

Sponsors of
North Bay Regional Center
and other programs
for persons with developmental disabilities
610 Airpark Road
Napa, CA 94558
707-256-1224
Fax: 707-256-1230

Promoting Opportunities Supporting Choices

MEETING NOTICE

The next meeting of the Board of Directors is an Annual Board Meeting and Short Business Meeting scheduled as follows:

DATE: June 7, 2023

TIME: 6:00 pm

PLACE: Hybrid - In Person or Zoom

In-Person

610 Airpark Road, Napa, CA 94558

Please click the link below to join the webinar:

https://us02web.zoom.us/j/89709687840?pwd=QjllcTc0dzBBNXA2OEpLanVjOFltUT09

Join by Phone:

Phone Number: 1-669-900-6833 Webinar ID: 897 0968 7840

Passcode: 912329

Se Habla Español

American Sign Language Interpretation will be available.

Agenda Enclosed

REMINDER: Notices are posted at www.nbrc.net. All meetings are made accessible to persons with disabilities and all members of the public are welcome to attend. Please contact Janelle Santana at (707) 256-1224 for further information or to request any disability-related modifications or accommodations.

North Bay Developmental Disabilities Services, Inc. Board of Directors' Annual Board Meeting - Hybrid Wednesday, June 7, 2023 6:00 p.m.

610 Airpark Road Napa, CA 94558

AND

Join Zoom Meeting

https://us02web.zoom.us/j/81353176378?pwd=NEUvNTd2LzNJRINvY3ZIQkJ5c09JQT09

Meeting ID: 813 5317 6378 Passcode: 573404

ANNUAL BOARD MEETING AGENDA

- I. CALL TO ORDER Rosemarie Pérez, President
- II MOMENT OF SILENCE FOR JENNIFER SIMI & CHRISTINA TAYLOR (1 min)
- III. <u>GENERAL PUBLIC COMMENT</u> Please use the sign-up sheet if attending in-person or chat in the Zoom meeting to sign up. If attending by phone, please text (707) 320-3106 to sign up. (2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)
- IV. <u>FEATURE PRESENTATIONS</u> NBRC Sharing Proud Moments (2022-2023) (45 min)
 A. Client Success Stories, Vendor Recognition, Staff Anniversaries and Agency Highlights
- V. <u>EMPLOYEE AWARDS</u> (25 min)

Ten-year awards: Supervisor:
Ingrid Robertshaw Maria Gonzalez
Katie Pedgrift Guadalupe Lopez
Denisse Macias Claribel Zecena
Rene Hernandez-Perez
Kelly Weber Ellisa Reiff

Twenty-year awards: Supervisor: Debbie Adams Tanisha Taylor Flavia Negrete JC Andrade Norma Ochoa Christie Null Todd Payne Guadalupe Lopez Nagina McCants Stephanie Preston-White Andrea Reich Deanna Heibel Beth DeWitt Ellisa Reiff

Twenty-five-year awards:

Laurie Cole
Heather Vail
Tami Jo McMahon
Deanna Heibel
Deanna Heibel
Michael Lossing
Micheline Justman

Supervisor:
Christie Null
Deanna Heibel
Guadalupe Lopez
Beth DeWitt
Dee Skrzypczak
Jessica Domingo

Thirty-year awards: Supervisor:
Lee Ann Tabangcura Danielle Bernardo

- VI. MARY IDA COOK LIFETIME ACHIEVEMENT AWARD 2023 (15 min)
 A. John McCue
- VII. PRESIDENT'S REMARKS Rosemarie Pérez (5 min)

SHORT BUSINESS MEETING AGENDA

- IX. <u>CONSIDERATION OF MINUTES</u> Minutes of the Regular Business Board Meeting of May 3, 2023 be approved as submitted. (2 min) (pgs. 1-5)

 ACTION
- X. NOMINATING COMMITTEE BOARD TERM ELECTION -

Joanne Giardello, Nominating Committee Chair (5 min) (pg. 9)

ACTION

- A. Candace White
- B. Ronald Gers
- XI. <u>GENERAL PUBLIC COMMENT</u> Please use the sign-up sheet if attending in-person or chat in the Zoom meeting to sign up. If attending by phone, please text (707) 320-3106 to sign up. (2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)
- XII. ADJOURNMENT Rosemarie Pérez, President

<u>CLOSED SESSION</u> – a) The governing board of a regional center may hold a closed meeting to discuss or consider one or more of the following: (1) real estate negotiations, (2) the appointment, employment, evaluation of performance, or dismissal of a regional center employee, (3) employee salaries and benefits, (4) labor contract negotiations, (5) pending litigation -- W&I Code 4663(a). b) Any matter specifically dealing with a particular regional center client must be conducted in a closed session.

