference, especially Spanish speaking families, as this has allowed NBRC to discover what we can do as an organization to address them. Thank you Gabriel Rogin for attending the last Disparity Town hall meeting at Matrix Parent Network, a Family Resource Center in Santa Rosa. Gabriel was able to hear firsthand what those obstacles are. Kimberly added there have been 12 outreach events within the last month.
- Thomas Maseda complimented the tremendous outreach efforts of NBRC.
- Rhonda Foster, Board Member asked if NBRC has strategic outcomes which it is taking.

Projects and Action Items - What Actions Are We Taking?

1. Internal Training on Cultural Mindfulness and Person Centered Planning
2. Promotora Program with ParentsCAN

Feedback Theme: Access to Services

On-Going Action: Continue to schedule orientations to NBRC in both English and Spanish. Review and address Client Satisfactory Survey developed by contracted agency (Kinetic Flow : NBRC contracted Kinetic Flow to complete a consumer satisfaction survey of over 800 clients across all ethnic groups to mirror our demographic.). NBRC to collect and provide common generic resources to staff for easy referral to clients. Address call-back protocols in FAQs including a means for someone to have access to a bilingual management staff.

New Action: Create regular unit support groups for SCs to come together with supervisors and share new findings, general resources, best practices and NBRC agency expectations regarding POS Disparity. Develop use of EverBridge system to reach Spanish speaking families.

Feedback Theme: Timely Communication with NBRC

On-Going Action: Ensure that communications go out to families regarding SC changes per NBRC procedure; ensure that phone messaging provides an alternate number to be reached when SC changes per NBRC procedure. NBRC will continue providing incentives for recruiting bilingual staff.

New Action: Add a calendar of community events to NBRC webpage. Utilize social media to share information about events and NBRC related news.

Feedback Theme: Spanish Language Communication

On-Going Action: Emphasize to staff the requirements re: IPP in preferred language. NBRC will continue identifying forms/information that needs to be translated.

New Action: Develop use of EverBridge system to reach Spanish speaking families.

Feedback Theme: Education and Outreach

On-Going Action: Outreach to Community Advocacy (CAC) groups and schools (SELPA) to ensure correct information regarding NBRC is being disseminated. Continue to schedule Orientations to NBRC in both English and Spanish. Print revised brochures in Spanish re: NBRC Services and Early Start.

New Action: Create targeted information via postcards to be left at schools and clinics-Disparity committee to collaborate on a postcard "tag lines" and content-Use also as an opportunity to provide more information about diagnosis and NBRC as a resource. Build relationships and work with community-based organizations to collaborate and organize parent workshops on topics chosen based on parent feedback (Example: Learn more about IPP, Autism, etc.).

Lisa Hooks, SCDD, added a comment on the outreach material postcards. Lisa fixed something similar to the postcards and passed along information suggested by DDS, which is that on the back of each card information is provided about the regional center, medical center and suggested that the postcards state reasons for concern rather than listing a disability.

Kimberly Soeiro commented that the postcard is going to be brought before the disparity committee. There will be a tag line and informational which is useful, whether or not they are eligible to be an NBRC client.

Elizabeth Clary, She commended Kimberly for an excellent presentation with great data, adding that it is so helpful from an audience perspective to have something visual. It demystifies processes, is not about acronyms, and it wonderful. Thank you, I know that was a lot to put together. Also the outreach events (12) is impressive. Wow. That is a lot. I am curious of the percentage of total authorizations relative to ethnicity and race. That is something I am curious about. I am sure you have that data- but it is just super interesting to me as a community member. From a provider perspective when we talk about gaps in services, there may be some unfunded mandates coming down the pipe so I wanted to make sure we were having that conversations early. So, as a provider we are being asked to translate meetings and we are not funded to do that- and it is not that we are opposed to it-it is just I think it would be helpful to have this conversations and clarify what the agreements and responsibilities are especially with regard to what North Bay is providing. On that note too: I am also curious not only about North Bay's Employee Demographic, but also the demographics of our employee communities and provider communities.

Kimberly Soeiro, North Bay Regional Center's Diversity and Equity Specialist can be reached for questions or comments via email at KimberlyS@nbrc.net or via telephone at (707) 256-1102.

NEW BUSINESS:

Contract Amendment Approval: Brilliant Corners, housing contractor– Board approval required for any awards over \$250,000 – Courtney Singleton, NBRC

Brilliant Corners requests an additional \$180, 538 for additional renovation funding of 3 homes:

One home is an enhanced behavioral home in Santa Rosa

One home is an enhanced behavioral home in Santa Rosa

One home is an adult specialized residential facility in Santa Rosa

Courtney asked for a motion to approve the above request

M/S/C (Giroux-Greber/Plourde)

**UNANIMOUS
APPROVAL**

Contract Amendment Approval: Scioto/SP West Properties LLC – Board approval required for any awards over \$250,000 – Courtney Singleton, NBRC

Scioto/ SP West Properties LLC requests an additional \$319, 988.43 for renovation funding of 3 projects:

One home is an enhanced behavioral support home in Santa Rosa

One home is an enhanced behavioral support home in Fairfield

One home is an enhanced behavioral support facility in Fairfield

Courtney asked for a motion to approve the above request

M/S/C (Edmonds-Norris/Giroux-Greber)

**UNANIMOUS
APPROVAL**

COMMITTEE REPORTS:

A. Executive Committee – Harry Matthews, President

- Angel Giroux-Greber has been elected as chairperson of the Board Nominating Committee.
- The Board of Directors has established a Client Advisory Committee (CAC).
- The Board of Directors has expanded its membership to 13 members.

Board Membership applications are available online at www.nbrc.net.

B. Nominating Committee – Angel Giroux-Greber, Chair

The Nominating Committee interviewed potential Board Member, Rosemarie Perez.

M/S/C (Phillips/Giroux-Greber) Move approval of the seating of Rosemarie Perez to the North Bay Regional Center Board of Directors.

