



## Performance Contract Plan

Meeting May 1, 2025





North Bay Regional Center (NBRC) promotes opportunities and supports choices for people with developmental disabilities, or at risk of developmental disabilities, in Solano, Sonoma, and Napa Counties.




This Plan for fiscal Year 2025-26 reflects targeted activities NBRC will engage in to continue to improve outcomes related to Public Policy Measures and Compliance Requirements as a result of both internal review and external feedback sessions.

NBRC's Performance Goals are achieved when NBRC data exceeds the statewide average (★) or has improved over the prior year (↑)

Public Policy Performance Measures	Statewide Averages	NBRC Outcomes	Planned Activities for 07/01/2025-06/30/2026
<i>Number and percent of minors residing with families – own home, foster home, with guardian</i>	99.69% FY 2022-23	4,468/99.57% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC continues to monitor family and children's support needs around health, living arrangements, school, and community integration</li> <li>Service Coordinators will continue to assess for behavior, respite, and daycare supports, durable medical equipment, and other services and supports to maintain children in the family home</li> </ul>
<i>Number and percent of adults residing in independent living arrangements, with or without services</i>	9.07% FY 2023-24	↑★ 653/11.54% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC continues advocating for individuals to assert their rights to access the living arrangement of their choice</li> </ul>
<i>Number and percent of adults residing independently, with Supported Living services</i>	4.74% FY 2023-24	★ 634/11.20% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC is working with housing developers to increase affordable housing options.</li> <li>NBRC to monitor quality outcomes and ensure access to all generic services, e.g., IHSS</li> <li>Service Coordinators will conduct quarterly monitoring visits to ensure quality services</li> </ul>



Public Policy Performance Measures	Statewide Averages	NBRC Outcomes	Planned Activities for 07/01/2025-06/30/2026
<i>Number and percent of adults residing in adult Family Home Agency (FHA) homes</i>	0.74% FY 2023-24	★ 57/1.01% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC will continue to identify FHAs as a living option, working with vendors to ensure quality services and supports meet individuals' needs</li> <li>Service Coordinators will conduct quarterly monitoring visits.</li> <li>NBRC's Quality Assurance Team will complete 2 unannounced visits per year for each family home.</li> </ul>
<i>Number and percent of adults residing in family homes – home of parent/guardian</i>	69.25% FY 2023-24	↑ 3309/58.47% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC will examine available data to anticipate future resource development needs</li> <li>Service Coordinators will continue to assess for services needed in the family home.</li> </ul>
<i>Number and percent of adults residing in home settings – independent living, supported living, adult FHA, and family homes</i>	83.86% FY 2023-24	↑ 4653/82.20% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC continues advocating for individual to assert their rights to access the living arrangement of their choice</li> </ul>
<i>Number and percent of minors living in facilities service more than 6</i>	0.02% FY 2023-24	★ 0/0.00% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC develops homes that serve 4 children or less while meeting health and behavioral needs in line with Home and Community Based Service standards</li> </ul>
<i>Number and percent of adults living in facilities serving more than 6</i>	1.46% FY 2023-24	↑ ★ 19/0.32% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC develops homes that serve 4 adults or less while meeting health and behavioral needs in line with Home and Community Based Service standards</li> <li>NBRC will continue monitoring these settings and assessing for support needs quarterly.</li> </ul>

Public Policy Performance Measures - Employment	Statewide Averages	NBRC Outcomes	Planned Activities for 07/01/2025-06/30/2026
<i>Number and percent of individuals ages 16-64 with earned income (source: Employment Development Department)</i>	15.20% 2023	  1268/22.20% 2023	<ul style="list-style-type: none"> <li>NBRC will continue working with the Dept. of Rehabilitation and local collaborative groups to promote Employment First with the individual planning team and increase employment opportunities</li> <li>NBRC will increase business outreach and by hosting The Employment Task Force and inviting businesses to attend and present</li> </ul>
<i>Average annual wages for individuals ages 16-64 (source: Employment Development Department)</i>	\$14,251 2023	 \$13,142 2023	<ul style="list-style-type: none"> <li>The practice of paying individuals with developmental disabilities sub-minimum wage ended 12/31/24</li> </ul>
<i>Annual earnings of individuals ages 16-64 compared to all people with disabilities in California (source: Cornell University Disability Status Report)</i>	\$29,382 2022	N/A	
<i>Number and percent of adults who entered in competitive integrated employment following participation in a Paid Internship Program (source: Paid Internship Program Survey)</i>	2650/10% FY 2022-23	 34/2% FY 2022-23	<ul style="list-style-type: none"> <li>NBRC will increase training opportunities on Competitive Integrated Employment (CIE) for clients, vendors, and Service Coordinators to increase employment, awareness, and utilization of supports and programs</li> <li>NBRC will collaborate with Dept. of Rehabilitation and local school districts, through the Local Partnership Agreement (LPA) process, to increase opportunities for informed choice and employment</li> <li>NBRC will coordinate the Employment Task Force that brings education and collaboration to vendors, businesses, Department of Rehabilitation and community partners</li> <li>NBRC will continue to host job clubs monthly for individuals to make connections and learn about employment</li> </ul>

Public Policy Performance Measures - Employment	Statewide Averages	NBRC Outcomes	Planned Activities for 07/01/2025-06/30/2026
<i>Average wages and hours worked for adults engaged in competitive integrate employment on behalf of whom incentive payments have been made (source: Competitive Integrated Employment Program Survey)</i>	\$15.96 14 hrs/wk FY 2021-22	 \$16.53 15 hrs/wk FY 2021-22	<ul style="list-style-type: none"> <li>NBRC to develop outreach plan to re-engage vendors regarding CIE incentive payments</li> </ul>
<i>Average hourly or salaried wages and hours worked per week for adults who participates in a Paid Internship Program (source: Paid Internship Program Survey)</i>	\$15.96 14 hrs/wk FY 2022-23	 \$15.76  12 hrs/wk FY 2022-23	<ul style="list-style-type: none"> <li>NBRC to develop outreach plan to re-engage vendors regarding the Paid Internship Program</li> </ul>
<i>Total number of 30-day, 6-month and 12-month incentive payments made for the fiscal year. (source: Competitive Integrated Employment Incentive Program survey)</i>	2684 FY 2022-23	36 FY 2022-23	<ul style="list-style-type: none"> <li>NBRC to develop outreach plan to re-engage vendors regarding CIE incentive payments</li> </ul>
<i>Percentage of adults who reported having competitive integrated employment as a goal in their IPP (source: National Core Indicator Adult Consumer Survey)</i>	35% 2021-22	N/A* 2021-22	<ul style="list-style-type: none"> <li>NBRC will promote Employment First with the individual planning team and continue to provide training to Service Coordinators on advocating for integrated employment opportunities in the community</li> </ul> <p>*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset.</p> <p>**Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.</p>