NEXT MEETING ANNOUNCEMENT – The next Board Meeting is scheduled for Wednesday, July 19, 2023, 6:00pm.

North Bay Developmental Disabilities Services, Inc. Board of Directors Regular Business Meeting

May 3, 2023, 6:00 p.m. Via Zoom Webinar

NBRC BOARD MEMBERS PRESENT:

Rosemarie Pérez, President, Sonoma County

Candace White, Vice President, Solano County Andrea Bednarova, Treasurer

Sara Speck, Secretary, Solano County

Breeanne Kolster, VAC Representative

Jose Ayala, Napa County

Jose Ayala, Napa County

Jeremy Johnson, Solano County

Ronald Gers, Sonoma County

NBRC BOARD MEMBERS ABSENT: None

NBRC STAFF PRESENT:

Gabriel Rogin, Executive Director Courtney Singleton, Director of Community Services

Beth DeWitt, Director of Client Services

Deanna Mobley, Director of Intake and Clinical Services

Isabel Calder, Chief Financial Officer Erlisa Koci, Deaf and Hard of Hearing Resource

Barrie Gordon, Controller Developer

Mac Dula, IT Supervisor Shawan Casborn, Resource Development Supervisor

Janelle Santana, Executive Assistant

GUESTS: (*Based on participants' names in the Zoom

Webinar meeting)

Pamela – Spanish Interpreter Linda Plourde

Amber Stickels, Enriching Lives Maxine Paula Milam, DDS

ASL Interpreter, Maureen Rachel Ford, Radiant Journey to Wellness

Leticia Leon, R&D Transportation Services

Carin Hewitt

Cindy

James Cox, BI

Stacey Martinez

Susan Riggle

Danny T. tsoro

Edith Thomas 1415****249 Holly Armijo 1707****036

MINUTES

CALL TO ORDER – *Rosemarie Pérez, President*, called the regular business meeting to order at approximately 6:02 pm and made the following announcements.

- Brien Farrell has resigned from the Board of Directors.
- Jose Ayala has completed seven years of serving on the Board of Directors and this is Jose's last meeting as a board member.
- We thank both Brien and Jose for their time served on the board.

ROLL CALL AND INTRODUCTIONS – *Sara Speck, Secretary,* conducted roll call and a quorum was present.

GENERAL PUBLIC COMMENT -

- Eric Martin, Oaks of Hebron, thanked the NBRC Executive Team for making it a priority to keep the Santa Rosa office in a location that is accessible to our clients.
- Rachel Ford, Radiant Journey to Wellness, shared that she is a conservator of a person served by the regional center for over 30 years. Rachel applied to be a board member last month and is attending this meeting to get a better idea of what's happening at NBRC these days.

CONSIDERATION OF MINUTES –

i. Regular Business Meeting Minutes from April 5, 2023 be approved as submitted.

M/S/C (Speck/Giardello) Moved to approve the minutes for April 5, 2023.

APPROVED

UNANIMOUS

Johnson

ABSTAINED

CONTRACTS OVER \$250,000 -

Courtney Singleton, Director of Community Services, presented the following contracts for approval.

- A. Family Home Agencies (FHA)
 - a. California Mentor Family Home Agency, LLC

M/S/C (Johnson/Speck) Moved to approve the California Mentor Family Home Agency, LLC, contract on page 5 of the May 2023 board meeting packet.

APPROVED

UNANIMOUS

Kolster ABSTAINED

b. AMP Inc DBA Enriching Lives

Amber Stickels, Enriching Lives, shared about the services and support that Enriching Lives provides. They have been in business since 2011. They have a unique model that can provide independent services tailored to the person served. Enriching Lives has been contracted with NBRC since 2013 and have offices in Santa Rosa and Fairfield. Amber answered questions from the board regarding certification, background checks, and compliance.

