



*Sponsors of
North Bay Regional Center
and other programs
for persons with developmental disabilities
610 Airpark Road
Napa, CA 94558
707-256-1224
Fax: 707-256-1230*

*Promoting Opportunities
Supporting Choices*

MEETING NOTICE

The next meeting of the Board of Directors is a Regular Business Board Meeting scheduled as follows:

DATE: May 4, 2022

TIME: 6:00 pm

PLACE: Via Zoom

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/89709687840?pwd=QjllcTc0dzBBNXA2OEplanVjOFItUT09>

Join by Phone:

Phone Number: 1-669-900-6833

Webinar ID: 897 0968 7840

Passcode: 912329

Se Habla Español

Agenda Enclosed

REMINDER: Notices are posted at www.nbrc.net. All meetings are made accessible to persons with disabilities and all members of the public are welcome to attend. Please contact Janelle Santana at (707) 256-1224 for further information or to request any disability-related modifications or accommodations.

North Bay Developmental Disabilities Services, Inc.

Board of Directors' Board Meeting

May 4, 2022, 6:00 p.m.

Join by Zoom Webinar:

<https://us02web.zoom.us/j/89709687840?pwd=QjllcTc0dzBBNXA2OEplLWVjOFItUT09>

Join by Phone:

Phone Number: 1-669-900-6833 **Webinar ID:** 897 0968 7840 **Passcode:** 912329

- I. CALL TO ORDER – Rosemarie Pérez, President
- II. CONSIDERATION OF MINUTES – Regular Business Meeting Minutes from April 6, 2022 be approved as submitted. (2 min) (pgs. 1-6) ACTION
- III. GENERAL PUBLIC COMMENT – Please use the chat in the Zoom meeting, or if attending by phone, please text your name to (707) 320-3106 to sign up (2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)
- IV. ROLL CALL AND INTRODUCTIONS – Sara Speck, Secretary (3 min)
- V. STRATEGIC PLANNING PROCESS UPDATE – Ami Sullivan, Kinetic Flow (35 mins) (pgs. 10-26) INFO
- VI. APPROVAL OF CONTRACTS OVER \$250,000 – Courtney Singleton, Director of Community Services (5 min)
 - A. Family Home Agencies (FHA) (pg. 27) ACTION
- VII. TREASURER'S REPORT – Andrea Bednarova, Treasurer
 - A. Treasurer's Report be approved as submitted. (5 min) (pgs. 28-29) ACTION
- VIII. PROPOSAL FOR AN ADVISORY COMMITTEE FOR THE PREVENTION OF NEGLECT, ABUSE, AND SEXUAL ASSAULT – Joanne Giardello, Board Member (10 mins) (pg. 30) INFO
- IX. COMMITTEE REPORTS –
 - A. Cultural/Linguistic Competency Committee Update – Rosemarie Pérez, President (5 min) INFO
 - B. Vendor Advisory Committee Update – Breeanne Burris, VAC Co-Chair (5 min) (pgs. 31-36) INFO
 - C. Public Policy Advisory Committee Update – Breeanne Burris, VAC Representative (5 min) INFO
 - D. Nominating Committee Update – Rosemarie Pérez, President (10 min) ACTION
 - i. Board Term Election (pgs. 37-38)
 - a. Alexis Jarreau
 - ii. Nominating Committee Candidate Recommendations
- X. EXECUTIVE DIRECTOR'S REPORT – Gabriel Rogin, Executive Director (10 min)
- XI. GOOD OF THE ORDER – Any other Board business may be brought up at this time.
- XII. GENERAL PUBLIC COMMENT – Please use the chat in the Zoom meeting, or if attending by phone, please text your name to (707) 320-3106 to sign up (2 minutes per person unless otherwise allowed by Board Chairperson). (10 min)
- XIII. CLOSED SESSION (60 mins)
 - A. Labor Contract Negotiations
 - B. A matter specifically dealing with a particular regional center client
 - C. Pending Litigation
- XIV. RETURN FROM CLOSED SESSION
 - A. Report on any action taken during the closed session (1 min) INFO

XV. ADJOURNMENT – Rosemarie Pérez, President

CLOSED SESSION – a) The governing board of a regional center may hold a closed meeting to discuss or consider one or more of the following: (1) real estate negotiations, (2) the appointment, employment, evaluation of performance, or dismissal of a regional center employee, (3) employee salaries and benefits, (4) labor contract negotiations, (5) pending litigation. b) Any matter specifically dealing with a particular regional center client must be conducted in a closed session. -- W&I Code 4663.

NEXT MEETING ANNOUNCEMENT – The next Annual Board Meeting will be on June 1, 2022 at 6:00 pm.

North Bay Developmental Disabilities Services, Inc.
Board of Directors Regular Business Meeting
April 7, 2022, 6:00 p.m.
Via Zoom

NBRC BOARD MEMBERS PRESENT:

Rosemarie Pérez, President, Sonoma County
Breeanne Burris, VAC Representative
Joanne Giardello, Solano County
Jose Ayala, Napa County

Sara Speck, Secretary, Solano County
Andrea Bednarova, Attorney
Jeremy Johnson, Vice President, Solano County
Alexis Jarreau, Solano County
Brien Farrell, Solano County

NBRC BOARD MEMBERS ABSENT:

Hue Truong, Sonoma County

NBRC STAFF PRESENT:

Isabel Calder, Chief Financial Officer
Beth DeWitt, Director of Client Services
Gabriel Rogin, Executive Director
Carmen Piña, Client Services Assistant

Deanna Mobley, Director of Clinical and Intake Services
Jennifer Crick, Director of Administrative Services
Heidi Oestreich, Service Coordinator
Ellen Sweigert, Consumer Advocate

GUESTS: (**Based on participants' names in the Zoom meeting.*)

Cindy Cahill
Darelyn Pazdel
Franklin Phillips, CAC Chairperson
Holly Armijo
Joe Schunk
Orlando O'Shea
Derek Hearthtower

Linda
Kelley Hanson
Maxine Paula Milam, DDS
Paula Finley
Trinidad Lopez, ICS Interpreting Services
707****036
707****264

MINUTES

CALL TO ORDER – *Rosemarie Pérez, President*, called the regular business meeting to order at approximately 6:00 pm.

ROLL CALL AND INTRODUCTIONS – *Sara Speck, Secretary*, conducted roll call and a quorum was present.

CONSIDERATION OF MINUTES – Regular Business Meeting Minutes from the March 2, 2022, meeting be approved as submitted.

M/S/C (Speck/Burris) Moved to approve the minutes.

UNANIMOUS

GENERAL PUBLIC COMMENT –

Derek Hearthtower, Community Member, stated that North Bay Housing Coalition, a NBRC vendor, is not providing him with adequate support in finding housing. He stated that they are only allowing him to speak with one of their staff members and they are retaliating against him for complaining about their performance. He considers their treatment of him to be abusive. He also stated that he has experienced abusive treatment from NBRC Service Coordinators.