Compliance Measure – Public Policy and Compliance	2022-23	2023-24	Planned Activities for 07/01/2025-06/30/2026
Unqualified independent audit with no material findings	YES	Yes	NBRC will continue to utilize sound business practices in compliance with audits
Substantial compliance with the Department fiscal audit	YES	Yes	NBRC will continue to fulfill internal auditing requirements
Operates within operations budget	YES	Yes	NBRC will continue to monitor and provide monthly reporting
Certified to participate in the Home and Community-Based Waiver	YES	Yes	NBRC Internal Quality Monitor conducts monthly audits, as well as ongoing training on all Federal Programs
Compliance with Vendor Audit Requirements per contract	YES	Partially Met	NBRC will continue to perform audits with our vendors on a regular basis
IPP Development per W&I Code requirements	97% (2023)	N/A*	NBRC will continue to regularly monitor IPP reports  *N/A indicates that the regional center was not reviewed for the measure during the current period.
IFSP Development per Title 17 requirements per ESR	86.1%	87.3%	NBRC will continue to submit RFPs for speech, OT, and PT for additional assistance in timely assessments  NBRC will continue monitoring IFSP input data internally to ensure IFSP's are completed in a timely manner

Compliance Measure	Statewide Averages	NBRC Outcomes	Planned Activities for 07/01/2025-06/30/2026
CDER/ESR Currency	96.65% FY 2023-24	  99.94% FY 2023-24	<ul style="list-style-type: none"> <li>NBRC will continue monitoring monthly reports to ensure CDERS and ESRs are current</li> </ul>
Intake/Assessment and IFSP timelines (ages 0-2)	*statewide data collection under development	74.3% FY 2021-22	<ul style="list-style-type: none"> <li>NBRC will continue monitoring IFSP input data internally to ensure IFSP's are completed in a timely manner</li> <li>NBRC will continue to submit RFPs for speech, OT, and PT for additional assistance in timely assessments</li> </ul>
Intake/Assessment timelines for individuals ages 3 or older			<ul style="list-style-type: none"> <li>NBRC will continue providing timely completion of intake/assessment for children 3 years old and above.</li> <li>NBRC will develop an outreach plan for bilingual clinicians who can assist in the assessment process.</li> <li>NBRC will develop a plan to process intakes to help increase eligibility determinations timelines.</li> </ul>
<i>142 days or less</i>	77.70% FY 2023-24	66.55% FY 2023-24	
	*****	*****	
<i>143-240 days</i>	14.02% FY 2023-24	25.13% FY2023-24	
	*****	*****	
<i>Over 240 days</i>	8.28% FY 2023-24	8.32% FY 2023-24	

# TOTAL & PER CAPITA EXPENDITURES FOR SERVICES BY RACE/ETHNICITY FOR ALL AGES

## % of Total Expenditures

- White - 61.6%
- Multi-Cultural - 10%
- Hispanic - 12.1%
- Black/African American - 10.4%
- Asian - 5.2%
- American Indian or Alaska Native - 0.6%
- Native Hawaiian/Other Pacific Islander - 0.1%