M/S/C (Speck/Bednarova) Moved to approve the AMP INC DBA Enriching Lives contract on page 5 of the May 2023 board meeting packet.

APPROVED

UNANIMOUS

Kolster ABSTAINED

- B. Presentation on R&D Transportation Services
 - a. Leticia Leon, R&D Vice President, shared an overview of R&D Transportation Services.
 A copy of the presentation can be found as an attachment to the May 2023 Board Meeting packet.

M/S/C (Giardello/Speck) Moved to approve the R&D Transportation Services contract on page 6 of the May 2023 board meeting packet.

APPROVED

UNANIMOUS

Kolster ABSTAINED

INTRODUCTION OF NBRC STAFF MEMBER -

Erlisa Koci, Deaf and Hard of Hearing Specialist, was introduced to the Board of Directors. Erlisa presented an overview of her role at NBRC and goals moving forward. A copy of the presentation can be found as an attachment to the May 2023 Board Meeting packet on the NBRC website.

- Gabriel Rogin, Executive Director, asked Breeanne Kolster, VAC Representative, if we can have Erlisa Koci on the agenda during the Vendor Advisory Committee (VAC) meeting in July.
 - o Breeanne Kolster to get in contact with Erlisa Koci.

TREASURER'S REPORT -

Treasurer's Report be approved as submitted.

Andrea Bednarova, Treasurer, reviewed the Treasurer's Report. A summary of the Board Opportunity Fund and the CFO board report can be found in the May 2023 board packet.

- A. Operations
 - a. As of the end of March 31, 2023, the Operations expenditures represented 67% of the total budget.
 - b. With the confirmation for Community Placement Plan (CPP) funding from DDS last month, the accounting department has adjusted the Operations Expenses to reflect the D-1 CPP allocation. The remaining amount of the CPP Operations Expenses will be adjusted when the remaining allocation is received in the D-2.

c. NBRC continues to monitor all expenses and is projecting a balanced budget.

B. Purchase of Service

- a. The Purchase of Service (POS) expenditures represents 62% of the total budget paid through March 2023.
- b. NBRC is projecting to remain well within the total POS allocation.

C. Cash Flow

- a. NBRC cash flow remains stable.
- b. As expected, DDS has announced they will begin to 'offset' the State Claim reimbursements in May to repay advancements received in July 2022.
- c. Based on the cash availability, NBRC's cash flow will carry them through the end of the fiscal year.

D. Santa Rosa Office

- a. With bittersweet emotions, the building and keys have been turned over for NBRC's old Santa Rosa building. Many memories and friendships started in this office.
- b. The new building is getting all the final touches completed and anticipate having staff in the office for business soon. Intake services will begin May 11th.
- c. Overall, we are pleased with the office buildout of nearly 32,000 sf. We anticipate hosting an Open House later this summer.

M/S/C (Speck/Gers) Motioned to approve the Treasurer's Report as submitted.

APPROVED UNANIMOUS

COMMITTEE REPORTS -

A. Executive Committee Update -

- a. Rosemarie Pérez, President, updated the board on the following items.
 - a. Strategic Planning Update
 - We met on April 25th and received an update from Ami Sullivan, Kinetic Flow. Ami Sullivan and NBRC's Executive Team are developing a draft of the Strategic Plan. There will be two versions of the plan – condensed and detailed.
 - 2. We will review the draft of the Strategic Plan at the next Strategic Planning Committee meeting.
 - The Executive Committee approved a Specialized Residential Facility (SRF)
 Contract for AMANI Home LLC, that can be found on page 12 of the May 2023

 Board Meeting packet.
 - c. Association of Regional Center Agencies (ARCA) Academy Update
 - Rosemarie Pérez, President, encouraged board members to attend the ARCA Academy in person. Amy Westling, ARCA Executive Director, shared an excellent presentation regarding major issues facing our system.
 - 2. If any board members are interested in attending the virtual ARCA Academy this weekend, reach out to Gabriel Rogin.
 - 3. Breeanne Kolster, VAC Representative, and Rosemarie Pérez, Board President, shared the things they learned during the ARCA Academy.