UNANIMOUS

C. Vendor Advisory Committee – Linda Plourde

- The NBRC Vendor Advisory Committee (VAC) met on April 10th, 2018.
- NBRC will be holding a pre-vendor workshop to explain the vendorization process on Wednesday, May 16th from 10:00am-12:00pm at The NBRC Napa Office.
- The VAC currently has two vacant positions and is accepting applications.
- NBRC is beginning an Advisory Committee comprised of service recipients which will provide advice and feedback to the Board of Directors on policies, processes and issues of concern to North Bay Regional Center's Service Recipients. It is very exciting that this is happening.
- Regional Center staff offered discussion and clarification on the SLS Rate conversions.
- There are 29 Homes being developed in response to the SDC Closure. There remain 55 clients to be moved from the developmental center.
- Thursday, May 10th is the Legislative Summit at the State Capitol in Sacramento, Ca.
- The Center for Medicaid Services has sent out guidance for the implementation of Electronic Visit Verification (EVV) beginning January 2019. It is recommended that vendors continue to work to remain compliant as this is not a funded mandate at this point.
- Elizabeth Clary highlighted the dedication and passion of VAC retiree Lauren Meiklejohn and her commitment to people with disabilities over the last 38 years.

EXECUTIVE DIRECTOR'S REPORT

SDC Closure Report, Courtney Singleton, Interim Director of Community Services

- Of the 29 SDC Homes built, 7 Homes are still under construction. There are 3 in Sonoma County and 4 in Solano County.
- During the month April, NBRC moved 2 individuals to the community.
- There are 53 clients to be moved to the community.
- Most of our homes are done with the stages of construction.
- Providers are in the stages of hiring staff and furnishing the homes.
- Equiventure Day Program in Suisun has an Open House on 5/11 from 10:00am-4:00pm.

Federal Revenues Report, Courtney Singleton, Interim Director of Community Services

- The Medicaid Waiver Program is how NBRC brings in Federal funds to the state from the Federal Government. NBRC has 54.3% of clients on the Medicaid Waiver. NBRC is ranked #5 of 21 Regional Centers.
- 1915(i) SPA: New Program to bring in dollars to the state from the Federal Government. NBRC was part of the pilot project and has already started adding individuals to that waiver.
- CMS has a final rule coming 2022. The State has awarded money to different agencies to help them come into compliance. North Bay has 8 vendors who have received additional funds.
- NBRC is eagerly waiting to hear from DDS regarding additional awards.
- Self-Determination Program: NBRC has sent a list of applicants to DDS. There are 71 spots in this program. The list is still open to be added to. There is also now a portal on the DDS website for families to refer to. DDS will be selecting applicants based upon demographics reflective of the population that the Regional Center serves.

Associate Directors Report, Deanna Mobley, Associate Director

- Staffing: At NBRC Santa Rosa there is one Client Service Assistant Position open. At NBRC Napa we are still recruiting for a COAST Nurse and two Children's Unit Service Coordinators. In Napa, we are in the process of hiring for the Federal Revenues Supervisor Position.
- Latoya Long has been promoted to Quality Assurance Residential Placement Specialist.
- As of May 2018 there are 5 new Employees at NBRC.
- Nursing and Whole Child Model: Partnership Health Plan is holding a workshop at their offices from 11:00am-1:30pm in Fairfield on May 9th and on May 16th in Santa Rosa. Partnership Health Plan oversees managed care for NBRC. The discussion will revolve around the services which California Children's Services provides in Sonoma County. Partnership will start overseeing and funding nursing, rather than funding coming from CCS. This will be a benefit as Partnership has raised its nursing rates and this will greatly benefit NBRC clients who use and need nursing services.
- Intake: NBRC is expecting to see an increase in Spanish-Speaking Families, thanks to the recent community outreach efforts of the Outreach and Disparity committee.

Dave Johnson - Chief Financial Officer

- NBRC is approaching the end of the Fiscal Year.
- The budget looks good in regards to services to clients (POS) and operations (OPS).
- May will be Budgeting Month and July we should have the beginning of next year started.

Gabriel Rogin, Executive Director

- In June, NBRC will be recognizing members of the community who have done outstanding work or who have achieved their goals.
- North Bay is working closely with the Vendor Advisory Committee to continue to culminate positive relationships between NBRC's vendors and staff
- I am happy to announce the arrival of Beth Dewitt to North Bay Regional Center as the Director of Client Services. Beth has 25 years of Regional Center experience. Beth served as a developmental

center liaison, a case management supervisor and manager. Beth has director level experience, is professional, collaborative, strategic and forward thinking. Beth Dewitt will begin June 4th, 2018.

- Baird House continuous nursing facility: NBRC has been working closely with our community to identify solutions to prevent the closure of Baird House, a continuous nursing facility. DDS is actively working with NBRC to find a resolution. Disability Rights California is also monitoring the situation.

LIAISON REPORTS:

A. Association of Regional Center Agencies – Gabriel Rogin

The annual ARCA meeting is scheduled for June 20 in Sacramento, Ca.

In May there will be provider survey on what is working and what is not regarding rates.

B. State Council on Developmental Disabilities - North Bay Regional Office – Lisa Hooks

- The Self-Determination Program is live on the DDS Consumer Corner
- The Golden 1 Center is offering a sensory room for families with special needs children
- The Area of Aging Services is closing in Napa and Solano County.
- Meals on Wheels will no longer be operating after the end of this Fiscal Year.
- The State Council is sponsoring the following legislation policies :
 - Regarding Data: AB2171 and SB1274.
 - Health Related: AB2331 and AB2430.
 - Education: AB2291 and AB2657.
 - Regional Center Requests to DDS: AB2244.
 - DDS Providing Translated Material: AB1909.
- The State Council opposes AB3158.
 - Lisa Hooks is accompanied by Tobias Weare. Welcome to North Bay, Tobias!

GENERAL PUBLIC COMMENT - Sign-up sheet (three minutes per person unless otherwise allowed by Board Chairperson). Public invited to comment on any matter. Public comment will also be invited on each Action item after the Board has discussed the item and prior to a motion.

GOOD OF THE ORDER: None

ADJOURNMENT - M/S/C (Phillips/Edmonds-Norris) Move to adjourn the meeting at 7:07 p.m.

UNANIMOUS

NEXT MEETING ANNOUNCEMENT: The next Board meeting will be the Annual meeting scheduled for June 6, 2018 at North Bay Regional Center Napa Office, 610 Airpark Road, Napa, CA at 5:00 p.m.

**North Bay Regional Center
NBRC Treasurers' Report
For the Month of June 2018**

April 2018 NBRC's Board Opportunity Fund money market account increased by \$1 to end the month with a balance of \$48,221.

The board checking account ended the month with a balance of \$2,330, No change from last month.

June 28, 2018

To: The North Bay Regional Center Board of Directors

RE: Performance Contract Summary (3 pages)

Included for your review are the updated pages to the North Bay Regional Center Performance Contract originally presented to the Board of Directors in January 2018. The attachment includes details of activities not previously included, that North Bay Regional Center staff will conduct in order to meet agency goals for employment services for the people we support. Maura McDonough, Supervisor of Quality Assurance, will provide a brief overview of the attachments.