**Total Authorized:**

**73,651,263**

**Total Expenditures:**

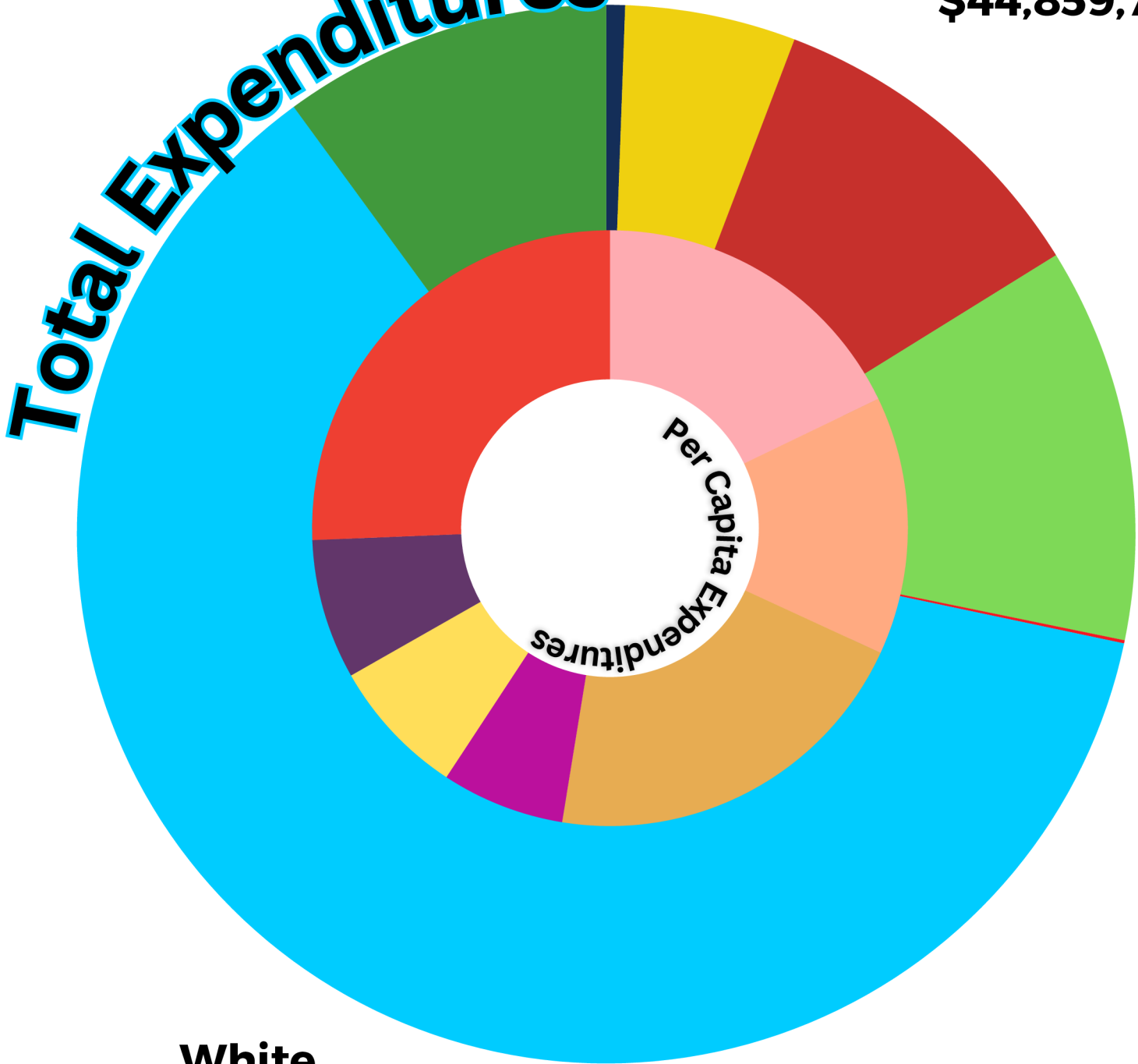
**\$45,127,675**

**77.9% of services utilized**

## Individuals Counted

- White - 4,788
- Multi-Cultural - 2,635
- Hispanic - 3,591
- Black/African American - 998
- Asian - 741
- American Indian or Alaska Native - 64
- Native Hawaiian or Other Pacific Islander - 25

Total Expenditures



**White**  
**\$266,514,924**

**Black/African American**  
**\$44,859,782**

**Hispanic**  
**\$52,103,501**



# TOTAL & PER CAPITA EXPENDITURES FOR SERVICES BY RACE/ETHNICITY FOR AGES 3 TO 21

## Individuals Counted

- White - 1,437
- Multi-Cultural - 1,284
- Hispanic - 1,852
- Black/African American - 368
- Asian - 321

**White**  
**\$18,320,609**

**Total Authorized:**  
**73,651,263**  
**Total Expenditures:**  
**\$45,127,675**

**61/3% of services utilized**

## % of Total Expenditures

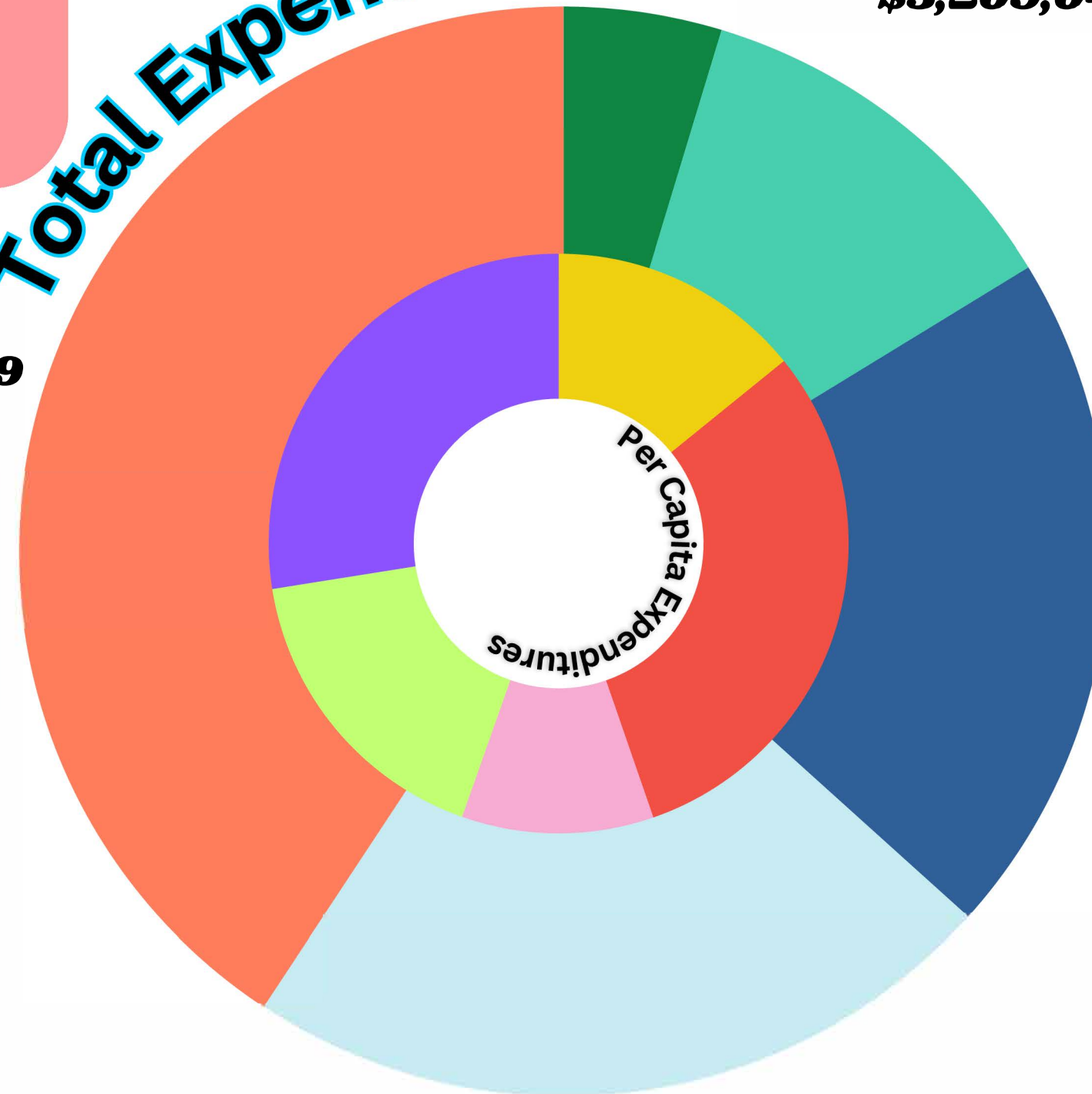
- White - 40.7%
- Multi-Cultural - 22.6%
- Hispanic - 20.4%
- Black/African American - 11.6%
- Asian 4.7%

**Total Expenditures**

**Black/African American**  
**\$5,209,043**

**Hispanic**  
**\$9,186,732**

**Other Ethnicity or Race/Multi-cultural**  
**\$10,166,194**





# TOTAL & PER CAPITA EXPENDITURES FOR SERVICES BY RACE/ETHNICITY FOR AGES 22+

## Individuals Counted

- White - 2,734
- Multi-Cultural - 484
- Hispanic - 809
- Black/African American - 546
- Asian - 327