B. Cultural/Linguistic Competency Committee (CLCC) Update -

- a. Rosemarie Pérez, President, shared the following.
 - a. We discussed the Land Acknowledgement.
 - b. Rosemarie listed the upcoming Community Conversations.

C. Vendor Advisory Committee (VAC) Update -

- a. *Breeanne Kolster, VAC Co-Chair*, listed the following items discussed during the Vendor Advisory Committee meeting.
 - a. Leticia Leon, R&D Transportation, shared a transportation update.
 - b. We encouraged vendors to send in success stories they would like to share for the Annual Board Meeting in June.
 - c. We are going to have DDS attend the June VAC meeting to discuss the Quality Incentive Program.

- d. Little Hoover Commission report.
- e. Services having to be cancelled because of staffing shortages/rates. A survey went out to vendors to capture the impact it is having.
- f. Rollover is June 30, 2023
- g. Isabel Calder, NBRC's Chief Financial Officer, answered questions from vendors regarding rates.

D. Public Policy Advisory Committee (PPAC) Update -

- a. Legislative Breakfast Update
 - a. Breeanne Kolster, VAC Representative, read an email from Linda Plourde giving kudos to people that helped during the event.
 - 1. Our Legislative Breakfast was fantastic! Thank you to all who made this happen. The subcommittee led by Jeremy Hogan and Jessica Sadowsky, the great work done by Janelle Santana and Mariam Guirguis, Gabriel Rogin as MC, the most awesome video of Rita and Danny Norris produced by Michael and Nancy Kerson- thank you so very much Saanen Kerson...all was done perfectly! Our message was amplified by Rita's message, Jordan from the ARC, UCP staff Emma and Calvin, and NBRC's Service Coordinator Morgan Gabree, Senator Dodd's committing to signing in support of Assembly Member Arambula's bill and asking that we share Rita and Danny's video with Nancy Bargmann. It couldn't have gone better! To all of you, I thank you sincerely for your participation in the Public Policy Committee and the Legislative Breakfast Subcommittee.
 - b. Gabriel Rogin, Executive Director, expressed his gratitude to the team that helped coordinate the Legislative Breakfast event.
 - c. Rosemarie Pérez, Board President, shared the value of having the legislators and their support staff attend the event.

E. Client Advisory Committee (CAC) Update -

a. Sara Speck, Board Secretary & CAC Co-Chair, reported the next CAC is on June 23rd from 1:00pm-2:30pm via Zoom. Topic is to be determined.

F. Risk Reduction Advisory Committee (RRAC) Update -

- a. Joanne Giardello, Board Member & Prevention Committee Chair, shared the following.
 - a. Joanne asked for another board member to attend these meetings.
 - b. The meetings occur on the last Wednesday of every month at 1:00pm.
 - c. The next meeting is scheduled on May 31st at 1:00pm

G. Nominating Committee Update -

- a. Joanne Giardello, Nominating Committee Chair, shared the following.
 - a. The Nominating Committee met on April 11th and reviewed a recruitment flyer.
 - b. The committee agreed to have a Q&A board document on the NBRC website.
 - c. Joanne reminded the board of the commitment to refer one person to the board by the annual board meeting in June.
 - d. The Nominating Committee plans to meet before the next scheduled meeting.

EXECUTIVE DIRECTOR'S REPORT -

Gabriel Rogin, Executive Director, reviewed the following with the Board of Directors.

- A. Gabriel Rogin requested a moment of silence in honor of Jennifer Simi, an NBRC staff member that recently passed away in an automobile accident.
- B. 2023 Board Meeting Locations & Attendance
 - Gabriel Rogin presented a final version of the 2023 Board Meeting Locations for approval. It can be found on the NBRC website under the Board Meetings page.
 - b. We plan to have one annual meeting on June 7th for both offices.
 - c. The July Board Meeting was changed to July 19th at 6pm.
 - d. The Board Retreat was changed to August 9th.
 - e. The Board agreed to have future in person Board Meetings open to the public.