MOMENT OF SILENCE FOR BOARD MEMBER LYNETTE STAGNER –

Lynette Stagner, devoted mother, friend and board member, passed away after a courageous battle with cancer. Lynette was a strong advocate for people with disabilities and their families. She was actively involved in numerous community organizations, served as a coach with the Special Olympics, and was a board member for ParentsCAN, a Napa based Family Resource Center. She represented Napa County on

NBRC's Board of Directors between July 2019 and February 2022. Lynette drew strength from her faith and her loving family. She is someone who lived life to the fullest and "gave it her all." She will be remembered for her giving spirit, her dedication to her family and community, and her wonderful smile. She will be deeply missed. We honor Lynette Stagner by starting our board meeting with a moment of silence.

ARCA UPDATES –

Rosemarie Pérez, President, noted the following;

- Grassroots Day was yesterday. Rosemarie Pérez, Joanne Giardello, Sara Speck, Breeanne Burris, Margaret Farman, Todd Cooper, and Gabriel Rogin helped advocate during this event. Six meetings were held with our legislators. The key advocacy points discussed were: modernizing the Core Staffing Formula, provider rate reform acceleration, repeal of fees on families, SB 882, and AB 2378. The meetings with legislatures and their staff was positive and productive.
- Gabriel Rogin, Executive Director, and Rosemarie Pérez, President, attended an ARCA Board Meeting on March 18th. The talking points of this meeting included key Grassroots Day advocacy points, budget, and implementation of major initiatives.
- The ARCA Web Academy was held on March 8th & 9th. The topics discussed were around housing, legal considerations, legislative advocacy, and bridging the cultural gap. Board Members can access a video of the Web Academy on ARCA's website.
- The next ARCA Web Academy is May 10th 6:00 - 7:30pm. Registration is open.

CONSUMER ADVOCATE INTRODUCTION –

Ellen Sweigert was introduced as the new Consumer Advocate at North Bay Regional Center. Ellen joined NBRC in March 2022. Ellen noted the following;

- My role as a Consumer Advocate is to empower, stand together, and support people to have a voice on services they would like, guided by their Service Coordinator. I'm really passionate when it comes to disability advocacy for people with disabilities.
- The best way to contact me is via email at ellens@nbrc.net or via phone call 707-256-1208.

CASELOAD RATIO PRESENTATION –

Jennifer Crick, Director of Administrative Services, shared a presentation of the Caseload Ratios. The presentation can be found in the April 2022 board packet.

Heidi Oestreich, Service Coordinator, shared the following in addition to the presentation;

- North Bay Regional Center, like everybody else, is experiencing high turnover and difficulty in hiring candidates. The Service Coordinators (SC) and the Early Intervention Department are working unbelievably hard during very difficult times. The adjusted numbers don't really show the heavy workload that the SC's are experiencing, which often impacts the quality of services that are being provided to our clients and to our families. As I told you last year, SC's really want to be able to do a good job and provide the best services possible. But, until we receive more workload relief, we're going to continue to fall short.

Jennifer Crick, Director of Administrative Services, noted the following;

- One of NBRC's biggest challenges is salaries. It's important to note that the Core Staffing Formula through the Governor's budget only funds a portion of salaries and benefits for Service Coordinators. Therefore, we have to adjust our budget to fully fund the Service Coordinator positions.
- DDS has recently provided funding to NBRC for certain policy positions. The funding for the policy positions is higher than the funding we receive for Service Coordinator positions. When we post these new positions, it often leads to increased vacancies within case management.
- Remote work and the challenges of the pandemic are impacting North Bay Regional Center's recruitment efforts.

Beth DeWitt, Director of Client Services, noted the following;

- We created a new unit to be dedicated to individuals that have low to no POS. They will be on caseloads of 1:40. We'll be able to hire four people to support those families and individuals. The goal is to help support those individuals to ensure that they are getting services at the level that they

need. Then, we plan to create systems to be able to help them access services through advocacy, education, and resource development. We've hired a new supervisor and hired two staff for those positions.

- We added 2 new Early Intervention Units. Therefore, we have 4 Early Intervention Units that are at 7 Service Coordinators each.
- We added 2 new Growth Children's Service Coordinator positions.
- We're excited about the potential to bring on new Service Coordinators over the next few months.

Jennifer Crick, Director of Administrative Services, encouraged the board to continue advocating for competitive wages for Service Coordinators.

- *Rosemarie Pérez, President*, noted that there will be email communications regarding ways to advocate.
- *Breeanne Burris, VAC Representative*, noted that vendors are impacted by the caseload ratios as well and it will positively impact them when the job vacancies at NBRC are filled.

APPROVAL OF CONTRACT OVER \$250,000 –

Gabriel Rogin, Executive Director, presented the following contract for approval;

- A. Specialized Residential Facilities (SRF)
 - a. Vincent Manor Inc.

M/S/C (Johnson/Speck) Moved to approve the contract for the Specialized Residential Facility.

**UNANIMOUS
Burris ABSTAINED**

TREASURER'S REPORT –

A. Treasurer's Report be approved as submitted.

Andrea Bednarova, Treasurer, reviewed the Treasurer's Report. A summary of the Board Opportunity Fund and the CFO board report can be found in the April 2022 board packet.

- o As of March 1, 2022, North Bay Regional Center is at 248 employees.
- o NBRC staff will continue to update service provider rates throughout the month of April to ensure there is no delay in rate increases.
- o In addition, NBRC will review the total increase in May 2022 after the April services have been paid, in order to complete POS projections.

M/S/C (Speck/Jarreau) Motioned to approve the Treasurer's Report as submitted. UNANIMOUS

COMMITTEE REPORTS –

A. Cultural/Linguistic Competency Committee Update –

Rosemarie Pérez, President, noted the following;

- We had a meeting on March 17th.
- The NBRC staff reported that they started to receive results from the Cultural and Diversity Training Survey.
- The VAC CLC Committee has a new Co-Chairperson – Tyler Wallace.
- We reviewed the Non-Discrimination in Services Policy.
- Jennifer Crick, Director of Administrative Services, checked with a legal resource regarding the Affirmative Action Policy. We decided we're going to write an Equal Opportunity Policy instead.
- The Employment Task Force gave CLCC their feedback on the Employment Policy. The CLCC reviewed and revised the policy.
- These policies will be coming to the board for review and approval soon.
- We decided that there will be ongoing communications around the Disparity Town Hall Meetings. The next community panel discussion is scheduled for April 27th 6:30pm – 8:30pm in Spanish with English Translation.

B. Vendor Advisory Committee Update –

Breeanne Burris, VAC Co-Chair, noted the following;

- We recognized 4 DSP's from Milestones Development during our meeting last month.
- NBRC's Quality Assurance Department announced an update to the Supported Living Services form.

- We have a lot of vendors continuing to struggle with recruitment and retention of staff.
- A conversation around a potential Vendor Fair in conjunction with North Bay Regional Center occurred.
- The VAC has a bank account with funds from years past. We are exploring the possibility of getting that bank account switched to North Bay Regional Center.
- Gabriel Rogin, Executive Director, noted that anytime North Bay Regional Center takes on a new bank account, the agency would need to have procedures, processes, and transparency with the account.
- Rosemarie Pérez, Board President, noted the bank account belongs to an Advisory Committee. She asked for a more detailed explanation as to why it's okay to make the transition of funds over to NBRC.
- Andrea Bednarova, Board Treasurer, asked for more information on the source and frequency of the deposits into the bank account.
 - o Breeanne Burris, VAC Representative, to return with more information about the bank account at the next board meeting.