## Total Authorized:

**\$458,934,771**

## Total Expenditures:

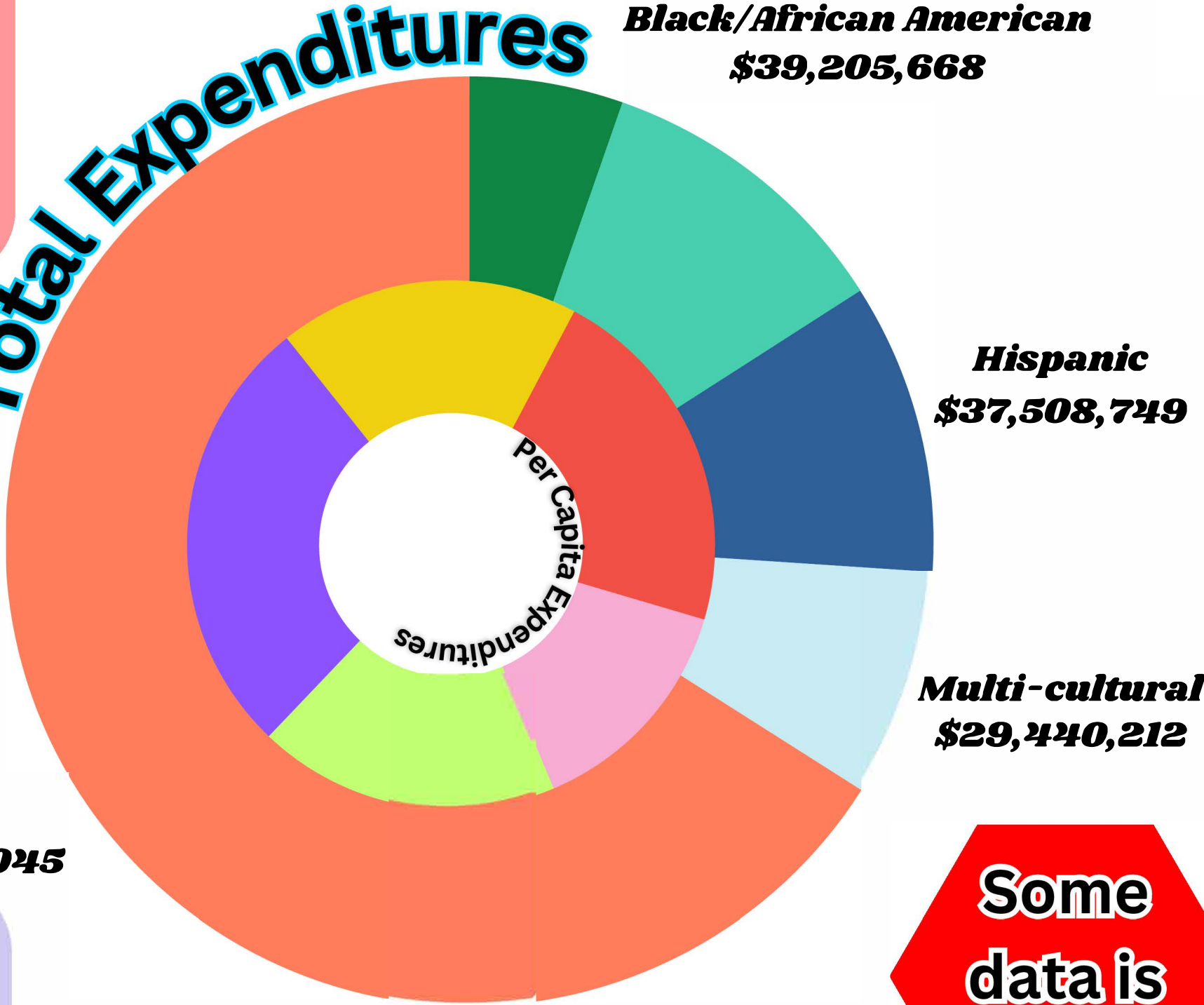
**\$373,264,153**

**81.3% of services utilized**

## % of Total Expenditures

- White - 66%
- Multi-Cultural - 7.9%
- Hispanic - 10.1%
- Black/African American - 10.6%
- Asian 5.4%

**Total Expenditures**



**Multi-cultural  
\$29,440,212**

**Some  
data is  
missing**





# TOTAL & PER CAPITA EXPENDITURES FOR SERVICES BY LANGUAGES FOR ALL AGES

## % of Total Expenditures

- English - 91.7%
- Spanish - 6.1%
- Chinese - 0.2%
- Vietnamese - 0.3%
- All Other Languages - 1.7%