M/S/C (Speck/Gers) Motioned to approve the revised 2023 Board Meeting Locations as submitted.

C. Santa Rosa Office Move

- a. The Santa Rosa supervisors are planning to move into the office next week.
- b. Gabriel Rogin, Executive Director, thanked the following people for taking the lead on the Santa Rosa office move process – Isabel Calder, CFO; Jennifer Crick, Director of Administrative Services; Maria Marino, Emergency Management and Facilities Coordinator; Mac Dula, IT Supervisor; Santa Rosa Move Team

D. Bank Situation

a. Isabel Calder, CFO, and Barrie Gordon, Controller, are paying attention to the banking situation. NBRC's cash flow position is strong.

E. NBRC Staffing

- a. Hired Diversity and Equity Supervisor
- b. Interviewing for Diversity and Equity Specialist
- c. Posted vacancy for a Communication and Events Specialist

GOOD OF THE ORDER -

Jeremy Johnson, Solano County, recognized NBRC for attending the Vacaville Be You event last weekend.

GENERAL PUBLIC COMMENT -

- Breeanne Kolster, VAC Representative, shared that May is Mental Health Month.
- Rachel Ford, Radiant Journey to Wellness, commented that it's harder to get information as a community member and suggested NBRC send out mass emails. Rachel is excited to see the expansion in supports for the deaf and hard of hearing and the regional center moving forward in equity.

ADJOURNMENT – Rosemarie Pérez, President, adjourned the regular business board meeting at 8:21pm.



Date submitted to NBRC Board for review	05/03/2023	Operations
Date approved by NBRC Board Executive Committee (if applicable)	N/A	Purchase of Service ⊠
Date approved by NBRC Board	05/03/2023	

The following contracts have been reviewed by Courtney Singleton, Director of Community Services, Isabel Calder, Chief Financial Officer and Gabriel Rogin, Executive Director. All recommend approval by the NBRC Board of Directors.

Purpose of	Consumers	Contractor Name			APPROVED
Contract	Served	and Vendor# (if applicable)	Term of Contract	Contract Amounts	
Family Home	46	California Mentor Family Home	06/01/23-05/31/24	Previous Year: \$ 2,781,971	Johnson/Speck
Agency		Agency, LLC, HN0365		New Contract: Over \$250,000	Kolster Abstained
Family Home	33	AMP INC DBA Enriching Lives	06/01/23-05/31/24	Previous Year: \$1,947,236	Speck/Bednarova
Agency		HN0386		New Contract: Over \$250,000	Kolster Abstained

Summary:

A Family Home Agency (FHA) approves family homes, which offer the opportunity for up to two adult individuals with developmental disabilities per home to reside with a family and share in the interaction and responsibilities of being part of a family. The individual with developmental disabilities receives the necessary service and supports from the family, agencies, and the community to enable the individual to be a participating member of the family and the community where the family resides. The family home arrangement allows the sharing of food, housing, experience, responsibilities, and togetherness.

The FHA is a private, nonprofit organization under contract to, and vendored by a regional center. FHAs are responsible for recruiting, training, approving, and monitoring family homes, as well as providing ongoing support to family homes. Social service staff employed by the FHA make regular visits to the family home to ensure that necessary services and supports are in place, and that the match between the family and the new family member is viable and continues to be viable.

Purpose of Contract	Consumers Served	Contractor Name and Vendor# (if applicable)	Term of Contract	Annual Contract Amounts	APPROVED
Transportation	1279	R&D Transportation Services, Inc.	07/01/23-06/30/28	\$1,583,672 Maximum Annual	Giardello/ Speck
Broker	(March 2023)			Contract Amount	Kolster Abstained

Summary:

R&D Transportation has been providing transportation brokerage services to individuals served by NBRC since 2012. The majority of the contract funds go towards managing the transportation routes that allow individuals to attend their day programs. Currently R&D routes 1279 riders daily in Napa, Solano, and Sonoma Counties. R&D completes a transportation access plan required by legislation for each individual they provide routed transportation for. Services provided under this contract include: Managing transportation contracts, scheduling all routes, quality assurance of transportation providers, call center support for vendors, clients and families, contract compliance audits, driver trainings, travel training, and developing new transportation services. R&D Transportation oversees \$10,000,000 in transportation contracts annually for NBRC.