Planned Activities for 2018

Performance Plan 2018:
Measures Related to
Employment
Statewide Averages
NBRC

Number and percent of consumers (ages 16-64) with earned income

20,196/13.6%
2015
★22.4%
2015

NBRC will continue working with the Dept. of Rehabilitation and local collaborative groups (e.g., Mayors' Committees, Community Advisory Committees) to promote Work First with the individual planning team and increase employment opportunities; NBRC will increase business outreach and education and produce materials/media highlighting the benefits of employing individuals with disabilities.

(2015 EDD data)
Average annual wages for consumers ages 16-64

\$7248 (\$604/mo)
2015
\$6684 (\$557/mo)
2015

NBRC will continue working with the Dept. of Rehabilitation and local collaborative groups (e.g., Mayors' Committees, Community Advisory Committees) to promote Work First with the individual planning team and increase employment opportunities; NBRC will increase business outreach and education and produce materials/media highlighting the benefits of employing individuals with disabilities.

(2015 EDD data)
Annual earnings of consumers ages 16-64 compared to people with all disabilities
(EDD data)

*statewide data collection under development

NBRC will continue working with the Dept. of Rehabilitation and local collaborative groups (e.g., Mayors' Committees, Community Advisory Committees) to promote Work First with the individual planning team and increase employment opportunities; NBRC will increase business outreach and education and produce materials/media highlighting the benefits of employing individuals with disabilities.

Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program
(NBRC data)

*statewide data collection under development
0

NBRC will increase training opportunities on Competitive Integrated Employment (CIE) for consumers, vendors, Board members and service coordinators in order to increase employment, awareness, and utilization of supports and programs.
NBRC will create brochures and a guidebook on employment-related supports to be distributed to consumers and all stakeholders.
NBRC will collaborate with DOR and local school districts, through the LPA process, to increase opportunities for informed choice and employment.

NBRC will continue to be an active participant in and proponent of the Employment Specialists' Meetings and ongoing dialogues.

Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program (NBRC data)

*statewide data collection under development

0%

NBRC will increase training opportunities on Competitive Integrated Employment (CIE) for consumers, vendors, Board members and service coordinators in order to increase employment, awareness, and utilization of supports and programs.
 NBRC will create brochures and a guidebook on employment-related supports to be distributed to consumers and all stakeholders.
 NBRC will collaborate with DOR and local school districts, through the LPA process, to increase opportunities for informed choice and employment.
 NBRC will continue to be an active participant in and proponent of the Employment Specialists' Meetings and ongoing dialogues.

Average wages and hours worked for adults who participated in a Paid Internship Program (NBRC data)

*statewide data collection under development

NBRC will increase training opportunities on Competitive Integrated Employment (CIE) for consumers, vendors, Board members and service coordinators in order to increase employment, awareness, and utilization of supports and programs.
 NBRC will create brochures and a guidebook on employment-related supports to be distributed to consumers and all stakeholders.
 NBRC will partner with DOR and local school districts, through the LPA process, to increase opportunities for informed choice and employment.
 NBRC will continue to be an active participant in and proponent of the Employment Specialists' Meetings and ongoing dialogues.

Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made (NBRC data)

*statewide data collection under development

\$11.01/hour
18 hours/week

NBRC will increase training opportunities on Competitive Integrated Employment (CIE) for consumers, vendors, Board members and service coordinators in order to increase employment, awareness, and utilization of supports and programs.
 NBRC will create brochures and a guidebook on employment-related supports to be distributed to consumers and all stakeholders.
 NBRC will partner with DOR and local school districts, through the LPA process, to increase opportunities for informed choice and employment.

NBRC will continue to be an active participant in and proponent of the Employment Specialists' Meetings and ongoing dialogues.

Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year (FY 16/17 NBRC data)

*statewide data collection under development

24

NBRC will continue to track and provide this information to the Agency and Employment Specialist

Percentage of adults reporting integrated employment as a goal in IPP (NCI FY 14/15 data)

27%



39%

NBRC will promote Work First with the individual planning team and provide training to Service Coordinators on advocating for integrated employment preparation and opportunities in the community. NBRC will work with the Department of Rehabilitation and school transition teams to promote integrated employment and Workforce Investment Opportunity Act legislation aimed at increasing competitive employment outcomes.

Performance Plan 2018: Compliance Measures: NBRC is in compliance with Performance Contract when CDER and Intake timelines are met and NBRC passes auditing and budget management criteria