**Total Authorized:**

**\$555,275,467**

**Total Expenditures:**

**\$432,379,020**

**77.9% of services utilized**

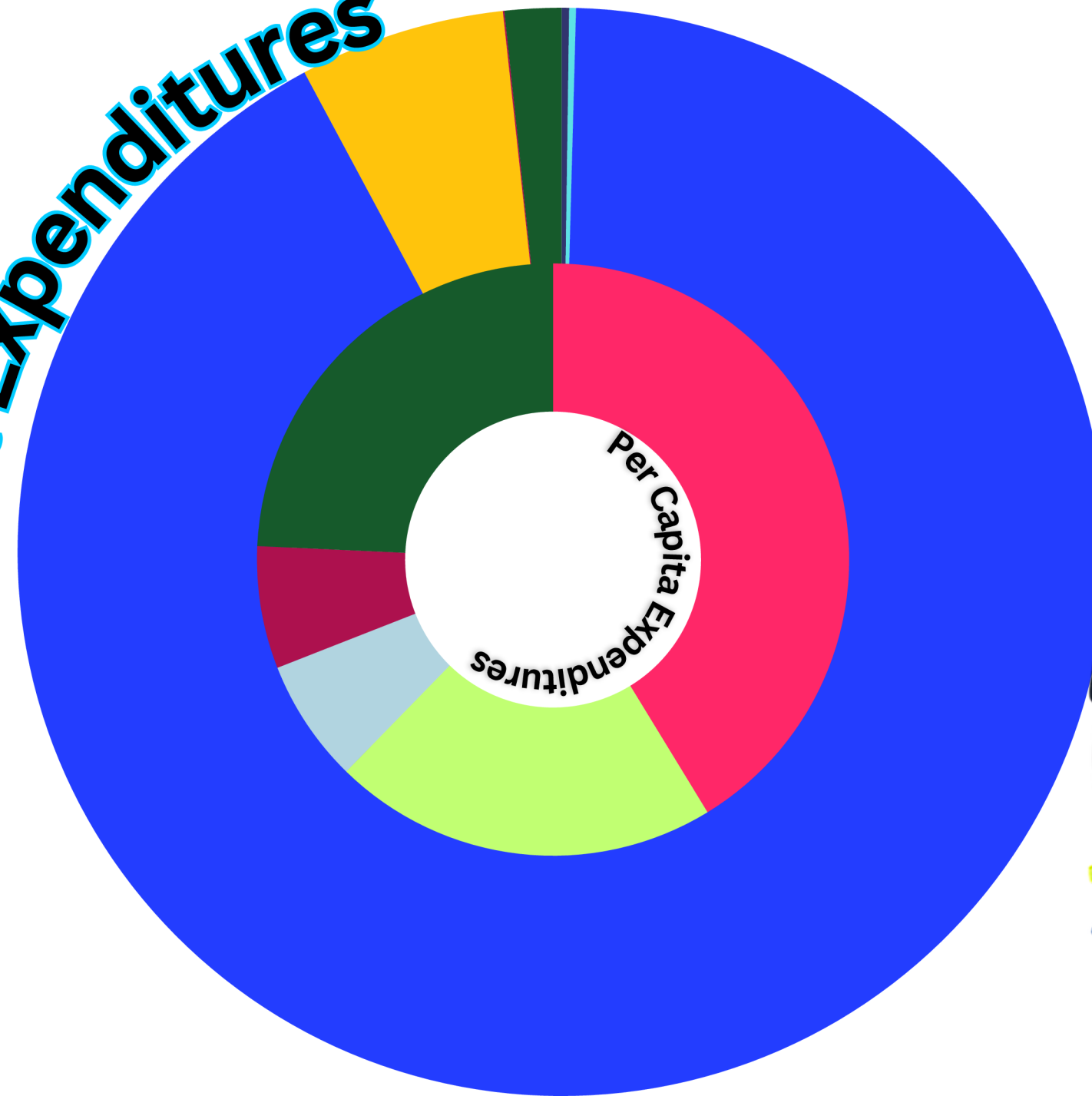
## Individuals Counted

- English - 10,469
- Spanish - 2,178
- All other Languages - 166
- Vietnamese - 16
- Chinese - 13