C. Public Policy Advisory Committee Update –

Breeanne Burris, VAC Representative, noted the following;

- On March 9th, Congress passed a \$1.5 trillion omnibus bill without COVID relief.
- During the PPAC Meeting, Ali Tabatabai reported on Social Security updates. Ali reported there were no new policy changes. However, there has been an increase in individuals losing benefits. We are looking into it. PPAC's suggestion was to get key players in the room to see what solutions we can help provide.
- We continue to talk about the Workforce Crisis and Case for Inclusion.
- The next meeting is on April 26th at 10:00am.

D. Client Advisory Committee Update –

Sara Speck, Secretary & CAC Co-Chair, reported the following;

- We held the Client Advisory Committee Meeting on Friday, March 26th from 1:00pm – 2:30pm. We had a big turnout.
- The next Client Advisory Committee is scheduled for June 24th 1:00 – 2:30pm.

E. Nominating Committee Update-

i. C2 Contract Requirements

Gabriel Rogin, Executive Director, shared a document outlining the proposed change in the Board Bylaws to reflect the C2 Contract requirements. This document can be found as an attachment to the April 2022 board packet posted on NBRC's website.

The following change to the Bylaws regarding C2 Contract Language was voted on;

- a. Governing Board/ Executive Director Roles and Responsibilities

M/S/C (Bednarova/Speck) Motioned to approve the addition of Section G to Section 5.6 of the board bylaws related to C2 Contract requirements. UNANIMOUS

- b. Selection, Training, and Monitoring of Facilitators

Gabriel Rogin, Executive Director, noted if the board approves the language, we would need to create a process for facilitators and articulate what their duties will be.

M/S/C (Speck/Giardello) Motioned to approve the addition of Section F to Section 5.7 of the board bylaws related to C2 Contract requirements. UNANIMOUS

ii. Board Term Election

Jose Ayala was excused from the meeting. All board members took a poll and voted.

All board members voted to approve Jose Ayala's third term as a Board Member from June 2022 to May 2023. UNANIMOUS

iii. Vote on Committee Membership

The list of Committee Membership can be found on pages 35-36 in the April 2022 Board Packet.

a. Executive Committee

M/S/C (Burris/Speck) Motioned to approve committee membership for the Executive Committee. UNANIMOUS

b. Nominating Committee

M/S/C (Johnson/Farrell) Motioned to approve committee membership for the Nominating Committee. UNANIMOUS

c. Vendor Advisory Committee

M/S/C (Speck/Farrell) Motioned to approve committee membership for the Vendor Advisory Committee UNANIMOUS

d. Public Policy Advisory Committee

M/S/C (Bednarova/Speck) Motioned to approve committee membership for the Public Policy Advisory Committee. UNANIMOUS

e. Cultural and Linguistic Competency Committee

Brien Farrell, Board Member, volunteered to serve on this committee.

M/S/C (Johnson/Speck) Motioned to approve committee membership for the Cultural and Linguistic Competency Committee. UNANIMOUS

f. Client Advisory Committee

Alexis Jarreau, Board Member, volunteered to serve on this committee.

M/S/C (Burris/Speck) Motioned to approve committee membership for the Client Advisory Committee. UNANIMOUS

g. Audit Financial Committee

M/S/C (Speck/Farrell) Motioned to approve committee membership for the Audit Financial Committee. UNANIMOUS

EXECUTIVE DIRECTOR'S REPORT –

Gabriel Rogin, Executive Director, noted the following;

- Gabriel Rogin thanked those that participated in Grassroots Day.
- NBRC's Executive Team met with Senator Eggman recently. She visited one of the Specialized Residential Facilities as well.
- Lori Wilson will assume Jim Frazier's Assemblymember position. We will work to develop a relationship with Assemblymember Wilson.
- The city of Suisun made a proclamation at their City Council Meeting honoring Autism Awareness and Acceptance Month. As part of that, they mentioned ParentsCAN, North Bay Regional Center, and Found It.
- *The following document was shared with the board and can be found on pages 37-39 of the April 2022 Board Meeting Packet - ARCA Implementation of Major Initiatives*
 - o Gabriel Rogin, Executive Director, asked the Board of Directors' to review this document.
 - o Gabriel plans to show a draft of the performance metrics at a future Board Meeting.

GOOD OF THE ORDER –

Rosemarie Pérez, Board President, noted we will have opportunities to advocate for the provider rate reform acceleration.

GENERAL PUBLIC COMMENT – None

CLOSED SESSION –

The board moved into closed session at 8:07pm to discuss labor contract negotiations.

RETURN FROM CLOSED SESSION-

A. Report on any action taken during closed session.

The board returned from the closed session at 8:26pm and there was no action taken.

ADJOURNMENT – *Rosemarie Pérez, President*, adjourned the regular business board meeting at 8:26 pm.

Operations ____
Purchase of Service __X__

Date submitted to NBRC Board for review 4/06/2022
 Date approved by NBRC Board Executive Committee (if applicable) N/A
 Date approved by NBRC Board 4/06/2022

The following contracts have been reviewed by Courtney Singleton, Director Community Services, Isabel Calder, Chief Financial Officer and Gabriel Rogin, Executive Director, All of whom recommend approval by the NBRC Board of Directors.

Purpose of Contract	Consumers Served	Contractor Name (if applicable)	Vendor #	Term of Contract	APPROVED	Maximum Annual Payment
Specialized Residential Facility	4	Vincent Manor, Inc	TBD	4/6/22 through 12/31/24	YES (Johnson/Speck)	\$726,513.20

Summary:
 This specialized residential facility will serve four (4) children and is located in the county of Napa. This home is licensed by California Social Services, Department of Community Care Licensing and vendored by North Bay Regional Center to serve individuals with medical and/or behavioral needs. The home provides between 2 -3 staff to 4 client ratio during awake hours with a 1 staff to 4 client ratio overnight. Professional Consultation services may include: A Registered Nurse, Board Certified Behavior Analyst, Occupational Therapist, Registered Dietician, Recreational Therapist and/or Physical Therapist. These homes are monitored/visited on a quarterly basis by each client's NBRC Service Coordinator, on an annual basis by Quality Assurance Staff and annually unannounced by Community Care Licensing.

Committee Information

Section 8.2 Committee Membership

Each committee shall have at least two Directors. Committee membership shall be established by a simple majority of Directors present at a Board Meeting. Except as otherwise provided in these Bylaws, members of the committees are not required to be Directors of the Corporation. However, no committee can take action or be authorized to take action on behalf of the Board of Directors unless all of its members are members of the Board of Directors.