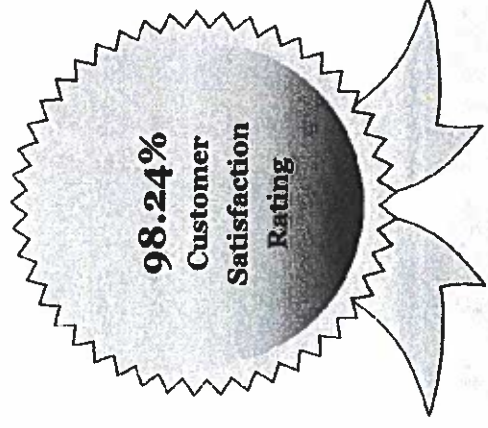
R&D Mission, Role and Responsibilities

Company Mission

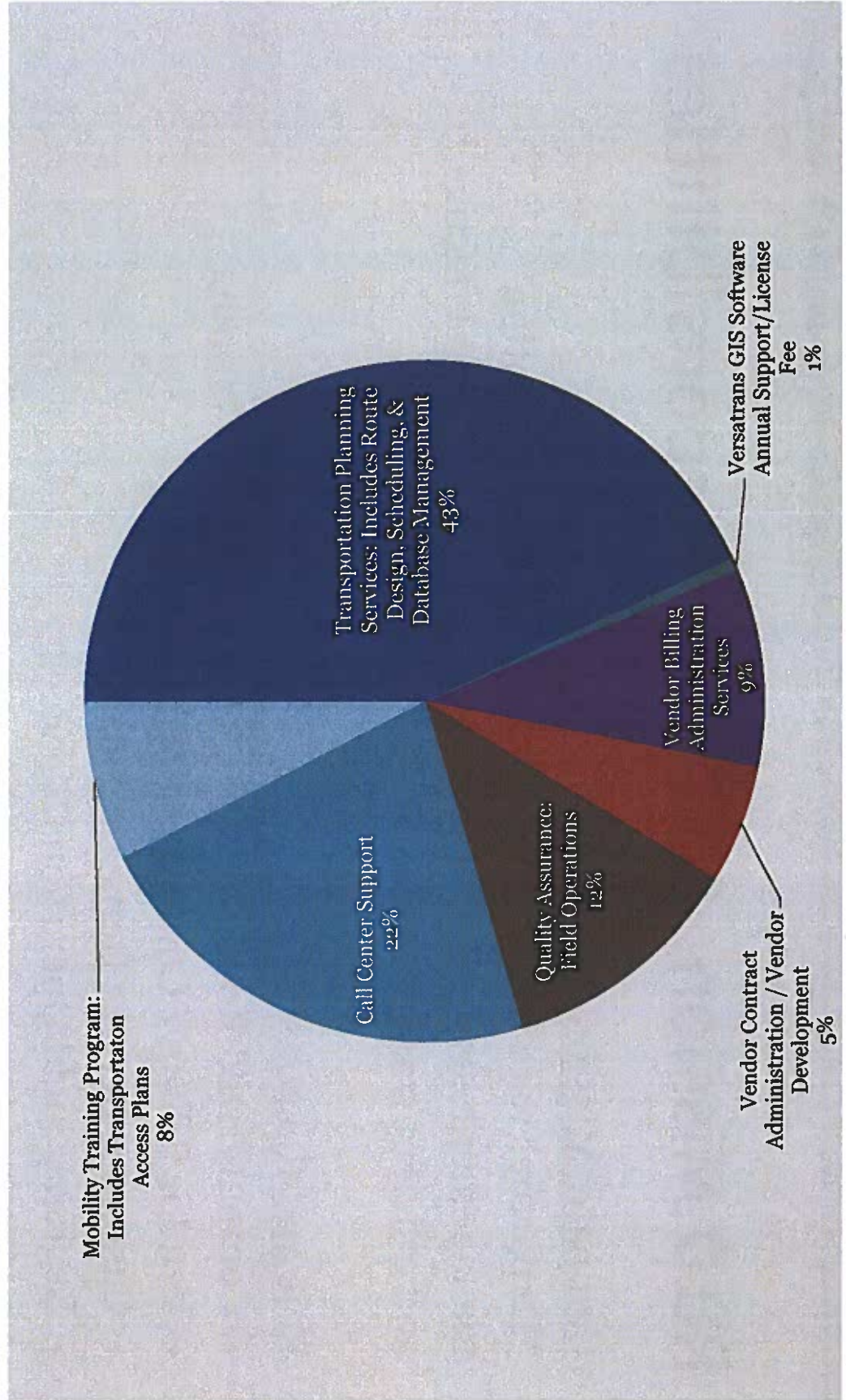
“To partner with our customer to provide transportation management services that produce safe, reliable, cost effective and efficient transportation.”

Role and Responsibilities

- Computerized Route Design / Transportation Planning
- Vendor Billing / Contract Administration
- Customer Service Department
- Regional Field Operations Services:
 - Quality Assurance
 - Travel Training



R&D Breakdown of Service Fees



Tell us what you think...

North Bay Regional Center Community Resource Development Plan



North Bay Regional Center (NBRC) provides services to people with developmental disabilities in Napa, Solano and Sonoma Counties.

NBRC wants your input on:

- How are your current services working?
- Where are there gaps in services?
- What services are needed or missing?

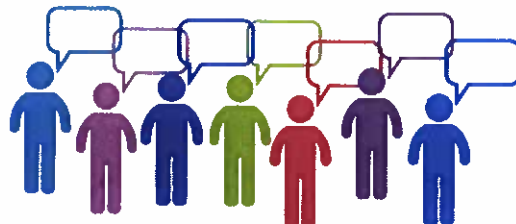
Provide input and be part of the planning process!

When: July 11, 2018

Where: NBRC 2351 Mendocino Ave, Santa Rosa, CA 95403

Time: 5:00 p.m. (during NBRC's Board of Director's Meeting)

Public Input Meeting





Service Policy Manual

Respite Services

Respite services are intermittent or regularly scheduled temporary non-medical care and supervision provided in the client's own home, for a regional center client who resides with a family member.

Respite services provide some relief to parents from the constant responsibility of providing care and supervision of their children who are eligible for services from North Bay Regional Center (NBRC) and whose needs for care and supervision exceed what would be typical for a person of the same chronological age. Respite paid by NBRC supplements family responsibility for care.

Respite services may be purchased by NBRC through the Individual Program Plan/Individual Family Service Plan process. Respite services are designed to provide the following:

- Assist family members in maintaining the client at home.
- Appropriate care and supervision to ensure the client's safety in the absence of family members.
- Relief to family members from the constantly demanding responsibility of caring for a client.
- Attendance to the client's basic self-help needs and other activities of daily living including interaction, socialization, and continuation of usual daily routines which would ordinarily be performed by the family member.

All generic resources must be exhausted before services are provided.