Total Expenditures

Spanish

\$26,486,504



English

\$397,463,044

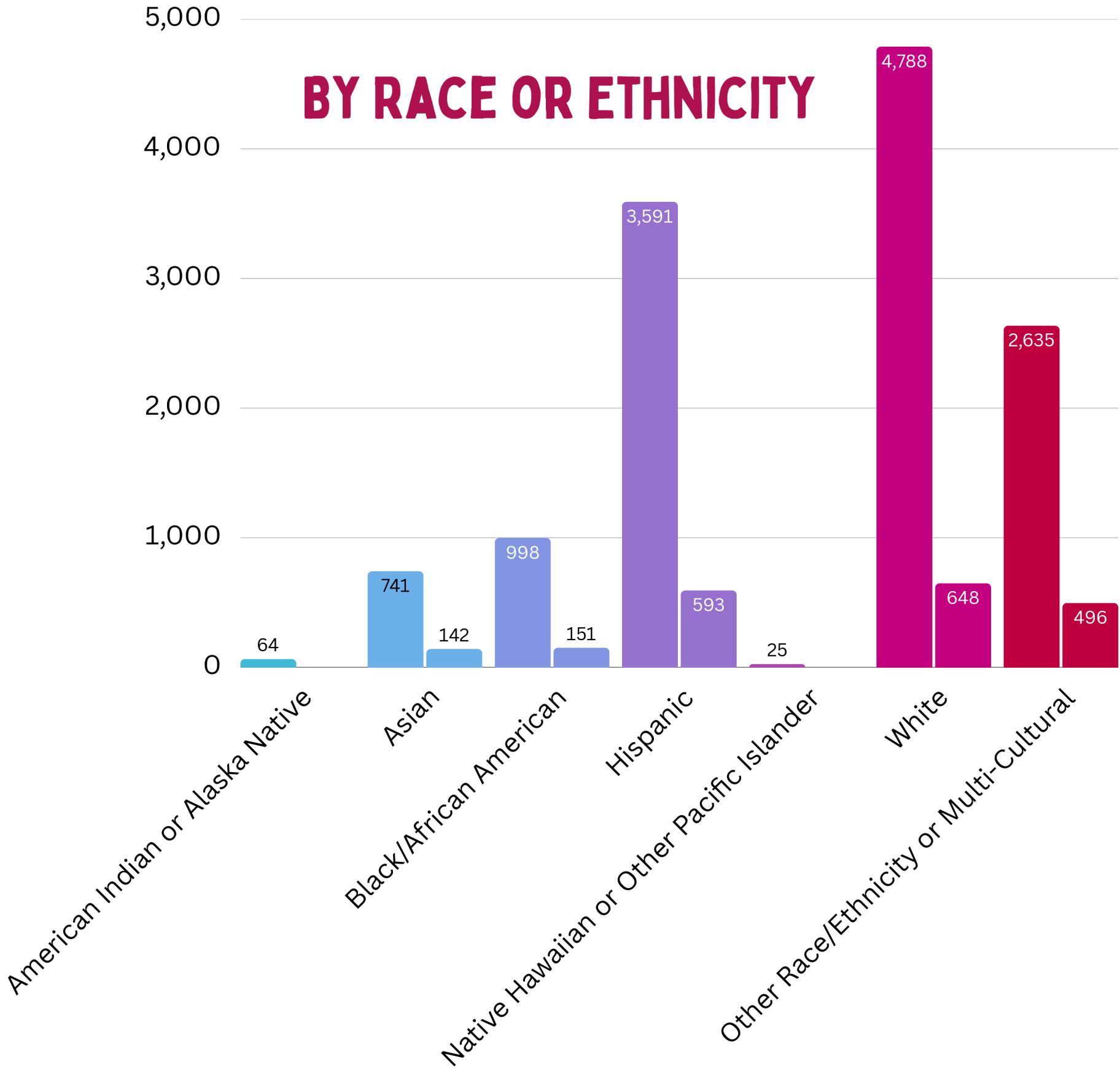


# NUMBER OF CLIENTS WITH NO POS

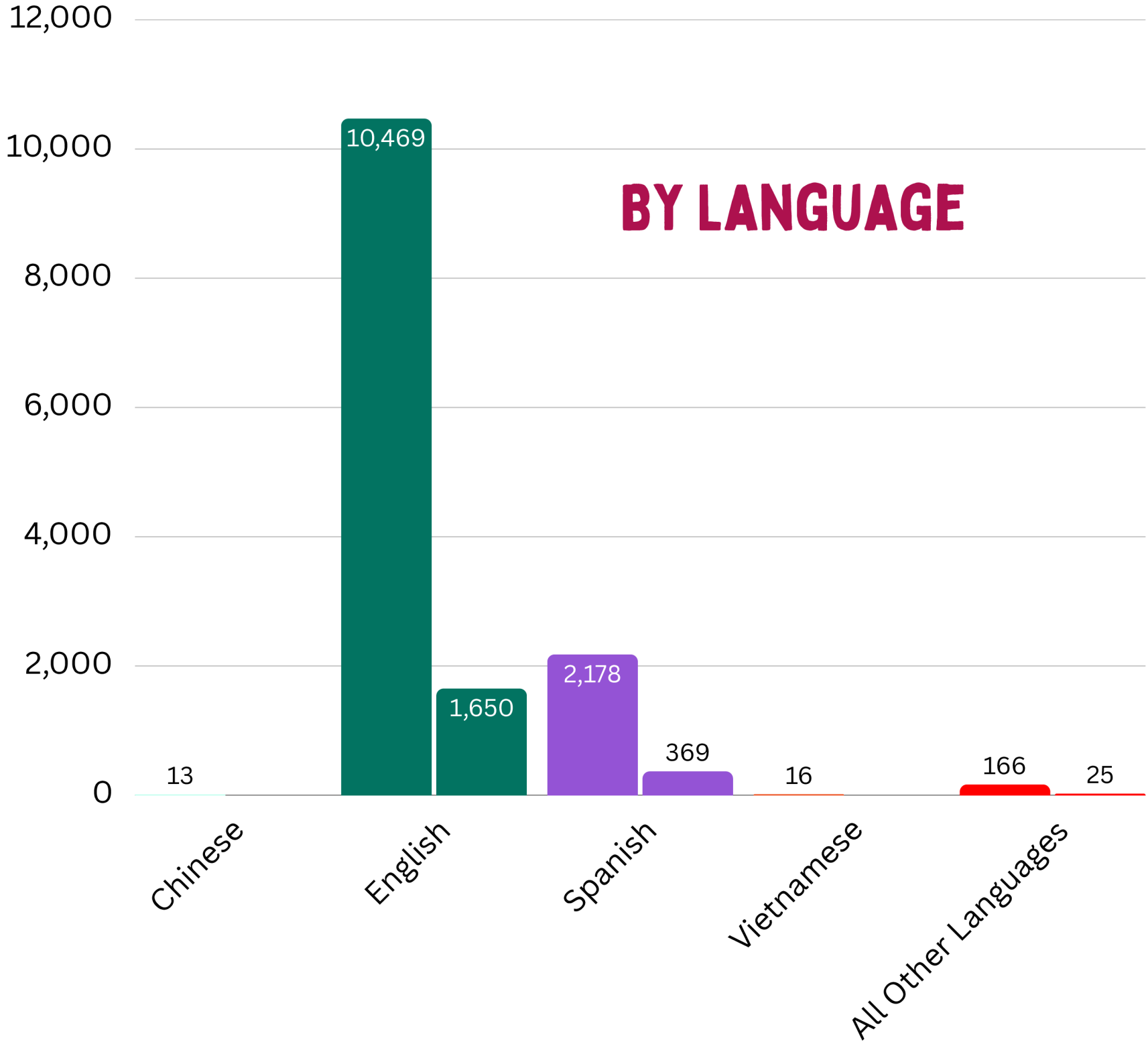
Total Clients  
with NO POS  
**2,051**  
out of  
**12,842**

Certain languages are excluded,  
restricting data on particular  
languages and populations.

BY RACE OR ETHNICITY



BY LANGUAGE





# TOTAL & PER CAPITA EXPENDITURES BY RESIDENCE TYPE FOR ALL AGES

## Individuals Counted

- CCF: Community Care Facility - **826**
- ICF: Intermediate Care Facility - **165**
- ILS: Independent Living Skills - **676**
- In-Home - **10,360**
- SLS: Supported Living Services - **653**
- SNF: Skilled Nursing Facility - **19**
- State-Operated Facility
- Other - **79**