Committee	Members	Description	Next Meeting
Executive Committee	Board President - Rosemarie Pérez Board Vice President - Jeremy Johnson Board Secretary - Sara Speck Board Treasurer – Andrea Bednarova <p style="text-align: center;">APPROVED 4/6/2022 (Burris/Speck)</p>	The Executive Committee consists of officers elected by the Board of Directors. The Executive Committee oversees the direction of NBRC and provides leadership to the board. The committee meets monthly to discuss matters involving the agency and to plan the agenda for the upcoming board meeting.	April 21 st 6:30pm – 7:30pm Occurs the 3 rd Monday of every month
Nominating Committee	Board President - Rosemarie Pérez Board Secretary – Sara Speck Board Member – Andrea Bednarova Board Member – Joanne Giardello <p style="text-align: center;">APPROVED 4/6/2022 (Johnson/Farrell)</p>	The Nominating Committee recommends, recruits, and interviews potential board members.	April 26 th & 28 th 4pm – 5pm Meetings to occur quarterly
Vendor Advisory Committee (VAC)	Board VAC Representative - Breeanne Burris <p style="text-align: center;">APPROVED 4/6/2022 (Speck/Farrell)</p>	The Vendor Advisory Committee is comprised of service providers from Napa, Solano, and Sonoma counties. The members provide guidance, advice, and recommendations as they meet about issues and concerns that affect their services.	May 10 th 10am – 11:30am Occurs the 2 nd Tuesday of every month

Public Policy Advisory Committee (PPAC)	Board Member – Breeanne Burris Board Secretary – Sara Speck APPROVED 4/6/2022 (Bednarova/Speck)	The Public Policy Advisory Committee is an advisory committee to the board. The committee reviews public policy impacting regional center services including: <ul style="list-style-type: none"> - Congressional bills, California state legislation and budget trailer bills - Federal and state executive orders - Changes in regulation and other law relating to disability programs and services - Department of Developmental Services directives The purpose of the committee is to keep the Board informed of important policy developments and recommend potential actions for the Board to take.	April 26 th 10am – 11:30am Occurs the 4 th Tuesday of every month
Cultural and Linguistic Competency Committee (CLCC)	Board President - Rosemarie Pérez Board VAC Representative – Breeanne Burris Board Member – Brien Farrell APPROVED 4/6/2022 (Johnson/Speck)	The CLCC promotes diversity, equity and belonging within our agency and community by gathering input, analyzing data, reviewing policies, and making recommendations to the Board.	April 21 st 12pm – 1pm Occurs the 3 rd Thursday of every month
Client Advisory Committee (CAC)	Board Secretary & CAC Co-Chair – Sara Speck Board Member – Alexis Jarreau APPROVED 4/6/2022 (Burris/Speck)	The CAC represents the perspectives of people served by NBRC. The members share information, provide feedback on NBRC policies and practices, and make recommendations to the Board.	June 24 th 1:00pm – 2:30pm Occurs quarterly, 3rd Friday of the month
Audit Financial Committee	Board President - Rosemarie Pérez Board Member - Hue Truong Board Treasurer – Andrea Bednarova Board Secretary – Sara Speck APPROVED 4/6/2022 (Speck/Farrell)	The Committee reviews and reports on the results of NBRC’s annual independent audit, including any findings and recommendations, to the Board of Directors.	As needed



"We the people are change makers."

- Ian Somerhalder



Strategic Planning: the Process, the Committee





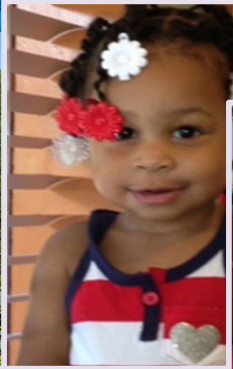
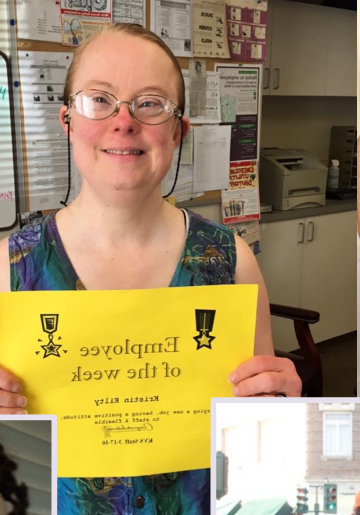
What is Strategic Planning?
And why do we do it?



In short, a Strategic Plan (& the Planning Process) is a tool towards the intentional achievement of a defined future.



(aka. A Strategic Plan is a **roadmap** to help ensure you go where you want to!)



Because *life* happens...
but our vision should not waiver

"We always overestimate the change that will occur in the next two years and underestimate the change that will occur in the next 10. Don't let yourself be lulled into inaction." – Bill Gates

Budget cuts

Legislative Trailer Bills

Provider Rates

COVID-19

Unanticipated Opportunities

DC Closure

Board / Leadership Changes

Caseload Ratios

Politics

Recessions

Final Rule

Fires / Natural Disasters

Policy Changes

DDS Directives

"Most people overestimate what they can do in one year and underestimate what they can do in ten years." – Bill Gates

North Bay Regional Center's Strategic Planning Process

—
so... in concrete terms, what
does this look like?



Planning the Plan
(Nuts & Bolts)

Information
Gathering &
Analysis (Factors,
Influences)

Setting Strategic
Priorities (What?)

Developing
Strategic Actions
(How?)

Communicating,
Managing &
Evaluating the Plan
(Moving it Forward)

The Basic Questions...

- Do we have a Vision, Mission, Values Statement? (A real, meaningful one!)
- Does our Vision, Mission, Values accurately reflect who we are?
 - Where are we today? (Strengths, Successes, Weaknesses, Flops, Unmet Needs, On Target, Ahead, Behind)
- Where do we want to be in 20XX? How do we move towards our vision?
 - What do we want to achieve? What if we fail to achieve?
- What factors or opportunities will help us get where we want to go?
 - What factors or challenges are going to inhibit our efforts?
- How can we achieve our goals?
 - If we accomplished our stated goals, would it match with our intent? Would it have stayed true to the vision of the organization?
- Are these steps taking us in the direction of our stated vision/mission?
 - Are these solid, realistic, incremental, do-able X-year goals?

Environmental Scan

SWOT

Needs Assessment

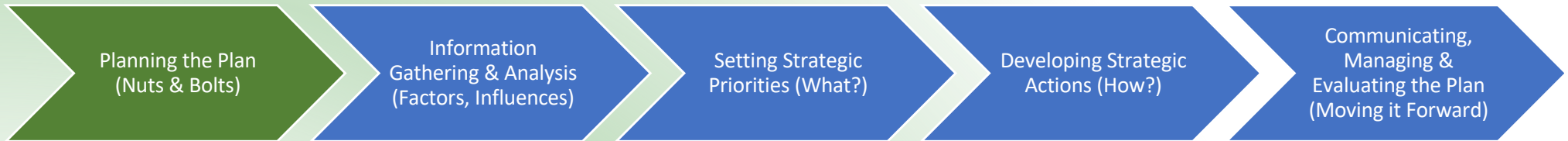
Stakeholder Feedback

Performance Contract

Service Metrics



Phase I: Planning the Plan (nuts and bolts)



The Phase

During this Phase, the logistics of the plan are discussed and agreed upon – the time period the Strategic Plan, who is involved and how, and how stakeholder feedback is gathered.

Activities

Kinetic Flow will meet with Strategic Planning Committee to **clarify the needs, scope and desired outcomes** of the strategic planning process and **discuss key elements of process and methodology**.

Projected Timeline

This Phase began on March 16th, 2020 with the Executive Committee – May 18th, 2022.

Phase II: Information Gathering & Analysis

Planning the Plan
(Nuts & Bolts)

Information
Gathering & Analysis
(Factors, Influences)

Setting Strategic
Priorities (What?)

Developing Strategic
Actions (How?)

Communicating,
Managing &
Evaluating the Plan
(Moving it Forward)

The Phase

During this Phase, feedback and insights to inform the decision-making process for the Strategic Plan will be gathered through the Leadership Interviews and Strategic Thinking Survey.