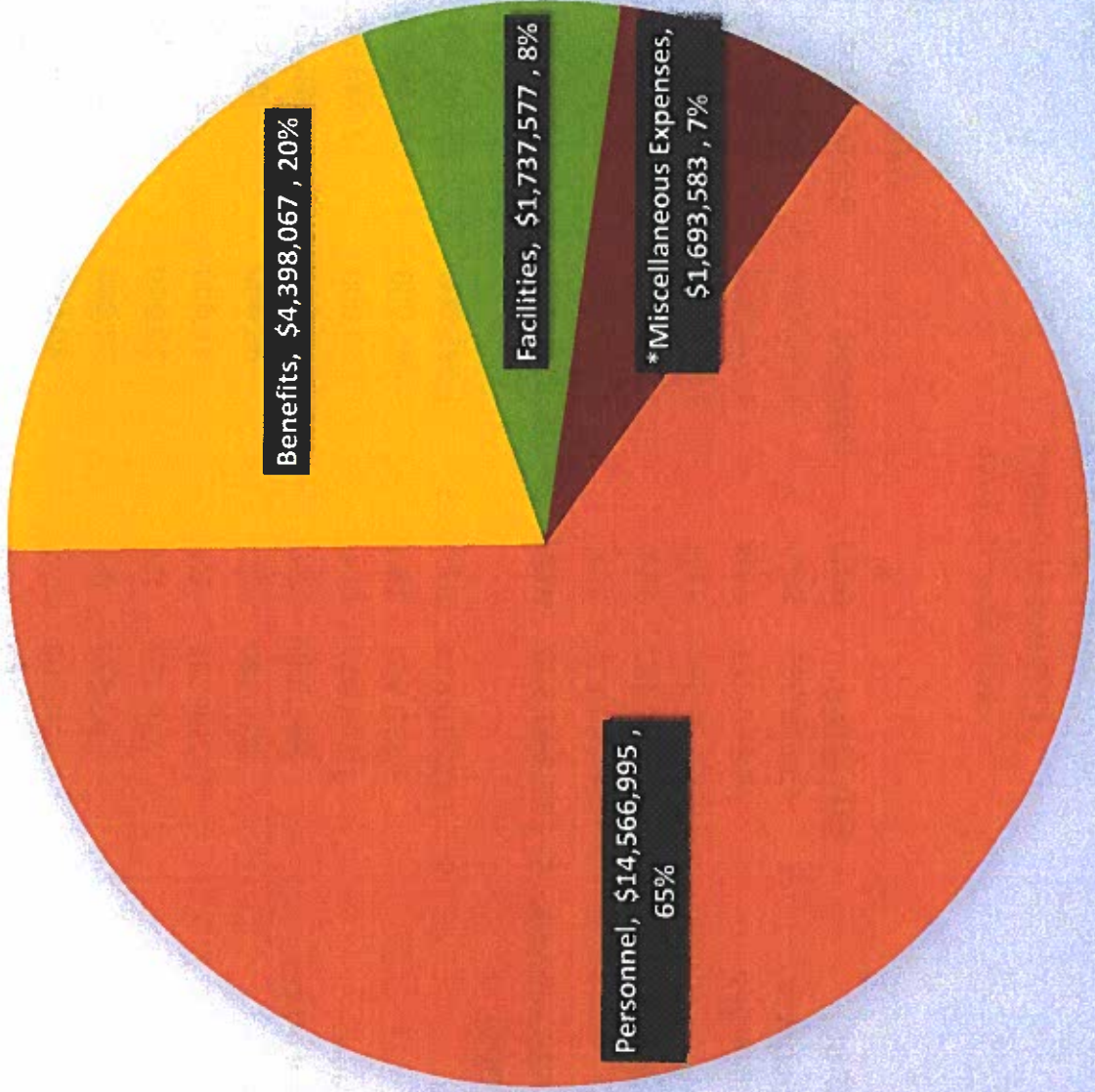
Services will follow Lanterman Developmental Disabilities Services Act guidelines.

If an exceptional request is made for respite the service coordinator will consult with their supervisor and associate director to review the need. If an agreement cannot be made at this level, NBRC Director of Client Services may review and authorize if warranted by individual circumstances. If NBRC is not in agreement, NBRC will issue a Notice of Action allowing the family to appeal the decision.

NBRC Operations Expenses (OPS)

July 2017 - June 2018

Total OPS: \$22,396,223



* Miscellaneous Expenses include: Equipment 1.9%, Communications 0.6%, Mileage 1.2%, Legal 1.4%, General Office 0.8%, Consultants 2.3%, Other Expenses 0.1%, ICF Supplemental Service Admin Fee (0.3%) and Interest & Other Income (0.4%).

North Bay Regional Center
CFO Board Report
 As of May 31, 2018

92% of the year elapsed 92%
 months 11

	YTD Actual	Total	Forecast	Actual + Fcst	Surplus (Deficit)	% Alloc
		%		Total YTD	From Allocation	
Purchase of Services (POS)						
Supported Living Services	\$ 45,070,631	26%	\$ 4,340,000	\$ 49,410,631	\$ (1,410,631)	-4%
Community Care Facilities	39,650,772	23%	3,760,000	43,410,772	89,228	0%
Day Programs	36,119,504	21%	3,300,000	39,419,504	80,496	0%
Behavioral Services	24,801,487	14%	2,500,000	27,301,487	(1,051,487)	-7%
Other	27,294,146	16%	2,750,000	30,044,146	5,939,962	60%
Total POS services	\$ 172,936,540	100%	\$ 16,650,000	\$ 189,586,540	\$ 3,647,568	3%
Operations Expense (OPS)						
Personnel	\$ 11,816,834	57%	\$ 1,225,000	\$ 13,041,834	\$ (41,834)	0%
Benefits	3,673,902	18%	495,000	4,168,902	(73,902)	-2%
Facilities/Insurance	1,598,342	8%	150,000	1,748,342	76,658	5%
Equipment / General office	351,299	2%	155,000	506,299	23,701	5%
Consultants	437,880	2%	65,000	502,880	(7,880)	-3%
Mileage	228,396	1%	42,000	270,396	(396)	0%
Legal	258,767	1%	20,000	278,767	(21,233)	-9%
Communications	92,077	0%	22,000	114,077	(10,923)	-11%
Grants	114,002	1%	80,000	194,002	3,898	
Other Expenses	(132,257)	-1%	(25,000)	(157,257)	(2,401)	-3%
Total Operations Expense	\$ 18,439,242	89%	\$ 2,229,000	\$ 20,668,242	\$ (92,554)	-1%
Community Placement Plan (CPP)	2,172,618	11%	-	2,172,618	174,816	29%
Total OPS & CPP Expenses	\$ 20,611,860	100%	\$ 2,229,000	\$ 22,840,860	\$ 82,262	0%



610 Airpark Road, Napa, CA 94558
Phone: (707) 256-1100 • TTY (707) 252-0213

2351 Mendocino Avenue, Santa Rosa, CA 95403
Phone: (707) 569-2000 • TTY (707) 525-1239

**FAIR HEARING & MEDIATION UPDATE
JUNE 1- JUNE 30, 2018**

- | | |
|------------------------|---|
| Eligibility
(17-31) | <u>Reason for Appeal:</u> Claimant appeals denial of eligibility.
<u>Ruling:</u> Fair Hearing request pending. |
| Eligibility
(17-35) | <u>Reason for Appeal:</u> Claimant appeals denial of eligibility.
<u>Ruling:</u> Fair Hearing request pending. |
| Eligibility
(18-08) | <u>Reason for Appeal:</u> Claimant appeals denial of eligibility.
<u>Ruling:</u> Fair Hearing request pending. |
| Eligibility
(18-10) | <u>Reason for Appeal:</u> Claimant appeals denial of eligibility.
<u>Ruling:</u> Fair Hearing request pending. |
| Eligibility
(18-11) | <u>Reason for Appeal:</u> Claimant appeals denial of respite.
<u>Ruling:</u> Fair Hearing request pending. |

Consumer Advocate Report

June 1, 2018 – June 30, 2018

I met with three and started three self-advocacy groups in Solano County and will follow-up with support.