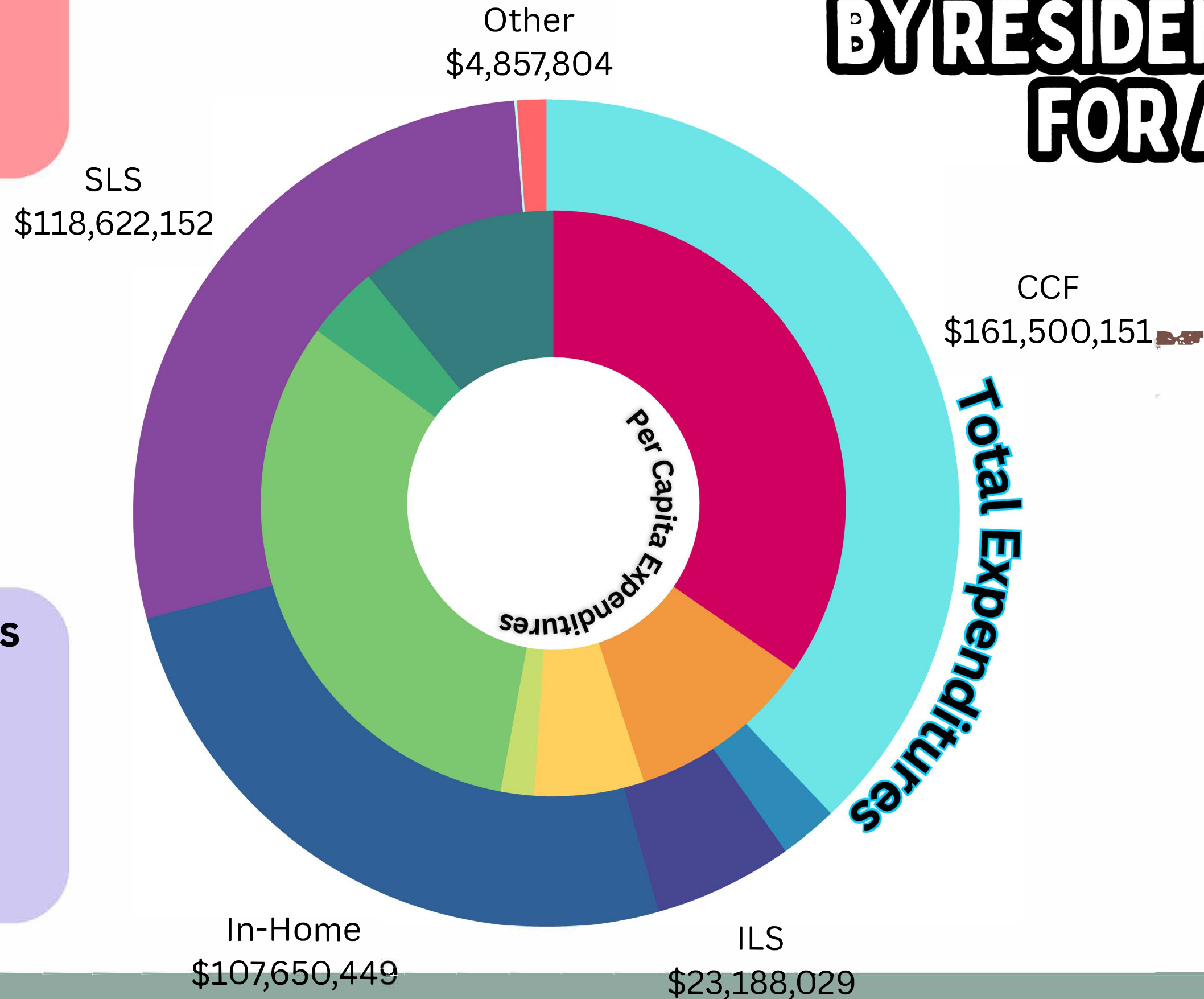
**Total Authorized:**  
**\$555,275,467**

**Total Expenditures:**  
**\$432,379,020**

**77.9% of services utilized**

## % of Total Expenditures

- CCF: Community Care Facility - 37.9%
- ICF: Intermediate Care Facility - 2.3%
- ILS: Independent Living Skills - 5.4%
- In-Home - 25.3%
- SLS: Supported Living Services - 27.9%
- SNF: Skilled Nursing Facility - 0.1%
- Other - 1.1%





## Planned Actions Addressing Disparities in Required Public Policy Measures 2025-26



### NBRC Staff

- Ongoing recruitment of bilingual staff for all roles.
- Community Outreach & Engagement Coordinator to organize and promote various community activities.
- Generic Resource Specialist to maintain connections with resource agencies and connect clients and families with appropriate support.
- Training for all staff in Person Centered Thinking practices.

### Vendors

- Collaboration with vendors to enhance service delivery and reduce disparities.
- Recruitment of diverse service providers and staff.
- DEIB consultant to complete an assessment of NBRC's current DEIB efforts and provide recommendations to identify and address systemic barriers to increasing equity and increase access to services and support for NBRC clients and families.

### Training & Education

- Offering SDP Independent Facilitation Training in multiple languages.
- Creation of Animated Educational Videos to aid clients in understanding RC resources.
- Workshops for clients and parents to increase awareness of services and resources.
- Hosting informational sessions for NBRC community regarding other community based organizations and generic resources.
- Host Technology Training for our NBRC community including clients, parents, caregivers to reduce digital divide barriers.

### Community Outreach and Engagement

- Hosting focus groups and community meetings to identify methods for enhancing service accessibility.
- Hosting Quarterly Information Sessions and general overview presentations for Community-Based Organizations. Aimed at raising awareness about NBRC and nurturing partnerships.
- Annual "Reunion Conference" for clients and caregivers.
- NBRC Outreach Events celebrating diversity with art contests and galleries to showcase NBRC client art. Each event has a resource fair that includes vendors, community-based organizations, and county agencies. (please refer to Events Schedule 2025)
- NBRC opt-in texting updates available to the community to increase knowledge and awareness of NBRC programming and events.

### Interpretation and Translation

- Translation of essential forms and documents.
- Interpretation available in Spanish, Tagalog, and ASL
- Multilingual website and enhanced translation in Spanish and Tagalog.

### Website and Social Media

- Redesigning the website to enhance accessibility.
- Development of a user-friendly mobile web application with enhanced translations.
- Active presence on social media platforms.
- Event Message Line with pre-recorded messages in multiple languages for increased accessibility.

## All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	64	\$ 2,480,906	\$ 3,260,554	\$ 38,764	\$ 50,946	76.1%
Asian	741	\$ 22,560,630	\$ 28,088,414	\$ 30,446	\$ 37,906	80.3%
Black/African American	998	\$ 44,859,782	\$ 57,261,158	\$ 44,950	\$ 57,376	78.3%
Hispanic	3,591	\$ 52,103,501	\$ 71,259,595	\$ 14,509	\$ 19,844	73.1%
Native Hawaiian or Other Pacific Islander	25	\$ 408,044	\$ 601,521	\$ 16,322	\$ 24,061	67.8%
White	4,788	\$ 266,514,924	\$ 333,276,471	\$ 55,663	\$ 69,607	80.0%
Other Race/Ethnicity or Multi-Cultural	2,635	\$ 43,451,233	\$ 61,527,753	\$ 16,490	\$ 23,350	70.6%
<b>Total</b>	<b>12,842</b>	<b>\$ 432,379,020</b>	<b>\$ 555,275,467</b>	<b>\$ 33,669</b>	<b>\$ 43,239</b>	<b>77.9%</b>

## For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	*	*	*	*	*	57.2%
Asian	93	\$ 618,275	\$ 1,011,674	\$ 6,648	\$ 10,878	61.1%
Black/African American	84	\$ 445,072	\$ 772,195	\$ 5,298	\$ 9,193	57.6%
Hispanic	930	\$ 5,408,020	\$ 8,745,018	\$ 5,815	\$ 9,403	61.8%
Native Hawaiian or Other Pacific Islander	*	*	*	*	*	71.0%
White	617	\$ 3,586,270	\$ 5,652,912	\$ 5,812	\$ 9,162	63.4%
Other Race/Ethnicity or Multi-Cultural	867	\$ 3,844,827	\$ 6,360,901	\$ 4,435	\$ 7,337	60.4%
<b>Total</b>	<b>2,599</b>	<b>\$ 13,987,192</b>	<b>\$ 22,689,433</b>	<b>\$ 5,382</b>	<b>\$ 8,730</b>	<b>61.6%</b>