Activities

- Interviews with Leadership
- Online Survey of Board of Directors, People Served, Staff, Service Providers, Community Partners
- Telephone Interviews with People Served

Projected Timeline

May 16th – August 2nd, 2022



Phase III: Setting Strategic Priorities



The Phase

During this Phase, the Board of Directors and Leadership meet to review the information and insights gathered during Phase 2, and make decisions that outline the foundational elements and focus areas of the Strategic Plan.

Activities

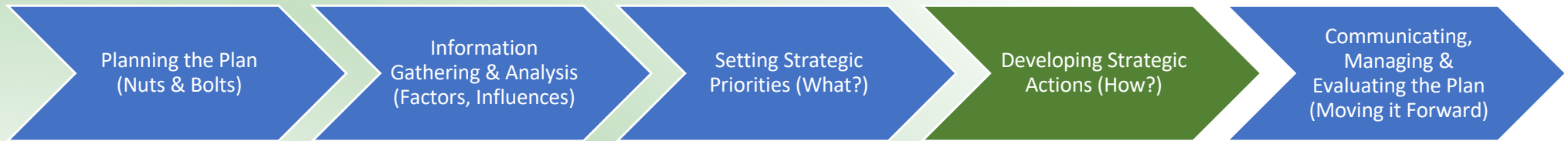
- Update Vision, Purpose, Mission and Values
- Prioritize Strategic Focus Areas
- Define Focus Areas and Goals for each Area (generally)

Projected Timeline

August 3rd - August 17th, 2022



Phase IV: Developing Strategic Actions



The Phase

During this Phase, the specific outcomes, strategies, activities, and outcome measures are defined for each Focus Area, as defined during the Strategic Planning Retreat.

Activities

- Define Focus Areas and Goals for each Area (specifically)
- Define Outcome Measures (Gather Baselines)

Projected Timeline

August 18th - October 12th, 2022



Phase V: Communicating, Managing & Evaluating



The Phase

During this Phase, the Strategic Plan is reviewed and finalized, a Communication Plan to engage stakeholders is developed, an Engagement Plan is developed, and a plan for managing and evaluating the plan is developed and adopted.

Activities

- Creation of a Communication & Engagement Plan
- Define Responsibilities Plan (where supportive/helpful to the Executive Director)

Projected Timeline

October 13th, 2022 – January 6th, 2023



The Strategic Planning Committee



Strategic Planning Committee

Membership.

- 6-16 members
- Representation, as desired, from:
 - Board of Directors,
 - People served/family members,
 - Leadership staff,
 - Providers
 - Community Partners (SCDD, Family Resource Center, etc.)

Activities

- Guide Plan Development
- Monitor Timeline
- Participate in/Lead Information Synthesis
- Review/Feedback on Draft Development
- Act as a Touchstone to Mission and the Board of Directors



Do we have a good balance?

*Do we have good representation for
different stakeholder perspectives?*



Thoughts?

Questions?

Discussion?



Date submitted to NBRC Board for review 05/04/22

Date approved by NBRC Board Executive Committee (if applicable) N/A

Date approved by NBRC Board _____

Operations <input type="checkbox"/>
Purchase of Service <input checked="" type="checkbox"/>

The following contracts have been reviewed by Courtney Singleton, Director of Community Services, Isabel Calder, Chief Financial Officer and Gabriel Rogin, Executive Director. All recommend approval by the NBRC Board of Directors.

Purpose of Contract	Consumers Served	Contractor Name and Vendor# (if applicable)	Term of Contract	Contract Amounts	Notes
Family Home Agency	58	California Mentor Family Home Agency, LLC, HN0365	06/01/22-05/31/23	Previous Year: \$ 3,147,187.38 New Contract: Over \$250,000	
Family Home Agency	35	AMP INC DBA Enriching Lives HN0386	06/01/22-05/31/23	Previous Year: \$1,946,868.01 New Contract: Over \$250,000	

Summary:

A Family Home Agency (FHA) approves family homes, which offer the opportunity for up to two adult individuals with developmental disabilities per home to reside with a family and share in the interaction and responsibilities of being part of a family. The individual with developmental disabilities receives the necessary service and supports from the family, agencies and the community to enable the individual to be a participating member of the family and the community where the family resides. The family home arrangement allows the sharing of food, housing, experience, responsibilities and togetherness.

The FHA is a private, nonprofit organization under contract to, and vendored by a regional center. FHAs are responsible for recruiting, training, approving and monitoring family homes, as well as providing ongoing support to family homes. Social service staff employed by the FHA make regular visits to the family home to ensure that necessary services and supports are in place, and that the match between the family and the new family member is viable, and continues to be viable.





North Bay Regional Center Doug Cleveland Board Opportunity Fund May 4, 2022 Board Meeting

The Doug Cleveland Board Opportunity Fund ending balance as of March 31, 2022 was **\$71,195.19**.

The account had the following activity in March 2022:

Donations and Deposits:

- Donation \$53.00
- Deposit (Amazon Smile) \$ 5.52

Grants:

- No grants issued

Ops Expenditures 9 months 61%	CFO Board Report As of March 31, 2022 75% of the fiscal year has elapsed	POS Expenditures 9 months 65%
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OPERATIONS **Total Ops Allocation: \$ 29,284,421**

Total General Ops Contract: \$	26,435,853	Total CPP Contract: \$	1,345,813
General Ops Amount Available: \$	10,356,876	CPP Contract Amount Available: \$	20

Total YTD				
OPERATIONS EXPENSE (OPS)	YTD Actual	% by category	Forecast*	Actual + Forecast
Personnel	\$ 11,384,585	65.34%	\$ 7,064,586	\$ 18,384,171
Benefits	\$ 2,560,482	14.69%	\$ 2,423,208	\$ 4,983,690
Facilities	\$ 1,506,382	8.65%	\$ 373,014	\$ 1,879,396
Equipment	\$ 252,151	1.45%	\$ 52,849	\$ 305,000
Communications	\$ 188,088	1.08%	\$ 11,912	\$ 200,000
Mileage	\$ 58,821	0.34%	\$ 61,179	\$ 120,000
Legal	\$ 30,855	0.18%	\$ 19,145	\$ 50,000
General Office	\$ 26,850	0.15%	\$ 8,150	\$ 35,000
Consultants	\$ 77,939	0.45%	\$ 487,554	\$ 565,493
Bank Fee and LOC	\$ 20,512	0.12%	\$ 14,488	\$ 35,000
Other Expenses	\$ 69,689	0.40%	\$ 5,811	\$ 75,500
Revenue	\$ (97,377)		\$ (100,000)	\$ (197,377)
Community Placement Plan (CPP)	\$ 1,345,793	7.72%	\$ -	\$ 1,345,793
Total Operations Expenses	17,424,770		\$ -	27,781,666

Senior Companion Program - Grant	YTD Actual	% by category	Forecast*	Actual + Forecast
Grant	\$ 159,894	43%	\$ 207,861	\$ 367,755

START Program	YTD Actual	% by category	Forecast*	Actual + Forecast
START PROGRAM	\$ 143,965	13%	\$ 991,035	\$ 1,135,000

