



## **Building Bridges: Napa County Cross-Training Project**

July 19, 2013

*Doug Hawker, NMH*

*Deanna Heibel & Pamela Madden-Krall, NBRC*

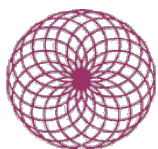
### 1. Cross-Training Project Outcomes:

- All parties are familiar with and can use the NBRC/NMH Memorandum of Understanding
- All parties are familiar with and know the appropriate utilization of NBRC and NMH services
  - What NMH/NBRC mission is
  - How NMH/NBRC is organized
  - What NMH/NBRC eligibility and intake process is
  - Know what the role of NMH/NBRC vendors are, and what the various types of services available are
    - Know how to utilize direct service providers under urgent/crisis situations

### 2. Structure

- Doug will see which date: Jan. 28<sup>th</sup>, 29<sup>th</sup>, or 30<sup>th</sup> will yield the maximum number of NMH staff participation
- Training will be conducted as a combination of information and review of the MOU, then as situational including small-group collaboration around problem-solving real case scenarios
  - Doug and Deanna will solicit real case scenarios from NMH/NBRC to use during the training
- Further discussion: agreed to invite ER staff from Queen of the Valley Hospital and possibly senior law enforcement personnel
  - Pamela will contact Jeannie Cervone, ER Social Worker

**Next meeting:**



*This North Bay Regional Center project is funded by the Mental Health Services Act (MHSA) in partnership with the California Department of Mental Health and the Department of Developmental Services*



## **Building Bridges: Napa County Cross-Training Project**

Sept. 20, 2013

*Doug Hawker, NMH*

*Deanna Heibel & Pamela Madden-Krall, NBRC*

### 1. Cross-Training Project Outcomes:

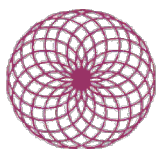
- All parties are familiar with and can use the NBRC/NMH Memorandum of Understanding
- All parties are familiar with and know the appropriate utilization of NBRC and NCMH services
  - What NCMH/NBRC mission is
  - How NCMH/NBRC is organized
  - What NCMH/NBRC eligibility and intake process is
  - Know what the role of NCMH/NBRC vendors are, and what the various types of services available are
    - Know how to utilize direct service providers under urgent/crisis situations

### 2. Structure

- Date is Jan 28<sup>th</sup> @ NBRC
- Training will be conducted as a combination of information and review of the MOU, then as situational including small-group collaboration around problem-solving real case scenarios
  - Doug and Deanna will solicit real case scenarios from NMH/NBRC to use during the training
- Further discussion: agreed to invite ER staff from Queen of the Valley Hospital and possibly senior law enforcement personnel
  - Pamela will contact Jeannie Cervone, ER Social Worker

#### **Next meeting: Oct. 22, 3:00pm @ NBRC Building 25**

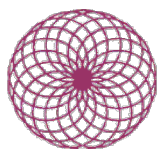
- Get case scenarios; develop training outline; identify talking points for presentation
  - www: review the MOU and determine points that NCMH and MBRC will present respectively



*This North Bay Regional Center project is funded by the Mental Health Services Act (MHSA) in partnership with the California Department of Mental Health and the Department of Developmental Services*

# Building Bridges

Meeting the Needs of People Diagnosed with a Mental Illness and Developmental Disability



*This North Bay Regional Center project is funded by the Mental Health Services Act (MHSA) in partnership with the California Department of Mental Health and the Department of Developmental Services*