## For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	**	**	**	**	**	52.5%
Asian	321	\$ 2,107,232	\$ 3,583,375	\$ 6,565	\$ 11,163	58.8%
Black/African American	368	\$ 5,209,043	\$ 7,931,027	\$ 14,155	\$ 21,552	65.7%
Hispanic	1,852	\$ 9,186,732	\$ 15,449,328	\$ 4,960	\$ 8,342	59.5%
Native Hawaiian or Other Pacific Islander	**	**	**	**	**	43.3%
White	1,437	\$ 18,320,609	\$ 29,283,449	\$ 12,749	\$ 20,378	62.6%
Other Race/Ethnicity or Multi-Cultural	1,284	\$ 10,166,194	\$ 17,120,740	\$ 7,918	\$ 13,334	59.4%
<b>Total</b>	<b>5,305</b>	<b>\$ 45,127,675</b>	<b>\$ 73,651,263</b>	<b>\$ 8,507</b>	<b>\$ 13,883</b>	<b>61.3%</b>

## For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	**	**	**	**	**	78.3%
Asian	327	\$ 19,835,123	\$ 23,493,365	\$ 60,658	\$ 71,845	84.4%
Black/African American	546	\$ 39,205,668	\$ 48,557,936	\$ 71,805	\$ 88,934	80.7%
Hispanic	809	\$ 37,508,749	\$ 47,065,249	\$ 46,364	\$ 58,177	79.7%
Native Hawaiian or Other Pacific Islander	*	*	*	*	*	73.9%
White	2,734	\$ 244,608,045	\$ 298,340,111	\$ 89,469	\$ 109,122	82.0%
Other Race/Ethnicity or Multi-Cultural	484	\$ 29,440,212	\$ 38,046,112	\$ 60,827	\$ 78,608	77.4%
<b>Total</b>	<b>4,938</b>	<b>\$ 373,264,153</b>	<b>\$ 458,934,771</b>	<b>\$ 75,590</b>	<b>\$ 92,939</b>	<b>81.3%</b>

North Bay Regional Center

All ages

	Individuals Count	Individuals Receiving Purchased Services	Individuals with No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	64	**	**	**
Asian	741	599	142	19.2%
Black/African American	998	847	151	15.1%
Hispanic	3,591	2,998	593	16.5%
Native Hawaiian or Other Pacific Islander	25	**	*	*
White	4,788	4,140	648	13.5%
Other Race/Ethnicity or Multi-Cultural	2,635	2,139	496	18.8%
<b>Total</b>	<b>12,842</b>	<b>10,791</b>	<b>2,051</b>	<b>16.0%</b>

For birth to age 2 years, inclusive

	Individuals Count	Individuals Receiving Purchased Services	Individuals with No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	*	*	0	0.0%
Asian	93	**	*	*
Black/African American	84	**	*	*
Hispanic	930	887	43	4.6%
Native Hawaiian or Other Pacific Islander	*	*	0	0.0%
White	617	590	27	4.4%
Other Race/Ethnicity or Multi-Cultural	867	805	62	7.2%
<b>Total</b>	<b>2,599</b>	<b>2,458</b>	<b>141</b>	<b>5.4%</b>

For age 3 years to 21 years, inclusive

	Individuals Count	Individuals Receiving Purchased Services	Individuals with No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	**	**	**	39.3%
Asian	321	240	81	25.2%
Black/African American	368	274	94	25.5%
Hispanic	1,852	1,396	456	24.6%
Native Hawaiian or Other Pacific Islander	**	**	*	26.7%
White	1,437	1,074	363	25.3%
Other Race/Ethnicity or Multi-Cultural	1,284	924	360	28.0%
<b>Total</b>	<b>5,305</b>	<b>3,936</b>	<b>1,369</b>	<b>25.8%</b>

For age 22 years and older

	Individuals Count	Individuals Receiving Purchased Services	Individuals with No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	**	**	*	13.8%
Asian	327	**	**	**
Black/African American	546	**	**	**
Hispanic	809	715	94	11.6%
Native Hawaiian or Other Pacific Islander	*	*	*	22.2%
White	2,734	2,476	258	9.4%
Other Race/Ethnicity or Multi-Cultural	484	410	74	15.3%
<b>Total</b>	<b>4,938</b>	<b>4,397</b>	<b>541</b>	<b>11.0%</b>

Per capita purchase of service expenditures by individual's primary language  
(only languages chosen by 30 or more individuals included)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	21-22	22-23	21-22	22-23
English	9,419	10,103	\$32,142	\$34,312
Spanish	1,878	2,077	\$10,851	\$10,827
Tagalog	54	56	\$23,579	\$26,680

**Total Annual Expenditures and Authorized Services  
by Residence**

*Fiscal Year 2023-2024*

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*North Bay Regional Center*

**All ages**

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
CCF: Community Care Facility	826	\$ 161,500,151	\$ 183,363,830	\$ 195,521	\$ 221,990	88.1%
FHA: Family Home Agency/Family Teaching Home	**	**	**	**	**	81.6%
ICF: Intermediate Care Facility	165	\$ 9,654,055	\$ 14,579,239	\$ 58,509	\$ 88,359	66.2%
ILS: Independent Living Skills	676	\$ 23,188,029	\$ 33,076,842	\$ 34,302	\$ 48,930	70.1%
In-Home	10,360	\$ 107,650,449	\$ 165,637,634	\$ 10,391	\$ 15,988	65.0%
SLS: Supported Living Services	653	\$ 118,622,152	\$ 143,016,199	\$ 181,657	\$ 219,014	82.9%
SNF: Skilled Nursing Facility	19	\$ 433,824	\$ 713,864	\$ 22,833	\$ 37,572	60.8%
State-Operated Facility	*	*	*	*	*	0.0%
Other	79	\$ 4,857,804	\$ 6,937,739	\$ 61,491	\$ 87,819	70.0%
<b>Total</b>	<b>12,842</b>	<b>\$ 432,379,020</b>	<b>\$ 555,275,467</b>	<b>\$ 33,669</b>	<b>\$ 43,239</b>	<b>77.9%</b>