PURCHASE OF SERVICES **Total POS Allocation: \$ 370,753,502**

Total POS Contract: \$	369,741,603	Total CPP Contract: \$	1,011,899
POS Contract Amount Available: \$	130,103,298	CPP Contract Amount Available: \$	1,011,899

PURCHASE OF SERVICES (POS)	YTD Actual	% YTD Total	Forecast*	Total YTD Actual + Forecast*
Community Care Facilities	\$ 82,295,467	34.3%	\$ 27,530,738	\$ 109,826,205
Supported Living Services	\$ 58,314,257	24.3%	\$ 19,444,053	\$ 77,758,310
Day Programs	\$ 45,233,792	18.9%	\$ 15,114,908	\$ 60,348,700
Behavioral Services	\$ 17,485,000	7.3%	\$ 5,846,289	\$ 23,331,289
Other	\$ 17,560,418	7.3%	\$ 5,872,464	\$ 23,432,882
Transportation	\$ 7,404,008	3.1%	\$ 2,512,959	\$ 9,916,967
Respite	\$ 6,464,992	2.7%	\$ 2,250,652	\$ 8,715,644
Medical Services	\$ 4,880,371	2.0%	\$ 1,777,049	\$ 6,657,420
CCF rate increase 1/2022	\$ -		\$ 741,228	\$ 741,228
Rate Increases 4/2022-6/2022	\$ -		\$ 4,100,000	\$ 4,100,000
Social Recreation services	\$ -		\$ 250,000	\$ 250,000
Late billing	\$ -		\$ 1,001,352	\$ 1,001,352
Community Placement Plan (CPP)	\$ -	0.0%	\$ 1,011,899	\$ 1,011,899
TOTAL POS EXPENSES	\$ 239,638,305	100.0%	\$ 87,453,591	\$ 327,091,896

*This budget reflects through the C-2 amendment.

Total Regional Center Budget: \$ 400,037,923

Proposal to North Bay Regional Center Board of Directors

It is with sincere commitment and dedication that we submit a request to convene a committee of individuals interested and committed to the personal health and safety of NBRC clientele especially as it relates to their right to live free from harm imposed by neglect, physical and sexual abuse.

Title: Advisory Committee for the Prevention of Neglect, Abuse, and Sexual Assault

Goal: to gather and provide the knowledge that may assist in addressing the need to prevent, identify and respond to the abuse of NBRC clientele and provide a clear detailed policy to guide NBRC to this end.

The committee will develop agendas that will focus on policies, discussions and tasks related to:

I review of the definitions and legal parameters of abuse and sexual assault

1. definition of neglect /sexual assault/ abuse

a. review of the legal definitions and legal challenges related to a victim with a developmental disability

b review current victim rights statutes

2 review the current policies regarding prevention and response to neglect, physical and sexual abuse

a review policies and procedures

b review Lanterman and related laws

3 review of the risk factors contributing to neglect, abuse and assault towards NBRC clientele

a vulnerabilities within the characteristics of individuals with developmental disabilities

b vulnerabilities that may be related to service delivery system

c review issues with reporting incidents to authorities

4 review of current practices

a identify existing processes and evaluate effectiveness

b review community services available in each community

5 prepare policy regarding the identified needs

a. ensure policy is culturally inclusive

b develop parameters for monitoring the implementation of the policy

c develop work groups for follow up community outreach

Committee members thus far

Joanne Giardello

Brien Farrell

Gabriel Rogin

VAC MEETING MINUTES



Vendor Advisory Committee

North Bay Regional Center

March 8, 2022 at 10:00 am - 11:30 am
Via Zoom



- A. CALL TO ORDER- *Stacey Martinez, VAC Co-Chair*, called the meeting to order at 10:00 am.
- a. Roll Call of Voting Members: *Stacey Martinez, Andrea Mendoza, Michelle Ramirez, Eric Martin, Breeanne Burris, Jamie F Thompson, Michele Rogers, James Cox, Jamie Collins, Mike Lisenko, Jeremy Hogan, Ali Tabatabai (absent), and Mary Eble (absent).*
 - b. Establish Quorum: established

B. CONSIDERATION OF AGENDA

- a. Additions or modifications to this agenda by voting members – None



C. APPROVAL OF MINUTES: **Action Item for voting VAC members**

- a. February 8, 2022, Meeting Minutes- approved by *Michele Rogers*. Seconded by *Jeremy Hogan*. All in favor, none opposed.

D. SPECIAL PRESENTATIONS

- a. DSP Appreciation
 - i. Two staff members from Milestones of Development, Intermediate Care Facility (ICF), were recognized for their outstanding work.
 - **Al Franklin** has worked for Milestones of Development for 14 years. His willingness and flexibility has provided major support to the people served.
 - **Fred Ferrer** has worked for Milestones of Development for 6 years. He has high energy and optimism. Fred remains attentive and is a hard worker.
 - ii. Two staff members from Milestones of Development, Day Program, were recognized for their hard work.
 - **Valerie Frazier** has worked for the Day Program for 29 years. Valerie is excellent in client care, volunteers to cover shifts, and trains new staff.
 - o Valerie Frazier thanked the Executive Director of the Day Program for being there for her.
 - **Patricia Johnson** has worked for the Day Program for 29 years. Patricia volunteers to work extra shifts and continues to have a positive attitude.
- b. CLC Subcommittee Presentation
 - *Breeanne Burris, VAC Co-Chair*, shared a video that the CLC Subcommittee watched. <https://www.youtube.com/watch?v=U05qmgkq80Q>

- *Breeanne started* a discussion with the Vendor Advisory Committee about understanding systemic racism. Breeanne asked the group the following questions:
 - o Have we considered the difference between culture and heritage?
 - o How does this impact the clients that we work with in their day programs, group homes, respite services, etc.?
- Breeanne Burris, VAC Co-Chair, shared the following link for a 21 Day Equity Challenge:

<https://www.unitedwaydm.org/equity-challenge-day1>
- Breeanne notified the VAC committee that a survey will be sent out soon to gather thoughts around the questions listed above.
- The VAC committee discussed the importance of incorporating the individual's culture and heritage in the services they receive.
- Breeanne Burris, VAC Co-Chair, invited anyone that found this conversation interesting to the CLCC Subcommittee. It occurs the 3rd Thursday of every month.
- The next meeting will take place on March 17th at 9:30am. The next topic that will be discussed is regarding Cultural Humility. Tyler Wallace will be the guest speaker. The flyer is attached to this link: [Cultural Humility Discussion](#)

E. GROUP REPORTS

a. Napa- Solano Vendor Group

Kelley Hanson reported the group did not formally meet.

b. Sonoma Vendor Group

Eric Martin noted that the group discussed the rates coming from DDS, local matters, and the reporting requirements to the Department of Public Health.

c. Residential

Eric Martin noted he met with Jason Lane, QA Supervisor, a couple of times to discuss the NBRC Quality Assurance Review Forum. Jason Lane is passing the baton to Courtney Singleton, Director of Community Services, to make the form person-centered. We hope to have a new form out shortly.

d. Housing

Mary Eble was not in attendance.

e. Transportation

Leticia Leon noted the following;

- There are rate adjustments for transportation service codes. DDS will be providing those rates to the Regional Center.
- R&D will reach out to the service providers.

f. Trade Associations

i. CDSA

Michelle Ramirez noted that the group is starting the legislative conference next week. They have 100 meetings scheduled with different legislators. The talking points include accelerating the rate study and fixing certain rates.