The Napa In-Home Support Services Advisory Committee has an Appreciation Luncheon for Providers on June 22nd, which I helped organized.

I attended the Clinical Legal Meeting and met with individuals regarding issues.

The first Consumer Advisory Committee is on July 22nd from 2:00 – 4:30 in the NBRC Board Room.

I continue to assist service coordinators with their cases and I am still the DDS Conservator designee. This is confidential information which I cannot report on.

Submitted by,

Randy Kitch

Consumer Advocate

AGE RANGE	NUMBER	% TO TOTAL	GENDER	NUMBER	% TO TOTAL	RESIDENCE TYPE	NUMBER	% TO TOTAL
0 - 20	1,340	14.3 %	MALES	5,925	63.6 %	OWN HOME	6,711	72.0 %
3 - 17	2,710	29.0 %	FEMALES	3,389	36.3 %	I/S	616	6.6 %
18 - 40	3,326	35.7 %				SLS	654	7.0 %
41 - 60	1,280	13.7 %				DC	49	.5 %
61 - 80	627	6.7 %				SNF	59	.6 %
80 & OLDER	31	.3 %				ICF	230	2.4 %
						CCF	737	7.9 %
						FOSTER CARE	184	1.9 %
						OTHER	74	.7 %
TOTAL:	9,314	100.0 %	TOTAL:	9,314	100.0 %	TOTAL:	9,314	100.0 %

ETHNICITY	NUMBER	% TO TOTAL	DISABILITY	NUMBER	% TO TOTAL	COUNTY	NUMBER	% TO TOTAL
ASIAN	696	7.4 %	AUTISM	2,275	24.4 %	28. NAPA	1,178	12.6 %
BLACK	229	2.4 %	EPILEPSY	1,085	11.6 %	48. SOLANO	3,886	41.7 %
LIPINO	845	9.0 %	CEREBRAL PALSY	908	9.7 %	49. SONOMA	4,112	44.1 %
WHITE AMERICAN	342	3.6 %	MENTAL RETARDATION	4,809	51.6 %			
OTHER	34	.3 %	OTHER	998	10.7 %			
OTHER ASIAN LANG.	2,248	24.1 %	CONSUMERS MAY HAVE MULTIPLE DIAGNOSES					
OTHER LATIN LANG.	4,390	47.1 %						
OTHER	162	1.7 %						
OTHER	368	3.9 %						
TOTAL:	9,314	100.0 %				OTHER	138	1.4 %
						TOTAL:	9,314	100.0 %

PRIMARY LANGUAGE	NUMBER	% TO TOTAL	Status	Count	% TO TOTAL
SIGN LANGUAGE	23	.2 %	0	488	5.2
ENGLISH	7,622	81.8 %	1	1,121	12.0
SPANISH	1,525	16.3 %	2	7,656	82.1
OTHER LATIN LANG.	6	.0 %	3		
CANTONESE CHINESE	4	.0 %	8	49	
MADARIN CHINESE	2	.0 %	P		
JAPANESE	16	.1 %			
VIETNAMESE	3	.0 %			
KOREAN	5	.0 %			
LAOTIAN	4	.0 %			
CAMBODIAN	4	.0 %			
OTHER ASIAN LANG.	2	.0 %			
RUSSIAN	98	1.0 %			
ALL OTHER LANG.					
TOTAL	9,314	100.0 %	TOTAL	9,314	100.0



NBRC Community Services

Become an NBRC Vendor! Visit the NBRC website:
<http://nbrc.net/service-providers/becomeavendor/>

Resource Development

NBRC Resource Development Department hosted its first Pre-Vendor Workshop. 25+ potential vendors participated and learned all about how to apply to become a vendor, developing a service design and how the vendorization process works. Check the NBRC website for future dates.

The Resource Development Department received 10 requests for vendorization during the month of May and vendored 9 new service providers. Please join NBRC in welcoming the new vendors below to the North Bay Regional Center vendor community.

New Vendors

Welcome to the Team!

- NARSAN Homes JJ Home 1-Specialized Residential Facility-Solano County
- NARSAN Homes JJ Home 2-Specialized Residential Facility-Solano County
- Nanay Home-Specialized Residential Facility-Solano County
- Serena Homes-Adult Residential Facility for Persons with Special Healthcare Needs-Sonoma County
- EP Behavior Consulting-Infant Development Program-Sonoma County
- Kalasugan Home-Specialized Residential Facility-Solano County
- Rachel Letts Zion-Speech Therapy-Napa County
- Lola Manor-Specialized Residential Facility-Sonoma County
- Ability Center-Vehicle Modification-Sonoma County

NBRC Quality Assurance May 2018

14 QA Title 17 Reviews
 3 Day Program Annual Review
 4 SIRs Follow Up by QA Unit



46 Individuals @ Day Program Arrangement Committee
 38 Individuals @ Living Arrangement Committees
 58 Vendors received QA technical assistance
 77 QA assistance to NBRC employees

NBRC Quality Assurance hosted the semiannual New Provider Orientation during the month of May. The training was attended by 36 individuals that are current or potential NBRC vendors.

SDC Development Update

Sonoma Developmental Center (SDC) is closing by December 2018. NBRC is developing 29 homes for individuals moving from SDC. Of those 29 homes only 6 remain under construction. As of June 22, 2018 NBRC has 39 individuals remaining at SDC. See chart below for specific types of homes being developed.

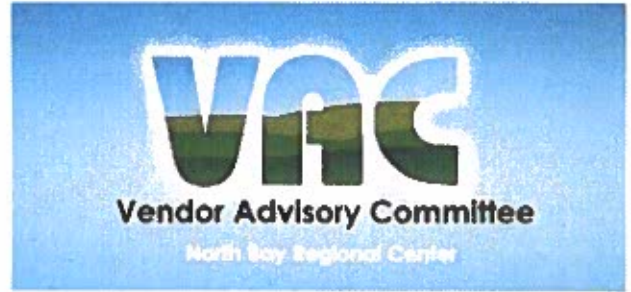
9	Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN)
6	Enhanced Behavioral Support Home (EBSH)
14	Specialized Residential Facility (SRF)

Want to keep updated on all Service Provider communications? Sign up for NBRC's **VENDOR CONNECTION** newsletter [here](#) or visit <https://nbrc.net/service-providers/>