Board Meeting Locations 2023 6:00 pm - 8:00 pm

Approved by Board of Directors on May 3, 2023. M/S/C (Speck/Gers) Motioned to approve the revised 2023 Board Meeting Locations.

January 4, 2023	Regular Business Meeting	Via Zoom
February 1, 2023	Regular Business Meeting	Via Zoom
March 1, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
April 5, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
May 3, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
June 7, 2023	Annual Board Meeting	Hybrid – Zoom & NBRC Napa Office
July 19, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Santa Rosa
		Office
August 9, 2023	No Board Meeting	Board Retreat – NBRC Napa Office
September 6, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
October 4, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
November 1, 2023	Regular Business Meeting	Hybrid – Zoom & NBRC Napa Office
December 6, 2023	Short Business Meeting	Hybrid – Zoom & NBRC Napa Office

NORTH BAY DEVELOPMENTAL DISABILITIES SERVICES, INC.

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BOARD OF DIRECTORS

<u>Term</u>	<u>Name</u>	County
5/18 - 4/21 5/21 - 4/24 5/24 - 4/25 (4/25) TREASURER: 9/18 - 8/20, 9/20 - 2/22 PRESIDENT: 3/22 - 3/24	Rosemarie Pérez	Sonoma
07/22 - 06/23 07/23 - 06/26 07/26 - 06/29 (06/29) VICE PRESIDENT: 4/23 - 3/25	Candace White	
7/18 - 6/21 7/21 - 6/24 7/24 - 6/25 (6/25) SECRETARY: 3/20 - 2/22, 3/22 - 2/24	Sara Speck	Solano
11/19 - 10/22 11/22 - 10/24 11/24 - 10/26 (10/26) TREASURER: 3/22 - 3/24	Andrea Bednarova	
7/18 – 6/21 7/21 – 6/24 7/24 – 6/25 (6/25) VICE PRESIDENT : 4/19 – 3/21, 4/21 - 3/23	Jeremy Johnson	Solano
12/21 – 11/23 11/23 – 10/25 (10/25) VAC REP	Breeanne Kolster	Napa, Solano, Sonoma / VAC
02/22 - 01/23 02/23 - 01/26 02/26 - 01/29 (01/29)	Joanne Giardello	Solano
07/22 - <mark>06/23 07/23 - 06/26</mark> 07/26 - 06/29 (06/29)	Ronald Gers	Sonoma
(Dates in brackets are the 7 th consecutive ve	ear)	Revised 05/2023

(Dates in brackets are the 7th consecutive year)

Revised 05/2023



CLIENT ADVISORY COMMITTEE



June 23 2023



1:00 PM -2:30PM

Discussion on Abuse Prevention

Joanne Giardello, Risk Reduction Advisory Committee Chairperson

Discussion on Person-Centered Thinking

Carin Hewitt, ALift Consulting

Strategies to Empower Self-Advocates

Ami Sullivan, Kinetic Flow

Plus, other agency and community updates!

Join Zoom Meeting
Click Here

Meeting ID: 817 4829 4894

Passcode: 062299

Please email janelles@nbrc.net if you have any questions.



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www.nbrc.net

520 Mendocino Ave, Santa Rosa, CA 95401 Phone: (707) 569-2000 • TTY (707) 525-1239

FAIR HEARING & MEDIATION UPDATE MAY 1, 2023 – MAY 31, 2023

Eligibility (23-1)	Reason for Appeal: Claimant appeals denial of eligibility. Ruling: Fair Hearing request withdrawn.
Eligibility (23-2)	Reason for Appeal: Claimant appeals denial of eligibility. Ruling: Fair Hearing request withdrawn.
Eligibility (23-3)	Reason for Appeal: Claimant appeals denial of eligibility. Ruling: Mediation completed. Fair Hearing scheduled.
Eligibility (23-4)	Reason for Appeal: Claimant appeals denial of eligibility. Ruling: Mediation and Fair Hearing scheduled.
Eligibility (23-5)	Reason for Appeal: Claimant appeals denial of eligibility. Ruling: Mediation and Fair Hearing date to be determined.