ii. CCLN

Jacquie V. Foss reported the following;

- The Independent Living Services (ILS) rate needs to be adjusted.
- Supported Living Services (SLS) providers need to take a look at ratios in the rate study.
- We're involved in developing assistive technology and how it can be involved in ILS and SLS.
- CCLN is engaged with DDS to finalize the contract to begin to pay the service outcome pilot project around person centered active support service outcomes.
- We need to speak up and get loud. By accelerating the rate study, we can increase service access, quality of life outcomes, and allow the people we serve to have a chosen way of life.

iii. ANCOR

Linda Plourde, Bayberry Inc., noted the following;

- President Biden held a briefing with Disabilities Advocates.
- The Build Back Better Plan was renamed to Building Better America Plan. The bill has transformed – I'll keep you posted.
- The ANCOR Conference is scheduled for April 11th & 12th in Miami.
- The ANCOR Board Meeting for July will be in Sacramento.
- Linda Plourde plans to attend the ANCOR Global Counsel Meeting at 11:30am today to discuss Ukraine.
- Linda shared a study done by ANCOR and UCP
<https://caseforinclusion.org/resources/key-findings>

iv. ARC/UCP

Stacey Martinez, VAC Co-Chair, reported the following;

- The registration is now open for the 15th Annual Developmental Disabilities Public Policy Conference. It's scheduled for April 26, 27, 28th 9:30am - 12:30pm virtually.
 - o Stacey will email everyone in case they would like to register.
- The California Dental Association has asked the ARC of California to help develop a project to build capacity and infrastructure for the developmentally disabled community.

g. NBRC Board Report

Breeanne Burris, VAC Co-Chair, reported the following about the Board Meeting in March;

- Rosemarie Pérez took over as the Board President.
- We had a presentation on the Independent Audit Report that was reviewed and approved by the Board. It was a clean report. Isabel and her team did a great job.
- 2 Specialized Residential Facility (SRF) contracts were approved.
- The Board reviewed and approved the revised Social Recreational Policy.
- Ana Horta was announced as the new Diversity and Equity Supervisor.
- Upcoming Disparity Town Hall Meeting both in English and Spanish. The flyers are attached below:

[NBRC Presentation of Disparity and Equity.docx.pdf](#)

[NBRC Presentacion de Disperidad y Ecuidad.pdf](#)

- Andrea Bednarova was voted and approved as Board Treasurer.
- Brien Farrell was voted and approved as a Board Member.

h. ARCA

Gabriel Rogin, NBRC's Executive Director, acknowledged all the great work that happens within the Vendor Advisory Committee. Gabriel Rogin gave the following updates;

- COVID rates remain low and NBRC will continue to monitor.
- NBRC is continuing in-person visits and you will see staff in the community more.
- We will open North Bay Regional Center to the public soon.
- Some committee members inquired about having a vendor fair at NBRC.
- We continue productive conversations about the Workforce Crisis. We are also exploring the expanded use of assistive technology.
- Grassroots Day is coming up for ARCA. It's scheduled for April 5th. It's important to identify new champions for our system.
- The next Client Advisory Committee meeting is on March 25th from 1:00pm-2:30pm. We plan to discuss the Social Rec Policy, introduce NBRC's New Consumer Advocate and the New Emergency Management and Facilities Coordinator.

i. Committees/Subcommittees

i. Public Policy Advisory Committee (PPAC)

Linda Plourde, Bayberry Inc., noted the committee met on Tuesday, Feb 22nd.

The committee spent time discussing the following;

- Vaccination Mandates
- Booster Deadline
- The importance of including standard DDS Directives in future agendas for discussion.
- The structure of board members participating in PPAC.
- The next meeting is on March 22nd.

ii. DSP Subcommittee

Stacey Martinez, VAC Co-Chair, noted there were no nominees for April.

Please send your DSP nominations to nbrcvac@gmail.com

iii. Cultural Diversity (Cultural Linguistic Competency)

Breeanne Burris, VAC Co-Chair, noted the subcommittee met last month. Breeanne mentioned the committee is working to finalize the survey that's going out to vendors to gather more information about DSP's and internal staff that are supporting individuals within North Bay Regional Center.

iv. Early Intervention/Early Start Subcommittee

Michele Rogers reported that the subcommittee met last week. There was discussion around the rate reform and implementation. Michele noted concerns the subcommittee had with the ratios pertaining to Early Start.

F. NBRC UPDATES:

a. Fiscal

Isabel Calder, CFO, notified the group that NBRC received 2 batches of rates. NBRC is adding staff to the Fiscal and Community Services Departments. The DDS Audit for NBRC is scheduled for July 2022.

- *Courtney Singleton, Director of Community Services*, notified providers that they should receive an updated rate letter from NBRC soon.

b. Vendor Relations

Courtney Singleton, Director of Community Services, noted the deadline for Electronic Visit Verification (EVV) is March 1st.

Courtney Singleton, Director of Community Services, to reach out to Elizabeth Clary regarding her questions about CCL, DPH, and NBRC reporting requirements.

c. Quality Assurance

Jason Lane, QA Supervisor, is leaving NBRC. Today is his last day. Courtney Singleton will be the point person.

d. Self-Determination Program

Gabriel Rogin, Executive Director, noted that our local Self Determination Advisory Committee just approved a contract with an outside group to provide more support to the people we serve. The outside contractor, who will be well versed in the Self-Determination process, will be another resource for the people we serve. We'll provide more information on that.

Stacey Martinez, VAC Co-Chair, noted that the next local Self Determination Advisory Committee meeting is on Monday, March 14th at 12:30pm.

- Stacey Martinez, VAC Co-Chair, to email the group with the information.

G. NEW BUSINESS

a. There's a new VAC Voting Member up for Board approval - Jessica Sadowsky, Bayberry Inc. Director of Operations. The NBRC Board of Director's will be interviewing Jessica soon.

b. VAC Agenda Survey

Stacey Martinez, VAC Co-Chair, notified the committee that a survey will be sent out to gather ideas on how to structure the Vendor Advisory Committee Meetings.

c. Review of VAC Bylaws

Stacey Martinez, VAC Co-Chair, notified the committee of a subgroup that can be started to review VAC Bylaws. She asked for VAC members to let her know if they're interested in joining the conversation.

H. OLD BUSINESS

a. VAC Contact Email: nbrcvac@gmail.com

b. Quality Indicators Meeting

- Stacey Martinez, VAC Co-Chair, will resend an email to the group to set up the meeting.

I. GENERAL ANNOUNCEMENTS

a. Training/Events

Program Development Grants (PDG) Cycle 45

Did you know that the State Council on Developmental Disabilities administers grants to community-based organizations to fund new and innovative program development projects? That is how important projects like "Let's Work!" are funded.

Program Development Grants (PDG) provide funding for new approaches to serving Californians with developmental disabilities that are part of an overall strategy for systemic change. During Cycle 45, the Council is looking to fund regional projects in areas such as education, employment, health & safety, housing, etc.

The proposals are due on May 17, 2022.