Meeting Minutes

NBRC Vendor Advisory Committee
North Bay Regional Center, Napa

June 12, 2018



<p>I. Introductions and Acceptance of Minutes</p>	
<p><input checked="" type="checkbox"/> Call to Order Holly Pagel, VAC Co-Chair, called the meeting to order at 10:03 am</p> <p><input checked="" type="checkbox"/> quorum met</p> <p><input checked="" type="checkbox"/> previous meeting minutes M/S/C: David/Michelle/unan.</p>	<p><u>VAC Co-Chairs</u> <input checked="" type="checkbox"/> Holly Pagel, Connections for Life (VAC Facilitator) <input checked="" type="checkbox"/> Linda Plourde, Bayberry, Inc. (VAC Board Representative)</p> <p><u>VAC Membership</u> <input checked="" type="checkbox"/> Elizabeth Clary, Alchemia <input checked="" type="checkbox"/> Karen Farnsworth, California Programs for the Autistic <input checked="" type="checkbox"/> Kelley Hanson, PACE Solano <input type="checkbox"/> Mike Lisenko, UCP of the North Bay <input checked="" type="checkbox"/> Karen Lustig, Aldea Supported Living Services <input checked="" type="checkbox"/> David Mauger, C. House <input checked="" type="checkbox"/> Andrea Mendoza, REI/CHD <input checked="" type="checkbox"/> Michelle Ramirez, On My Own <input checked="" type="checkbox"/> Ali Tabatabai, New Leaf</p> <p><u>NBRC Staff</u> Ivan Arce, Quality Assurance Monitor Isabel Calder, Fiscal Services Manager January Crane, Department Manager Beth DeWitt, Director of Client Services Deanna Heibel, Associate Director Ashley McConnell, Unit Supervisor Maura McDonough, Quality Assurance Supervisor Deanna Mobley, Associate Director Gabriel Rogin, Executive Director Dee Skrzypczan, Fiscal Unit Supervisor Courtney Singleton, Interim Director of Community Services June Ursini, Community Resource Consultant</p>
<p>II. Agenda changes/Additions/Trainings</p>	
	<p>Isabel Calder announced that the provider rate survey is out, and the date has been extended to August 3. There are a number of resources for service providers, including an interactive webinar put out by CSLN and DDS. Isabel is contacting residential service providers to remind them about the rate study and clarify the service categories that are being surveyed. Holly will continue to send emails through the VAC list. There was a suggestion to consolidate rate study-related email communications and information sent to service providers.</p> <p>Maura McDonough mentioned HCBS changes for day programs. She has drafted a tool for self-assessment</p> <p>NBRC will provide a training on June 21 from 10-12 in the Napa office that will address supporting service recipients to look at employment</p>

III. Group Reports	Summary
	<p>Napa-Solano Vendor Group:</p> <ul style="list-style-type: none"> The Napa-Solano Vendor Group did not meet. <p>Sonoma Vendor Group:</p> <ul style="list-style-type: none"> The Sonoma Vendor Group met in May and is exploring alternate dates to attract more regular participation. <p>Trade Associations:</p> <ul style="list-style-type: none"> Linda Plourde discussed the American Network for Community Options and Resources (ANCOR)'s support of the 21st Century Cures Act. The bill incorporated the Helping Families In Mental Health Crisis Act, which increased the availability of psychiatric hospital beds and established a new assistant secretary for mental health and substance use disorders. This has resulted in positive changes in disability support and community living. ANCOR supports a delay in the implementation of Electronic Visit Verification (EVV). ANCOR is collecting positive success stories at wehaveastake.org. Jacque Dillard-Foss reported on attempts to push through a new date-driven workers' compensation classification for direct service providers. The Workers' Compensation Insurance Rating Bureau continues to evaluate service codes and will submit a final report to the governing committee on June 13, 2018. Beginning July 1, there will be a 45-day public comment period. Should the proposed changes take effect, workers' compensation rates in the I/DD field are projected to rise by over 300 percent. Groups are meeting with DDS on June 28. The Lanterman Coalition expressed outrage at the Governor's budget, which dropped bridge funding from \$100 million to \$25 million, eliminated social recreation and camp, and did not recognize the housing crisis experienced by people with I/DD. The Governor's budget continued the 10-day holiday schedule, through June 30, 2019, but left subsequent years up to the next Governor. California Supported Living Network (CSLN) recognizes the housing crisis experienced by people with I/DD and the workforce that supports them. CSLN is putting together a housing summit in the fall. <p>Board Report:</p> <ul style="list-style-type: none"> Linda Plourde reported on the 6/5/18 NBRC Board of Directors meeting, which included success stories of persons served and the programs that support them. Mike Huckins received the Mary Ida Cook Lifetime Achievement Award from Joanne Giardello and NBRC. 10 NBRC employees received plaques honoring 10, 20, and 30 years of service. The VAC distributed congratulatory cards to be signed by service providers for each plaque recipient. <p>NBRC Report: Gabriel Rogin reported on the NBRC Board meeting and other Regional Center topics:</p> <ul style="list-style-type: none"> Director of Client Services: Gabriel introduced Beth DeWitt as NBRC's Director of Client Services. Bridge funding: The Governor's budget reduced the amount previously allocated to bridge funding. Uniform holiday schedule: The uniform schedule will be 10 days through June 30, 2019. Self-determination: The self-determination waiver was approved. NBRC is now able to coordinate efforts with DDS.

- Sonoma Developmental Center (SDC) closure: The SDC closure has been "kicked into high gear." As a piece of that, not everyone leaving the DC has access to spiritual care that meets his or her needs. NBRC has issued a request for proposal due June 20, 2018 for a group or individual with broad background and understanding of the faith community who can help coordinate meeting the spiritual needs of former SDC residents. As of yet, there is no commitment at the state level to redirect SDC funds to community needs beyond CPP.
- Medical home: There is provisional language that the state will address rates for Intermediate Care Facility - Critical Nursing Care (ICF-CNC) facilities. Gabriel is hopeful that this will support an ICF-CNC home in NBRC's catchment area slated to close 12/31/18.
- NBRC-VAC Partnership agreement: NBRC took the draft Partnership agreement to the client services supervisor group. The reception was very positive. NBRC supervisors will bring the agreement to their unit meetings.

Services and Vendor Relations:

- Beth DeWitt reported that she has been attending unit meetings. She will reinforce the Partnership agreement. Beth's approach is solutions-focused; with emphasis on discussing ways we can make things work versus identifying what isn't working. Beth invited feedback from the service provider community in this effort.

Supported Living Services Subcommittee:

- Renee Fannin reported that the subcommittee met this morning at 9am. The group discussed criteria for being placed on non-referral status and how a program gets removed from that status. Though the subcommittee is aware of the Regional Center's obligation to enforce Title 17, there is some concern that not all actions taken by NBRC are established in regulation. The group has requested some clear guidelines surrounding this and has referred follow-up to the SLS workgroup. The next meeting is July 18th at 1pm.
- Jacquie Dillard-Foss mentioned an upcoming series of joint trainings occurring over the next 3-6 months.
- January Crane mentioned the possibility of person-centered thinking training that NBRC has received funding to offer as a possible collaboration between NBRC and service providers.
- Isabel Calder reported that SLS addendums went out to extend contracts through 12/31/18.

Residential Services Subcommittee:

- The Residential Services subcommittee met and discussed the importance of maintaining positivity, with emphasis on presenting issues alongside solutions.
- The subcommittee discussed challenges residents who are aging out of Community Care Facilities (CCF). It is sometimes possible for people to age in place, but this can create challenges. If the home is reclassified to a Residential Care Facility for the Elderly (RCFE), the Title 22 requirements are more stringent. If the home remains a CCF, the needs of residents at different life stages can be incongruent. Both situations place providers at risk.
- The subcommittee discussed confusion regarding the referral process when there is a vacancy. Vacancies present real financial challenges for providers, and some providers worry that they are not receiving referrals because they are on an "unofficial" non-referral status. There are questions surrounding how a provider finds out a home is on non-referral status.

	<ul style="list-style-type: none"> • The subcommittee discussed challenges associated with conformance to Home and Community-Based Waiver requirements. • The subcommittee identified an incident of 30-day notice in which a Service Coordinator met with resident in private to begin the process, but did not engage members of the service recipient's team in a larger conversation. Though each member of a person's planning team has a role to play, there are times when the person might benefit from bringing more of the team together. This is part of informed consent and the role of the team. • The subcommittee discussed a challenge in getting IPPs from Service Coordinators, both following an IPP meeting and as part of routine service provider documentation. Service providers are penalized when an IPP is not in the participant's chart. January Crane reported that NBRC has created a new IPP cover sheet to clarify to where the IPP gets mailed. There was a comment that this does not necessarily address a lack of response when a request is made. • Renee Fannin commented that as NBRC embarks on person-centered thinking, it is valuable to read the Individual Service Plans created by participants and service providers, as many reflect person-centered thinking processes. • David met with Gabriel. Gabriel is planning to attend a subcommittee meeting in the near future. David and Maura will be meeting soon.
IV. Community Concerns/Clarifications/Presentations	
	<p>Day/Vocational Arrangement Committee (DAC): Ivan Arce presented the DAC process. He has been participating on this committee, which meets once a week, since November 2017 and now oversees the process. The DAC is a support to planning teams once they have identified a need or a desire for a new day or vocational program; the DAC's goal is to identify the "most suitable" options. Ivan reinforced that the process is person-centered.</p> <p>Ivan is also interested in bridging gaps between day programs and interships/competitive integrated employment.</p> <p>Providers shared confusion regarding when this process occurs and perceptions that the DAC has a role in "approving" a day program. Maura emphasized that approval is not a function of the DAC.</p>
V. NBRC Policies and Procedures	Summary
	Gabriel expressed the importance of clarifying how a provider is placed on non-referral status. Deanna Mobley, who currently oversees Quality Assurance, commented about how NBRC is addressing this process and that she now reviews any recommendation for non-referral status.
VI. New Business	Summary
	<ul style="list-style-type: none"> • January Crane and Ashley McConnell are presenting training on settings rules for day programs on June 21.
VII. Announcements	Summary
	<ul style="list-style-type: none"> • There is no VAC meeting in July; meetings will resume in August. • Karen introduced LaShell Mitchell. • Holly reminded the group about VAC openings. Holly will send the application to the VAC mailing list.
Adjourn	
	The meeting concluded at 11:37 am.

**Report to the NBRC Board of Directors
Linda Plourde, Vendor Advisory Committee Liaison
July 2018**

The NBRC Vendor Advisory Committee (VAC) met on June 12, 2018. We had great attendance and good discussion.

The VAC welcomed Beth DeWitt, Director of Client Services. We look forward to working collaboratively with Gabriel, Beth, and the entirety of the NBRC team. Welcome Beth!

Isabel Calder announced that the provider rate survey is out, and the date has been extended to August 3. There are a number of resources for service providers, including an interactive webinar put out by CSLN and DDS. Isabel is contacting residential service providers to remind them about the rate study and clarify the service categories that are being surveyed. Holly will continue to send emails through the VAC list. There was a suggestion to consolidate rate study-related email communications and information sent to service providers.

Mike Huckins of The Arc Solano is this year's recipient of the Mary Ida Cook Award. Congratulations Mike!

The VAC is a committee of the NBRC Board of Directors, and its meetings are always open to the Board. The VAC and NBRC Leadership are working on a "Meet and Greet" event after a VAC meeting so that Board members can get to know vendors and better understand how vendors and NBRC work together. We will let you know when a date is set.

Legislative Updates:

The Lanterman Coalition expressed outrage at the Governor's budget, which dropped bridge funding from \$100 million to \$25 million, eliminated social recreation and camp, and did not recognize the housing crisis experienced by people with I/DD. The Governor's budget continued the 10-day holiday schedule, through June 30, 2019, but left subsequent years up to the next Governor.

As an example of much needed grassroots advocacy, ANCOR's Grassroots Work Group had a Digital Lobby Day on June 26. Now is a good time for providers to take pro-active steps to inform Congress of ANCOR's key policy issues, as in a few weeks the U.S. House of Representatives will be in recess for the month of August. By using social media, emails and phone calls from the comfort of your home and office on June 26th and thereafter, we can all make a difference in the legislative outcomes for people with intellectual and

developmental disabilities. Issues at hand include:

- **Electronic Visit Verification.** With HR 6042 passing the House, we must carry our momentum over to the Senate. We are asking the Senate to delay implementation of this requirement until January 2020 instead of January 2019.
- **Money Follows the Person.** Interest in the program has rekindled in Congress, so now is a good time to push for its renewal.
- **The Workforce Crisis.** ANCOR has laid out a series of proposals to address the workforce crisis that have the potential to gain traction in Congress, in particular if we all take a stand and ask for them.

Please pick any one of the topics above - or if you have a bit of extra time, all three - and contact your members of Congress to ask for their support. You will find Congressional staffs contact information on the ANCOR [Digital Lobby Day page](http://amplifier.ancor.org/ancor/idd_supports_digital_day). (http://amplifier.ancor.org/ancor/idd_supports_digital_day)