If you are interested in submitting a proposal and/or would like more information about Cycle 45 grants, please visit SCDD's grants webpage at:

Program Development Grants | SCDD (ca.gov)

<https://scdd.ca.gov/wp-content/uploads/sites/33/2022/03/North-Bay-Regional-Office-Flier-Health-Safety.pdf>

SB 639 Stakeholder Workgroup Meeting Announcement

SB 639, sponsored by SCDD in 2021 and signed into law by the Governor, ended the use of subminimum wages in CA. There is a 3-year phase out that will be informed by SCDD's four stakeholder workgroup meetings, which start this month. We invite the public to join the conversation as we discuss how California will shift from sheltered workshops and increase competitive integrated employment (CIE) opportunities for people with intellectual and developmental disabilities (I/DD).

The first meeting of the stakeholder workgroup will be Wednesday, March 16, 2022, from 1:00 p.m. - 5:00 p.m. We will introduce the stakeholder-members, examine best practices, review community member concerns, determine a timeline, discuss expectations, and identify workgroup member information and resources.

- b. Community concerns - None
- c. Reminders - None

J. AGENDA ITEMS FOR FUTURE MEETINGS - None

K. ADJOURNMENT- *Stacey Martinez, VAC Co-Chair*, ended the meeting and moved into closed session.

11:27AM



NORTH BAY DEVELOPMENTAL DISABILITIES SERVICES, INC.

BOARD OF DIRECTORS

<u>Term</u>	<u>Name</u>	<u>County</u>
5/18 – 4/21 5/21 – 4/24 5/24 – 4/25 (4/25) TREASURER: 9/18 – 8/20, 9/20 – 2/22 PRESIDENT: 3/22 – 3/24	Rosemarie Pérez	Sonoma
7/18 – 6/21 7/21 – 6/24 7/24 – 6/25 (6/25) VICE PRESIDENT: 4/19 – 3/21, 4/21 - 3/23	Jeremy Johnson	Solano
7/18 – 6/21 7/21 – 6/24 7/24 – 6/25 (6/25) SECRETARY: 3/20 – 2/22, 3/22 – 2/24	Sara Speck	Solano
6/16 – 5/19 6/19 – 5/22 6/22 – 5/23 (5/23)	Jose Ayala	Napa
12/21 – 11/23 11/23 – 10/25 (10/25) VAC REP	Breeanne Burris	Napa, Solano, Sonoma / VAC
07/19 – 06/22 07/22 – 06/24 07/24 – 06/26 (06/26)	Alexis Jarreau	Solano
10/19 – 09/22 10/22 – 09/24 10/24 – 09/26 (09/26)	Hue Truong	Sonoma
11/19 - 10/22 11/22 – 10/24 11/24 – 10/26 (10/26)	Andrea Bednarova	
02/22 – 01/23 02/23 – 01/26 02/26 – 01/29 (01/29)	Joanne Giardello	Solano
03/22 – 02/23 03/23 – 02/26 03/26 – 02/29 (02/29)	Brien Farrell	Solano
00/00 – 00/00 00/00 – 00/00 00/00 – 00/00 (00/00)	Vacant	

(Dates in brackets are the 7th consecutive year)

Revised 03/2022



Proposed Board Member: Alexis Jarreau

County: Solano

Alexis Jarreau is a parent of a young adult with autism who receives services from NBRC and lives in Solano County. Ms. Jarreau has a passion for helping people with disabilities. She helped found and currently works with a community non-profit organization called "Found It" that provides socialization opportunities for people with developmental disabilities. She has experience serving on non-profit boards of directors such as the Alternative Music Foundation. She was responsible for reviewing and approving policy and the general governance of the organization. Ms. Jarreau has an educational background in Psychology and Sociology and professional experience in the mortgage industry. As a parent of a person receiving services from NBRC she will help to provide a strong parental perspective on how NBRC can better serve our clients.

The Nominating Committee recommends Alexis Jarreau to serve on the North Bay Regional Center Board of Directors for her second term from July 2022 to June 2024.

AGE RANGE	NUMBER	% TO TOTAL	GENDER	NUMBER	% TO TOTAL	RESIDENCE TYPE	NUMBER	% TO TOTAL
0 - 2	1,549	15.3 %	MALES	6,544	64.8 %	OWN HOME	7,610	75.3 %
3 - 17	3,097	30.6 %	FEMALES	3,553	35.1 %	ILS	614	6.0 %
18 - 40	3,488	34.5 %			SLS	642	6.3 %	
41 - 60	1,227	12.1 %			DC	13	.1 %	
61 - 80	709	7.0 %			SNF	22	.2 %	
					ICF	176	1.7 %	
80 & OLDER	27	.2 %			CCF	752	7.4 %	
					FOSTER CARE	192	1.9 %	
					OTHER	76	.7 %	
TOTAL:	10,097	100.0 %	TOTAL:	10,097	100.0 %	TOTAL:	10,097	100.0 %

ETHNICITY	NUMBER	% TO TOTAL	DISABILITY	NUMBER	% TO TOTAL CONSUMERS	COUNTY	NUMBER	% TO TOTAL
MIXED	620	6.1 %	AUTISM	3,199	31.6 %	28. NAPA	1,259	12.4 %
ASIAN	256	2.5 %	EPILEPSY	1,026	10.1 %	48. SOLANO	4,377	43.3 %
BLACK	836	8.2 %	CEREBRAL PALSY	887	8.7 %	49. SONOMA	4,346	43.0 %
FILIPINO	374	3.7 %	MENTAL RETARDATION	4,606	45.6 %			.0 %
NATIVE AMERICAN	48	.4 %	OTHER	919	9.1 %			.0 %
POLYNESIAN		.0 %						.0 %
SPANISH/LATIN	2,661	26.3 %	CONSUMERS MAY HAVE MULTIPLE DIAGNOSES					
WHITE	4,323	42.8 %						.0 %
OTHER	330	3.2 %						.0 %
UNKNOWN	649	6.4 %						.0 %
						OTHER	115	1.1 %
TOTAL:	10,097	100.0 %				TOTAL:	10,097	100.0 %

PRIMARY LANGUAGE	NUMBER	% TO TOTAL	Status	Count	% TO TOTAL
SIGN LANGUAGE	28	.2 %	0	589	5.8
ENGLISH	8,317	82.3 %	P		
SPANISH	1,617	16.0 %	1	1,233	
OTHER LATIN LANG.	1	.0 %	2	8,209	
CANTONESE CHINESE	7	.0 %	3		
MADARIN CHINESE	4	.0 %	8	13	
JAPANESE	2	.0 %	U	53	
VIETNAMESE	14	.1 %			
KOREAN	5	.0 %			
LAOTIAN	3	.0 %			
CAMBODIAN	2	.0 %			
OTHER ASIAN LANG.	5	.0 %			
RUSSIAN	2	.0 %			
ALL OTHER LANG.	90	.8 %			
TOTAL	10,097	100.0 %	TOTAL	10,097	100.0



610 Airpark Rd, Napa, CA 94558
Phone: (707) 256-1100 • TTY (707) 252-0213

www.nbrc.net

2351 Mendocino Ave, Santa Rosa, CA 95403
Phone: (707) 569-2000 • TTY (707) 525-1239

FAIR HEARING & MEDIATION UPDATE

APRIL 1, 2022 – APRIL 30, 2022

DSP Rate
Increase
(22-1)

Reason for Appeal: Claimant appeals denial of rate increase.
Ruling: Fair Hearing request scheduled.